



TEMPE
Community
Council

Homelessness

INFORMATION UPDATE
FY 2019-20



Individuals and Families Experiencing Homelessness

Outcomes

Community non-profit social service agencies are producing meaningful outcomes that are changing and saving lives.

Trends

Homelessness is a complex issue, with rising numbers and trends moving in the wrong direction—especially for unsheltered homelessness.

COVID-19 Concerns

COVID-19 requires urgency around finding solutions to assure public health and the prevention of loss of lives.

Action Needed

Social service non-profits need additional support to meet the increasing demand for services that are only beginning to be evident during the recession including:

- Increased funding (city, state, faith-based, individual, foundation and corporate)
- Increased volunteer and in-kind contributions
- Creative, innovative programming with meaningful outcome measures
- Equitable opportunity for all
- Advocacy (federal, state and local)
- Community awareness of the challenges and possible solutions

Partnerships

TCC, funded Agency Partners and the City of Tempe's human service programs work together to provide quality services to end homelessness.



Ending Homelessness for Individuals and Families

AGENCIES & OUTCOMES

Tempe Community Council's grant allocation process known as *Agency Review* partners with the City of Tempe to provide funding to address human service needs in the community. Grant dollars are provided through City of Tempe budgeted tax dollars/revenue and Tempe Community Council and Together Tempe contributions.

Just one outcome measure is highlighted from FY 2018/19 reports to illustrate the variety of work our partner agencies provide Tempe citizens.

Agency Review Homelessness Investment

FY 2019-20

\$563,424

Crisis: \$502,799
Stability: \$60,625

A NEW LEAF (East Valley Men's Center - EVMC)

53 residents from Tempe found stable employment (or improved their present employment situation) while residing at the EVMC.

NEW LEAF (La Mesita Family Homeless Shelter)

9 families from Tempe, obtained full-time employment while living safely in the La Mesita Shelter.

CENTRAL ARIZONA SHELTER SERVICES

(Shelter & Support Services)

87 Tempe homeless adults were provided safe/secure overnight shelter lodging (for up to 120 days).

CIRCLE THE CITY (EV Neighborhood Partnership)

681 Tempe clients were enrolled in healthcare benefits.

COMMUNITY BRIDGES

(Substance Use Disorder Treatment)

323 Tempe clients experiencing a crisis situation were stabilized and transitioned into continuing care services.

HOMeward BOUND (Family Services)

40 Tempe clients increased their knowledge about personal finances from their experience in the Homeward Bound shelter.

MAGGIE'S PLACE (The Elizabeth House)

38 Tempe clients attended parenting and life skills classes to increase their parenting and life skills to help them transition to increased self-sufficiency and independence.

PAZ DE CRISTO COMMUNITY CENTER

(Basic Needs Program)

618 Tempe clients received hot meals and food box distributions.

SAVE THE FAMILY

(Case Management)

21 Tempe families obtained permanent housing at program exit.

SAVE THE FAMILY

(Families, Adults, and Child Empowerment)

18 Tempe participating clients showed improved parenting skills after attending parenting skills training and education.

TEMPE COMMUNITY ACTION AGENCY

(Community Action Program)

325 Tempe residents were able to stay in their homes after receiving CAP services.

TEMPE COMMUNITY ACTION AGENCY

(Interfaith Homeless Emergency Lodging Program- I-HELP)

218 Tempe adults and youth receiving case management services increased their level of self-sufficiency – including an increase in income and/or entering into permanent housing (31 housed).

THE SALVATION ARMY

(Tempe Emergency Assistance Program)

34 Tempe residents maintained their permanent housing through rental or utility assistance.

UMOM NEW DAY CENTERS

(Emergency Shelter)

29 Tempe families exited the shelter into permanent housing.

UMOM NEW DAY CENTERS

(Youth Outreach and Engagement)

110 Tempe youth received immediate survival assistance supplies and referrals as well as Case Management services.



TEMPE

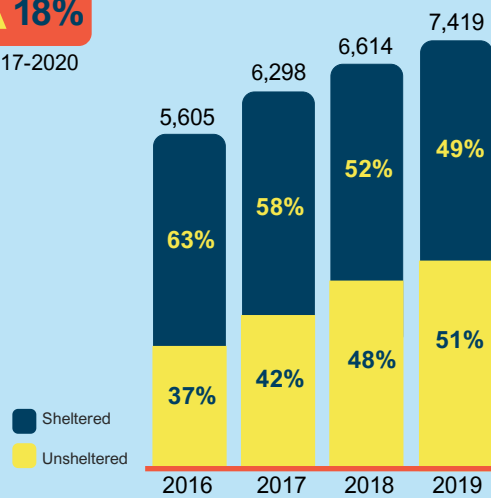
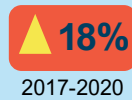
Point-in-Time Unsheltered Street Count - conducted annually, last week of January*

2017	2018	2019	2020
202	276	373	396



MARICOPA COUNTY

Growth Rate 2019-20 - 7,419 people homeless on any given night*



Maricopa County is the second most expensive county in Arizona.



Hourly Wage Needed to Afford a One-Bedroom Apartment at Fair Market Rent



(*Maricopa Association of Governments)

ARIZONA



people are experiencing homelessness in Arizona on any given night

NATIONAL



There are 567,715 people experiencing homelessness.

Which populations of homeless changed since 2018?



Uneven Odds, Unequal Outcomes

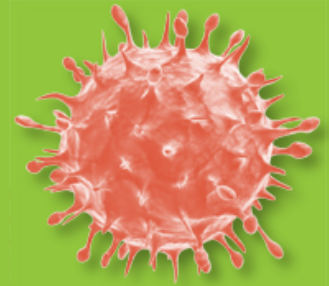
Overall, Black people are 5 times more likely to experience homelessness than white people. Native Americans are 4 times more likely than white people

(National Alliance to End Homelessness and Community Solutions)



COVID-19

With the spread of COVID-19, people experiencing homelessness (in shelters and unsheltered) are facing serious threats of infection and are often at a higher rate of acute primary health care needs. Many homeless individuals can also be at a greater risk of infection and complications from infection. Human service providers are reporting the following challenges and concerns while responding to the COVID-19 crisis.



- Health and safety concerns for clients, volunteers and staff
- Feeding children who are out of school
- Securing proper and adequate cleaning supplies
- Securing proper personal protection for everyone
- Creating adequate space to self-isolate and physical distance
- Creating process and procedural changes to programs
- Acquiring rapid emergency funds
- Immediate need for unrestricted and flexible funds
- Maintaining staff/volunteers to remain operational (people sick or afraid to volunteer)
- Raising new funds (cancelled events and funders changing focus)
- Tech issues and support needed for new technology
- Clients access to technology
- Plummeting individual donations and volunteers
- How to help immigrants and undocumented people who won't receive stimulus checks
- Need for funders to relax grant restrictions and outcomes
- Disconnection of support services, like substance treatment
- Disparities to access to services – especially racial disparities
- Mental health support for staff and clients
- People losing their work-based health care
- Concerns about reopening too soon

CHALLENGES

Partner agencies serving individuals and families experiencing homelessness report the following specific concerns for this population.



- A need for additional funds to prevent more people from becoming homeless during this crisis
- Unrestricted funds that can be used creatively to keep people housed, and to provide diversion from homelessness
- Increase diversion (from shelter) activities (e.g. reunification with family, travel and gas expenses)
- Additional shelter options for families and individuals
- Hotel options for symptomatic people and the very vulnerable
- Housing (all varieties)
- Addressing serious issues with quarantining people in their programs
- Moral and public health imperative to provide basic needs (e.g. showers, food, water, safe sleeping)
- McKenney Vento families and resources are not easily accessible when school is out
- Youth disconnected from school and less safe (homeless and foster care)
- Telemedicine and mental health services needed (clients lack access to technology)

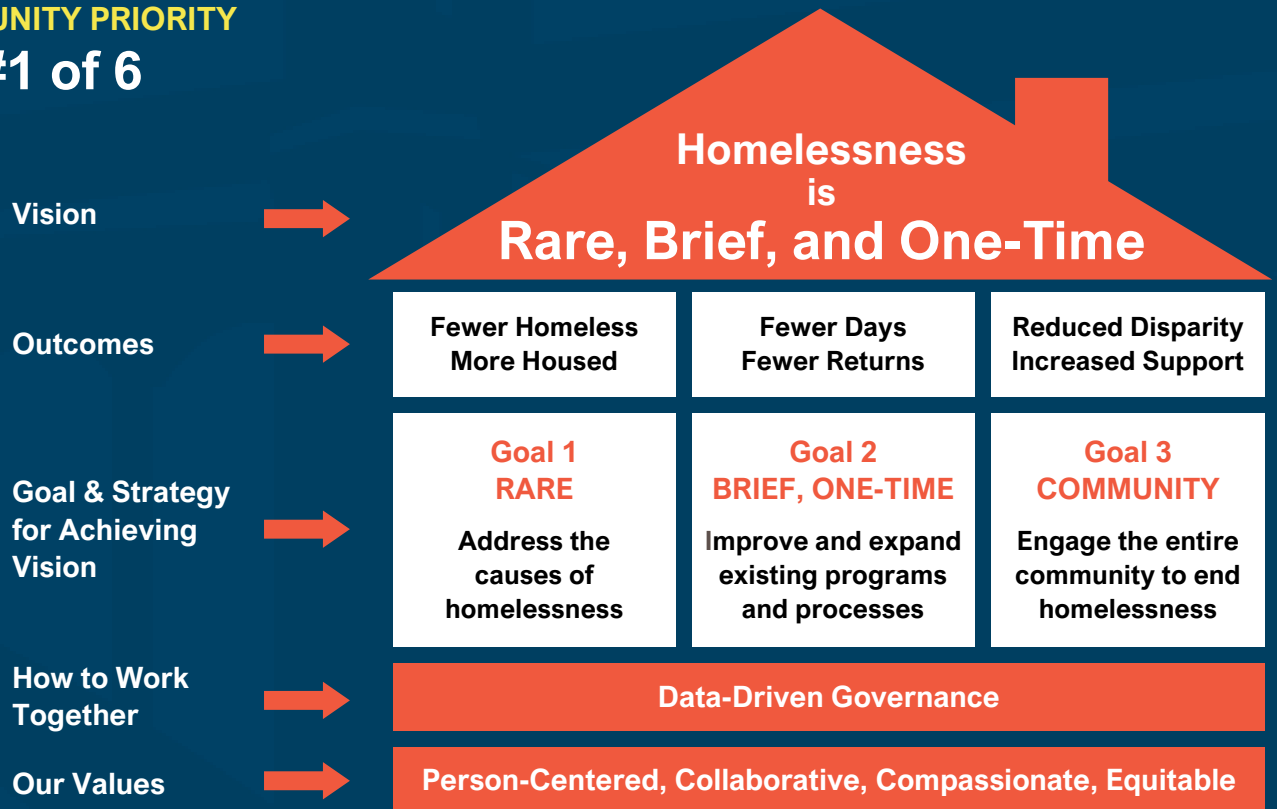


TCC, FUNDED AGENCY PARTNERS & CITY OF TEMPE

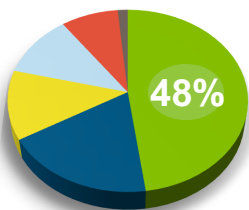
As partners in ending homelessness, we share goals and align strategies to serve the community in the most efficient and effective ways possible.

HUMAN SERVICES SURVEY COMMUNITY PRIORITY

#1 of 6



UPCOMING FY 2020-21 Agency Review Homelessness Investment



\$565,294
out of
\$1,220,858

QUALITY OF LIFE Tempe City Council Strategic Priority 3.10

Ensure that agencies who receive human service grants from the City, achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors, and individuals with disabilities.

Prepared June 2020

