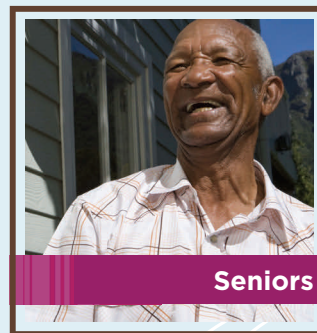
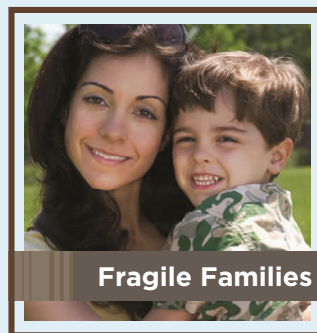
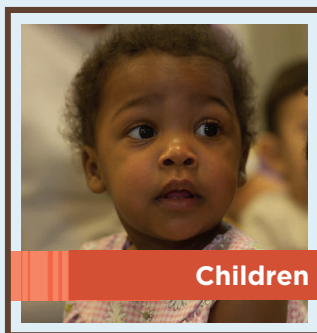


agency review

Community helping individuals and families move out of crisis, establish stability and maintain self-sufficiency.

Because we are Tempe.



Tempe City of Tempe
Human Services Funding
Volunteer Recommendations
FY 2014/15



TEMPE
Community
Council



April 24, 2014

To the Tempe Community at Large:

One of the most public roles of the Tempe Community Council (TCC) for the past 29 years has been to make recommendations as to the distribution of human services funds on behalf of the City of Tempe. This year, it has been my privilege to Co-Chair this well-regarded grant program, known as Agency Review.

For Fiscal Year (FY) 2014/15, TCC worked with 51 volunteers, who dedicated an estimated 20 hours each, over a four-month period, to reading human service proposals, evaluating them, interviewing those agencies and finally making funding recommendations to the City Council. Agency Review funds come from the City of Tempe General Revenue Fund, Federal Community Development Block Grants, and water utility customer donations through Tempe's Help to Others (H2O). The total funds recommended for distribution this year are over \$620,000, and will be allocated to 34 agencies Valley-wide whose 44 programs serve Tempe clients. Those services include programs for our youth, seniors, those with disabilities, the working poor, survivors of domestic violence, and the homeless.

The Agency Review process was developed to take human services decisions out of the political process. The goal is to have a community/citizen driven process that is as fair, transparent, accountable, and defensible as possible. The City Council wants a process that meets these standards so they can justifiably rely on its recommendations and not become engaged in political appeals. To date this, has been a very successful partnership. In fact, the Council has followed these recommendations precisely for the past nine years.

I would like to thank all of the volunteers who dedicated their time and valuable insight to this process, as well as the TCC staff who assembled all of the information and coordinated the process. Together we make an impact. Together we care.

Because we are Tempe,

A handwritten signature in purple ink that reads "Louraine C. Arkfeld".

Louraine Arkfeld
Volunteer Agency Review Enhancement Committee Co-Chair
Tempe Community Council

AGENCY AND PROGRAM information location guide

	Page	Chart Row
AR FY 2014/15 Volunteers	I.	
Human Services Investment History	II.	
Scoring	III.-IV.	
Final Recommendation Spreadsheet	V.	
A New Leaf		
East Valley Men's Center	1	1
East Valley Women's	2	2
La Mesita Shelter Services	3	10
Alzheimer's Association Desert Southwest Chapter, Caregiver Support Services	4	40
Area Agency on Aging		
Benefits Assistance Program	5	54
In Home Services	6	53
Assistance League of the East Valley, Assault Survivor Kits	7	11
Association for Supportive Child Care, Child Care Injury Prevention Program	8	44
Boys & Girls Club of the East Valley		
North Tempe Youth & Teens, Laird	9	45
Teen Services, Ladmo	10	46
Catholic Charities		
My Sister's Place	11	12
Pathways Transitional Housing	12	13
Central Arizona Shelter Services (CASS), Shelter Services	13	3
Chicanos Por La Causa, Workforce Development	14	35
Child Crisis Center		
Emergency Shelter Program - Tempe	15	17
Family Resource Center	16	47
Foster Care and Adoption - Tempe	17	48
Chrysalis, Victim Services	18	14
Community Bridges		
Prevention Partnership	19	31
Substance Use Disorder Treatment Services	20	4
Community Information & Referral (CIR), 2-1-1 Arizona	21	36
Community Legal Services, Legal Advocacy for Tempe	22	37
East Valley Adult Resources, East Valley RSVP	23	55
EMPACT - Suicide Prevention Center, Building Resiliency in Youth	24	49
Foundation for Senior Living, Restorative Therapy	25	62
Girl Scouts - Arizona Cactus-Pine Council, Social Just Us - Tempe	26	50
Homeward Bound, Family Services	27	5
Newtown Community Development Corp., CLT Operating Support	28	59
Save the Family		
Case Management	29	26
Families Adult & Children Empowerment Services (FACES).....	30	27
Sojourner Center, Domestic Violence Shelter	31	15
StreetLight USA, Mentoring for Success	32	51
Tempe Community Action Agency (TCAA)		
Escalante Community Garden	33	60
IHELP.....	34	6
Tempe Community Council, Open Horizons.....	35	32
Tempe Neighbors Helping Neighbors, Operating Support.....	36	56
Tempe Salvation Army		
Intensive Crisis Case Management	37	7
Stability Management	38	38
The Centers for Habilitation (TCH), Job Training	39	63
Tumbleweed		
Emergency Housing Program for Homeless Young Adults	40	18
Tempe Youth Resource Center	41	19
UMOM		
Emergency Shelter for Families	42	8
Transitional Housing - Tempe	43	29
United Food Bank, Food Link	44	22
Valley Center of the Deaf/Catholic Community Services of Southern Arizona,		
Transportation for Low Income Deaf Seniors.....	45	57
Appendix: Volunteer Feedback	46-55	

AGENCY REVIEW

committee volunteers

Louraine Arkfeld (Co-Chair)
Steve Holm (Co-Chair)
Kelly Alexander
Sara Appleton
Hannah Auckland
Lisa Bayne
Cheryl Beard
Michael Berkley
Colleen Bivona
Tara Blanc
JoAnn Del-Colle
Marcie Delmotte
Ilene Dode
Suzanne Fallender
Nancy Farrington
Chris Gonzalez
Anthony Gully
Shelley Hearn
Jenny Holsman Tetreault
Mark Holthaus
Diane Hughes
Margaret Hunnicutt
Magdalena Johnson
Priscilla Kadi
Bob Kawa
Julie Kent
Kim Klaiber
Linda Knutson

Lauren Kuby
Sue Ligoeki
John Linda
Juan Mendez
Nick Miner
Kim Naig
Claire Nullmeyer
Nathanael Pretlow
Nancy Puffer
Chris Rabussay
Cruz Ramirez
Joaquin Rios
Lisa Risch
Lisa Roach
Dimple Shah
Kati Spencer
Kate Spielmann
Angie Thornton
Sandra Tignor
Genevieve Vega
Jennifer Wagner
Woody Wilson
Sally Wittlinger

Laura Kajfez, Staff
Caterina Mena, Staff

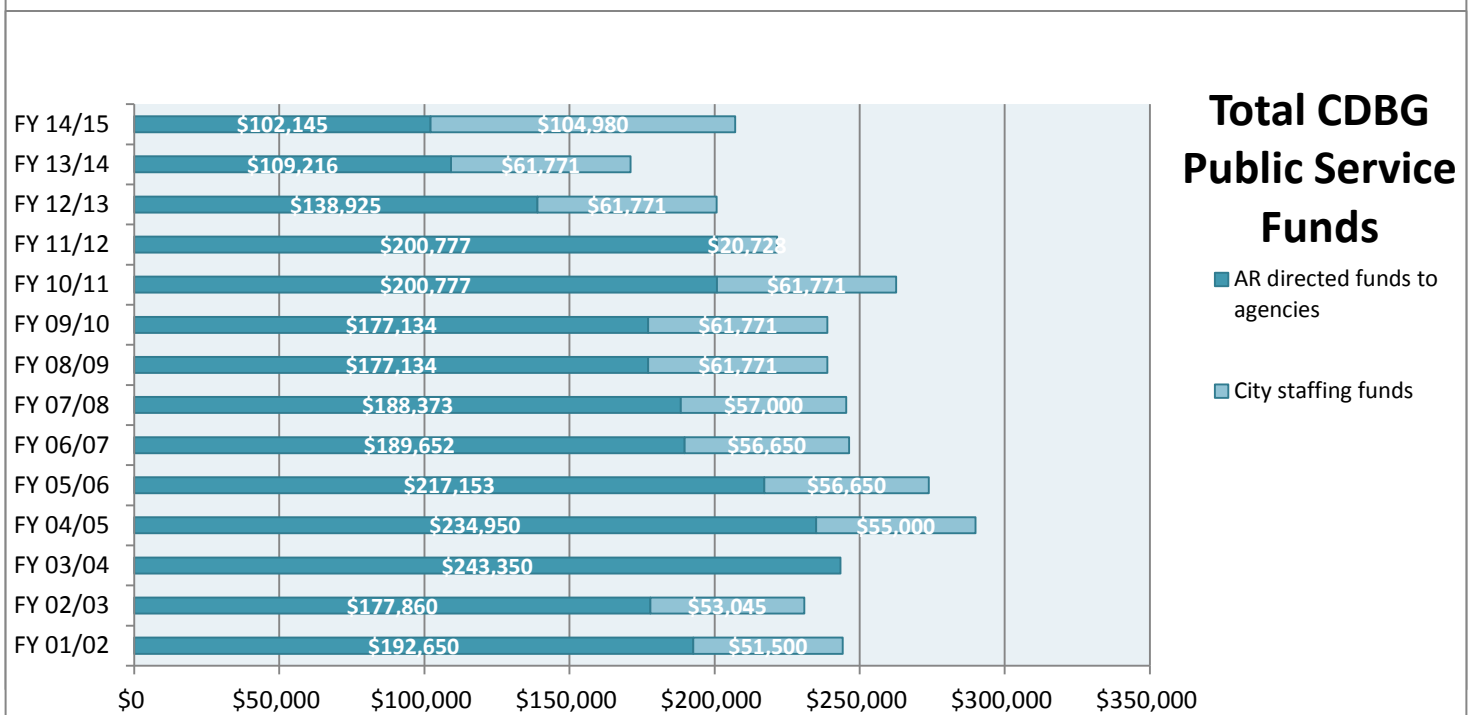
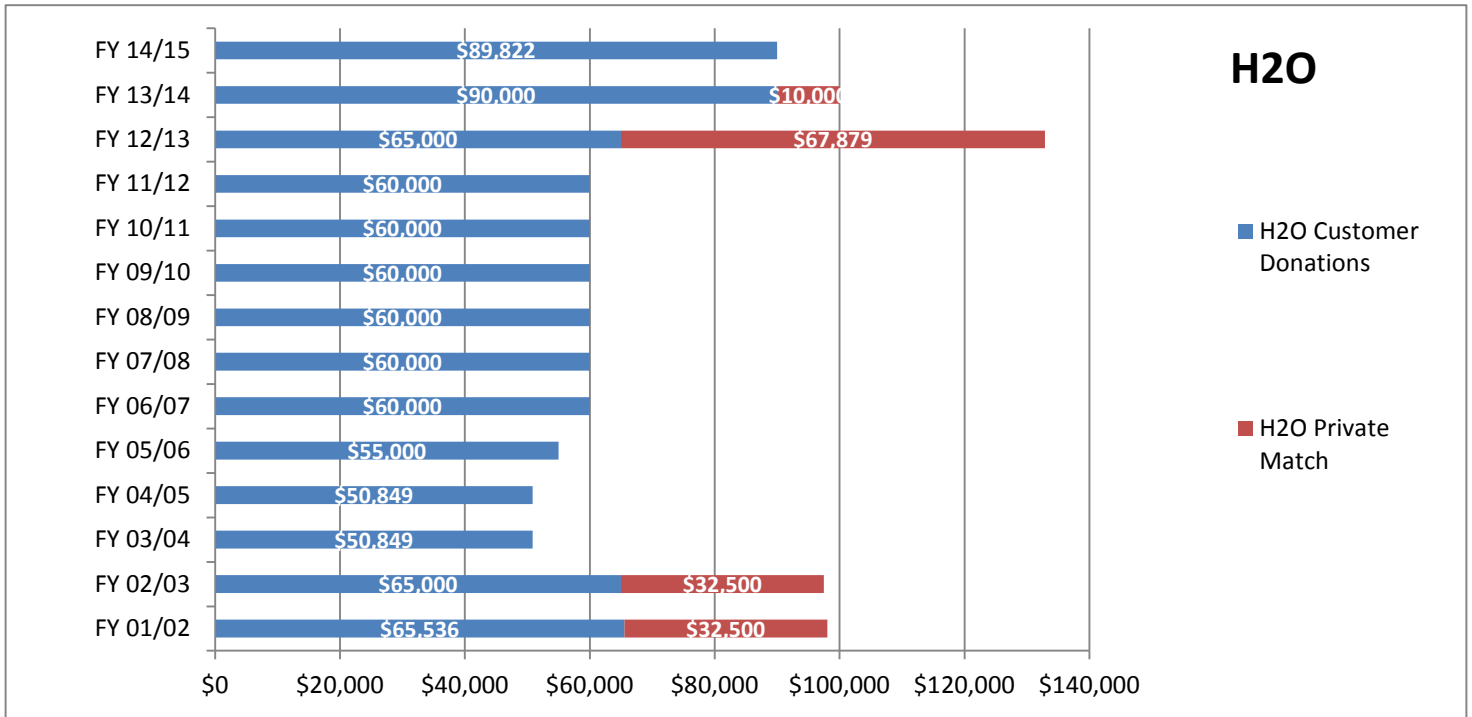
Tempe thanks those who have served.

People in the community, caring for the community.



Human Service Investment History

Agency Review funds come from three main sources: General Fund (GF), Community Development Block Grant (CDBG), and Help to Others (H2O). The bulk of monies for AR come from GF dollars. These GF dollars have remained constant over the last several years. This year, Tempe Community Action Agency's (TCAA) two programs (Community Action Program - CAP and Senior Action Program -SAP) were funded directly by the City, and represent \$318,000 of GF dollars.



SCORING

Written Application Score

40% of Final Score

The maximum score for the written application is 40 points.

Interview Grade/Score

The interview grade is converted to points. **40% of Final Score**

A = 40 points

B = 30 points

C = 20 points

D = 10 points

Human Service Survey Score

20% of Final Score

This is the fifth year TCC conducted the human services survey. The primary question was to rank (in order of most critical to least critical) importance of funding for the following six populations.

Domestic Violence Services =	20 points
Youth Prevention and Programs =	18 points (tied)
Programs for the Working Poor =	18 points (tied)
Homeless Shelter and Services =	16 points
Seniors =	14 points
Programs for those with Disabilities =	12 points

The following focus groups responded to the survey:

TCC Board of Directors

Faith Community

Police Department

Fire Department

School Principals

Health

Non-Public Safety

Application Score + Interview Grade + Survey Score = Final Recommendation

FY 14/15 final scores					
Agency	Program	Application Score	Interview Score	Survey Priority	Final Score
A New Leaf, Inc.	La Mesita Homeless Shelter	36.8	40	20	97
Community Legal Services, Inc.	Legal Advocacy for Tempe	38.3	40	18	96
United Food Bank	Food Link	38.0	40	18	96
UMOM New Day Centers, Inc.	Transitional Housing - Tempe	35.3	40	20	95
Community Bridges, Inc.	Prevention Partnership	36.3	40	18	94
Community Information & Referral Svcs	2-1-1 Arizona	36.3	40	18	94
TCC/Open Horizons	Teen Parent Child Care Scholarship	36.0	40	18	94
Child Crisis Center	Arizona Adoption and Foster Care	36.0	40	18	94
Child Crisis Center	Emergency Shelter Program - Tempe	35.8	40	18	94
Chrysalis Shelter	Victim Services	33.5	40	20	94
Tumbleweed Center for Youth Dev.	Tempe Youth Resource Center	35.5	40	18	94
Community Bridges, Inc.	Substance Use Disorder Treatment Srvc	37.3	40	16	93
Tumbleweed Center for Youth Dev.	*Emergency Housing Program for Homeless Young Adults	35.1	40	18	93
Boys and Girls Club of the East Valley	North Tempe Youth & Teens	35.0	40	18	93
Boys and Girls Club of the East Valley	Teen Services at Ladmo	35.0	40	18	93
Association for Supportive Child Care	Child Care Injury Prevention Program	34.3	40	18	92
Central Arizona Shelter Services (CASS)	Shelter Services	35.3	40	16	91
EMPACT - Suicide Prevention Center	Building Resiliency in Youth	33.3	40	18	91
Tempe Salvation Army	Stability Program	33.2	40	18	91
Assistance League of East Valley	*Assault Survivor Kits	31.1	40	20	91
East Valley Center for the Deaf/ Catholic Community Svcs of Southern AZ	*Transportation for Low Income Deaf Seniors	37.0	40	14	91
Area Agency on Aging, Region One	Benefits Assistance Program	36.0	40	14	90
A New Leaf, Inc.	East Valley Men's Center	33.5	40	16	90
Alzheimer's Association Desert Sthwst.	*Caregiver Support Services	37.0	40	12	89
A New Leaf, Inc.	*East Valley Women's Shelter	32.8	40	16	89
Save the Family Foundation of Arizona	FACES	32.3	40	16	88
UMOM New Day Centers, Inc.	Emergency Shelter for Families - Tempe	31.5	40	16	88
Girl Scouts - Arizona Cactus-Pine Council	Social Just Us - Tempe	29.5	40	18	88
Save the Family Foundation of Arizona	Case Management	31.3	40	16	87
StreetLightUSA	*Mentoring for Success	29.1	40	18	87
The Centers for Habilitation	Job Training	34.3	40	12	86
Area Agency on Aging, Region One	In Home Services	32.0	40	14	86
Newtown CDC	Tempe CLT Operating Support	37.0	30	18	85
Catholic Charities Community Services	Pathways Transitional Housing	33.3	30	20	83
Child Crisis Center	Family Resource Center	34.5	30	18	83
Sojourner Center	Domestic Violence Shelter	32.0	30	20	82
Homeward Bound	Family Services for Scattered-Sites	35.8	30	16	82
Foundation for Senior Living	*Tempe ADHS - Restorative Therapies	29.7	40	12	82
Catholic Charities Community Services	My Sister's Place	31.3	30	20	81
TCAA	*Community Garden	32.9	30	18	81
Tempe Community Action Agency (TCAA)	IHELP	34.0	30	16	80
East Valley Adult Resources, Inc.	East Valley RSVP	35.7	30	14	80
Tempe Salvation Army	Intensive Crisis Case Management	31.3	30	16	77
Chicanos Por La Causa, Inc.	*Workforce Development	29.1	20	18	67
Tempe Neighbors Helping Neighbors	*Operating Support	31.7	20	14	66

city of tempe FY 2014/15 final recommendations

CHART 1 of 3

	Agency	Program	FY 13/14 Final	FY 14/15 Request	FY 14/15 Panel Rec.	Final Score	Final Recommendation
	Crisis						
	HOMELESS						
1	A New Leaf, Inc.	East Valley Men's Center	\$23,436	\$35,000	\$35,000	90	\$30,800
2	A New Leaf, Inc.	*East Valley Women's Shelter	\$0	\$5,000	\$5,000	89	\$3,900
3	Central Arizona Shelter Services (CASS)	Shelter Services	\$83,000	\$85,000	\$85,000	91	\$74,800
4	Community Bridges, Inc.	Substance Use Disorder Treatment	\$38,400	\$38,400	\$38,400	93	\$33,792
5	Homeward Bound	Family Services for Scattered-Sites	\$5,000	\$5,488	\$5,488	82	\$3,732
6	Tempe Community Action Agency (TCAA)	IHELP	\$10,957	\$30,000	\$15,000	80	\$10,200
7	Tempe Salvation Army	Intensive Crisis Case Management	\$16,130	\$40,000	\$20,000	77	\$11,200
8	UMOM New Day Centers, Inc.	Emergency Shelter for Families - Tempe	\$20,000	\$20,000	\$20,000	88	\$15,600
9			\$201,923	\$258,888	\$223,888		\$184,024
	DOMESTIC VIOLENCE						
10	A New Leaf, Inc.	La Mesita Homeless Shelter	\$55,440	\$60,000	\$60,000	97	\$57,000
11	Assistance League of East Valley	*Assault Survivor Kits	\$0	\$5,000	\$5,000	91	\$4,400
12	Catholic Charities Community Services	My Sister's Place	\$7,185	\$7,278	\$7,278	81	\$4,949
13	Catholic Charities Community Services	Pathways Transitional Housing	\$6,048	\$7,278	\$7,278	83	\$4,949
14	Chrysalis Shelter	Victim Services	\$3,960	\$5,000	\$5,000	94	\$4,400
15	Sojourner Center	Domestic Violence Shelter	\$14,000	\$25,000	\$14,000	82	\$9,520
16			\$96,533	\$109,556	\$98,556		\$85,218
	YOUTH DEVELOPMENT						
17	Child Crisis Center	Emergency Shelter Program - Tempe	\$5,000	\$5,000	\$5,000	94	\$4,400
18	Tumbleweed Center for Youth Development	*Emergency Housing Program for Homeless Young Adults	\$0	\$25,000	\$20,000	93	\$17,600
19	Tumbleweed Center for Youth Development	Tempe Youth Resource Center	\$51,975	\$75,000	\$51,975	94	\$45,738
20			\$56,975	\$105,000	\$76,975		\$67,738
	SENIOR PROGRAMS						
21	None	None	\$0	\$0	\$0		\$0
	WORKING POOR						
22	United Food Bank	Food Link	\$16,000	\$16,000	\$16,000	96	\$15,200
23			\$16,000	\$16,000	\$16,000		\$15,200
	PROGRAMS FOR THOSE WITH DISABILITIES						
24	None		\$0	\$0	\$0		\$0
25	Total Category		\$371,431	\$489,444	\$415,419		\$352,180

city of tempe FY 2014/15 final recommendations

CHART 2 of 3

	Agency	Program	FY 13/14 Final	FY 14/15 Request	FY 14/15 Panel Rec.	Final Score	Final Recommendation
	Stability						
	HOMELESS						
26	Save the Family Foundation of Arizona	Case Management	\$15,000	\$25,000	\$20,000	87	\$15,600
27	Save the Family Foundation of Arizona	FACES	\$15,000	\$25,000	\$20,000	88	\$15,600
28			\$30,000	\$50,000	\$40,000		\$31,200
	DOMESTIC VIOLENCE						
29	UMOM New Day Centers, Inc.	Transitional Housing - Tempe	\$6,000	\$6,500	\$6,500	95	\$6,175
30			\$6,000	\$6,500	\$6,500		\$6,175
	YOUTH DEVELOPMENT						
31	Community Bridges, Inc.	Prevention Partnership	\$9,404	\$9,404	\$9,404	94	\$8,276
32	TCC/Open Horizons	Teen Parent Child Care Scholarship	\$9,500	\$9,500	\$9,500	94	\$8,360
33			\$18,904	\$18,904	\$18,904		\$16,636
	SENIOR PROGRAMS						
34	None		\$0	\$0	\$0		\$0
	WORKING POOR						
35	Chicanos Por La Causa, Inc.	*Workforce Development	\$0	\$40,024	\$5,000	67	** \$0
36	Community Information and Referral Service	2-1-1 Arizona	\$5,391	\$5,500	\$5,500	94	\$4,840
37	Community Legal Services, Inc.	Legal Advocacy for Tempe	\$10,060	\$10,060	\$10,060	96	\$9,557
38	Tempe Salvation Army	Stability Program	\$16,000	\$40,000	\$21,000	91	\$18,480
39			\$237,371	\$95,584	\$41,560		\$32,877
	PROGRAMS FOR THOSE WITH DISABILITIES						
#	Alzheimer's Association Desert Southwest	*Caregiver Support Services	\$0	\$10,000	\$10,000	89	\$7,800
41			\$0	\$10,000	\$10,000		\$7,800
42	Total Category		\$292,275	\$180,988	\$116,964		\$94,688

city of tempe FY 2014/15 final recommendations

CHART 3 of 3

	Agency	Program	FY 13/14 Final	FY 14/15 Request	FY 14/15 Panel Rec.	Final Score	Final Recommendation
	Self Sufficiency						
	HOMELESS AND DOMESTIC VIOLENCE						
43	None						
	YOUTH DEVELOPMENT						
44	Association for Supportive Child Care	Child Care Injury Prevention Program	\$1,030	\$1,500	\$1,030	92	\$906
45	Boys and Girls Club of the East Valley	North Tempe Youth & Teens	\$24,750	\$50,000	\$35,000	93	\$30,800
46	Boys and Girls Club of the East Valley	Teen Services at Ladmo	\$49,500	\$60,000	\$60,000	93	\$52,800
47	Child Crisis Center	Family Resource Center	\$6,435	\$6,500	\$6,000	83	\$4,080
48	Child Crisis Center	Arizona Adoption and Foster Care	\$1,750	\$2,500	\$2,500	94	\$2,200
49	EMPACT - Suicide Prevention Center	Building Resiliency in Youth	\$7,000	\$8,900	\$7,000	91	\$6,160
50	Girl Scouts - Arizona Cactus-Pine Council	Social Just Us - Tempe	\$2,500	\$2,500	\$2,500	88	\$1,950
51	StreetLightUSA	*Mentoring for Success	\$0	\$32,240	\$16,000	87	\$12,480
52			\$92,965	\$164,140	\$130,030		\$111,376
	SENIOR PROGRAMS						
53	Area Agency on Aging, Region One	In Home Services	\$20,460	\$22,000	\$22,000	86	\$17,160
54	Area Agency on Aging, Region One	Benefits Assistance Program	\$2,730	\$6,000	\$6,000	90	\$5,280
55	East Valley Adult Resources, Inc.	East Valley RSVP	\$3,640	\$5,000	\$0	80	\$0
56	Tempe Neighbors Helping Neighbors	*Operating Support	\$64,239	\$50,000	\$30,000	66	\$16,800
57	Valley Center for the Deaf/ Catholic Community Svcs of Southern AZ	*Transportation for Low Income Deaf Seniors	\$0	\$6,000	\$6,000	91	\$5,280
58			\$202,669	\$89,000	\$64,000		\$44,520
	WORKING POOR						
59	Newtown CDC	Tempe CLT Operating Support	\$15,000	\$18,000	\$18,000	85	\$12,240
60	TCAA	*Community Garden	\$0	\$20,000	\$5,000	81	\$3,400
61			\$15,000	\$38,000	\$23,000		\$15,640
	PROGRAMS FOR THOSE WITH DISABILITIES						
62	Foundation for Senior Living	*Tempe ADHS - Restorative Therapies	\$0	\$2,400	\$2,400	82	\$1,632
63	The Centers for Habilitation	Job Training	\$9,300	\$15,000	\$12,000	86	\$9,360
64			\$9,300	\$17,400	\$14,400		\$10,992
65	Total Category		\$319,934	\$308,540	\$231,430		\$182,528
66	Total Total		\$983,640	\$978,972	\$763,813		\$629,396
	* new agency, or program, or not previously funded through AR - \$76,092						
	Help to Others (H2O)	\$89,822					
	Community Development Block Grant (CDBG)	\$102,145					
	General Fund (GF)	\$440,229					
		\$632,196					
	** CPLC returned award of \$2,800 to GF						

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: A New Leaf	
Program: East Valley Men’s Center	
Program Summary: This program offers single homeless men from Tempe the opportunity to recover their lives in a safe and supportive shelter environment.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$23,436
Written Application Score: 33.5	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$35,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$30,800
Final Score: 90	

I. REASONS TO FUND

- This program meets a community need
- This is the only shelter of its kind in the East Valley
- This agency/program has a record of success
- They take clients who often ‘fall through the cracks’

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- None

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: A New Leaf	
Program: East Valley Women’s Shelter	
Program Summary: Single, homeless women are provided safe, clean shelter and basic needs for up to 120 days.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 32.8	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$5,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$3,900
Final Score: 89	

I. REASONS TO FUND

- The agency saw a gap/need in the community and they responded and created this program
- There are no other dedicated shelters in the Valley for this particular population
- They have a connection of Autumn House for survivors of domestic violence

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- None

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: A New Leaf	
Program: La Mesita Family Shelter	
Program Summary: This program provides emergency shelter and support services to help homeless families transition from crisis to stability.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$55,440
Written Application Average Score: 36.8	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$65,600
Survey Score (Domestic Violence): 20	Final Recommendation FY 14/15: \$57,000
Final Score: 97	

I. REASONS TO FUND

- This program is an important resource for families in need
- Well run agency/program
- They have demonstrated success
- Proximity to Tempe

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- None

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Alzheimer’s Association Desert Southwest Chapter	
Program: Caregiver Support Services	
Program Summary: “The Alzheimer’s Association services are focused on: (1) individuals with Alzheimer’s disease and related disorders and (2) family and friends who serve as their caregivers and support systems for caregivers.”	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 37.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$10,000
Survey Score (Disabilities): 12	Final Recommendation FY 14/15: \$7,800
Final Score: 89	

I. REASONS TO FUND

- There are a high number of Tempe residents who are directly helped through this program
- Repeat/longitudinal service/s are available at no fee
- This program provides hands-on help (personal visits)
- They have a comprehensive client needs (there is a full range of services provided)
- They collaborate with other Alzheimer’s agencies

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- Due to the ‘boomer’ generation the numbers of individuals needing services will increase each year
- Very impressive interview
- Useful and clear collateral

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Area Agency on Aging	
Program: Benefits Assistance	
Program Summary: This program “provides information, education, and assistance to people on Medicare or potentially eligible for the Medicare benefit.”	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$2,730
Written Application Average Score: 36.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$6,000
Survey Score (Senior): 14	Final Recommendation FY 14/15: \$5,280
Final Score: 90	

I. REASONS TO FUND

- This is a vital program for a vulnerable population
- This program has demonstrated strong community collaborations
- A little bit of assistance for our senior can put a lot of resources back into their pockets, and therefore the community
- This program reaches a significant amount of Tempe seniors

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- None

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Area Agency on Aging	
Program: In Home Services	
Program Summary: Partnering with East Valley Adult Resources “to provide non-medical home care and support services to frail elderly and adults with disabilities to enable them to live independently in their own home for as long as possible.”	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$20,460
Written Application Average Score: 32.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$22,000
Survey Score (Senior): 14	Final Recommendation FY 14/15: \$17,160
Final Score: 86	

I. REASONS TO FUND

- This is a needed program and it is underfunded (700 individuals on the waiting list - including Tempe residents)
- This agency is receiving major cuts (DES)
- This program serves a goal of helping to keep our seniors living in their homes as long as possible and healthy
- This agency is showing initiative and creative fundraising

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- The review panel would like to know how many of the 700 on the waiting list are from Tempe

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: Assistance League of the East Valley	
Program: Assault Survivor Kits	
Program Summary: This program helps with the purchase of new clothing and supplies for victims of assault.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 31.1	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$5,000
Survey Score (Domestic Violence): 20	Final Recommendation FY 14/15: \$4,400
Final Score: 91	

I. REASONS TO FUND

- This is an important program for the community (good relationship with CARE 7)
- This is an all-volunteer program (large number of volunteers)
- All funds go to Tempeans in need
- This 'need' is not created, this agency/program responds to requests in the community

II. REASONS NOT TO FUND AT FULL REQUEST

- Should consider other collaborations (i.e. United Food Bank, Walmart, etc.) to possible get wholesale prices

III. OTHER RELEVANT COMMENTS

- Great interview and good work serving the need in the community
- The review panel would like to see more specific information on the application

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Association for Supportive Child Care	
Program: Child Care Injury Prevention Program	
Program Summary: This program “provides training, support and essential safety equipment on the following training topics:” Child Passenger Safety; Pediatric First Aid, CPR, and AED Certification; The Home and Environment Safety; Crib/Safe Sleep Safety.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$1,030
Written Application Average Score: 34.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$1,500
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$906
Final Score: 92	

I. REASONS TO FUND

- This is a cost effective program for the number of clients served
- This agency/program demonstrates strong partnerships in the Tempe community
- This program has lost other vital funding due to a shift in priorities

II. REASONS NOT TO FUND AT FULL REQUEST

- There seems to be no prioritization for clients most in need - it is first-come-first-serve scenario

III. OTHER RELEVANT COMMENTS

- Written proposal and interview were clear and informative
- There is a reduced number of clients served due to the loss of First Things First funding

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Boys & Girls Club of the East Valley	
Program: North Tempe - Laird Program	
Program Summary: This program provides “a safe place for young people (remove them from potentially unsafe or crisis situations) and offer programs in three priority outcome areas:” Academic Success, Good Character & Citizenship, and Healthy Lifestyles.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$24,750
Written Application Average Score: 35.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$50,000
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$30,800
Final Score: 93	

I. REASONS TO FUND

- The agency has improved tracking measures
- The agency has implemented improved financial control
- There is a demonstrated need for this program - the number of kids served has doubled recently
- This program has added academic programs

II. REASONS NOT TO FUND AT FULL REQUEST

- This is a large increase in request and there are not enough resources to cover all of the need

III. OTHER RELEVANT COMMENTS

- Well written proposal and strong interview

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Boys & Girls Club of the East Valley	
Program: Teen Services - Ladmo Program	
Program Summary: This program provides “a safe place for young people (remove them from potentially unsafe or crisis situations) and offers programs in three priority outcome areas:” Academic Success, Good Character & Citizenship, and Healthy Lifestyles.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$49,500
Written Application Average Score: 35.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$60,000
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$52,800
Final Score: 93	

I. REASONS TO FUND

- This agency/program has demonstrated an ability to increase capacity
- This agency has implemented improved financial control
- This program responds to the needs of the community, it is proactive and increasing academic programs

II. REASONS NOT TO FUND AT FULL REQUEST

- This is a significant increase in funds - during a strained financial landscape, there are not enough resources

III. OTHER RELEVANT COMMENTS

- Well written proposal and good interview

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Catholic Charities	
Program: My Sister's Place	
Program Summary: "My Sister's Place provides a safe haven for women and/or their dependent children looking for a place to go to escape a life of domestic abuse."	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$7,185
Written Application Average Score: 31.3	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$7,278
Survey Score (Domestic Violence): 20	Final Recommendation FY 14/15: \$4,949
Final Score: 81	

I. REASONS TO FUND

- A very well established and respected organization
- This program serves a community need
- Funds would support salary for a direct service

II. REASONS NOT TO FUND AT FULL REQUEST

- The review panel feels that representatives could have been better prepared

III. OTHER RELEVANT COMMENTS

- The review panel would like to see stronger collaboration

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Catholic Charities	
Program: Pathways Transitional Housing	
Program Summary: “Pathways provides assistance to women either exiting emergency shelter or leaving an abuser without entering shelter.”	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$6,048
Written Application Average Score: 33.3	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$7,278
Survey Score (Domestic Violence): 20	Final Recommendation FY 14/15: \$4,949
Final Score: 83	

I. REASONS TO FUND

- This program serves a strong community need
- This is an extremely well established agency

II. REASONS NOT TO FUND AT FULL REQUEST

- The representatives could have been better prepared for the interview experience

III. OTHER RELEVANT COMMENTS

- The review panel would like to see better demonstration of collaboration on joint goals

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: CASS	
Program: Shelter Services	
Program Summary: CASS' mission is to "Empower men, women and children with diverse needs to end their homelessness by providing shelter and supportive services."	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$83,000
Written Application Average Score: 35.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$85,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$74,800
Final Score: 91	

I. REASONS TO FUND

- This program provides comprehensive wrap-around services
- This agency works strongly with the police from surrounding cities
- This agency is open to working with other agencies to 'solve' this issue
- This agency has a strong track record of changing peoples' lives
- If this program were not in existence the negative community impact would be huge
- The agency uses funds proficiently and sources are diversified

II. REASONS NOT TO FUND AT FULL REQUEST

- 'Homeless services and programs' ranked third in priority on the human services survey

III. OTHER RELEVANT COMMENTS

- This agency gave a very professional interview
- The agency has Tempe ties (many staff members live in Tempe)
- They find innovative ways to work on this regional issue

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: Chicanos Por La Causa	
Program: Workforce Development	
Program Summary: This program will provide basic digital literacy and work readiness classes out of the Computer Lab located at the Tempe Multi-generational Center.	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 29.1	
Interview Grade / Score: C / 20	Amount Requested FY 14/15: \$40,024
Survey Score (Working Poor): 18	Final Recommendation FY 14/15: \$2,800
Final Score: 67	

I. REASONS TO FUND

- This is an important program – offered in English and Spanish is critical
- This program helps to educate and provide opportunities for clients in need to be employed/employable
- The space is already donated – the only cost would be for staff

II. REASONS NOT TO FUND AT FULL REQUEST

- It seems that the per-client total is too expensive (a low number of participants)
- These human service funds should not pay for Director’s salary
- Maybe consider charging a nominal fee for the program

III. OTHER RELEVANT COMMENTS

- The measurable outcomes are not clear – want to measure jobs, proficiency – not explained

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Child Crisis Center	
Program: Emergency Shelter Program	
Program Summary: “A 42-bed Shelter where children are provided 24-hour care in a safe environment.”	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$5,000
Written Application Average Score: 35.8	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$5,000
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$4,400
Final Score: 94	

I. REASONS TO FUND

- This program has strong deliverables and relevant measurements
- This program provides a need service for the community

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- The agency submitted a thorough proposal

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Child Crisis Center	
Program: Family Resource Center (FRC)	
Program Summary: This program helps “parents learn how to provide safe, healthy environments for their children and to stop child abuse and neglect before it begins.”	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$6,435
Written Application Average Score: 34.5	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$6,500
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$4,080
Final Score: 83	

I. REASONS TO FUND

- This is a needed program in our community
- This program has strong partnerships

II. REASONS NOT TO FUND AT FULL REQUEST

- The review panel felt that the Tempe presence was not well explained

III. OTHER RELEVANT COMMENTS

- The financial questions related to internal controls were not well explained
- It should have been explained that there are classes done in partnership with Thrive to Five (in Tempe)

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: Child Crisis Center	
Program: Foster Care and Adoption	
Program Summary: This program recruits, trains, licenses/certifies and monitors foster and adoptive homes (resource homes) for foster children from Maricopa County.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$1,750
Written Application Average Score: 36.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$2,500
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$2,200
Final Score: 94	

I. REASONS TO FUND

- There is a great need for this programming in our community/state
- This program demonstrates strong client satisfaction
- Current year outcomes and deliverables are impressive and effective
- There is a lack of funding for prevention services from the legislature - prevention programs save for the future
- This program provides long-term support for families

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- The review panel requested a better explanation of the auditor's findings

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Chrysalis	
Program: Shelter Services	
Program Summary: “Chrysalis’ mission is to lead our community to broad-based solutions to prevent domestic abuse.” This program incorporates the following: crisis shelter, outpatient counseling, transitional housing, victim advocacy, lay legal advocacy, an offender treatment program, and a crisis hotline.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$3,960
Written Application Average Score: 33.5	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$5,000
Survey Score (Domestic Violence): 20	Final Recommendation FY 14/15: \$4,400
Final Score: 94	

I. REASONS TO FUND

- This organization is innovative and identifies/responds to community needs (i.e. serving male clients)
- The strongest component of this program is the client counseling - which has been identified in national studies as a most critical aspect of programming
- This programming is expanding their reach and services to youth (up to age 25)
- The organization is in discussions about new directions such as the changes in housing (emergency shelter and transitional focus moving to rapid rehousing and permanent supportive housing)

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- They have a diverse Board of Directors
- They have highly qualified counseling staff

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Community Bridges, Inc.	
Program: Prevention Partnership	
Program Summary: This program will partner with the Tempe Union High School District and the Tempe Municipal Courts, to provide services to “focus on substance use diversion for youth and their parents as well as education and resources for school staff on emerging drug trends.”	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$9,404
Written Application Average Score: 36.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$9,404
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$8,276
Final Score: 94	

I. REASONS TO FUND

- This program demonstrates strong partnerships in the Tempe Union High School District and the surrounding Tempe community
- This is a program solely for Tempe clients
- This program not only focuses on the youth, but the family dynamic as well

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- Well written proposal and strong interview

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Community Bridges, Inc.	
Program: Substance Use Disorder Treatment	
Program Summary: This program will “provide mobile community outreach and behavioral health-related crisis services to homeless, indigent, and working poor adults from Tempe.”	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$38,400
Written Application Average Score: 37.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$38,400
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$33,792
Final Score: 93	

I. REASONS TO FUND

- This is a very needed resource
- This is a unique organization and this program relieves mental health problems from police, fire, emergency departments, etc.
- This is a cost effective treatment program
- They have demonstrated strong community collaborations
- A ‘no wrong door’ policy

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- This is an outstanding organization with demonstrated success
- The representatives conducted an impressive interview
- This organization is serving more clients with less resources

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Community Information & Referral (CIR)	
Program: 2-1-1 Arizona	
Program Summary: CIR has been the lead entity for information and referral services for health and human services.	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$5,391
Written Application Average Score: 36.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$5,500
Survey Score (Working Poor): 18	Final Recommendation FY 14/15: \$4,840
Final Score: 94	

I. REASONS TO FUND

- This agency demonstrates strong collaboration with other organizations
- The organization is seeking a stable funding stream from the state so that they will not need to 'compete' with organizations for municipal funds

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- Leadership is taking the organization to a healthier and more stable financial status
- The written proposal was strong and the interview clear - very well organized
- There is almost no staff-turnover (valuable expertise)

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Community Legal Services (CLS)	
Program: Legal Advocacy for Tempe	
Program Summary: Offering civil law services for “the low-income residents of the City of Tempe.”	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$10,060
Written Application Average Score: 38.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$10,060
Survey Score (Working Poor): 18	Final Recommendation FY 14/15: \$9,557
Final Score: 96	

I. REASONS TO FUND

- This is an important unduplicated service provided to the community
- A program goal is to stabilize immediate crisis, then usher the client through the legal process - this can take up to 18 months
- This program utilizes paid and volunteer attorneys

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- Very clear update and response to auditor’s issues - this will improve accountability
- A large number of senior related issues are regarding custody for grandparents
- The agency/program provides multi-language services

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: East Valley Adult Resources	
Program: East Valley RSVP	
Program Summary: This program “recruits and places volunteers age 55+ in nonprofit, governmental and proprietary health care facilities meeting critical community needs in the City of Tempe.”	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$3,640
Written Application Average Score: 35.7	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$5,000
Survey Score (Senior): 14	Final Recommendation FY 14/15: \$0
Final Score: 80	

I. REASONS TO FUND

- This is a responsive agency/program
- The volunteers in this program provide crucial services (especially to the elderly)

II. REASONS NOT TO FUND AT FULL REQUEST

- The review panel feels that this program does not have diversity of volunteers
- Do not feel that these funds should pay for mileage reimbursement
- Volunteer recognition costs could be allayed by in-kind donations
- There is a limited budget through this grant cycle
- This program is not identified as a priority

III. OTHER RELEVANT COMMENTS

- This program should seek contributions from area businesses
- EVAR needs to be creative with reach out to a more diverse audience of volunteers in nearby locations - in a grassroots manner

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: EMPACT	
Program: Building Resiliency In Youth	
Program Summary: This program uses curriculum for “a school-based primary prevention program that offers practical skills for helping children learn how to think through and resolve everyday conflicts.”	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$7,000
Written Application Average Score: 33.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$8,900
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$6,160
Final Score: 91	

I. REASONS TO FUND

- This program serves a significant number of students
- This is an invaluable service for at-risk children

II. REASONS NOT TO FUND AT FULL REQUEST

- The review panel feels that there should be cross training – so that the school staff could do follow-up and/or provide program lesson continuity

III. OTHER RELEVANT COMMENTS

- Very strong interview
- The review panel believes that it would be financially prudent for the program to secure additional funding sources
- Maybe Commitment to Schools funding cycle could be a potential funding source

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Foundation for Senior Living (FSL)	
Program: Tempe Adult Day Health Care Center - Restorative Therapy	
Program Summary: The Tempe Adult Day Health Care Center is a comprehensive day program of therapeutic recreation, nursing care and health monitoring, rehabilitative and social services for at-risk seniors and adults with disabilities eighteen and over.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 29.7	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$2,400
Survey Score (Disabilities): 12	Final Recommendation FY 14/15: \$1,632
Final Score: 82	

I. REASONS TO FUND

- This is a modest amount of funding for a strong impact
- These therapies are helpful for those in need
- The majority of clients are Tempe based
- This is the only site that provides much needed evening services

II. REASONS NOT TO FUND AT FULL REQUEST

- There are limited resources in this grant process

III. OTHER RELEVANT COMMENTS

- Very strong interview - the representative was knowledgeable
- The agency should look at expanding the Board - and recommends that they meet more than one-time per year

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Girl Scouts – Arizona Cactus Pine Chapter	
Program: Social Just Us	
Program Summary: This program includes services that “are specifically focused on leading clients to achieve and maintain self-sufficiency in the short- and long-term.” 1) Adelante Jovencitas 2) Baby Camp 3) Girl Scouts Beyond Bars	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$2,500
Written Application Average Score: 29.5	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$2,500
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$1,950
Final Score: 88	

I. REASONS TO FUND

- Funding this program is a good investment – saving money in the long run
- This program is serving a significant number of Tempe girls given the amount of funding
- The agency provides full transportation to the clients

II. REASONS NOT TO FUND AT FULL REQUEST

- There were some inconsistencies in the data

III. OTHER RELEVANT COMMENTS

- The review panel would like to see program-level data next year (as opposed to survey data from all Girl Scouts programs)
- The review panel feels that this organization is so embedded into the community that they should be pursuing more foundation support

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: Homeward Bound	
Program: Family Services - Scattered Sites	
Program Summary: "Homeward Bound provides transitional housing for families who are homeless, working poor and/or have experienced domestic violence."	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$5,000
Written Application Average Score: 35.8	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$5,488
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$3,732
Final Score: 82	

I. REASONS TO FUND

- The rationale for requested funds was well explained and relevant
- The investment in this program is reasonable for the number of Tempe clients served

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- With the absence of the CFO at the interview several of the questions were not sufficiently answered
- This was a strong written proposal

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Newtown Community Development Corporation	
Program: Community Land Trust Operating Support	
Program Summary: This program “provides affordable homeownership opportunities to low-income first time homebuyers...”	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$15,000
Written Application Average Score: 37.0	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$18,000
Survey Score (Working Poor): 18	Final Recommendation FY 14/15: \$12,240
Final Score: 85	

I. REASONS TO FUND

- This program serves an important community need
- This program provides well-rounded services that support homeowners and ensure their success
- This program is creating affordable housing in Tempe
- Tempe investment is leveraged with Federal dollars
- This agency/program has a strong history in Tempe (with the City and TCC)

II. REASONS NOT TO FUND AT FULL REQUEST

- This organization has alternate large funding sources

III. OTHER RELEVANT COMMENTS

- The review panel recommends that at next year’s interview the organization present a story of an ‘average’ client – what their process looks like while working with Newtown
- Celebrating 100th house (50 in Tempe)
- The organization had to cut back on staffing due to a funding loss

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Save the Family	
Program: Case Management	
Program Summary: This program is to support its Case Management expenses for individuals who are residents of Tempe or housed in one of Save the Family's transitional housing units located in Tempe.	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$15,000
Written Application Average Score: 31.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$25,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$15,600
Final Score: 87	

I. REASONS TO FUND

- There is a high need for these services
- This is a solid organization - a well-run and comprehensive program
- The organization's community partnerships and collaborations are impressive

II. REASONS NOT TO FUND AT FULL REQUEST

- This program's application scored below the category average
- There are limited resources in this grant cycle

III. OTHER RELEVANT COMMENTS

- The organization gave an informative interview and shared pertinent data on national trends

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Save the Family	
Program: Families Adult and Children Empowerment Services (FACES)	
Program Summary: To support FACES program expenses so that clients can achieve: permanent housing, income to support permanent housing, and self-sufficiency.	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$15,000
Written Application Average Score: 32.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$25,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$15,600
Final Score: 88	

I. REASONS TO FUND

- The organization has a strong presence in the community
- There is a high need for these services
- This organization collaborates across the full spectrum of human services

II. REASONS NOT TO FUND AT FULL REQUEST

- The application did score below the category average score
- There are limited funds to allocate

III. OTHER RELEVANT COMMENTS

- The organization gave an informative and thorough presentation

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Sojourner	
Program: Domestic Violence Center	
Program Summary: “Sojourner Center provides a safe shelter and supportive services for women and children who are homeless and fleeing domestic violence.”	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$14,000
Written Application Average Score: 32.0	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$25,000
Survey Score (Domestic Violence): 20	Final Recommendation FY 14/15: \$9,520
Final Score: 82	

I. REASONS TO FUND

- The new direction of the organization is impressive and responsive to community need
- It is a positive move to be applying for additional funds from other communities (CDBG funds)
- The program focus on meaningful measureable outcomes is impressive
- The organization seems to be embracing changes for clients’ needs
- The organization is actively seeking closer collaborations with agencies beyond the County borders

II. REASONS NOT TO FUND AT FULL REQUEST

- The review panel is hesitant to increase funding partially due to the fact that the strategic plan is not completed – how/where will the funds be used

III. OTHER RELEVANT COMMENTS

- The change in direction has an opportunity to be great, or can be an obstacle depending on the execution (strategic plan)

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: StreetLight USA	
Program: Mentoring for Success	
Program Summary: This program is a trauma-informed mentor program in which each resident is matched with a highly trained adult.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 29.1	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$32,240
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$12,480
Final Score: 87	

I. REASONS TO FUND

- There is a great need in the community for this type of programming
- This organization works well with community partners
- This program provides long-term services when necessary
- This program incorporates wrap-around (evidence based) services
- There are very few services in the community to meet this need

II. REASONS NOT TO FUND AT FULL REQUEST

- There are a relatively small number of clients from Tempe
- This is an untested program (fairly new)
- Located in Glendale

III. OTHER RELEVANT COMMENTS

- Previous to reading this proposal, the reviewers were not aware of the extent of the problem
- Impressive corporate sponsorships
- The review panel feels that the mentor accountability is a good model

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Community Action Agency (TCAA)	
Program: Escalante Community Garden	
Program Summary: Requesting funds for operating support for the cost of water needed to operate the garden and a portion of the Community Garden Coordinator position needed to maintain the day-to-day operations and educational opportunities offered.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 32.9	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$20,000
Survey Score (Working Poor): 18	Final Recommendation FY 14/15: \$3,400
Final Score: 81	

I. REASONS TO FUND

- There is strong community support for this program
- This is an educational entre point for the community/school/neighborhood
- This program puts Tempe in ‘a positive light’
- Great output in food for the pantry food bags
- Nice participation with the farmer’s market

II. REASONS NOT TO FUND AT FULL REQUEST

- 52 registered members seems to be a low number
- Seems to be a low number of volunteers
- The review panel questions if participants can/should pay for services
- The review panel suggests to find other sources of funds for this – may not be a ‘human service’
- Reporting pounds of produce does not justify expense

III. OTHER RELEVANT COMMENTS

- The review panel was not aware that the City of Tempe charges \$2,400 for water costs
- The conference fees affiliated with program budget seem high

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Tempe Community Action Agency (TCAA)	
Program: Interfaith Homeless Emergency Lodging Program (IHELP)	
Program Summary: This program works in partnership with over 40 faith communities, services organizations, and volunteer groups to provide a rotating lodging program for 35 homeless individuals 7 nights a week.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$10,957
Written Application Average Score: 34.0	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$30,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$10,200
Final Score: 80	

I. REASONS TO FUND

- This is a good program providing an important service
- There is one case manager at TCAA - several times a week they are at overnight locations
- This program is Tempe specific
- This program has implemented changes from the last Agency Review grant cycle

II. REASONS NOT TO FUND AT FULL REQUEST

- This program is receiving additional foundation grants for their coalition
- The review panel stated that the measurable outcomes could be improved upon

III. OTHER RELEVANT COMMENTS

- Unique shelter model - only one like it in Tempe
- They are seeking additional grant funding (there was a question as to how much was secured through the Dignity grant)
- It appears that the agency can get money for this program from TCAA's "inter office fund transfer"

FY 14/15 AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Community Council (TCC)	
Program: Open Horizons - Teen Parent Child Care Scholarship	
Program Summary: “Open Horizons Teen Parent Scholarship Program is a dropout prevention program for teens that have given birth and want to continue attending school.”	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$9,500
Written Application Average Score: 36.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$9,500
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$8,360
Final Score: 94	

I. REASONS TO FUND

- This program delivers a significant impact for the investment
- This program often times serves as the last resort to keep parents from dropping out of high school
- This program provides support and stability for the children as well, not solely the parent

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- It is an essential need for our community to keep kids in school and ensure that they graduate

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Tempe Neighbors Helping Neighbors	
Program: Operating Support	
Program Summary: This program creates a virtual community that is founded by members who want to remain in their neighborhoods and homes and age in place.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: *\$64,239
Written Application Average Score: 31.7	
Interview Grade / Score: C / 20	Amount Requested FY 14/15: \$50,000
Survey Score (Senior): 14	Final Recommendation FY 14/15: \$16,800
Final Score: 66	

I. REASONS TO FUND

- This is a pilot program modeled after an innovative national model
- There is a positive linkage to Valley Center of the Deaf for programming

II. REASONS NOT TO FUND AT FULL REQUEST

- There are funds in 'reserve' (from Maricopa Association of Governments, etc.)

III. OTHER RELEVANT COMMENTS

- Need to tighten their financial reporting
- They need to contact potential clients more aggressively
- Consider Spanish for volunteers/clients
- Consider outreach to community mobile home parks

* Recommended for funding for FY 2013/14 but held by City Council. Current funding comes from Maricopa Association of Governments (MAG) and TCC.

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Tempe Salvation Army (TSA)	
Program: Intensive Crisis Case Management	
Program Summary: The goals of this program are “to assist homeless individuals and families to achieve self-sufficiency, gain knowledge and tools to build their lives and break out of the cycle of poverty; and meet their most basic needs so they don’t have to worry about where the next meal will come from or where they will sleep.”	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$16,130
Written Application Average Score: 31.3	
Interview Grade / Score: B / 30	Amount Requested FY 14/15: \$40,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$11,200
Final Score: 77	

I. REASONS TO FUND

- This is a strong national organization
- This program has a positive impact in the downtown community
- There is much program stability due to long-time and effective staff
- This program serves a chronic population

II. REASONS NOT TO FUND AT FULL REQUEST

- The application was unprofessional
- The review panel feels that there could be improvements in efficiencies
- The prescription drug program may have a questionable planning process - the review panel would like to see additional information

III. OTHER RELEVANT COMMENTS

- Since the Salvation Army is a name brand - it gave credibility to the application
- The review panel suggests that in the next grant cycle the organization write one proposal for the full spectrum of services (instead of two proposals)

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Tempe Salvation Army (TSA)	
Program: Stability Program	
Program Summary: Includes support for rental, water, food, basic needs assistance, clothing, shelter and medications.	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$16,000
Written Application Average Score: 33.2	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$40,000
Survey Score (Working Poor): 18	Final Recommendation FY 14/15: \$18,480
Final Score: 91	

I. REASONS TO FUND

- This program serves a significant number of clients - it is a Tempe specific program
- This program operates 'lean' and efficient

II. REASONS NOT TO FUND AT FULL REQUEST

- This is a substantial increase in request
- The measurements could be stronger

III. OTHER RELEVANT COMMENTS

- It may be that this program is seeing additional clients due to the decrease of services in adjacent programs

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: The Centers for Habilitation (TCH)	
Program: Job Training	
Program Summary: This program “provides men and women with disabilities the opportunity to earn a paycheck.”	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: \$9,300
Written Application Average Score: 34.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$15,000
Survey Score (Disabilities): 12	Final Recommendation FY 14/15: \$9,360
Final Score: 86	

I. REASONS TO FUND

- This is a unique and important program for the community
- Funding for this agency and population is decreasing (state level and the United Way)

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- The Working Poor Tax Credit could be utilized to raise greater funds
- There was a transition in leadership
- Should plan for a major energy retrofit

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Tumbleweed Center for Youth Development	
Program: Emergency Housing Program for Homeless Young Adults	
Program Summary: To provide emergency shelter with minimal barriers and low-demand service design for up to 30 highest risk homeless young adults ages 18-25 nightly while residents participate in case management focused on attainment of individual goals for self-sufficiency.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 35.1	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$25,000
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$17,600
Final Score: 93	

I. REASONS TO FUND

- This program is responding to a current community need - emergency housing for youth
- This is a strong partnership with UMOM - great collaboration

II. REASONS NOT TO FUND AT FULL REQUEST

- Untested program (new service) - may be difficult to measure
- Would need data to see/know if successful

III. OTHER RELEVANT COMMENTS

- The issue of new leadership can be a positive or a hindrance

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Tumbleweed Center for Youth Development	
Program: Tempe Youth Resource Center (TYRC)	
Program Summary: Includes support for rental, water, food, basic needs assistance, clothing, shelter and medications.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$51,975
Written Application Average Score: 35.5	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$75,000
Survey Score (Youth): 18	Final Recommendation FY 14/15: \$45,738
Final Score: 94	

I. REASONS TO FUND

- This is a needed program in the community for youth - these are fundamental services for youth who are difficult to serve in other programs
- This is an established organization/program
- They have a strong 5-year plan to increase community donations (vs. government funds)
- There is new leadership which seems to be re-focusing on Tempe
- The leadership is looking to streamline services to be more effective
- The agency recognizes the need to tailor the program to shifting federal requirements

II. REASONS NOT TO FUND AT FULL REQUEST

- There may be instability with staff turnover
- There were some problems with recent transitions

III. OTHER RELEVANT COMMENTS

- The review panel stresses that it is critical to re-establish an on-going relationship with the Tempe Police
- Smart strategy to strive to rely on community donations versus government funds

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: UMOM New Day Centers, Inc.	
Program: Emergency Shelter for Families	
Program Summary: To provide “emergency and supplemental shelter services to assist homeless families whose last place of residence prior to coming to UMOM was Tempe.” To include: Food and Shelter, Case Management, Education, Medical Care, Housing Assistance, Supplies, and Follow-Up.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$20,000
Written Application Average Score: 31.5	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$20,000
Survey Score (Homeless): 16	Final Recommendation FY 14/15: \$15,600
Final Score: 88	

I. REASONS TO FUND

- This agency/program has fully developed offerings and a spectrum of services
- They are sensitive to all ages of clients (esp. new program for the age 18-25 group)
- The organization is the leader in the development of assessment tools (detailed tools with intense analysis)
- This organization ensures collaboration
- They respond to community needs and changes
- They have a voting seat at MAG
- Very comprehensive Board Member groups
- They are sensitive to Spanish speaking clients

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- Extremely impressive interview

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: UMOM New Day Centers, Inc.	
Program: Transitional Housing	
Program Summary: “Families in the Transitional Housing Program receive safe shelter as well as a host of supportive programs offered that are designed to improve their health, well-being, academic achievement, and job opportunities.”	
Scoring	Funding
Category Average Score (Stability): 36.0	Amount Allocated FY 13/14: \$6,000
Written Application Average Score: 35.3	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$6,500
Survey Score (Domestic Violence): 20	Final Recommendation FY 14/15: \$6,175
Final Score: 95	

I. REASONS TO FUND

- The organization presented industry concepts clearly and with authority
- The organization is well versed in national and local trends
- The organization provided clear background priorities for the program
- This organization is a strong collaborator
- This is a needed program for the community
- There is a decrease in dedicated funding for this type of service (HUD changing priorities)

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

- Great presentation - very educational, well-prepared, and comprehensive

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: United Food Bank (UFB)	
Program: Food Link	
Program Summary: To provide nutritious food to our Tempe Food Link Program partner agencies. It is designed to assist food-insecure people by providing them with nutritious meals, snack or food boxes to help improve their health and well-being.	
Scoring	Funding
Category Average Score (Crisis): 34.4	Amount Allocated FY 13/14: \$16,000
Written Application Average Score: 38.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$16,000
Survey Score (Working Poor): 18	Final Recommendation FY 14/15: \$15,200
Final Score: 96	

I. REASONS TO FUND

- This organization has a great reputation and collaborations within the community
- This is a time-tested program
- Hunger continues to be an issue

II. REASONS NOT TO FUND AT FULL REQUEST

- Problems with the CEO may indicate agency problems

III. OTHER RELEVANT COMMENTS

- The review panel is impressed with the direction of the program (responding to need in innovative ways)

FY 14/15 AGENCY REVIEW **FINAL** RECOMMENDATION

Agency: Valley Center of the Deaf/Catholic Community Services of Southern Arizona	
Program: Transportation for Low Income Deaf Seniors	
Program Summary: Valley Center of the Deaf is proposing to offer services in collaboration with the Tempe Neighbors Helping Neighbors Senior Van Program, to the residents of Apache ASL Trails, who are primarily seniors with an average age over 70, and who all have a disability.	
Scoring	Funding
Category Average Score (Self Sufficiency): 33.3	Amount Allocated FY 13/14: n/a new program
Written Application Average Score: 37.0	
Interview Grade / Score: A / 40	Amount Requested FY 14/15: \$6,000
Survey Score (Senior): 14	Final Recommendation FY 14/15: \$5,280
Final Score: 91	

I. REASONS TO FUND

- Funds would support a van driver with sign-language ability and this is a needed service and would be a benefit to the community
- The agency is receptive to innovative ways in which to meet client needs
- The program addresses a very specific need in the community

II. REASONS NOT TO FUND AT FULL REQUEST

- None

III. OTHER RELEVANT COMMENTS

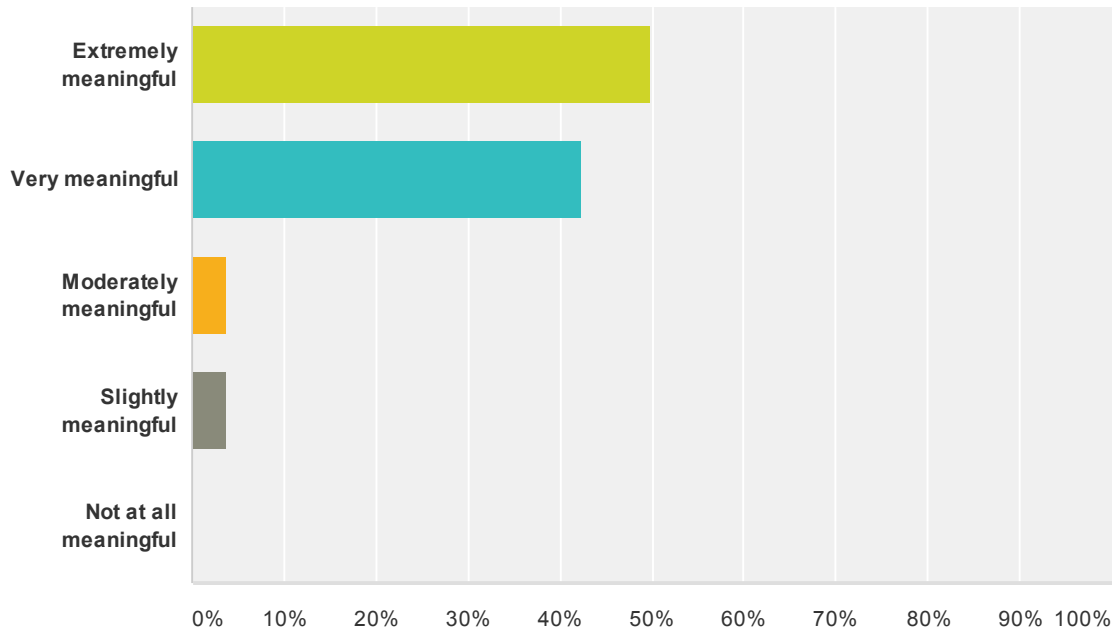
- Very good presentation and interview

AGENCY REVIEW FY 2014/15 VOLUNTEER FEEDBACK RESULTS

The following appendix is a summary of the volunteer experience, it represents 26 (out of 51) reviewers.

How meaningful was the volunteer work you did for Agency Review?

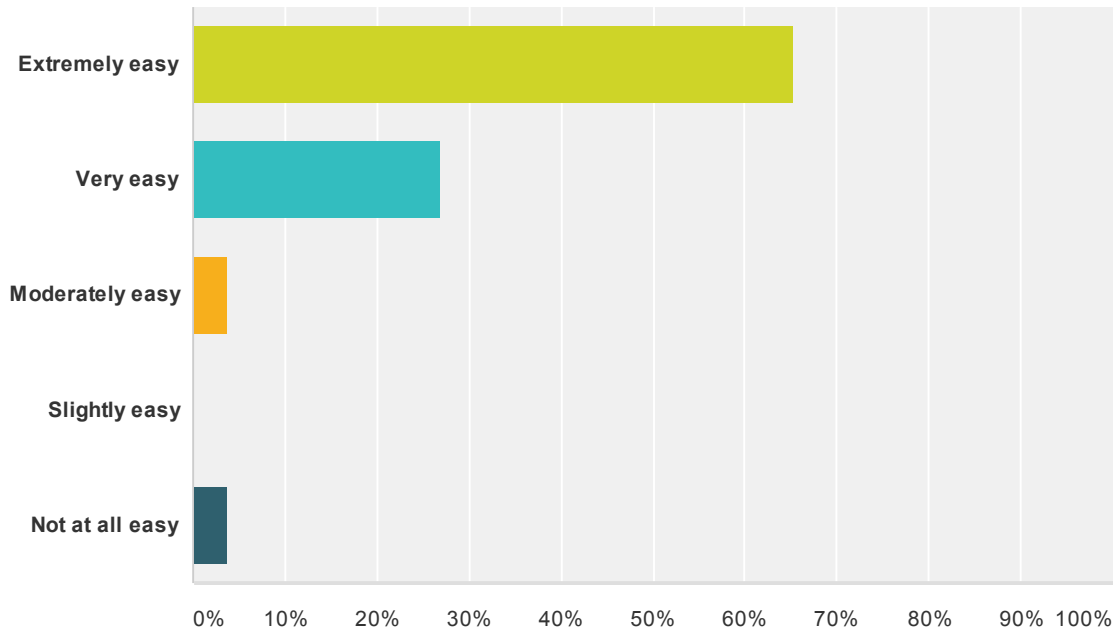
Answered: 26 Skipped: 0



Answer Choices	Responses	
Extremely meaningful	50.00%	13
Very meaningful	42.31%	11
Moderately meaningful	3.85%	1
Slightly meaningful	3.85%	1
Not at all meaningful	0.00%	0
Total		26

How easy was it to receive the required volunteer training for Agency Review?

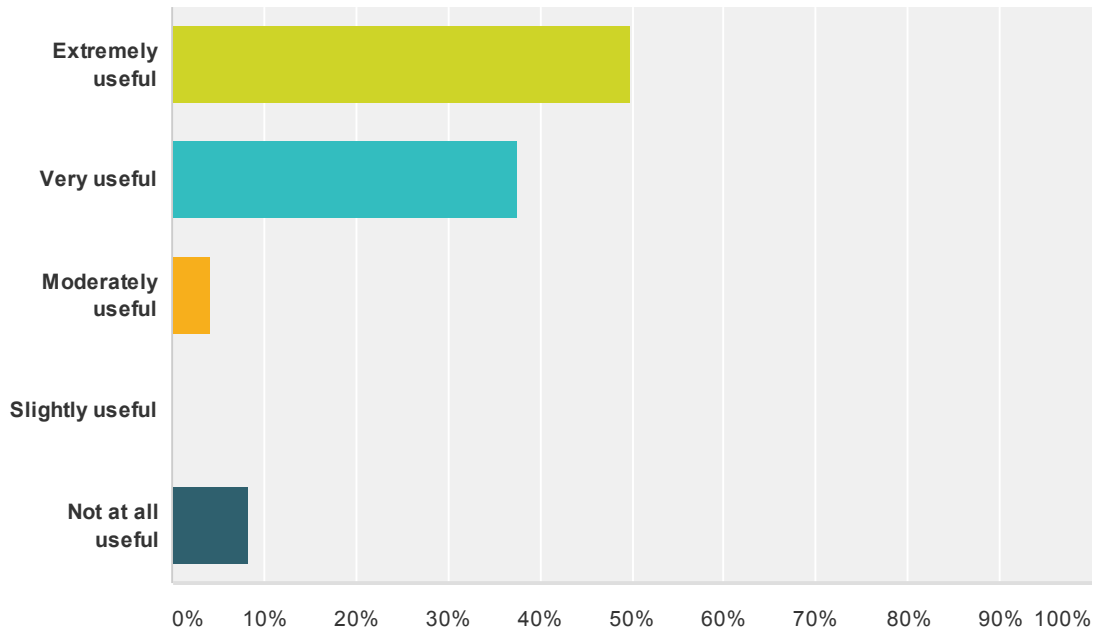
Answered: 26 Skipped: 0



Answer Choices	Responses
Extremely easy	65.38% 17
Very easy	26.92% 7
Moderately easy	3.85% 1
Slightly easy	0.00% 0
Not at all easy	3.85% 1
Total	26

How useful were the volunteer training sessions?

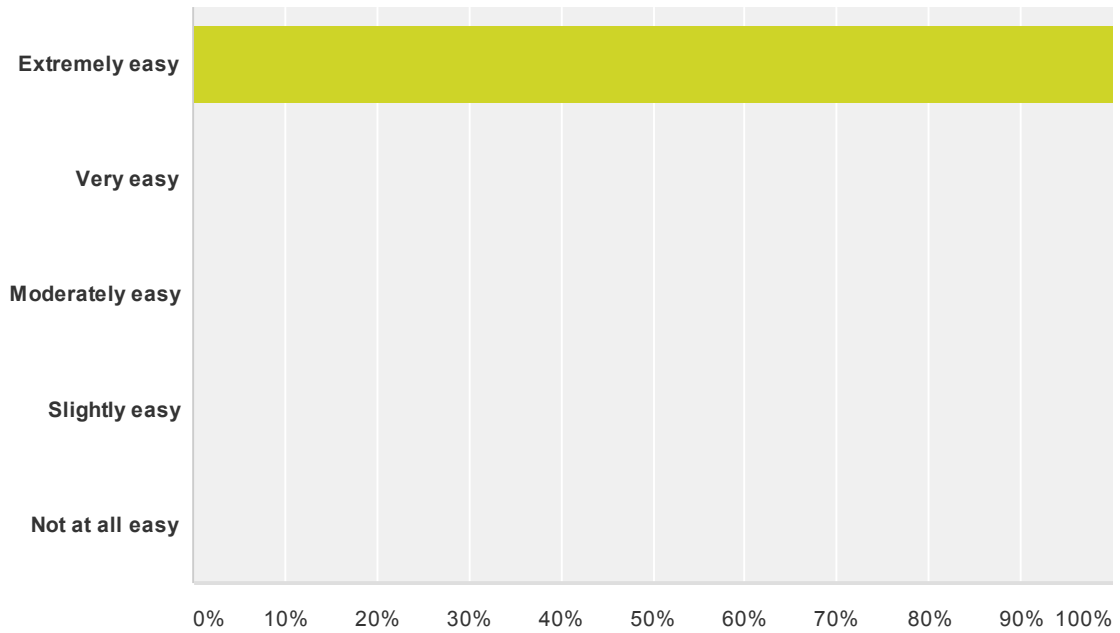
Answered: 24 Skipped: 2



Answer Choices	Responses	
Extremely useful	50.00%	12
Very useful	37.50%	9
Moderately useful	4.17%	1
Slightly useful	0.00%	0
Not at all useful	8.33%	2
Total		24

How easy was it to work with the staff at Tempe Community Council?

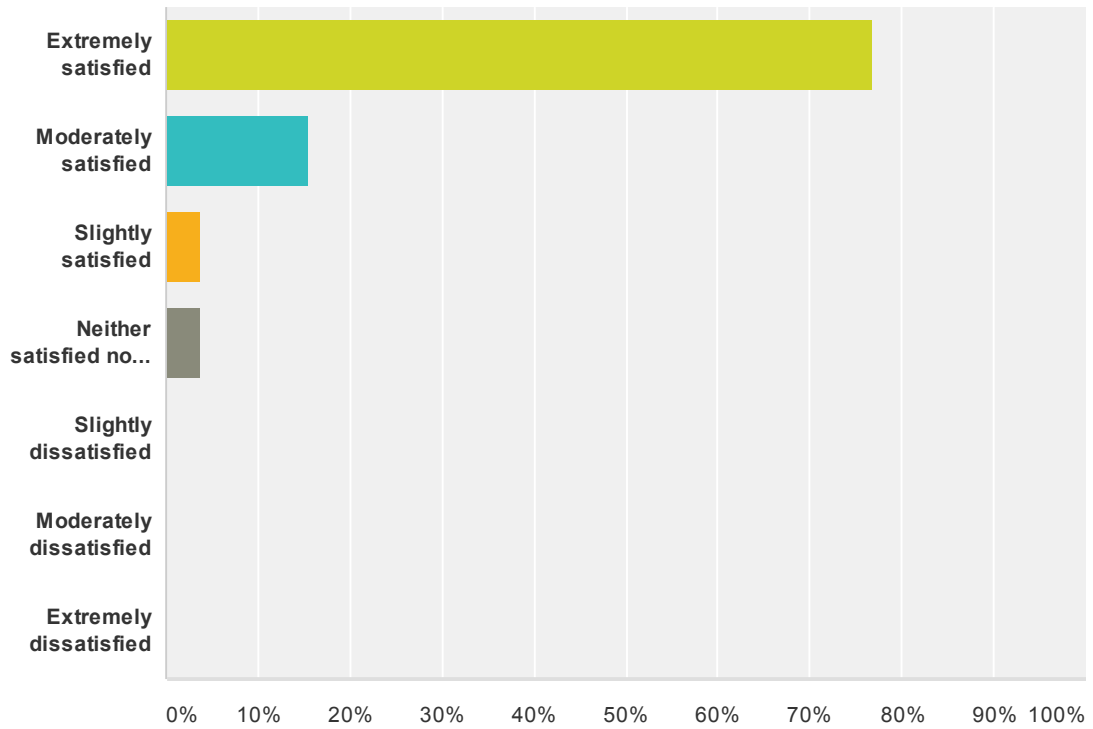
Answered: 26 Skipped: 0



Answer Choices	Responses
Extremely easy	100.00% 26
Very easy	0.00% 0
Moderately easy	0.00% 0
Slightly easy	0.00% 0
Not at all easy	0.00% 0
Total	26

Overall, how satisfied were you with this volunteer experience?

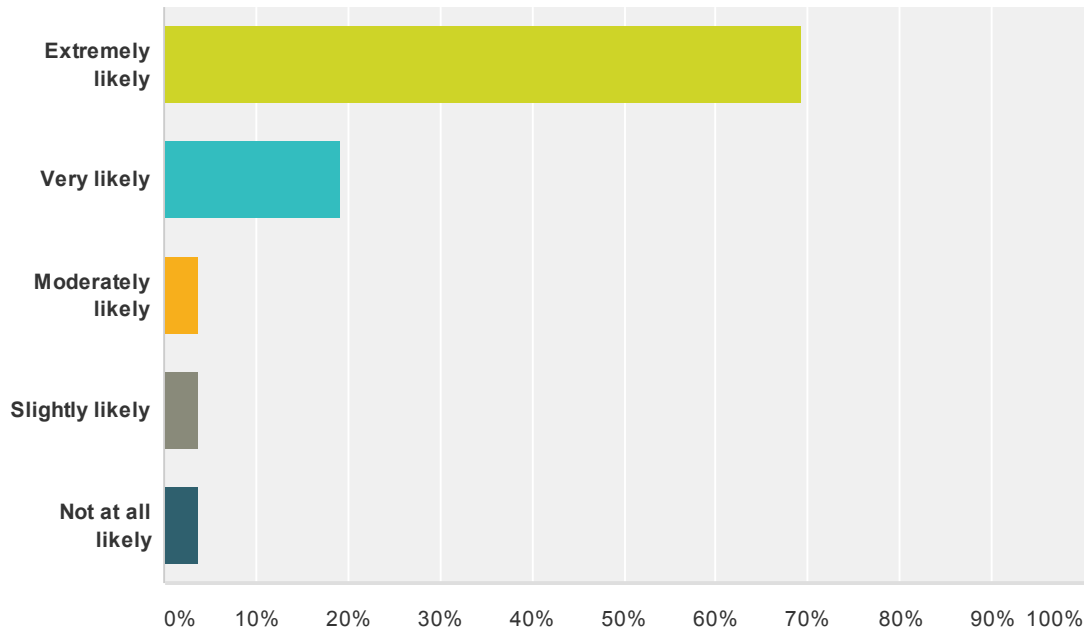
Answered: 26 Skipped: 0



Answer Choices	Responses
Extremely satisfied	76.92% 20
Moderately satisfied	15.38% 4
Slightly satisfied	3.85% 1
Neither satisfied nor dissatisfied	3.85% 1
Slightly dissatisfied	0.00% 0
Moderately dissatisfied	0.00% 0
Extremely dissatisfied	0.00% 0
Total	26

How likely are you to continue volunteering for Agency Review?

Answered: 26 Skipped: 0



Answer Choices	Responses
Extremely likely	69.23% 18
Very likely	19.23% 5
Moderately likely	3.85% 1
Slightly likely	3.85% 1
Not at all likely	3.85% 1
Total	26

Suggestions for changes to the Agency Review process?

Answered: 16 Skipped: 10

#	Responses	Date
1	you should have N/A for options on training - I did not participate in formal training due to prior experience and great guide provided by Cat. I have to admit that I was frustrated by the financial review portion of the process this year because agencies had not submitted updated financial information so the review seemed not very useful. If we ask volunteers to spend so much time, we should have up to date information.	3/31/2014 3:09 PM
2	provide a weekend option to visit some of the agencies;	3/30/2014 11:13 AM
3	I was not able to participate in a training session, but managed just fine. Having gone through it once was easy enough to catch up, but more times for the training would be helpful. There is very little diversity in the reviewers. It seems to lean one way with age brackets. I also wish I had more historical information to see whether there was improvement year over year in their scores. I also feel as if we're missing a measurement component around impact to # of Tempe residents. Funding doesn't take much account into the quantity of Tempe residents impacted.	3/28/2014 8:02 PM
4	the additional of the "report card" was good. Probably should discuss how to use it better next year.	3/28/2014 10:59 AM
5	There must be some way to insure that review panels use the same degree of rigor in their evaluations and recommendations. Currently some are less rigorous and the result breeds inconsistency in the final scores, i.e. some agencies are getting higher scores simply because a more "liberal" panel questioned them. One solution would be to have one member of the enhancement committee serve as the moderator of each panel thereby gaining a greater level of consistency in the final proposal scores.	3/28/2014 9:54 AM
6	There be a large scale survey on human services (and I bet ASU social scientists and ASU students could make it happen) to inform the process	3/28/2014 12:36 AM
7	Use some funding as an incentive for several organizations to work together on an issue of importance to Tempe human services.	3/27/2014 11:06 PM
8	I know it's difficult to get enough volunteers but it would be good if there were more people on each panel, given the importance of each person 's opinion in determining the score of each program and the fact that a difference in one point in a score can affect the amount of money a program might get	3/27/2014 11:01 PM
9	None..I have done a number of grant reviews for different organizations and this was a smooth, clear process!	3/27/2014 10:54 PM
10	I can't think of anything in particular. I feel that the process was run extremely well and that I was very prepared for it.	3/27/2014 10:28 PM
11	-I'd like to see the agencies provide more visuals, graphs etc. It's hard to determine how the one program we are evaluating fits into the scope of what the agency does as a hole. -If the agency has received prior funding, I'd like information on whether they adhered to the goals/instructions that were given to them the last grant cycle.	3/27/2014 9:45 PM
12	I would like to see the tool Sandy created to review the applications, provided up front at the training session. I found it very helpful and worthwhile.	3/27/2014 9:15 PM
13	As I noted earlier today in the wrap-up session is there anyway to ask the agencies seeking funds to indicate that their staffs (and possibly their governing boards) are bi-lingual? There needs to be some assurance that the agencies can communicate with clients (especially Tempe Hispanic citizens.)	3/27/2014 6:22 PM
14	Based on conversation today, it would be great to pilot a joint agency grant application and review process to focus on collective impact. Since Tempe already has a best-in-class citizen engagement process, we should also lead in developing a collective impact program. If you need help, Jim and I already committed!	3/27/2014 6:13 PM

Agency Review 2014/15 Volunteer Feedback

15	I think it is time that the agency review process undergo a re-evaluation/assessment, for example, what information do we need to make informed decisions, should we have funding priorities, etc.	3/27/2014 5:14 PM
16	It would be helpful to have a brief overview of all the programs requesting funding so we have the bigger picture.	3/27/2014 4:57 PM

Agency Review 2014/15 Volunteer Feedback

Please provide any general comments you would like to share.

Answered: 15 Skipped: 11

#	Responses	Date
1	Great program, happy to volunteer, TCC staff very friendly, involved and responsive	3/30/2014 11:13 AM
2	Overall, one of the most rewarding volunteer experiences to date. I was terrible about recruiting participants this year, but have several lined up for next year.	3/28/2014 8:02 PM
3	Cat/Laura did a PHENOMENAL job helping to prepare me for the review process!	3/28/2014 10:59 AM
4	The TCC staff are doing a terrific job of overseeing a subjective and difficult process.	3/28/2014 9:54 AM
5	Caterina is wonderful to work with!	3/27/2014 11:06 PM
6	It's always a pleasure to work with the TCC staff on AR. Staff and the enhancement committee do a great job in taking a difficult process and making it more manageable. and I did not respond to item 4 because I did not attend a training session this year	3/27/2014 11:01 PM
7	Wonderful staff! I like that this process is not done from within the city. Having TCC manage the process keeps the process connected to the community in a very real, practical and positive manner.	3/27/2014 10:54 PM
8	I hope that the process for agency review stays as it is, because I can't imagine a better way than how it is currently being done.	3/27/2014 10:28 PM
9	Staff makes it so easy for volunteers to volunteer. I love this process!	3/27/2014 9:45 PM
10	Caterina and Laura were very well prepared and made the experience feel quite purposeful. The training was thorough and Caterina was very accessible via phone or email for questions. The process was very streamlined and the final day of meeting went smoothly. I appreciated their professionalism.	3/27/2014 9:15 PM
11	I thought it was extremely well-run this year. You do a tremendous service for our city and you should be commended for the quality of this program. Every city should be so fortunate to have a citizen-led review process such as Tempe's and you do a fine job of executing it.	3/27/2014 8:55 PM
12	I was very impressed with the fairness of the point system worked up by the TCC staff. As always it is so rewarding to meet those who have volunteered to read the agency review documents. So many Tempeans sincerely interested in the betterment of the city.	3/27/2014 6:22 PM
13	TCC staff are remarkably professional, committed and aware of the needs in the community. The arms-length and unbiased role TCC plays in keeping politics or favoritism out of the community funding process is an aspect that justifies Tempe as one of the best cities in Arizona and the nation. Thanks for the dedicated hard work and for making the process so easy for citizen participants like me. Any challenges encountered are invisible; the process is flawless from my perspective. And, I am so happy not to have to deal with all those boxes of paperwork - yikes!	3/27/2014 6:13 PM
14	In response to Q7 I am not sure I will continue with this process because the City Council and City Manager do not appear to value this all volunteer citizen driven process. Thus, I fell as if the significant amount of time I spend on this process is wasted and I am considering 'donating' my invaluable time and expertise to other non-city related non-profits who will truly value and appreciate my time, service, knowledge and commitment – many of whom I have discovered through this process! It is regrettable that Tempe's elected officials' attitude towards agency reviewers has forced me to re-evaluate my participation in this process. Caterina has always been great in this process.	3/27/2014 5:14 PM
15	Always a pleasure.	3/27/2014 5:11 PM

FOR MORE INFORMATION

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