

2010-2011 Annual Report

*Nurturing Tempe's sense of community where children, seniors,
families and individuals care for and about one another.*

Tempe Community Council

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ABOUT US

Tempe Community Council (TCC) is a community-based nonprofit with a nearly 40-year history of encouraging resident interaction and commitment to human services in Tempe. TCC serves as a unique convening point for government, nonprofits, the faith community and residents to work together to ensure that the most vulnerable in our community are served with dignity and provided with a comprehensive system of support. TCC and the City of Tempe are partners in a continuum of coordinated services to enhance the lives of Tempe residents, particularly those most in need.

TCC's staff and consultants serve a 30 member volunteer board of directors. These volunteer directors establish policy, identify programs, and work with the staff to implement programs in the community.

We are committed to addressing immediate and long-term human service needs in Tempe. A nonpartisan organization, TCC serves as a means for individuals and organizations to work together to identify and plan for needed human service programs in our community. Our unique model of including residents to make decisions is an example of what makes Tempe a great city.

TCC provides:

- Services for children and youth
- Affordable, independent housing for seniors
- Financial literacy and education
- Stewardship of funds to move people out of crisis and into self-sufficiency
- Human service referrals
- Research and planning of human services issues and policy
- Volunteer and advocacy opportunities
- A culture to build philanthropy

MISSION AND VALUES

Our Mission

Connect those in need with those who care. TCC does this by: convening community, conducting research, determining priorities, implementing effective programs and exemplifying prudent stewardship of resources.

Our Values

We are committed to building a community that:

- Cares for and about each other
- Appreciates diversity in its people and ideas
- Fosters and respects resident input
- Works cooperatively and respectfully with stakeholders
- Is efficient and effective with resources

OUR HISTORY

Tempe Community Council got its start in 1969 when an organized group of caring citizens began meeting. This group of Tempeans saw the need and had the foresight to take efforts and create a community council where members of the community gathered in a central place to discuss needs for human services and ways those needs could be met. It was from this group's Tempe Action Committee TCC was officially founded in 1972. Tempe Community Council then became incorporated in January 1973, received its 501(c)(3) tax exemption in 1976, and became a United Way agency soon thereafter.

Historical Highlights

- | | |
|---------|--|
| 1969 | Citizen group formed to address needs in Tempe |
| 1972 | Tempe Community Council (TCC) development began from the ideas and efforts from the Tempe Action Committee |
| 1977 | Tempe Community Council becomes Tempe United Way Agency |
| 1983 | Established the Agency Review process and citizen-based involvement in fund distribution |
| 1983 | Tempe Emergency Assistance Ministry (TEAM) organized |
| 1984 | Initiated the Don Carlos Humanitarian Awards to honor and recognize volunteerism in our community |
| 1985 | After School Enrichment Program piloted (now "Kid Zone") |
| 1988 | Senior Shared Living Village project was formed to serve our aging residents |
| 1989 | Open Horizons started to keep teen parents in school and their children safe in day care |
| 1992 | City of Tempe founds the Tempe Community Foundation as an affiliate of Arizona Community Foundation |
| 1993 | Communities in Schools of Tempe & Kyrene (CIS) formed as a proven dropout prevention program (see 2012) |
| 2002 | Earned Income Tax Credit Tax Preparation begins for low income families |
| 2000-04 | Conducted citizen task forces on homeless, aging and disability issues |
| 2007 | TCC takes over management of Tempe Community Foundation to build long-term endowment for human services |
| 2009 | Launched TempeKarma.org, an online resource for community volunteer opportunities |
| 2009 | Tempe Coalition started to combat alcohol and drug use in youth |
| 2010 | Launched Thrive to Five program, providing resources to families with children ages five and under. |

The work of TCC has been instrumental in Tempe; being named one of the nation's 100 Best Communities for Young People by the America's Promise Alliance for three years – 2005, 2006, and 2008.



LEADERSHIP AND COMMUNITY IMPACT

Tempe Community Council works in partnership with the City of Tempe and community organizations to serve as a planner, advocate and resource to improve the funding and policies affecting human services in Tempe and surrounding communities. The work of the Tempe Community Council includes direct service projects and programs, program development and planning, promoting and encouraging community engagement and volunteerism, grant administration and community outreach and advocacy.

Community Engagement/Volunteerism

Engage the community to promote volunteerism in support of TCC's projects and its' nonprofit partner activities and leverage resources, programs and services to address unmet community needs; includes the recognition of volunteers, inclusion of those with disabilities; safe and healthy environments for youth and seniors; Tempe Karma and other activities as prioritized by the Board of Directors.

Grant Administration

Provide grant administration support, training for compliance, and partnerships with human service agencies awarded contracts by the City of Tempe and grants from the Tempe Community Foundation. Ensure efficient and effective implementation of needed human services; coordinate quarterly meetings with regional partners to network, share information, troubleshoot and problem solve; issue and initiate Request for Proposals (RFP) consistent with traditional procurement processes; distribute RFP's, review applications, interview agency representatives and develop recommendations for Tempe City Council.

Program Development and Planning

Gather and analyze community population/demographic data to develop human service plans and programs based on projected community needs. Mobilize community participation in identifying and developing solutions for meeting human service needs and help create policy to improve the situation for Tempe residents; includes the incubation of programs that address unmet needs.

Direct service programs include: Communities in Schools of Tempe & Kyrene, Financial Stability Initiative, Open Horizons and Shared Living Village.

Community Outreach/Advocacy

Promotion of TCC and vital human services issues through outreach, public relations, marketing and education of Board, donors, community members and elected officials.



HIGHLIGHTS FROM 2010-2011



HELPING YOUTH AND FAMILIES SUCCEED

- ◆ Tempe Elementary Clothing Bank Remodeled
- ◆ \$582,000 grant from First Things First
- ◆ Drug Free Communities Grant Submitted
- ◆ \$5,000 for Summer Camp equipment
- ◆ Over 4,000 children and their families received support, information, education, and referrals to community resources.
- ◆ 279 classes for parents and caregivers/more than 2,000 attendees
- ◆ 32 workshops for parents of teens (No Parent Left Behind)
- ◆ Seven teen parents received child care scholarships
- ◆ 80 Fluoride Varnishes
- ◆ 55 families received free counseling services
- ◆ 608 Teens received free clothing, shoes, personal items, and school supplies at the Teen Resource Center
- ◆ 70+ families received assistance applying for state health programs, a free health kit and a book on how to handle medical issues at home.
- ◆ 180 Hooked on Phonics kits distributed
- ◆ 297+ Backpacks Distributed
- ◆ 80+ free eye exams and eyeglasses for low income students provided
- ◆ 108 children attended free summer day camp
- ◆ 26 dads and their 4 or 5-year-olds participate in a day of education and fun at Makutu's Island

Families Served 2010-2011

Site Level	Number of Sites	Number of students or families
Elementary (not including preschool)	5	4,000*
Middle School	3	132
High School	1	90
District wide	Teen Resource Center and No Parent Left Behind	608* 665*
Summer Camp	1	108
Families with Children 0-5	8	1,271

*not unduplicated



HELPING FAMILIES ACHIEVE ECONOMIC STABILITY

The Tempe Financial Stability Initiative (FSI) completed its ninth year of operation. The Initiative has a mission to help low to moderate income (LMI) individuals & families achieve economic stability. Our service area includes Tempe, Guadalupe and parts of Chandler, Phoenix and the Gila River Indian Reservation.

Highlights from 2010-2011 include:

- Prepared 978 tax returns for 2010 bringing \$1,946,323 in federal and state refunds back to LMI area families (as compared to \$1,449,814 for tax year 2008 and \$1,752,062 for 2009). In addition, we prepared 56 past year tax returns for taxpayers. By preparing these tax returns for free, we saved LMI taxpayers \$155,100 in tax preparation fees (based on average of \$150/return). Spanish, Chinese and Korean translators were available on-site.
- Sold 63 Series I savings bonds to 42 taxpayers who invested a total of \$5,250 or 3% of their federal tax refunds. As an incentive, free \$50 bonds were awarded to the 40 taxpayers who bought at least \$100 of bonds for a child. (Last year, 32 bonds were purchased by 28 taxpayers who invested \$2,500).
- Screened 12 taxpayers for public benefits eligibility – 3 qualified for at least 1 benefit. (as compared to 36 screened the prior year - 4 qualified for at least 1 benefit). Many more taxpayers left with information on how to use Arizona Self Help, the free, online public benefits eligibility tool – www.arizonaselfhelp.org.
- Involved 102 volunteers (75 in tax year 2008 and 100 in 2009) who contributed 4,628 hours (3,316 in tax year 2008 and 3,685 in 2009) saving the Initiative over \$220,000 (\$180,000 last year).
- Maintained a high return on each volunteer's investment -- Every 1 hour of volunteer time brought \$420 in refunds back to LMI taxpayers. Maintained an effective Quality Assurance process.
- Recruited 12 volunteer instructors who, under our direction, provided Arizona Save's popular Family Financial Education Workshop Series (budgeting, credit and homeownership) to 250 parents and children. Of these, 191 family members completed a series of three workshops. All children who completed received a \$50 savings bond.

"Thank you for this service. Our family is very grateful for your time and patience"
- Leslie, Steve and Baby Louisa

DON CARLOS AWARDS

Don Carlos Humanitarian Awards

This annual event honors Tempe's humanitarian of the year as well as others who have contributed to serving those in need through philanthropic giving and volunteerism. Considered one of Tempe's most prestigious distinctions, the Don Carlos Humanitarian Award honor those who give so much to our community. In 2010 TCC was honored to bestow this award to **Catherine May and Dan Abbott**.



Don Carlos Recipients

1984 Dr. William Payne ♦ **1985** Leonard Monti, Sr. ♦ **1986** William & Margaret Kajikawa ♦
1987 Jinnett B. Kirk ♦ **1988** Peggy Bryant ♦ **1989** Eliza Carney ♦ **1990** Naomi Harward ♦
1991 Mac & Mimi Bohlman ♦ **1992** Virginia Tinsley ♦ **1993** John & Betty Waters ♦ **1994** Pat Hatton ♦
1995 Lawn Griffiths ♦ **1996** Rudy Campbell ♦ **1997** George & Bobbie Overby ♦ **1998** Bob & Sue Lofgren ♦ **1999** Carol Estes Smith ♦ **2000** Sue Searcy ♦ **2001** Zita Johnson ♦ **2002** Don & Bobbie Cassano ♦ **2003** David B. Cutty ♦ **2004** Joseph Spracale ♦ **2005** Dick & Jane Neuheisel ♦ **2006** Gail Fisher & Mel Kessler ♦
2007 Linda Spears ♦ **2008** Pen Johnson ♦ **2009** Sue Ringler ♦ **2010** Catherine May & Dan Abbott ♦

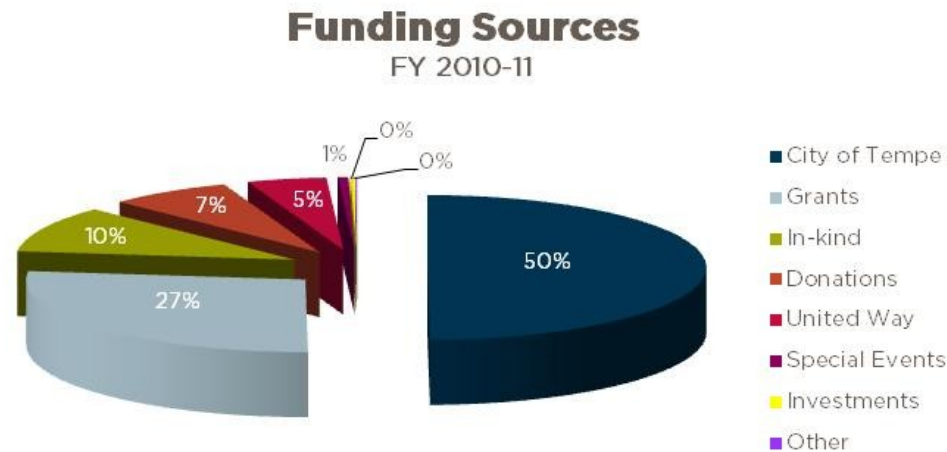
Guiding Light Lifetime Achievement in Philanthropy Award

Presented for the first time in 2008, the Guiding Light Lifetime Achievement in Philanthropy Award was created to identify those who exemplify the spirit of philanthropy through extraordinary support of the Tempe community. Tempe Community Council believes it is important to recognize the members of our community who have a direct impact on the success of human service programs here in Tempe through generous financial support. This award is not provided each year and is currently recommended by the Board's Resource Committee. Guiding Light Lifetime Achievement 2010 recipient: **Jerry Brock**



FUNDING SOURCES

Tempe Community Council would not be able to accomplish its mission of *connecting those in need with those who care* without investment from the community. Generous support from corporations, foundations and hundreds of individual donors help us serve the city of Tempe and make it a great community for all residents.



Top Funders of 2010-2011 include:

Arizona Community Foundation

Arizona Saves

City of Chandler

City of Phoenix Summer Youth Program Fund

City of Tempe

Communities in Schools of Arizona

DW Green Company

Employees Community Fund of Boeing

First Things First

Jenny Norton and Bob Ramsey

Jerry W. Brock Foundation

Joe Gibson Memorial Foundation

Magellan Health Services of Arizona

Medtronic Foundation

Salt River Project

Season for Sharing

Tempe Diablos Charities, Inc.

Tempe Schools Credit Union

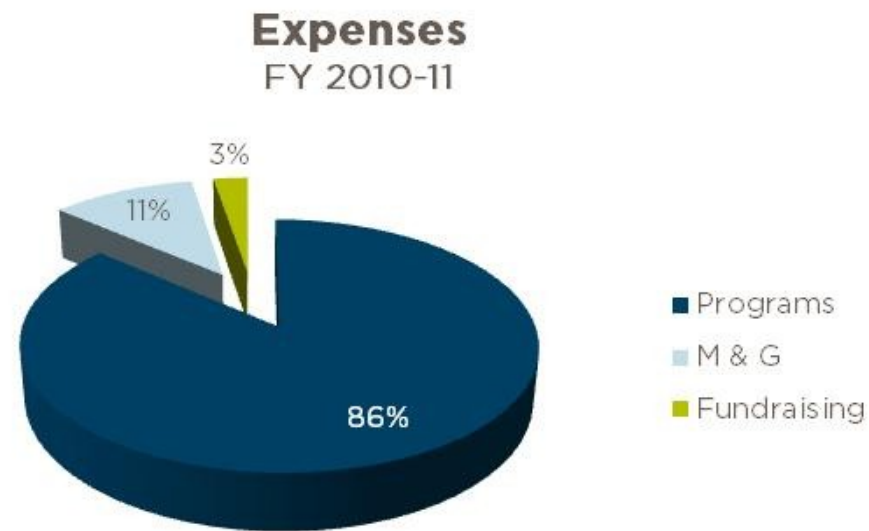
Tempe Sports Authority Foundation

Tempe Elementary School District #3

Valley of the Sun United Way

EXPENSES

To ensure TCC values and prudently spends funds entrusted to us, TCC is proud that over 86% of our expenses are utilized directly for programming, staying within a highly favorable index of less than 15% Management/General (M&G) expenses, along with very little percentage needing to be expended for fundraising efforts.



BOARD OF DIRECTORS

Executive Committee

President: Mike Rooney

Vice-President: Arlene Chin

Secretary: Barbara Lloyd

Treasurer: Mike Jennings

Member-At-Large: Suzanne Fallender

Member-At-Large: Woody Wilson

Past Board President: Margaret Hunnicutt

Sara Appleton

Finance Manager
Shea Homes
Term-1 Ends-2012

Suzanne Fallender

Manager, Corp. Responsibility
Intel Corporation
Term-1 Ends-2011

Laura Kajfez

Assistant Events Coordinator
ASU Public Events
Term-1 Ends-2012

Jenny Norton

Clergy
The Foursquare Church
Term-1 Ends-2013

Louraine Arkfeld

Retired Presiding Judge
City of Tempe
Term 2(U) Ends - 2012

Steve Holm

Pastor
Desert Cross Lutheran Church
Term-1 Ends-2013

Pam Kane

Social Worker
Tempe Union High School District
Term-1 Ends-2011

Nancy Puffer

Journalist
Term-1 Ends-2012

Kelly Byrne

Assistant Vice President
ING Investment Management
Term-1 Ends-2012

Jennifer Holsman

Executive Director
ASU Alumni Association
Term-2(U) Ends-2012

Lauren Kuby

Manager
ASU Global Inst. for Sustainability
Term-2 Ends-2012

Mike Rooney

Lawyer
Sacks Tierney P.A.
Term-2 Ends-2013

Angel Carbajal, Jr.

Assistant Chief of Police
Tempe Police Department
Term-2(U) Ends-2013

Margaret Hunnicutt

President/CEO
Tempe Schools Credit Union
Term-2 Ends-2011

Shereen Lerner, Ph. D.

Dean of Instruction
Mesa Community College
Term-2(U) Ends-2012

Kati Spencer

Senior Partner
BJ Communications (BJCPR)
Term-1 Ends-2013

Arlene Chin

Executive Coordinator
Arizona State University
Term-2 Ends-2011

Mike Jennings

Owner
Campus Corner
Term-2 Ends-2013

Barbara Lloyd

Vice President
NAI Horizon Commercial Real Estate
Term-2 Ends-2013

Kathy Stevens

Rep. of Special Projects
Salt River Project
Term-2 Ends-2011

Maryanne Corder

Community Volunteer
Retired
Term-2 Ends-2011

Jennifer Johnson

Regional Program Administrator
First Things First
Term-1 Ends-2013

Nick Miner

Associate Broker
Eagle Commercial Realty Services
Term-1 Ends-2011

Charlie Vester

Owner
MarVest Financial Services, Inc.
Term-2 Ends-2011

Shana Ellis

Vice Mayor
City of Tempe
Term-2 Ends-2012

Ryan Joy

VP of Creative Services
DW Green Company
Term-2 Ends-2013

Stan Morris

President/Owner
Peoples Mortgage Company
Term-1 Ends 2011

Woody Wilson

Syndicated Writer
Term-2 Ends-2013

STAFF AND CONSULTANTS

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Executive Assistant

Catherine MacDonald

Senior Management Assistant

Jayson S. Matthews

Chief Program Officer

Catherine Mayorga

Family Resource Specialist

Caterina Mena

Management Assistant

Kathy Nugent

Accountant

Lynette Stonefeld

Communities in Schools Program Manager



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