



Connecting those in need with those who care.

May 14, 2015

To the Tempe Community-at-Large:

Over the past 30 years, one of Tempe Community Council's (TCC) most high profile roles has been convening community to review and recommend human services funding to Mayor and City Council. This year, it has been my privilege to chair this well-regarded process known as Agency Review.

The Agency Review (AR) process was developed to engage residents in reviewing and recommending a system of human services and programs which meet the needs of our residents and the community. The goal is to have a community/citizen-driven process that is fair, transparent, accountable and defensible. The City Council wants a process that meets these standards so they can justifiably rely on its recommendations and not become engaged in requests from individual programs and/or appeals for funding outside of a comprehensive process. This successful partnership has been recognized as a "Best Practice" of civic engagement by Arizona Town Hall. In fact, City Council has welcomed resident participation, made suggestions to strengthen the process and followed the recommendations for many years.

This year's Agency Review process involved the commitment of 39 volunteers, who dedicated an estimated 20 hours each, over a four-month period, reading the human service proposals, evaluating them, interviewing agencies and making funding recommendations to City Council. Funding sources for Agency Review come from the City of Tempe (COT) General Fund, Community Development Block Grant (CDBG) and Help to Others (H2O); Tempe's water utility donation program funded by citizen contributions and TCC's fundraising activities. Projected funds available for distribution in Fiscal Year 2015/16 are approximately \$640,000. The committee is recommending these funds be allocated to 36 agencies offering 50 programs to serve Tempe clients. These services fund a system to move our youth, seniors, those with disabilities, the working poor, survivors of domestic violence and the homeless, from the crisis experience to stability and continue on to self-sufficiency.

As we present these recommendations to Mayor and Council, I would like to thank all of the volunteers who dedicated their time and valuable insight to Agency Review, as well as the TCC staff who assembled all of the information and coordinated the process. Working together we make an impact. Working together we demonstrate to those in need that we care for and about each other.

Because we are Tempe,

A handwritten signature in blue ink, appearing to read "Chris Gonzalez".

Chris Gonzalez

Tempe Community Council Board of Directors Vice President
Community Volunteer & Agency Review Enhancement Committee Chair

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CONVENING COMMUNITY

Many thanks to our amazing volunteers! An estimated 780 volunteer hours, valued at nearly \$18,000*, were given by these dedicated community members.



*People in the community,
caring for the community*

 **Because we are Tempe**

Chris Gonzalez, Chair
Gino Andreozzi
Sara Appleton
Louraine Arkfeld
Hannah Auckland
BJ Ayers
Colleen Bivona
Tara Blanc
Elizabeth Cling
Marcie Delmotte
Karyn Gitlis
Michele Gurrieri
Peter Hodgson
Jenny Holsman Tetreault
Mark Holthaus
Paul Huffman
Margaret Hunnicutt
Bob Kawa
Julie Kent
Shereen Lerner
Sue Ligocki
John Linda
Juan Mendez
Chris Messer
Kim Naig
Cecil Patterson
Nathanael Pretlow
Chris Rabussay

Dorothy Rasmussen
Joaquin Rios
Dave Roberts
Jay Scherotter
Dimple Shah
Kati Spencer
Sandra Tignor
Seth Troutt
Genevieve Vega
Rosemary Walsh
Brandon Willey

Kate Hanley, Staff
Caterina Mena, Staff

*Based on Independent Sector 2015 value of volunteer time, \$23.07 per hour.

DETERMINING A FINAL SCORE

To determine a **Final Score** each program application was evaluated and rated as follows:

40%

WRITTEN APPLICATION

The maximum score for the written application is 40 points. The scoring rubric for the application can be found in the Appendix.

40%

INTERVIEW GRADE

The interview grade is converted to points:

- A = 40 points
- B = 30 points
- C = 20 points
- D = 10 points

20%

HUMAN SERVICES SURVEY

Now in its fifth year, TCC conducted a human services survey. The primary question was to rank importance of funding (most critical to least critical) for the following six populations:

Domestic Violence Services	20 points
Youth Prevention and Programs	18 points
Programs for the Working Poor	16 points
Homeless Shelter and Services	14 points (tied)
Programs for those with Disabilities	14 points (tied)
Seniors	12 points

SURVEY FOCUS GROUPS

City Council
TCC Board of Directors
Faith Community
School Principals
Health
City of Tempe - Public Safety
City of Tempe - Non-Public Safety
Tempe Chamber Businesses

FUNDING REDUCTION FORMULA

AGENCY REQUESTS

\$1,122,584

INITIAL RECOMMENDATIONS

\$847,181

FUNDS AVAILABLE TO ALLOCATE

\$636,887

	FY 2015/16	FY 2014/15
COT General Fund	\$ 440,229	\$ 440,229
COT CDBG	93,940	102,145
COT H2O	90,000	89,822
TCC H2O	12,718	

SHORT FALL

\$210,294

To reduce requests by \$210,294, the attendees of the final consensus meeting generated the following **Reduction Formula** and applied it to the initial recommendations:

Score	Reduction
<95	10%
90-94.99	20%
85-89.99	30%
80-84.99	35%
70-79.99	40%
>70	100%

Agency	Program	Final Score	Cut	Initial Rec	Final Rec
Tumbleweed Center for Youth Development	Emergency Housing Program for Homeless Young Adults	96.00	10%	\$25,000	\$22,500
Tumbleweed Center for Youth Development	Tempe Youth Resource Center	96.00		\$50,000	\$45,000
EMPACT	Building Resiliency in Youth	95.00		\$7,500	\$6,750
Girl Scouts - Arizona Cactus-Pine Council	Social Just Us - Tempe	95.00		\$2,500	\$2,250
Boys and Girls Club of the East Valley	North Tempe Youth & Teens - Laird Program	94.67	20%	\$35,000	\$28,000
Boys and Girls Club of the East Valley	Teen Services - Ladmo Program	94.33		\$55,000	\$44,000
Best Buddies Arizona	Friendship Program	94.00		\$20,000	\$16,000
A New Leaf	La Mesita Homeless Shelter	92.50		\$57,000	\$45,600
A New Leaf	East Valley Men's Center	92.00		\$35,000	\$28,000
Area Agency on Aging	Benefits Assistance	92.00		\$6,000	\$4,800
Tempe Neighbors Helping Neighbors	Operating Support	92.00		\$50,000	\$40,000
UMOM New Day Centers	Transitional Housing - Tempe	91.67		\$7,175	\$5,740
Assistance League of East Valley	Assault Survivor Kits	91.63		\$5,000	\$4,000
EMPACT	Survivors of Suicide Support Program	91.63		\$15,000	\$12,000
Southwest Human Development	Reach Out and Read	91.57	\$7,500	\$6,000	
Child Crisis Center	Arizona Adoption and Foster Care	91.33	\$2,500	\$2,000	
Chrysalis Shelter	Shelter Services	91.29	\$5,000	\$4,000	
East Valley Adult Resources	East Valley RSVP	91.00	\$5,000	\$4,000	
Tempe Impact Education Foundation	Connecting with Kids	90.86	\$6,001	\$4,801	
Newtown CDC	Community Land Trust Operating Support	90.50	\$20,000	\$16,000	
Tempe Community Council	Tempe Financial Stability Initiative	90.00	\$32,500	\$26,000	
UMOM New Day Centers	Emergency Shelter for Families	90.00	\$16,600	\$13,280	
Alzheimer's Association Desert Southwest	Caregiver Support Services	89.67	30%	\$10,000	\$7,000
Child Crisis Center	Emergency Shelter Program - Tempe	89.33		\$5,000	\$3,500
Junior Achievement of Arizona	Financial Literacy Programs for Tempe Students	89.13		\$15,000	\$10,500
A New Leaf	East Valley Women's Shelter	89.00		\$5,000	\$3,500
Child Crisis Center	Family Resource Center	88.67		\$5,000	\$3,500
Community Information and Referral Services	2-1-1 Arizona	88.00		\$5,500	\$3,850
Save the Family Foundation of Arizona	Case Management	87.33		\$21,000	\$14,700
Sojourner Center	Domestic Violence Shelter	87.00		\$25,000	\$17,500
Association for Supportive Child Care	Phone Friend	86.67		\$2,500	\$1,750
Save the Family Foundation of Arizona	Families Adult & Children Empowerment Services	86.00		\$19,000	\$13,300
Community Bridges	Substance Use Disorder Treatment	85.75	\$38,400	\$26,880	
Central Arizona Shelter Services	Shelter Services	85.29	\$75,000	\$52,500	
Arizona Bridge to Independent Living	Tempe Home Accessibility Program	85.25	\$20,000	\$14,000	
Tempe Community Council	Open Horizons - Teen Parent Child Care Scholarship	82.67	35%	\$8,500	\$5,525
Big Brothers Big Sisters of Central Arizona	Tempe Community Based Mentoring Program	82.50		\$15,000	\$9,750
Catholic Charities	My Sister's Place	82.50		\$7,000	\$4,550
Catholic Charities	Pathways Transitional Housing	82.50		\$5,000	\$3,250
Community Bridges	Prevention Partnership	81.00		\$8,500	\$5,525
Homeward Bound	Family Services - Scattered-Sites	80.00		\$3,658	\$2,378
Foundation for Senior Living	Tempe Adult Day Health Care Center - Restorative Therapy	79.75		\$2,400	\$1,440
Valley Center of the Deaf	Transportation for Low Income Deaf Seniors	79.00		\$5,280	\$3,168
Tempe Community Action Agency	Escalante Community Garden	78.57		\$7,000	\$4,200
Area Agency on Aging	In Home Services	75.00		\$17,160	\$10,296
Community Legal Services	Legal Advocacy for Tempe	75.00	\$9,557	\$5,734	
Tempe Family YMCA	Youth Development	74.71	\$3,500	\$2,100	
The Arc of Tempe	Life Skills & Recreation Program	73.67	\$25,000	\$15,000	
The Centers for Habilitation	Job Training	71.33	\$7,750	\$4,650	
Tempe Community Action Agency	IHELP	70.67	\$10,200	\$6,120	
New Pathways for Youth	Transformative Mentoring	67.75	100%	\$0	\$0
StreetLightUSA	Sexual Violence Prevention and Education Outreach	66.63		\$0	\$0
TOTAL				\$847,181	\$636,887

FINAL RECOMMENDATIONS

CRISIS

Agency	Pg #	Program	FY 14/15 Request	FY 14/15 Final	FY 15/16 Request	FY 15/16 Initial Rec	Application Score	Interview Grade	Interview Points	Survey Priority	Final Score	FY 15/16 Final Rec
HOMELESS												
A New Leaf	7	East Valley Men's Center	\$35,000	\$30,800	\$40,000	\$35,000	38.00	A	40	14	92.00	\$28,000
A New Leaf	8	East Valley Women's Shelter	\$5,000	\$3,900	\$10,000	\$5,000	35.00	A	40	14	89.00	\$3,500
Central Arizona Shelter Services	22	Shelter Services	\$85,000	\$74,800	\$85,000	\$75,000	31.29	A	40	14	85.29	\$52,500
Community Bridges	28	Substance Use Disorder Treatment Services	\$38,400	\$33,792	\$38,400	\$38,400	31.75	A	40	14	85.75	\$26,880
Homeward Bound	36	Family Services for Scattered-Sites	\$5,488	\$3,732	\$3,658	\$3,658	36.00	B	30	14	80.00	\$2,378
Tempe Community Action Agency	46	IHELP	\$30,000	\$10,200	\$50,000	\$10,200	36.67	C	20	14	70.67	\$6,120
Tempe Salvation Army		Intensive Crisis Case Management	\$40,000	\$11,200	Late	Late						
UMOM New Day Centers	56	Emergency Shelter for Families - Tempe	\$20,000	\$15,600	\$16,600	\$16,600	36.00	A	40	14	90.00	\$13,280
			\$258,888	\$184,024	\$243,658	\$183,858						\$132,658
DOMESTIC VIOLENCE												
A New Leaf, Inc.	9	La Mesita Homeless Shelter	\$60,000	\$57,000	\$70,000	\$57,000	32.50	A	40	20	92.50	\$45,600
Assistance League of East Valley	14	Assault Survivor Kits	\$5,000	\$4,400	\$5,000	\$5,000	31.63	A	40	20	91.63	\$4,000
Catholic Charities	20	My Sister's Place	\$7,278	\$4,949	\$10,000	\$7,000	32.50	B	30	20	82.50	\$4,550
Catholic Charities	21	Pathways Transitional Housing	\$7,278	\$4,949	\$10,000	\$5,000	32.50	B	30	20	82.50	\$3,250
Chrysalis Shelter	26	Victim Services	\$5,000	\$4,400	\$4,500	\$5,000	31.29	A	40	20	91.29	\$4,000
Sojourner Center	42	Domestic Violence Shelter	\$25,000	\$9,520	\$25,000	\$25,000	37.00	B	30	20	87.00	\$17,500
			\$109,556	\$85,218	\$124,500	\$104,000						\$78,900
YOUTH DEVELOPMENT												
Child Crisis Center	23	Emergency Shelter Program - Tempe	\$5,000	\$4,400	\$5,000	\$5,000	31.33	A	40	18	89.33	\$3,500
Tempe Impact Education Foundation	50	Connecting with Kids	New	New	\$6,001	\$6,001	32.86	A	40	18	90.86	\$4,801
Tumbleweed Center for Youth Development	54	Emergency Housing Program for Homeless Young Adults	\$25,000	\$17,600	\$25,000	\$25,000	38.00	A	40	18	96.00	\$22,500
Tumbleweed Center for Youth Development	55	Tempe Youth Resource Center	\$75,000	\$45,738	\$75,000	\$50,000	38.00	A	40	18	96.00	\$45,000
			\$105,000	\$67,738	\$111,001	\$86,001						\$75,801
SENIOR PROGRAMS												
None			\$0	\$0	\$0	\$0						\$0
WORKING POOR												
United Food Bank		Food Link	\$16,000	\$15,200	Late	Late						\$0
			\$16,000	\$15,200	\$0	\$0						\$0
PROGRAMS FOR THOSE WITH DISABILITIES												
None			\$0	\$0	\$0	\$0						\$0
TOTAL - Crisis			\$489,444	\$352,180	\$479,159	\$373,859						\$287,359

FINAL RECOMMENDATIONS

STABILITY

Agency	Pg #	Program	FY 14/15 Request	FY 14/15 Final	FY 15/16 Request	FY 15/16 Initial Rec	Application Score	Interview Grade	Interview Points	Survey Priority	Final Score	FY 15/16 Final Rec
HOMELESS												
Save the Family Foundation of Arizona	40	Case Management	\$25,000	\$15,600	\$25,000	\$21,000	33.33	A	40	14	87.33	\$14,700
Save the Family Foundation of Arizona	41	Families Adult & Children Empowerment Svcs	\$25,000	\$15,600	\$25,000	\$19,000	32.00	A	40	14	86.00	\$13,300
			\$50,000	\$31,200	\$50,000	\$40,000						\$28,000
DOMESTIC VIOLENCE												
UMOM New Day Centers	57	Transitional Housing - Tempe	\$6,500	\$6,175	\$7,175	\$7,175	31.67	A	40	20	91.67	\$5,740
			\$6,500	\$6,175	\$7,175	\$7,175						\$5,740
YOUTH DEVELOPMENT												
Community Bridges	27	Prevention Partnership	\$9,404	\$8,276	\$10,000	\$8,500	33.00	B	30	18	81.00	\$5,525
Tempe Community Council	47	Open Horizons - Teen Parent Child Care Scholarship	\$9,500	\$8,360	\$8,500	\$8,500	34.67	B	30	18	82.67	\$5,525
			\$18,904	\$16,636	\$18,500	\$17,000						\$11,050
SENIOR PROGRAMS												
None			\$0	\$0	\$0	\$0						\$0
WORKING POOR												
Chicanos Por La Causa		Workforce Development	\$40,024	Agency Remvd	Not Applying	Not Applying						
Community Information and Referral Service	29	2-1-1 Arizona	\$5,500	\$4,840	\$5,500	\$5,500	32.00	A	40	16	88.00	\$3,850
Community Legal Services	30	Legal Advocacy for Tempe	\$10,060	\$9,557	\$14,000	\$9,557	29.00	B	30	16	75.00	\$5,734
Tempe Salvation Army		Stability Program	\$40,000	\$18,480	Late	Late						
			\$95,584	\$32,877	\$19,500	\$15,057						\$9,584
PROGRAMS FOR THOSE WITH DISABILITIES												
Alzheimer's Association Desert Southwest	10	Caregiver Support Services	\$10,000	\$7,800	\$10,000	\$10,000	35.67	A	40	14	89.67	\$7,000
			\$10,000	\$7,800	\$10,000	\$10,000						\$7,000
TOTAL - Stability			\$180,988	\$94,688	\$105,175	\$89,232						\$61,374

FINAL RECOMMENDATIONS

SELF-SUFFICIENCY

Agency	Pg #	Program	FY 14/15 Request	FY 14/15 Final	FY 15/16 Request	FY 15/16 Initial Rec	Application Score	Interview Grade	Interview Points	Survey Priority	Final Score	FY 15/16 Final Rec
HOMELESS AND DOMESTIC VIOLENCE												
None			\$0	\$0	\$0	\$0						\$0
YOUTH DEVELOPMENT												
Association for Supportive Child Care		Child Care Injury Prevention Program	\$1,500	\$906	Not Applying	Not Applying						
Association for Supportive Child Care	15	Phone Friend	New	New	\$2,500	\$2,500	28.67	A	40	18	86.67	\$1,750
Best Buddies Arizona	16	School Friendship Programs	New	New	\$20,000	\$20,000	36.00	A	40	18	94.00	\$16,000
Big Brothers Big Sisters of Central Arizona	17	Tempe Community Based Mentoring Program	New	New	\$30,000	\$15,000	34.50	B	30	18	82.50	\$9,750
Boys and Girls Club of the East Valley	18	North Tempe Youth & Teens - Laird Program	\$50,000	\$30,800	\$50,000	\$35,000	36.67	A	40	18	94.67	\$28,000
Boys and Girls Club of the East Valley	19	Teen Services - Ladmo Program	\$60,000	\$52,800	\$60,000	\$55,000	36.33	A	40	18	94.33	\$44,000
Child Crisis Center	23	Arizona Adoption and Foster Care	\$2,500	\$2,200	\$2,500	\$2,500	33.33	A	40	18	91.33	\$2,000
Child Crisis Center	25	Family Resource Center	\$6,500	\$4,080	\$5,000	\$5,000	30.67	A	40	18	88.67	\$3,500
EMPACT	32	Building Resiliency in Youth	\$8,900	\$6,160	\$8,900	\$7,500	37.00	A	40	18	95.00	\$6,750
EMPACT	33	Survivors of Suicide Support Program	New	New	\$15,000	\$15,000	33.63	A	40	18	91.63	\$12,000
Girl Scouts - Arizona Cactus-Pine Council	35	Social Just Us - Tempe	\$2,500	\$1,950	\$2,500	\$2,500	37.00	A	40	18	95.00	\$2,250
Junior Achievement of Arizona	37	Financial Literacy	New	New	\$25,000	\$15,000	31.13	A	40	18	89.13	\$10,500
New Pathways for Youth	38	Transformative Mentoring	New	New	\$25,000	\$0	29.75	C	20	18	67.75	\$0
Southwest Human Development	43	Reach Out and Read	New	New	\$7,500	\$7,500	33.57	A	40	18	91.57	\$6,000
StreetLightUSA		Mentoring for Success	\$30,000	\$12,480	Not Applying	Not Applying						
StreetLightUSA	44	Sexual Violence Prevention and Ed. Outreach	New	New	\$33,350	\$0	28.63	C	20	18	66.63	\$0
Tempe Family YMCA	49	Youth Program	New	New	\$6,696	\$3,500	26.71	B	30	18	74.71	\$2,100
			\$161,900	\$111,376	\$293,946	\$186,000						\$144,600
SENIOR PROGRAMS												
Area Agency on Aging	11	Benefits Assistance Program	\$6,000	\$5,280	\$6,000	\$6,000	40.00	A	40	12	92.00	\$4,800
Area Agency on Aging	12	In Home Services	\$22,000	\$17,160	\$22,000	\$17,160	33.00	B	30	12	75.00	\$10,296
East Valley Adult Resources	31	East Valley RSVP	\$5,000	\$0	\$5,000	\$5,000	39.00	A	40	12	91.00	\$4,000
Tempe Neighbors Helping Neighbors	51	Operating Support	\$50,000	\$16,800	\$50,000	\$50,000	40.00	A	40	12	92.00	\$40,000
Valley Center of the Deaf	58	Transportation for Low Income Deaf Seniors	\$6,000	\$5,280	\$12,000	\$5,280	37.00	B	30	12	79.00	\$3,168
			\$89,000	\$44,520	\$95,000	\$83,440						\$62,264
WORKING POOR												
Newtown CDC	39	Tempe CLT Operating Support	\$18,000	\$12,240	\$20,000	\$20,000	34.50	A	40	16	90.50	\$16,000
Tempe Community Action Agency	45	Community Garden	\$20,000	\$3,400	\$15,000	\$7,000	32.57	B	30	16	78.57	\$4,200
Tempe Community Council	48	Tempe Financial Stability Initiative	New	New	\$32,500	\$32,500	34.00	A	40	16	90.00	\$26,000
			\$38,000	\$15,640	\$67,500	\$59,500						\$46,200
PROGRAMS FOR THOSE WITH DISABILITIES												
Arizona Bridge to Independent Living	13	Tempe Home Accessibility Program	New	New	\$34,404	\$20,000	31.25	A	40	14	85.25	\$14,000
Foundation for Senior Living	34	Tempe ADHS - Restorative Therapies	\$2,400	\$1,632	\$2,400	\$2,400	35.75	B	30	14	79.75	\$1,440
The Arc of Tempe	52	Recreation and Life Skills	New	New	\$35,000	\$25,000	29.67	B	30	14	73.67	\$15,000
The Centers for Habilitation	53	Job Training	\$15,000	\$9,360	\$10,000	\$7,750	37.33	C	20	14	71.33	\$4,650
			\$17,400	\$10,992	\$81,804	\$55,150						\$35,090
TOTAL - SELF-SUFFICIENCY			\$306,300	\$182,528	\$538,250	\$384,090						\$288,154

AGENCY & PROGRAM SUMMARIES

AGENCY: **A NEW LEAF**
PROGRAM: **East Valley Men's Shelter**
PROGRAM SUMMARY: A program offering single homeless men from Tempe the opportunity to recover their lives in a safe and supportive shelter environment.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	38.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$35,000
AMOUNT ALLOCATED FY 14/15:	\$30,800
AMOUNT REQUESTED FY 15/16:	\$40,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$28,000

Reasons to Fund

- Shelter and employment for single men is high need for our community
- Current local trends include; more clients are presenting with serious mental health issues, severe substance abuse, and the “boomer bump” is increasing
- The demand for this service will be increasing due to closing of Phoenix overflow shelter
- Agency takes a very innovative approach to service delivery, personal responsibility and moving clients to community based housing

Reasons Not to Fund at Full Request

- Limited resources and competing requests for similar service

Other Relevant Comments

- Agency presents their service effectively and demonstrates respect for the grant/interview process
- Agency is increasing and strengthening community collaboration

AGENCY & PROGRAM SUMMARIES

AGENCY: **A NEW LEAF**
PROGRAM: **East Valley Women's Shelter**
PROGRAM SUMMARY: Single, homeless women are provided safe, clean shelter and basic needs for up to 120 days.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	35.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$5,000
AMOUNT ALLOCATED FY 14/15:	\$3,900
AMOUNT REQUESTED FY 15/16:	\$10,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$3,500

Reasons to Fund

- Based on the annual human services survey, the population served is of highest priority to support
- Agency effectively mobilizes impressive number of community volunteers
- Agency coordinates well and is working effectively with other non-profits to ensure clients transition to other program interventions, as soon as they are ready
- Program was created out of identified need; is achieving ambitious goals, stabilizing homeless women off the street to transitional/supportive housing
- Program has strong outcome data for review
- Target population {women} is underserved population that present with multiple co-occurring issues/barriers

Reasons Not to Fund at Full Request

- Number of Tempeans served is relatively small
- Due to limited capacity, program turns away many otherwise eligible clients
- The panel would have recommended the program at full request if resources were available and more Tempeans could be served

Other Relevant Comments

- The panel appreciated the CEO attending the interview to fully explain the program goals, objectives and outcomes

AGENCY & PROGRAM SUMMARIES

AGENCY: **A NEW LEAF**
PROGRAM: **La Mesita Family Shelter**
PROGRAM SUMMARY: Provides emergency shelter and support services to help homeless families transition from crisis to stability.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	32.50
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$60,000
AMOUNT ALLOCATED FY 14/15:	\$57,000
AMOUNT REQUESTED FY 15/16:	\$70,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$45,600

Reasons to Fund

- This program is responsive and effectively working with families to quickly intervene with adults and children to move them from crisis to the next level of housing/care e.g. transitional and/or permanent supportive housing
- This agency is ready to expand to serve more and is engaged in an ambitious capital campaign
- All program clients participate in coordinated assessment
- The program leveraged federal resources to build new facilities, along the light rail
- Program works effectively with partners; Head Start is on-site and other appropriate partners are being pursued
- New facilities enable the staff to place greater attention and focus on moving families through interventions and into rapid re-housing and stability

Reasons Not to Fund at Full Request

- The program is effective and deserves a high recommendation, however, there are limited resources for services

Other Relevant Comments

- The panel appreciated the high energy, enthusiasm and responsiveness to the questions during the interview

AGENCY & PROGRAM SUMMARIES

AGENCY: **ALZHEIMER'S ASSOCIATION DESERT SOUTHWEST CHAPTER**
PROGRAM: **Caregiver Support Services**
PROGRAM SUMMARY: Services focus on individuals with Alzheimer's disease and related disorders and family and friends who serve as caregivers and support systems for caregivers.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	35.67
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$10,000
AMOUNT ALLOCATED FY 14/15:	\$7,800
AMOUNT REQUESTED FY 15/16:	\$10,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$7,000

Reasons to Fund

- Demonstrated high need for these services within the community; the target population in need is increasing
- Applicant offers a wide array of services, all services are being utilized by Tempeans in need
- Applicant is an responsive community partner

Reasons Not to Fund at Full Request

- The panel expressed appreciation for this program; however, as with many requests, is limited by available resources and community priority for proposed service

Other Relevant Comments

- Applicant was well prepared for the interview
- The agency representative was professional, explained the program and services clearly and shared the value to clients being served

AGENCY & PROGRAM SUMMARIES

AGENCY: **AREA AGENCY ON AGING**
PROGRAM: **Benefits Assistance**
PROGRAM SUMMARY: Program provides information, education, and assistance to people on Medicare or potentially eligible for Medicare benefits.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	40.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$6,000
AMOUNT ALLOCATED FY 14/15:	\$5,280
AMOUNT REQUESTED FY 15/16:	\$6,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,800

Reasons to Fund

- This program provides in-depth training for the volunteers who provide services for Tempeans in need
- This program assists seniors and their families navigate, enroll and/or resolve problems with Medicare coverage
- Tempe staff confirm the need for this service for seniors, many of whom have never received governmental benefits and may not have the technical skills to access needed information and services

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The panel appreciates the resources this program offers to volunteers and clients that welcomes City staff, HR personnel from local businesses, families and others obtain information and training to assist seniors secure critical services

AGENCY & PROGRAM SUMMARIES

AGENCY: **AREA AGENCY ON AGING**
PROGRAM: **In Home Services**
PROGRAM SUMMARY: Partnering with East Valley Adult Resources to provide non-medical home care and support services to frail elderly and adults with disabilities to enable them to live independently in their home as long as possible.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	33.00
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$22,000
AMOUNT ALLOCATED FY 14/15:	\$17,160
AMOUNT REQUESTED FY 15/16:	\$22,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$10,296

Reasons to Fund

- This program helps individuals and their families access more affordable services for seniors in comparison to more costly services offered by for profit businesses
- There are many Tempeans on the waiting list, increased funds would help the agency serve new clients
- The number of senior age residents in need of affordable services is increasing

Reasons Not to Fund at Full Request

- The program provides desired services, though is not currently measuring the results/benefits of this program, finding a way to measure client satisfaction could help tell the story of likely satisfied, appreciative clients
- Limited funds are available to provide an increase in grant funds

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **ARIZONA BRIDGE TO INDEPENDENT LIVING**
PROGRAM: **Tempe Home Accessibility Program**
PROGRAM SUMMARY: Assists residents to maintain and enhance independent living, safety and community participation for eight households; increases home safety and independence; increases the number of accessible housing units; increases employability; and keeps families together.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	31.25
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$34,404
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$14,000

Reasons to Fund

- Services for persons with disabilities does not rank high on the community survey, however, services for this population are limited and have not been available in our community recently
- Applicant is a highly respected service provider, well known and trusted by persons living with disabilities
- Applicant provides services that enable greater flexibility to clients; and is highly valued by residents and their families
- Program participants are required to proportionally match the investment/improvements offered, thereby stretching the resources and strengthening the value to clients and community
- The Board of Directors is consumer guided; require 51% of members be persons with disabilities, enabling program developers to access valuable “focus group” information and input on programs and services

Reasons Not to Fund at Full Request

- This program request replaces services not currently offered through local resources
- Limited resources available

Other Relevant Comments

- Very positive informative interview allowing panel member to better understand client needs to remain active and engaged in their homes and community

AGENCY & PROGRAM SUMMARIES

AGENCY: **ASSISTANCE LEAGUE OF THE EAST VALLEY**
PROGRAM: **Assault Survivor Kits**
PROGRAM SUMMARY: Program helps with the purchase of new clothing and supplies for victims of assault.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	31.63
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$5,000
AMOUNT ALLOCATED FY 14/15:	\$4,400
AMOUNT REQUESTED FY 15/16:	\$5,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,000

Reasons to Fund

- Agency/program demonstrates immediate responsiveness to specific community needs
- Program seeks revenue from all communities served and leverages resources in a variety of ways
- The program is primarily run by volunteers with one paid staff member, allowing them to serve in a nimble and effective manner
- This volunteer/membership group has been serving our community for decades and possess strong diverse fundraising skills, to leverage resources in addition to those requested through Agency Review
- This program serves a critical community need, school clothes and supplies for children from low income families

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The panel appreciated the opportunity to interview high energy, dedicated volunteer applicants

AGENCY & PROGRAM SUMMARIES

AGENCY: **ASSOCIATION FOR SUPPORTIVE CHILD CARE**
PROGRAM: **Phone Friend**
PROGRAM SUMMARY: Provides safe resources for school age children who are home alone, including a free, bilingual phone line afterschool, help with homework, safety trainings at local elementary schools, a safe interactive website and a youth volunteer program.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	28.67
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$2,500
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$1,750

Reasons to Fund

- This program is needed and valued by a growing number of young people in our community
- Applicant is a highly respected leader in the field and has extensive knowledge and expertise about services for youth and their families
- Organization provides services statewide and maintains their administration and program offices in Tempe
- Applicant has submitted a modest request for important services
- There is a waiting-list for schools wanting the safety tips presentation and training
- Youth resources ranked as “high priority” for support in the annual human services survey

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The panel would like to see this critical service on-line soon; suggestions include looking into a secure chat-room; phone apps; etc.
- The panel thought it was a great idea to collect donated phones, that could be programed to call 911 or Phone Friend and distributed to children that need a way to remain safe in their homes

AGENCY & PROGRAM SUMMARIES

AGENCY: **BEST BUDDIES ARIZONA**
PROGRAM: **Friendship Program**
PROGRAM SUMMARY: Provides opportunities for friendship and leadership development to students with and without IDD (intellectual/developmental disabilities).

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	36.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$20,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$16,000

Reasons to Fund

- This established program; currently serving youth matches students with disabilities, with buddies without disabilities. BB has been recognized for the impact it has on the lives of buddies, their families and their peers
- This program provides, high impact, experience of a lifetime and positive attitudes and memories, for the investment recommended
- This local program is part of a global initiative

Reasons Not to Fund at Full Request

- The program seems to be well supported and have sufficient resources, compared to programs that share positive goals but have greater financial needs

Other Relevant Comments

- The panel appreciates the impressive interview Best Buddies offered, especially the opportunity to meet and talk to clients, hearing the impact the relationships have for buddies

AGENCY & PROGRAM SUMMARIES

AGENCY: **BIG BROTHERS BIG SISTERS OF CENTRAL ARIZONA**
PROGRAM: **Tempe Community Based Mentoring Program**
PROGRAM SUMMARY: Provides mentoring services to Tempe youth.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	34.50
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$30,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$9,750

Reasons to Fund

- The organization is taking steps to diversify their funding
- The panel was impressed that the organization is asking board members to be in the organization's goals and outcome measures beyond fundraising expectations
- The organization described a commitment to establishing strong partnerships with funders
- The program is committed to serving/helping wait-list kids, not wanting to exclude any children that wish to participate
- While the organization is preparing for a new director and departure of a long serving director of 43 years, the retiring director will remain on for two years to ensure a smooth transition, strong leadership and a clear vision for this organization

Reasons Not to Fund at Full Request

- The request seems high based on the numbers of Tempeans served, though teen services are more expensive than those for younger children
- During the interview they agency didn't express strong financial need, the agency has stable reserves

Other Relevant Comments

- The panel expressed appreciation for the interview and were impressed with the programs, data and outcome measures shared
- The panel supports all efforts to accommodate youth from the neighborhood schools and helping children that need supervision to get from the school campus to the center

AGENCY & PROGRAM SUMMARIES

AGENCY: **BOYS AND GIRLS CLUB OF THE EAST VALLEY**
PROGRAM: **North Tempe Youth & Teens – Laird Program**
PROGRAM SUMMARY: Provides a safe place for young people, keeps them away from potentially unsafe or crisis situations and offers programs in three priority outcome areas: Academic Success, Good Character & Citizenship, and Healthy Lifestyles.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	36.67
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$50,000
AMOUNT ALLOCATED FY 14/15:	\$30,800
AMOUNT REQUESTED FY 15/16:	\$50,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$28,000

Reasons to Fund

- This is the key “go to” program, in a high need, low income area of the community
- This agency earned the trust and respect of the neighborhoods it serves and has a long history of success with their target population
- Due to major changes in the feeder school, stable, affordable programming will be needed/desired even more than usual
- Neighborhood families have come to count on this applicant to serve the needs of children and their families
- This program covers a wide variety of youth activities and serves as a safe haven for children and families
- For children going through difficult times/transitions, this program has been credited by clients as a lifeline turning around negative activities and keeping them moving forward in a positive direction

Reasons Not to Fund at Full Request

- There are limited resources available

Other Relevant Comments

- The need to increase capacity during a time of transition supports the increase in recommended funding

AGENCY & PROGRAM SUMMARIES

AGENCY: **BOYS AND GIRLS CLUB OF THE EAST VALLEY**
PROGRAM: **Teen Services – Ladmo Program**
PROGRAM SUMMARY: Provides a safe place for young people, keeps them away from potentially unsafe or crisis situations and offers programs in three priority outcome areas: Academic Success, Good Character & Citizenship, and Healthy Lifestyles.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	36.33
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$60,000
AMOUNT ALLOCATED FY 14/15:	\$52,800
AMOUNT REQUESTED FY 15/16:	\$60,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$44,000

Reasons to Fund

- Applicant has earned the trust and respect of neighborhood, youth and families they serve
- Applicant offers a popular, vital, critical program for youth/teens in the heart of the downtown community
- Adolescents needing a safe place to go when their lives are stress filled, find and describe the club as a home away from home, a safe environment when their lives may be unstable

Reasons Not to Fund at Full Request

- Limited resources this year

Other Relevant Comments

- This site has a strong history of success; two national Youth of the Year recipients came from this site, both continue to develop and succeed in school and careers and remain active role models with the Club

AGENCY & PROGRAM SUMMARIES

AGENCY: **CATHOLIC CHARITIES**
PROGRAM: **My Sister's Place**
PROGRAM SUMMARY: Provides a safe haven for women and/or their dependent children looking for a place to go to escape a life of domestic abuse.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	32.50
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$7,278
AMOUNT ALLOCATED FY 14/15:	\$4,949
AMOUNT REQUESTED FY 15/16:	\$10,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,550

Reasons to Fund

- This program provides an important haven for victims of domestic violence
- There is a demonstrated need for this programming and unfortunately the need is increasing for our community
- The service ranked high in the community survey
- The agency makes every effort to be responsive to the need, they recently increased their bed capacity to try accommodate demand
- The agency is a partner in centralized screening and placement

Reasons Not to Fund at Full Request

- Limited resources to recommend

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **CATHOLIC CHARITIES**
PROGRAM: **Pathways Transitional Housing**
PROGRAM SUMMARY: Provides assistance to women either exiting emergency shelter or leaving an abuser without entering shelter.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	32.50
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$7,278
AMOUNT ALLOCATED FY 14/15:	\$4,949
AMOUNT REQUESTED FY 15/16:	\$10,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$3,250

Reasons to Fund

- Innovative and creative program; trying new innovative strategies with clients
- The organization is aware of the importance of ethnic diversity and representation on the board and is working to increase members that could bring insight and perspective to program strategies
- In addition, applicant discussed new strategies to diversify funding sources
- This program offers important services for individuals in need/crisis in our community

Reasons Not to Fund at Full Request

- Limited resources available

Other Relevant Comments

- The panel was impressed with the work being done to address intergenerational patterns of violence, to break cycles of family violence
- The panel suggests evaluating the possibility of expanding donor

AGENCY & PROGRAM SUMMARIES

AGENCY: **CENTRAL ARIZONA SHELTER SERVICES**
PROGRAM: **Shelter Services**
PROGRAM SUMMARY: CASS' mission is to "Empower men, women and children with diverse needs to end their homelessness by providing shelter and supportive services."

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	31.29
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$85,000
AMOUNT ALLOCATED FY 14/15:	\$74,800
AMOUNT REQUESTED FY 15/16:	\$85,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$52,500

Reasons to Fund

- Homelessness is a regional issue, Tempe is being asked to contribute a "fair share" to Maricopa County's largest crisis shelter. Support from elected leaders could be helpful to encourage other communities to contribute their "fair share" as well
- This agency serves many of the hardest to serve clients offering an array of program interventions to meet the needs of presenting clients e.g. those living with serious mental illness, parolees released from jail/prison, long term homeless, persons with addiction etc.
- This agency is in crisis having limited resources to appropriately update aging facilities, the overflow shelter and parking lot program may be closed, creating increased problems for neighboring communities e.g. Tempe
- This agency is a leader and works proactively in the debate on how to serve homeless, engaging opinion leaders to look at systemic problems and solutions for the some of the hardest to serve among the homeless population
- Though CASS serves the highest crisis population, they are achieving impressive "length of stay" rates

Reasons Not to Fund at Full Request

- Tempe appears to be a relatively low number in comparison to the total populations served
- The agency is at capacity, unable to increase their daily numbers, turning away many clients every evening

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **CHILD CRISIS CENTER**
PROGRAM: **Arizona Adoption and Foster Care**
PROGRAM SUMMARY: Recruits, trains, licenses/certifies and monitors foster and adoptive homes (resource homes) for foster children from Maricopa County.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	33.33
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$2,500
AMOUNT ALLOCATED FY 14/15:	\$2,200
AMOUNT REQUESTED FY 15/16:	\$2,500
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$2,000

Reasons to Fund

- This agency is responding to community need, trying to find good homes for children that deserve to be raised in safe healthy environments and offers diverse program training to ensure children and foster parents are supported

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- Prior to 2009, this agency worked most often with children and parents involved with CPS; over the past year, referrals from CPS have begun to increase again

AGENCY & PROGRAM SUMMARIES

AGENCY: **CHILD CRISIS CENTER**
PROGRAM: **Emergency Shelter Program**
PROGRAM SUMMARY: A 42-bed shelter where children are provided 24-hour care in a safe environment.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	31.33
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$5,000
AMOUNT ALLOCATED FY 14/15:	\$4,400
AMOUNT REQUESTED FY 15/16:	\$5,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$3,500

Reasons to Fund

- This program is one of a kind and the only local provider of shelter services for children in stress filled or violent environments

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- This program serves a highly critical need in the community

AGENCY & PROGRAM SUMMARIES

AGENCY: **CHILD CRISIS CENTER**
PROGRAM: **Family Resource Center**
PROGRAM SUMMARY: Helps parents learn how to provide safe, healthy environments for their children and to stop child abuse and neglect before it begins.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	30.67
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$6,500
AMOUNT ALLOCATED FY 14/15:	\$4,080
AMOUNT REQUESTED FY 15/16:	\$5,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$3,500

Reasons to Fund

- Outstanding program with impressive results, outcome measures. It is serving an impressive number of clients/Tempe residents, through the grant year and through partnerships with Tempe based agencies
- This program focuses on children and families; strengthening parenting skills and preventing violence

Reasons Not to Fund at Full Request

- Limited resources available

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **CHRYSALIS**
PROGRAM: **Shelter Services**
PROGRAM SUMMARY: Chrysalis' mission is to "lead our community to broad-based solutions to prevent domestic abuse." This program offers: crisis shelter, outpatient counseling, transitional housing, victim advocacy, legal advocacy, crisis hotline and an offender treatment program.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	31.29
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$4,500
AMOUNT ALLOCATED FY 14/15:	\$4,400
AMOUNT REQUESTED FY 15/16:	\$5,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,000

Reasons to Fund

- This program offers a high priority service to a very vulnerable population
- The program request is reasonable for Tempe's "fair share" for services offered to clients on a rotational basis

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The panel expressed appreciation for implementing the offender program, aimed at changing the behaviors and ending domestic violence

AGENCY & PROGRAM SUMMARIES

AGENCY: **COMMUNITY BRIDGES**
PROGRAM: **Prevention Partnership**
PROGRAM SUMMARY: Partners with the Tempe Union High School District and the Tempe Municipal Courts to provide services to “focus on substance use diversion for youth and their parents as well as education and resources for school staff on emerging drug trends.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	33.00
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$9,404
AMOUNT ALLOCATED FY 14/15:	\$8,276
AMOUNT REQUESTED FY 15/16:	\$10,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$5,525

Reasons to Fund

- Program meets a critical need; directly serves Tempe youth in (TUHSD)
- Program partners describe the program as a great model; the diversion program is designed to reduce use/cost of resources through the courts

Reasons Not to Fund at Full Request

- There are limited funds available

Other Relevant Comments

- In the future, the panel would like more information on the relationship with the Tempe court system
- A unique program, but could use further development to attempt to measure effectiveness of prevention services

AGENCY & PROGRAM SUMMARIES

AGENCY: **COMMUNITY BRIDGES**
PROGRAM: **Substance Use Disorder Treatment**
PROGRAM SUMMARY: Provides mobile community outreach and behavioral health-related crisis services to homeless, indigent, and working poor adults from Tempe.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	31.75
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$38,400
AMOUNT ALLOCATED FY 14/15:	\$33,792
AMOUNT REQUESTED FY 15/16:	\$38,400
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$26,880

Reasons to Fund

- This organization's focus is proactive, implementing a variety of prevention and intervention program services to prevent or mitigate the risks of experimentation and/or addiction
- This program initiates strong partnerships to ensure program offerings are welcomed and utilized by schools, match the needs of police, CARE 7 and other community and business groups
- Resources that come to CB are monitored and managed by numerous funders and are noted for their effective use of funding
- There is a culture change within the community as it relates to substance abuse and treatment due to education and leadership efforts made by CB
- This program helps to address systemic issues and reduce recidivism
- The onsite assistance is impressive and valued by clients and businesses

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The panel appreciates how well prepared and responsive the representatives were, the clarity of the programming goals and how Tempe funds would be used were most helpful in coming to this recommendation for Council

AGENCY & PROGRAM SUMMARIES

AGENCY: **COMMUNITY INFORMATION AND REFERRAL**
PROGRAM: **2-1-1 Arizona**
PROGRAM SUMMARY: CIR is the lead entity for information and referral services for health and human services.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	32.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$5,500
AMOUNT ALLOCATED FY 14/15:	\$4,840
AMOUNT REQUESTED FY 15/16:	\$5,500
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$3,850

Reasons to Fund

- Vital program connecting those in need with local services; available statewide
- The information and services provided, required well trained, knowledgeable staff to assist and connect callers to appropriate service providers

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **COMMUNITY LEGAL SERVICES**
PROGRAM: **Legal Advocacy for Tempe**
PROGRAM SUMMARY: Offering civil law services for low-income residents in Tempe.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	29.00
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$10,060
AMOUNT ALLOCATED FY 14/15:	\$9,557
AMOUNT REQUESTED FY 15/16:	\$14,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$5,734

Reasons to Fund

- This program provides needed legal advice, services and representation, to Tempeans unable to afford legal assistance and representation

Reasons Not to Fund at Full Request

- There are limited funds available at this time

Other Relevant Comments

- Data reported in the application did not match that submitted in quarterly reports, clarification was requested to ensure accurate consistent information is shared

AGENCY & PROGRAM SUMMARIES

AGENCY: **EAST VALLEY ADULT RESOURCES**
PROGRAM: **East Valley RSVP**
PROGRAM SUMMARY: Recruits and places volunteers age 55+ in nonprofit, governmental and proprietary health care facilities meeting critical community needs in Tempe.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	39.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$5,000
AMOUNT ALLOCATED FY 14/15:	\$0
AMOUNT REQUESTED FY 15/16:	\$5,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,000

Reasons to Fund

- This program provides a valued service; matching volunteers to agencies and recognizing the volunteers for their service
- The program was once sponsored by TCC, now is with a strong and stable parent organization in Mesa but continues to serve Tempeans
- This agency and program collaborate well with other service organizations in the Valley
- This program alleviates stressors and increases capacity for many Valley human service organizations by volunteers helping to do work that may not get done without the volunteer support

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The panel appreciates the model of this program
- This program serves a significant number of Tempe residents and Tempe organizations

AGENCY & PROGRAM SUMMARIES

AGENCY: **EMPACT**
PROGRAM: **Building Resiliency in Youth**
PROGRAM SUMMARY: School-based primary prevention program that offers practical skills for helping children learn how to think through and resolve everyday conflicts.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	37.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$8,900
AMOUNT ALLOCATED FY 14/15:	\$6,160
AMOUNT REQUESTED FY 15/16:	\$8,900
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$6,750

Reasons to Fund

- This program is strengthening resilience by addressing kids' behaviors so they can perform better in class and eventually form healthier relationships
- Kids in this program that begin to understand their feelings, feel less need to bullying and engage in less bullying
- Programming is offered in a neighborhood that has a high need of services
- The request for funding through Agency Review is the sole source of funds for this valuable program and service

Reasons Not to Fund at Full Request

- Limited resources available

Other Relevant Comments

- If resources were available, the panel would like to see a program like this in all schools

AGENCY & PROGRAM SUMMARIES

AGENCY: **EMPACT**
PROGRAM: **Survivors of Suicide Support Program**
PROGRAM SUMMARY: A community-based program that is intended for those who share a common bond, loss of a loved one to suicide.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	33.63
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$15,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$12,000

Reasons to Fund

- This is a program that has demonstrated its effectiveness and value since 1988
- This program provides support for Tempeans struggling with the aftermath and heartbreak of suicide
- This organization is programmatically and financially stable, has strong fundraising, reputation, trust and respect

Reasons Not to Fund at Full Request

- Limited resources in this grant process

Other Relevant Comments

- The panel appreciates the great team and open exchange of the interview, helping to better understand the value of the program and service

AGENCY & PROGRAM SUMMARIES

AGENCY: **FOUNDATION FOR SENIOR LIVING**
PROGRAM: **Tempe Adult Day Health Care Center – Restorative Therapy**
PROGRAM SUMMARY: A comprehensive day program of therapeutic recreation, nursing care and health monitoring, rehabilitative and social services, for disabled, at-risk seniors and adults, 18 years and over.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	35.75
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$2,400
AMOUNT ALLOCATED FY 14/15:	\$1,632
AMOUNT REQUESTED FY 15/16:	\$2,400
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$1,440

Reasons to Fund

- This is a relatively modest request for a program that has a significant impact for Tempeans in need
- According to United Way, they describe the grant landscape in the community as changing, suggesting investments in these clients and thereby their families, few other resources are available for an expensive but needed service

Reasons Not to Fund at Full Request

- This program representatives indicated they may be able to operate with less funding though it would be on a more limited basis

Other Relevant Comments

- The panel appreciates the high energy positive interview with this team

AGENCY & PROGRAM SUMMARIES

AGENCY: **GIRL SCOUTS - ARIZONA CACTUS PINE COUNCIL**
PROGRAM: **Social Just Us**
PROGRAM SUMMARY: Program includes services that are specifically focused on leading clients to achieve and maintain self-sufficiency in the short-and long-term; 1) Adelante Jovencitas 2) Baby Camp 3) Girl Scouts Beyond Bars.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	37.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$2,500
AMOUNT ALLOCATED FY 14/15:	\$1,950
AMOUNT REQUESTED FY 15/16:	\$2,500
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$2,250

Reasons to Fund

- This program specifically targets the needs of Tempe residents/girls via outreach (at Compadre High)
- Low investment for an important impact for participating girls in Tempe

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The Baby Camp program is being updated; will be local

AGENCY & PROGRAM SUMMARIES

AGENCY: **HOMEWARD BOUND**
PROGRAM: **Family Services – Scattered Sites**
PROGRAM SUMMARY: Provides transitional housing for families who are homeless, working poor and/or have experienced domestic violence.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	36.00
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$3,732
AMOUNT ALLOCATED FY 14/15:	\$5,488
AMOUNT REQUESTED FY 15/16:	\$3,658
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$2,378

Reasons to Fund

- This program offers transitional housing in Tempe to stabilize families coming out of crisis situations
- Modest request, supports remaining/reduced number of units in Tempe

Reasons Not to Fund at Full Request

- While this is a highly important service, the impact to Tempeans seems low, maybe clients could be identified by another Tempe agency to ensure the impact to our community is more clear
- Does not participate in central intake, expressed that they have a different philosophy inconsistent with assigned clients
- Numbers served are going down due to fewer units

Other Relevant Comments

- The agency was late for the interview, limiting the amount of time the panel had for questions and to gain understanding of current program services and changes at the Tempe site

AGENCY & PROGRAM SUMMARIES

AGENCY: **JUNIOR ACHIEVEMENT OF ARIZONA**
PROGRAM: **Financial Literacy Programs for Tempe Students**
PROGRAM SUMMARY: Provides intentional financial literacy to low-to-moderate populations.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	31.13
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$25,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$10,500

Reasons to Fund

- This organization is a respected leader in the field providing financial education
- They have a proven track record for this program
- This program is Tempe based and serves many Tempe schools/youth

Reasons Not to Fund at Full Request

- The panel feels that this program is scalable and given limited resources, can function without full funding

Other Relevant Comments

- This is a strong program that teaches very important life skills for our youth

AGENCY & PROGRAM SUMMARIES

AGENCY: **NEW PATHWAYS FOR YOUTH**
PROGRAM: **Transformative Mentoring**
PROGRAM SUMMARY: Serves youth who share major risk factors.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	29.75
CONSENSUS INTERVIEW GRADE:	C
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$25,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$0

Reasons to Fund

- This program would like to expand in Tempe; they have secured a number of Tempe based mentors
- The program is offering couple-mentoring, providing a mentoring experience that is more like family-life

Reasons Not to Fund at Full Request

- Relatively small number of Tempe residents currently engaged
- Not enough collaboration with other youth serving programs to ensure the service complements vs. duplicates
- A proposed relationship with the school districts was not able to be confirmed by district and campus level staff
- An ED/CEO and a budget representative were not present to answer specific questions related to program design and budget

Other Relevant Comments

- The panel consensus was, while mentoring is a highly desired service for many Tempe youth, this program appears to be in the developmental phase and should be asked to reapply once partner relationships are more firmly established and program details can be more completely described

AGENCY & PROGRAM SUMMARIES

AGENCY: **NEWTOWN COMMUNITY DEVELOPMENT CORPORATION**
PROGRAM: **Community Land Trust Operating Support**
PROGRAM SUMMARY: Provides affordable homeownership opportunities to low-income first time homebuyers.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	34.50
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$18,000
AMOUNT ALLOCATED FY 14/15:	\$12,240
AMOUNT REQUESTED FY 15/16:	\$20,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$16,000

Reasons to Fund

- This program strengthens our community by offering education, economic tools and opportunities to assist hard working, low income families, purchase their first home in Tempe
- This program encourages and teaches residents to become self-sufficiency, contributing members of our community
- The most effective way to lift people out of poverty is to create opportunities to acquire assets, Newtown is one of Tempe's great success stories

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **SAVE THE FAMILY**
PROGRAM: **Case Management**
PROGRAM SUMMARY: Supports case management expenses for individuals who are residents of Tempe or housed in one of Save the Family's transitional housing units located in Tempe.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	33.33
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$25,000
AMOUNT ALLOCATED FY 14/15:	\$15,600
AMOUNT REQUESTED FY 15/16:	\$25,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$14,700

Reasons to Fund

- This program serves a critical need in our community
- This program has a proven high success rate
- This is a rigorous program (10 months) seeing positive results with clients
- The "Family Housing Hub" allows clients to select an agency that fits their needs, this agency will be attractive to those with limited transportation resources since they are off the light rail
- This agency has focused on branding to increase private donations

Reasons Not to Fund at Full Request

- Limited resources are available to support an increase

Other Relevant Comments

- "Family Housing Hub" is a new one stop intake program. While applicant is fully participating, representative indicated concerns about how the changes resulting from the centralized intake process may impact program results. Positive and negative impacts are requested to be shared.

AGENCY & PROGRAM SUMMARIES

AGENCY: **SAVE THE FAMILY**
PROGRAM: **Families Adult and Children Empowerment Services (FACES)**
PROGRAM SUMMARY: Supports FACES program expenses to enable clients to achieve: permanent housing, income to support permanent housing, and self-sufficiency.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	32.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$25,000
AMOUNT ALLOCATED FY 14/15:	\$15,600
AMOUNT REQUESTED FY 15/16:	\$25,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$13,300

Reasons to Fund

- An emerging trends seen is the need to increase career services programming to meet new mandates assessment tools
- This program is achieving high achievement outcomes for its clients
- This program is anticipating to serve increased numbers of Tempe clients

Reasons Not to Fund at Full Request

- Limited resources are available for an increase in support

Other Relevant Comments

- The panel is interested in seeing how participation in the “Family Housing Hub” will impact the agency’s services and numbers of Tempe clients served

AGENCY & PROGRAM SUMMARIES

AGENCY: **SOJOURNER CENTER**
PROGRAM: **Domestic Violence Shelter**
PROGRAM SUMMARY: Provides a safe shelter and supportive services for women and children who are homeless and fleeing domestic violence.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	37.00
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$14,000
AMOUNT ALLOCATED FY 14/15:	\$9,520
AMOUNT REQUESTED FY 15/16:	\$25,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$17,500

Reasons to Fund

- Target population (domestic violence) is a high priority for funding
- The program participates in hotline assignment of clients and is anticipating an increase in Tempe clients

Reasons Not to Fund at Full Request

- This is a transition year for new leadership
- Federal/State funding for domestic violence has been merged with funding for homeless services, potential program changes and/or outcome expectations are anticipated but unclear to date

Other Relevant Comments

- This organization has a long history of service in the field. They have earned respect and trust for their contribution; though have experienced a long leadership transition. Upon the departure of a long tenured leader and interim leader, they now have new leadership on board and expect to make a smooth transition and continue on a positive track

AGENCY & PROGRAM SUMMARIES

AGENCY: **SOUTHWEST HUMAN DEVELOPMENT**
PROGRAM: **Reach Out and Read**
PROGRAM SUMMARY: Promotes early literacy and school readiness in pediatric exam rooms by giving new books to children and advice to parents on the importance of reading aloud.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	33.57
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$7,500
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$6,000

Reasons to Fund

- Serves a great number of Tempe clients
- Early literacy is key to school readiness and academic success
- This agency/program has long-term experience and respect
- This program has strong community partnerships
- Well-developed and tested assessment tools, comes with on-site training

Reasons Not to Fund at Full Request

- This could be scaled to serve more people with level or modest increase in funding

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **STREETLIGHT USA**
PROGRAM: **Sexual Violence Prevention and Education Outreach**
PROGRAM SUMMARY: Helps clients regain confidence and independence to avoid future violation.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	28.63
CONSENSUS INTERVIEW GRADE:	C
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$33,350
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$0

Reasons to Fund

- This program could serve very vulnerable clients in our community
- This program could be scaled to serve more clients than proposed

Reasons Not to Fund at Full Request

- This is not identified as a critical need through the community survey
- This program is an expansion into a new area of service for StreetLight USA
- How the applicant is currently, or could be in the future, collaborating with ASU is unclear

Other Relevant Comments

- The panel values this program; however, it seems to be in the development stage. Upon testing and outcome measurement identification, applicant is encouraged to come back to the AR process next year
- The panel expressed appreciation for learning more about an issue that needs more understanding and awareness. The panel felt that they learned about the issue, but less about the program interventions and outcome measures, and, how Tempe funds will be used

AGENCY & PROGRAM SUMMARIES

AGENCY: **TEMPE COMMUNITY ACTION AGENCY**
PROGRAM: **Escalante Community Garden**
PROGRAM SUMMARY: Support for the cost of water needed for the garden and a portion of the Community Garden Coordinator position to maintain the day-to-day operations and educational opportunities offered.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	32.57
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$20,000
AMOUNT ALLOCATED FY 14/15:	\$3,400
AMOUNT REQUESTED FY 15/16:	\$15,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,200

Reasons to Fund

- The program incorporates educational aspects for the clients
- This program teaches low-income families budgeting/cooking/nutrition
- This program supplies the largest Tempe food pantry, that is now offering evening hours to serve working clients
- This program creates gathering, social opportunities for the neighborhood

Reasons Not to Fund at Full Request

- The City made early investments in the garden with the expectation that the donor base would be diversified from government funds
- This project is a complement to CAP services funded with dollars from the same source
- Important but not considered a critical need

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **TEMPE COMMUNITY ACTION AGENCY**
PROGRAM: **Interfaith Homeless Emergency Lodging Program (IHELP)**
PROGRAM SUMMARY: Works in partnership with over 40 faith communities, services organizations, and volunteer groups to provide a rotating lodging program for 35 homeless individuals 7 nights a week.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	36.67
CONSENSUS INTERVIEW GRADE:	C
AMOUNT REQUESTED FY 14/15:	\$30,000
AMOUNT ALLOCATED FY 14/15:	\$10,200
AMOUNT REQUESTED FY 15/16:	\$50,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$6,120

Reasons to Fund

- This program has been modified, in an attempt to ensure program interventions and outcomes can be more clearly identified, achieved and measured
- The program secures donated space, meals and volunteers to keep program costs low in comparison to comprehensive HUD funded shelters
- The relationship with multiple faith communities, offering space, program volunteers, program oversight, meals and hygiene resources is a strength of the program
- As homeless services in downtown Phoenix close, evolve, shift to new space, the number of homeless individuals/families in Tempe may increase

Reasons Not to Fund at Full Request

- Questions about numbers served, “unduplicated clients” led to additional questions about program administration e.g. record keeping; the difference between unduplicated clients vs. total program capacity
- IHELP has been asked to consider program modifications to align with HUD regulations, such that, HUD resources could be leveraged to support the program; and common interventions, outcome measures and length of stays could be compared to other shelter services

Other Relevant Comments

- To provide clarity in response to the applicant’s comment regarding private vs. public funding, resources requested through Agency Review are government funds from taxpayer dollars.
- Public/government funds come with a higher level of accountability to ensure the dollars are being used for the proposed services and are achieving positive program outcomes that are comparable to other government-funded programs
- The panel requests submission of data on unduplicated numbers served, e.g. a shareable report from HMIS

AGENCY & PROGRAM SUMMARIES

AGENCY: **TEMPE COMMUNITY COUNCIL**
PROGRAM: **Open Horizons – Teen Parent Child Care Scholarship**
PROGRAM SUMMARY: A dropout prevention program for teens that have given birth and want to continue pursuing a high school diploma.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	34.67
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$9,500
AMOUNT ALLOCATED FY 14/15:	\$8,276
AMOUNT REQUESTED FY 15/16:	\$8,500
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$5,525

Reasons to Fund

- These funds are used to offer scholarship child care slots, they need for these services will increase due to reductions in First Things First funds for the same service
- This model impacts two generations of children and is an efficient effective use of funds
- This program has demonstrated a long history of success

Reasons Not to Fund at Full Request

- There are limited resources available

Other Relevant Comments

- The interview opportunity brought together four partners, C2S, TCC, OH, and TAPP, and helped the panel members better understand how each partner contributes to the program's success

AGENCY & PROGRAM SUMMARIES

AGENCY: **TEMPE COMMUNITY COUNCIL**
PROGRAM: **Tempe Financial Stability Initiative**
PROGRAM SUMMARY: Provides free tax preparation, asset development opportunities, financial education and community outreach to help hard working, low wage earning people become financially self-sufficient.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	34.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$32,500
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$26,000

Reasons to Fund

- This program educates, and offers tools to build skills and encourage financial stability
- This program helps clients grow, build and access personal resources reducing the demand on the human service system and safety-net programming in the community
- This program economically strengthens clients and taxpayers in Tempe

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **TEMPE FAMILY YMCA**
PROGRAM: **Youth Development**
PROGRAM SUMMARY: A youth & government program hosted at the Tempe YMCA.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	26.71
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$6,696
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$2,100

Reasons to Fund

- This is a program that is a valuable investment in our youth
- This program ensures that youth from all economic backgrounds are recruited, included and participate in the program

Reasons Not to Fund at Full Request

- The panel enjoyed learning about this program, though it is not a service that rises to the level of high need through the community survey
- This program could serve more students with little or modest grant funding

Other Relevant Comments

- None

AGENCY & PROGRAM SUMMARIES

AGENCY: **TEMPE IMPACT EDUCATION FOUNDATION**
PROGRAM: **Connecting with Kids**
PROGRAM SUMMARY: Provides the needed essentials for students so they can be ready to learn.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	32.86
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$6,001
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,801

Reasons to Fund

- Program and volunteers are dedicated to securing needed resources to ensure students in TD#3 can focus on their education
- The program is hands-on, front-line and provided clear measurements of their effectiveness and success
- This program is run on little cash but creatively and tenaciously leverages resources to make a significant impact on students and their families

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- Impressive team of dedicated volunteers making a real difference in the lives of children and families served in Tempe

AGENCY & PROGRAM SUMMARIES

AGENCY: **TEMPE NEIGHBORS HELPING NEIGHBORS**
PROGRAM: **Operating Support**
PROGRAM SUMMARY: Provides a virtual community that is founded by members who want to stay in their neighborhoods, homes and age in place.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	40.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$50,000
AMOUNT ALLOCATED FY 14/15:	\$16,800
AMOUNT REQUESTED FY 15/16:	\$50,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$40,000

Reasons to Fund

- This program is Tempe residents helping Tempe residents - grassroots and homegrown
- This program uses an extensive volunteer base to give residents support to remain safely in their homes and help provide exterior maintenance to keep neighborhood looking clean and attractive
- This program enables adults to age in their own homes
- They provide reasonable services at this stage of the program, and it will grow as the needs of the clients grow
- This program offers a great volunteer and social opportunity for neighbors to meet and contribute together

Reasons Not to Fund at Full Request

- It is a significant increase in request, especially during a time of limited resources

Other Relevant Comments

- The panel values this local homegrown Tempe program; other cities are impressed have requested assistance to replicate the model in other communities

AGENCY & PROGRAM SUMMARIES

AGENCY: **THE ARC OF TEMPE**
PROGRAM: **Life Skills & Recreation Program**
PROGRAM SUMMARY: Program aims to teach valuable skills to participants that enable them to be more self-sufficient.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	29.67
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	N/A
AMOUNT ALLOCATED FY 14/15:	N/A
AMOUNT REQUESTED FY 15/16:	\$35,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$15,000

Reasons to Fund

- This agency is a long time, volunteer guided, Tempe based, program offering services to residents of our community that are disabled, as well as, their families
- This program serves a niche clientele in the community, offering respite for parents and caregivers, and rare opportunities to establish friendships to share sponsored outings and activities
- Funds requested would allow the organization to reinstate services and add job training
- This program provides highly valued social skills training and practice and social outing opportunities, that could contribute to clients acquiring skills and abilities to be more engaged in the community, including employment in mainstream jobs

Reasons Not to Fund at Full Request

- The panel expressed concern about the lofty expectations for success; and wished the program providers well
- The panel expressed concern about the board's administrative and program skills that will be required to support and return the organization to stability
- Is it a risk for government funds to support a program with a history of financial and programmatic instability?

Other Relevant Comments

- The request for COT funding represents approximately 19% of the total program budget
- The program is a hometown favorite for offering a much needed service to an underserved population

AGENCY & PROGRAM SUMMARIES

AGENCY: **THE CENTERS FOR HABILITATION**
PROGRAM: **Job Training**
PROGRAM SUMMARY: Men and women with developmental disabilities are provided the opportunity to learn employment skills and earn a paycheck.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	37.33
CONSENSUS INTERVIEW GRADE:	C
AMOUNT REQUESTED FY 14/15:	\$15,000
AMOUNT ALLOCATED FY 14/15:	\$9,360
AMOUNT REQUESTED FY 15/16:	\$10,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$4,650

Reasons to Fund

- This program serves a niche clientele in Tempe; providing job training for individuals with developmental disabilities (including disabled vets)
- This program is a well-regarded provider offering clients services that build dignity and provide engagement, matched to the clients abilities
- This program is improving opportunities for participants to gain employment

Reasons Not to Fund at Full Request

- Short-term, modest funding may contribute to program instability, does the grant being recommended offer enough support to provide the proposed service
- The panel discussed the possibility of stable funding coming to TCH by associating with a larger organization offering similar services to other disabled clients

Other Relevant Comments

- This organization has strong collaborations in the community
- The panel requests applicants submit in advance or bring up to date financial data to avoid questions being asked on data submitted that may be out of date

AGENCY & PROGRAM SUMMARIES

AGENCY: **TUMBLEWEED CENTER FOR YOUTH DEVELOPMENT**
PROGRAM: **Emergency Housing Program for Homeless Young Adults**
PROGRAM SUMMARY: Provides emergency night shelter with minimal barriers and low-demand service, designed for up to 30 highest risk homeless young adults, ages 18-25, while residents participate in case management focused on attainment of individual goals toward self-sufficiency.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	38.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$25,000
AMOUNT ALLOCATED FY 14/15:	\$17,600
AMOUNT REQUESTED FY 15/16:	\$25,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$22,500

Reasons to Fund

- This program meets a high needed for the youth in our community, as also expressed by COT PD
- Strong positive partnership with UMOM
- This program is an resource for emergency health and public safety personnel

Reasons Not to Fund at Full Request

- There are limited resources available

Other Relevant Comments

- There is a high need for this type of programming

AGENCY & PROGRAM SUMMARIES

AGENCY: **TUMBLEWEED CENTER FOR YOUTH DEVELOPMENT**
PROGRAM: **Teen Youth Resource Center**
PROGRAM SUMMARY: Support and assistance for basic needs; water, food, clothing, shelter and medications.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	38.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$75,000
AMOUNT ALLOCATED FY 14/15:	\$45,738
AMOUNT REQUESTED FY 15/16:	\$75,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$45,000

Reasons to Fund

- This program offers services that are in high demand in our community; college communities are attractive destinations for homeless youth
- Tempe is a “go to” place for teens

Reasons Not to Fund at Full Request

- Limited resources are available, needed program and a large request

Other Relevant Comments

- Tempe is a destination point for teens served at TYRC, the panel suggests application to other communities to contribute their “fair share” to the operation of this regional program

AGENCY & PROGRAM SUMMARIES

AGENCY: **UMOM NEW DAY CENTERS**
PROGRAM: **Emergency Shelter for Families**
PROGRAM SUMMARY: Provides emergency and supplemental shelter services to homeless families that report their last place of residence prior to coming to UMOM was Tempe. To include food and shelter, case management, education, medical care, housing assistance, supplies and follow-up.

CATEGORY:	Crisis
CATEGORY AVERAGE SCORE:	33.68
PROPOSAL AVERAGE SCORE:	36.00
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$20,000
AMOUNT ALLOCATED FY 14/15:	\$15,600
AMOUNT REQUESTED FY 15/16:	\$16,600
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$13,280

Reasons to Fund

- Applicant is respected leader in the field, viewed by peers as innovative, they are on the front line consistently improving business practices, program interventions and achieving impressive outcomes for clients that present with multiple barriers to success
- Applicant was first to implement the HEARTH Act, embracing high standards for staff and ambitious goals for clients
- Applicant demonstrates a very high return-on-investment for funding received
- Applicant demonstrated how goals and strong outcome measures are achieved, building confidence in their ability to effectively utilize grant funding
- Applicant has been responsive to requests made to explore collaborative opportunities e.g. establishing housing to get teens from Tumbleweed into safer environments, employment and eventually supportive and transitional housing
- Applicant willingly provides advice and support to other COT funded homeless service providers

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- The panel was very impressed with the interview team, knowledge shared and clear sense of dedication and commitment to the mission

AGENCY & PROGRAM SUMMARIES

AGENCY: **UMOM NEW DAY CENTERS**
PROGRAM: **Transitional Housing**
PROGRAM SUMMARY: Families in the Transitional Housing Program receive safe shelter as well as an array of supportive programs designed to improve health, well-being, academic achievement, and job opportunities.

CATEGORY:	Stability
CATEGORY AVERAGE SCORE:	32.36
PROPOSAL AVERAGE SCORE:	31.67
CONSENSUS INTERVIEW GRADE:	A
AMOUNT REQUESTED FY 14/15:	\$6,500
AMOUNT ALLOCATED FY 14/15:	\$6,175
AMOUNT REQUESTED FY 15/16:	\$7,175
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$5,740

Reasons to Fund

- This agency is a leader in the field and strong regional partner
- They have a philosophy to “screen in not screen out” clients
- The applicant explained that the City’s \$6,000 investment, leverages federal/state resources to have a \$48,000 value to Tempeans
- This program serves “higher” risk families
- This program is anticipating an increase in clients due to reductions in other public assistance programs
- This agency, is and will continue to, experience federal/state cuts

Reasons Not to Fund at Full Request

- None

Other Relevant Comments

- During the interview there was an explanation of the “Family Housing Hub” that UMOM is piloting and hosts for all homeless services partners—very impressive, single point on entry for clients
- The panel was appreciative that the CEO, CPO, and CFO attended the interview, providing a clear understanding of the comprehensive integrated services offered to homeless clients
- Upon request, to meet an expressed need for “on demand” shelter for 18-24 year olds, UMON partnered with Tumbleweed to provide shelter beds in an adjacent facility

AGENCY & PROGRAM SUMMARIES

AGENCY: **VALLEY CENTER OF THE DEAF**
PROGRAM: **Transportation for Low Income Deaf Seniors**
PROGRAM SUMMARY: Improve overall health of residents and residential stability by ensuring affordable transportation to access routine grocery shopping, pharmacy and banking.

CATEGORY:	Self-Sufficiency
CATEGORY AVERAGE SCORE:	32.75
PROPOSAL AVERAGE SCORE:	37.00
CONSENSUS INTERVIEW GRADE:	B
AMOUNT REQUESTED FY 14/15:	\$6,000
AMOUNT ALLOCATED FY 14/15:	\$5,280
AMOUNT REQUESTED FY 15/16:	\$12,000
AGENCY REVIEW CONSENSUS RECOMMENDATION:	\$3,168

Reasons to Fund

- These services are currently being offered and a waiting list for other participants helps highlight the need. Most of the current clients are unable to pay for services offered
- The program developer knew that these services would be needed by the residents and intended to include them with residency, however, during a difficult period of construction resources became unavailable

Reasons Not to Fund at Full Request

- The parent organization appears to be financially sound; may be able to support this local program e.g. pay for residents to join TNHN to receive transportation to needed destinations
- At the conclusion of the interview, the panel still lacked clarity about the overall financial picture of the local program

Other Relevant Comments

- None

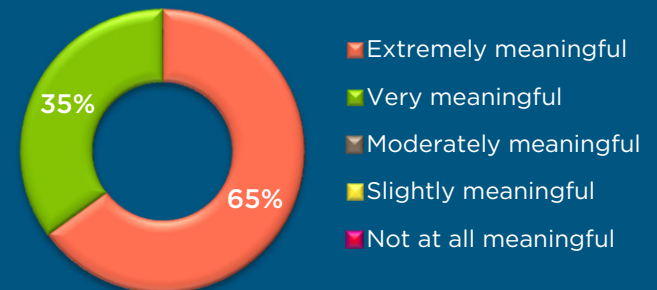
VOLUNTEER FEEDBACK

All 39 Agency Review volunteers were surveyed on the following questions; 23 responses were received.

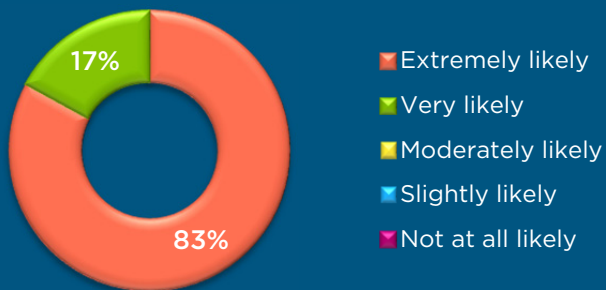
Overall, how satisfied were you with this volunteer experience?



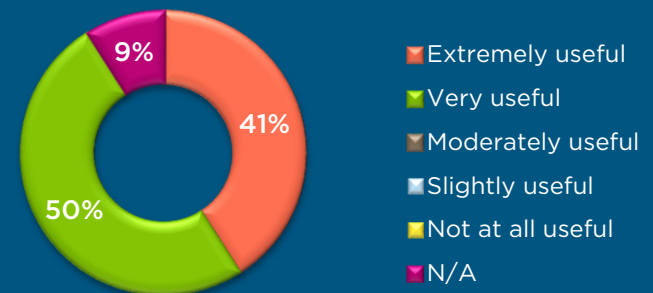
How meaningful was your Agency Review volunteer work?



How likely are you to continue volunteering for Agency Review?

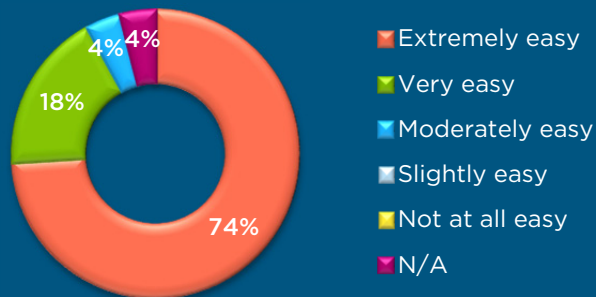


How useful was your volunteer training session?

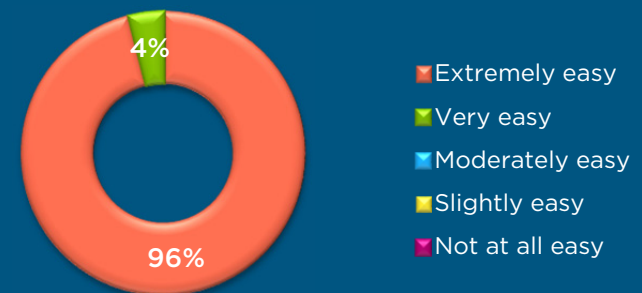


VOLUNTEER FEEDBACK

How easy was it to receive the required volunteer training?



How easy was it to work with TCC staff?



SUGGESTIONS FOR CHANGES TO THE AGENCY REVIEW PROCESS

- In the four years I've been participating in Agency Review, I have seen the process evolve and improve. I think the citizen input is incredibly valuable and provides for the most equitable review of all.
- I had a private orientation and training because I missed the group session. Can we have more than one group orientation/training?"
- Just some minor changes to the documents supplied on the review days. I think we covered them on the day.
- It would be helpful to have been given an example of three different cases: 1) An agency that received full funding; 2) an agency that received partial funding; and 3) an agency that was denied funding. If those three cases were shown to us ahead of time, it might have given me a better set of preconceptions to work with when evaluating the agencies on the chopping block.
- Can always use more time between assigning applications and having to submit evaluations.

GENERAL COMMENTS

- Please let me know of other volunteer opportunities as great as this one!
- For those programs not recommended for funding (or had their requests significantly reduced) due to low scores, I hope TCC offers thorough feedback. I realize the process could change moving forward, but many of the low scores seemed to be due to lack of information or poorly written grant requests. There was certainly room for improvement, if those organizations choose to apply next year.

VOLUNTEER FEEDBACK

- The staff organization to make this work is truly exceptional. Thank you for a large job well done!
- I definitely would like to participate in touring the agencies that received funding.
- I enjoy being part of this process, learning about the needs of people in our community, and learning about the agencies that try to service those needs. Thank you for letting me be a part of the process.
- Every year the Agency Review process appears to bget better and better. Good work!
- This is an awesome process to be a part of, thank you for the opportunity.
- Caterina does a wonderful job organizing Agency Review!
- Overall, it was great. I feel that every year that one volunteers, the more they will be able to contribute.
- This is one of the most important things I do for my community.
- The process gets better every year!
- Staff are the best!! Thank you for all you do.

APPENDIX

AGENCY APPLICATION SCORING RUBRIC



Agency Review Application Scoring Rubric

There are three (3) scoring factors to help reviewers determine funding recommendations: proposal score, interview score, human services survey ranking score.

Scoring Guidelines:

- **Excellent (5 points)** – Answers are clearly stated, specific, and comprehensive. The argument in the proposal is thoroughly developed, provides details, identifies outcome measures and the exact strategies to achieve them.
- **Good (4 points)** – Answers are good but may lack some specificity. The applicant organization addresses the majority of the questions.
- **Average (3 points)** – Most answers are acceptable but may lack specificity. Answers are not comprehensive and there may be minor inconsistencies or weaknesses.
- **Fair (2 points)** – Answers are marginal. The applicant organization does not explicitly address the majority of questions. There is minimal detail and insufficient descriptions that do not completely answer questions.
- **Poor (1 point)** – Answers are unacceptable. The applicant does not explicitly address the questions. Applicant does not elaborate on responses or skipped/ignored questions. The answer is deficient in addressing the question.

		Evaluation Objective	Poor	Fair	Average	Good	Excellent
1	1	Addresses a significant human services need.	1	2	3	4	5
2	2	Agency demonstrates competency to effectively work with other agencies/partners to deliver human services in Tempe.	1	2	3	4	5
	3	The proposal makes a clear and compelling case and demonstrates that the program works within the existing network of human service needs and providers.	1	2	3	4	5
4	4	The proposal's outcomes are clearly stated and measureable.	1	2	3	4	5
5	5	The program/agency appears to be financially sound; the budget information demonstrates broad financial support.	1	2	3	4	5
6	6	The proposed program is offered in an accessible location for Tempe clients.	1	2	3	4	5
7	7	The proposed program serves a significant number of Tempe clients respective to the needed service.	1	2	3	4	5
8	8	The amount requested is reasonable for the clients and impact projected.	1	2	3	4	5
	9	The agency includes Tempe representation on the Board of Directors, or is open to adding a member to bring Tempe's perspective. (This question does not have a numerical value. It is to further the discussion during the interviews and used as another tool to reach funding recommendation - appropriate response is 'yes' or 'no').	Yes	No			