



Agency Review FY 2021-22 COMMUNITY RECOMMENDATIONS



Community helping individuals and families move out of crisis, establish stability and maintain self-sufficiency.

Because we are Tempe.





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Tempe, Arizona 85281



To the Tempe Community,

Tempe Community Council (TCC) partners with the City of Tempe to connect community members in need with community members who care. In this year like no other, those in need and those who care, sometimes switched roles. Those who once volunteered needed assistance and those who aided, sometimes needed the help themselves from the community.

The nonprofit sector, during this exceptionally unusual and challenging year has been upended. These community nonprofit organizations were providing everything from food and shelter to legal, medical and mental health services, to education and employment support. Yet, at a time when our community needed these services the most, donations and other earned revenue sources continued to decline as demand continued (and still does) continue to grow. Crucial spring fundraisers were cancelled or moved to less lucrative online venues and many donors and volunteers were stretched in many directions, preoccupied with their own problems and unable to volunteer or contribute as they once had.

The City of Tempe cares about these social service providers, which is evident through the generous financial support of human services and our community-centric approach to funding services and programs through Agency Review (AR).

The Agency Review process was initiated in 1985 with the goal of being community-driven, fair, transparent, accountable, and defensible. We are extremely proud that Tempe leads its peer communities by having such an extraordinary level of involvement of its citizenry in this process each year; and we have been inspired by the nonprofit community who have shown their extraordinary value and leadership throughout this year.

This year, agencies have requested \$1,998,956 which is \$888,200 over the anticipated budgeted amount of \$1,110,756. These Agency Review dollars are essential to providing services that are not available through the City of Tempe's Human Services Department and expands supplemental and complementary programs to Tempe residents. This AR process is competitive, and every year, the volunteer reviewers report on the significant effort of reading and scoring the high quality of programs and applications.

While these partner agencies have been stepping-up to the challenges this year, volunteers - the lifeblood of many nonprofit organizations - have also been leading the way by stepping up to help their neighbors and communities during this pandemic. Tempe community volunteers have stepped-up in a big way this year, both for our agency partners and also for Tempe Community Council. Over 100 volunteers were trained to participate in the AR process this year. These volunteers dedicated over 2,100 hours over a four-month period, to participate in a survey, read and evaluate grant proposals, interview agencies, and to make funding recommendations to present to Tempe City Council. After this stage of the process, they will attend site visits, Roundtables, and will volunteer to serve on TCC Board Committees.

On behalf of TCC's Community Impact Committee, it is our honor to assist with the distribution and monitoring of the human services funds on behalf of the City of Tempe.

The total funds recommended for distribution this year from our AR volunteers are estimated at \$1,110,756 for 40 agencies for 49 programs serving Tempeans in need. Those services include programs that serve people experiencing homelessness, the working poor, survivors of sexual and domestic violence, individuals with disabilities, youth, and older adults.

We would like to thank and acknowledge our volunteers who dedicated their time and valuable insight to this process, to the agencies who applied for funding, as well as the TCC staff who assembled the information and managed the process.

Together, we have a powerful and united front to meet the demanding challenges still ahead. Together we are Tempe.

Brandon Willey
Chair, Community impact Committee
TCC Board of Directors

2021 Agency Review Volunteers

Keisha Acton
Kristen Bagley
Colleen Bivona
Nancy Blevins
Rebecca Bond
Janice Brown
Kevin Brown
Michele Brown
Barbie Burke
Jennifer Cain
Jane Carter
Thomas Catlaw
Sara Chesterfield
Laurel Des Lauriers
Jacqueline Destremps
Irma DeTour
Teresa Devine
Ilene Dode
Sherrie Eckert
Jayne Epstein
Kattina Famoso
Sarah Florini
Regina Fortune
Laura Fox
Linda Garrison
Andrew Goldschmidt
Lisa Groom
Sarah Hamilton
Joseph Hicks
Benjamin Hudson
Magdalena Johnson
Katelyn Keberle
Julie Kent
Rachel Lambert
Kathleen Lamp-Fortuno
Shanyna Landry
Michele Lawson
Nicole Leonardi
Shereen Lerner
John Linda
Patti Lines
Joanne Loeza
Kelly Lovell-Taylor
Tamara Luckett-Cavanaugh
Linda Martin
Cheryl McCullough
Nettie Meier
Charlie Meo
Debi Meyer
Diane Miller

Holly Mills
Megan Monaghan-Hughes
Eliana Morrison
Bayyinah Muhammad
Stacey Najera
Jessica Nodsle
Victoria Normandin
Loretta O'Connor
Lauren Pierce
Nathanael Pretlow
Nancy Puffer
Elba Quintero
Chris Rabussay
Suzanne Reddie
Linda Redman
Tammy Reed
Glen Reeves
Denise Rentschler
Madeleine Riccardi
Rene Roelants
Hunter Ruffin
Kathleen Rutowski
Jay Scherotter
Katherine Schmidt
Michelle Schwartz
Judie Scott
Amoryn Smith
Linda Smith
Mary Lisa Spahr
Chariti Stern
Madeleine Stilwell
Preston Swan
Carrie Taylor
Layna Taylor
Lona Teague
Shana Tobkin
Sharon Tolman
Genevieve Vega
Joyce Vesper
Julie Vinton
Cindy Viola
Will Vucurevich
Rosetta Walker
Shauna Warner
Emma Wentz
Jessica Whitney
Brandon Willey
Linley Wilson
Victor Yates
Melody Yeh

"I was proud and delighted to learn how caring the city of Tempe is. This volunteer experience was a great way to learn about the organizations, the services offered, and the people who make it all happen."

--AR Volunteer

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FUNDING SOURCES

Projected Human Services Funding Sources for Fiscal Year 2021/22

The City of Tempe is generous in their support of human services. For FY 21/22 the City of Tempe will contribute \$1,000,000 in unrestricted funds to provide human service funding through this process known as Agency Review. Tempe Community Council (TCC) engages citizens living and working in Tempe to provide recommendations for these funds to Tempe City Council.

City of Tempe General Fund	\$1,000,000
Together Tempe Utility Bill Donations	\$40,000
Together Tempe TCC Donations	\$28,000
Diablo Stadium Display Panel Revenue	\$100,000
Total Funding	\$1,168,000

Together Tempe Funds - Utility Bill Donations

Throughout the year, the City of Tempe provides an opportunity for citizens to support Together Tempe by including an additional dollar or more through their monthly utility bill payment. This past year, \$40,000 was generously donated by Tempe residents through this effort and is being included as a funding source for this human services distribution in FY 2021/22. Thanks to the dedicated utility customers of Tempe who have given each month over the year. Collectively, their dollar donations provided a significant contribution and will have a positive impact on the programs and services being offered to Tempe residents through the Agency Review process.

Together Tempe Funds - TCC Contribution

This year, Tempe Community Council is providing \$28,000 of Together Tempe dollars as an additional resource to the FY 2021/22 Agency Review distribution. This contribution is possible from generous donations by community members who gave to TCC specifically for Together Tempe.

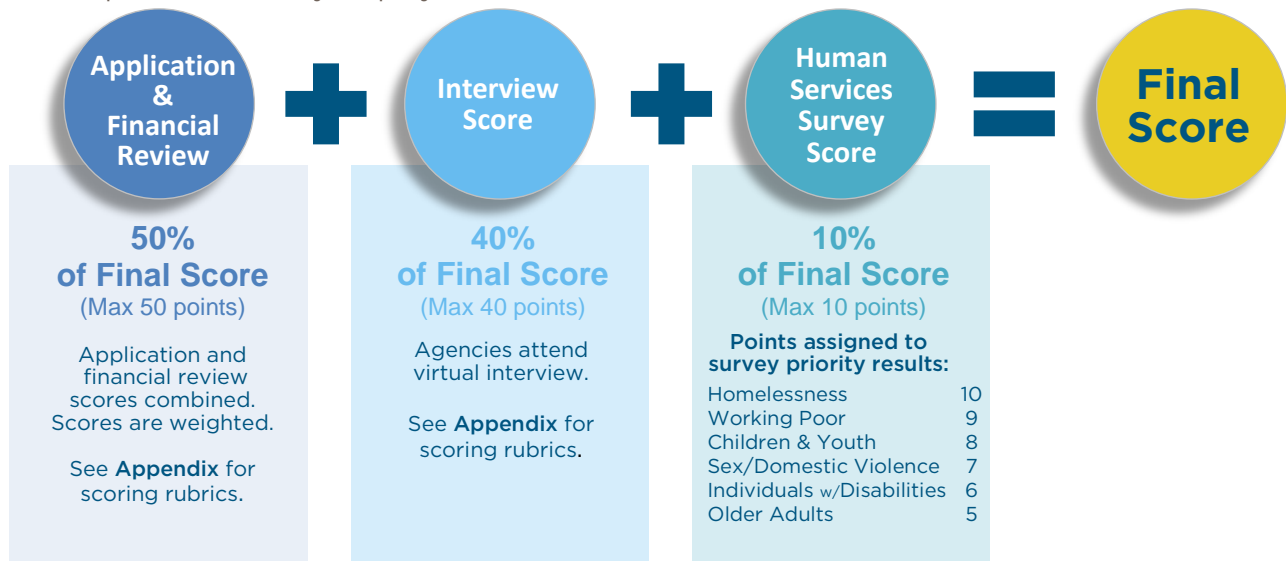
Diablo Stadium Display Panel Revenue

Each year, a portion of the Tempe Diablo Stadium display panel revenue is dedicated to support human service needs in our community. We are grateful to the City of Tempe for this commitment of \$100,000 to utilize this source of revenue for inclusion into available funding distributed each year through the Agency Review process.

FINAL SCORE AND FUNDING REDUCTION FORMULA

Final Score

To determine a **Final Score** each program application was evaluated and rated as listed below. One portion of the scoring includes the priority survey results of target populations, as determined by the community at large. This year, **693 individuals participated in the survey**, which include residents, service providers, business, faith groups, civic organizations, first responders and city employees.

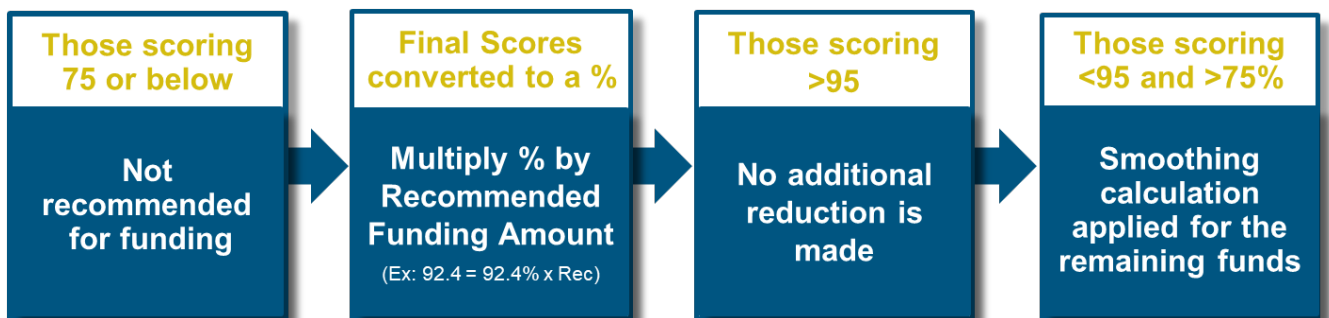


Requests and Recommendations

Agency Funding Requests	\$1,998,956
Funds Available to Allocate	\$1,168,000
Recommendations Less Available Funds	\$830,956

Funding Reduction

Attendees of the final consensus meeting generated the following reduction formula to determine the final recommendations.



FINAL RECOMMENDATIONS - OVERVIEW

AGENCIES & PROGRAMS BY FINAL SCORE						
Agency Name	Program	FY 21/22 Request	Final Score	Initial Rec	Formula % to Reduce	Final Rec
United Food Bank	Emergency & Supplemental Food Assistance	\$ 25,000	96.44	\$ 25,000	96%	\$ 24,111
Tempe Community Action Agency	Tempe Food Pantry Program	\$ 50,000	95.17	\$ 50,000	95%	\$ 47,583
Tempe Community Action Agency	Tempe Community Action Program	\$ 200,000	94.50	\$ 200,000	67%	\$ 134,178
Tempe Community Action Agency	IHELP and Oasis Center Addressing Homelessness	\$ 80,000	93.06	\$ 80,000	66%	\$ 52,850
UMOM New Day Centers	Family Emergency Shelter	\$ 100,000	92.57	\$ 100,000	66%	\$ 65,719
Save the Family Foundation of Arizona	Case Management for Homeless Families	\$ 40,000	92.37	\$ 40,000	66%	\$ 26,228
Save the Family Foundation of Arizona	Families, Adults, and Children's Empowerment Svcs	\$ 40,000	91.81	\$ 40,000	65%	\$ 26,069
Aster Aging	Older Adult Support Services	\$ 15,000	91.54	\$ 15,000	65%	\$ 9,748
Child Crisis Arizona	Caring for Homeless Children	\$ 26,000	90.33	\$ 26,000	64%	\$ 16,673
Tempe Impacts Education Foundation	Connecting With Kids	\$ 15,000	89.83	\$ 15,000	64%	\$ 9,566
Ability360	Tempe Home Accessibility Program	\$ 36,174	89.78	\$ 36,174	64%	\$ 23,054
Matthew's Crossing Food Bank	Meals to Grow	\$ 10,000	89.69	\$ 10,000	64%	\$ 6,367
Tempe Community Council	Tempe VITA Program	\$ 30,000	89.67	\$ 24,000	51%	\$ 15,277
Catholic Community Services of SoAZ dba Valley Center of the Deaf	Supporting Deaf Seniors	\$ 9,900	89.61	\$ 9,900	64%	\$ 6,298
Tempe Community Action Agency	Senior Nutrition Program	\$ 100,000	89.38	\$ 100,000	63%	\$ 63,448
Maggie's Place	Shelter Services at The Elizabeth House	\$ 35,000	88.87	\$ 35,000	63%	\$ 22,082
Tempe Community Action Agency	Neighbors Helping Neighbors	\$ 50,000	88.50	\$ 50,000	63%	\$ 31,413
Boys & Girls Clubs of the Valley	Academic, Life and Future Success for Tempe Youth	\$ 50,000	88.17	\$ 50,000	63%	\$ 31,295
Community Legal Services	Legal Advocacy and Education for Low-Income Tempe Residents	\$ 10,000	87.75	\$ 10,000	62%	\$ 6,230
Teen Lifeline	Crisis Services	\$ 20,000	87.50	\$ 20,000	62%	\$ 12,423
Valley of the Sun YMCA	Emergency Childcare, Preschool, Y Academy & Meals Programs at Tempe Family YMCA	\$ 10,000	87.48	\$ 10,000	62%	\$ 6,210
Central Arizona Shelter Services	Shelter and Supportive Svcs for Tempe Residents Experiencing Homelessness	\$ 50,000	86.57	\$ 50,000	61%	\$ 30,727
Solari (formerly Crisis Response Network)	211 Arizona	\$ 65,000	86.11	\$ 65,000	61%	\$ 39,734
Area Agency on Aging, Region One	Seniors Aging in Place	\$ 84,016	85.44	\$ 84,016	61%	\$ 50,961
notMYkid	Youth Prevention Education	\$ 15,000	85.17	\$ 15,000	60%	\$ 9,069
Newtown Community Development Corporation	Newtown Financial Capability and CLT Stewardship	\$ 39,000	85.14	\$ 39,000	60%	\$ 23,573
FSL (Foundation for Senior Living)	Restorative Therapy	\$ 36,750	84.92	\$ 36,750	60%	\$ 22,154
Big Brothers Big Sisters of Central Arizona	Tempe Mentoring Programs	\$ 25,000	84.90	\$ 11,000	27%	\$ 6,630
Junior Achievement of Arizona	Digital K-12 Financial Literacy and Workforce Readiness Program for Tempe Students	\$ 15,000	84.86	\$ 15,000	60%	\$ 9,036
Chrysalis Shelter for Victims of Domestic Violence	Chrysalis Victim Services	\$ 5,000	84.62	\$ 5,000	60%	\$ 3,004
Peer Solutions	Trauma Informed Primary Prevention	\$ 25,000	84.50	\$ 25,000	60%	\$ 14,997
Mountain Park Health Center	Medical Legal Partnership	\$ 77,828	84.08	\$ 77,828	60%	\$ 46,455
ICNA Relief USA	Hunger Relief, Job Readiness, & Domestic Violence Support for Immigrant Communities in Tempe	\$ 113,015	83.84	\$ 50,000	26%	\$ 29,758
Community Bridges	Tempe Mobile Community Outreach & Crisis Stabilization	\$ 26,000	83.07	\$ 26,000	59%	\$ 15,333
Sojourner Center	Futures Without Violence: Healing Services for Tempe Domestic Violence Survivors	\$ 64,835	82.66	\$ 64,835	59%	\$ 38,047
Circle the City	East Valley Neighborhood Partnership	\$ 36,000	82.64	\$ 36,000	59%	\$ 21,120
Catholic Charities Community Services	My Sister's Place: Healing for Survivors of DV	\$ 25,000	82.19	\$ 25,000	58%	\$ 14,587
A New Leaf	East Valley Men's Center	\$ 40,000	81.97	\$ 40,000	58%	\$ 23,276
Lost Our Home Pet Foundation	Reducing Barriers to Human Services	\$ 30,000	81.67	\$ 30,000	58%	\$ 17,392
Best Buddies International	Best Buddies Inclusion Project	\$ 20,000	81.28	\$ 20,000	58%	\$ 11,540
A New Leaf	Sexual Violence Survivor Advocacy & Support Services	\$ 10,000	80.81	\$ 10,000	57%	\$ 5,737
The Salvation Army	Emergency Assistance Programs	\$ 35,000	80.66	\$ 35,000	57%	\$ 5,433
EMPACT - Suicide Prevention Center	Building Resiliency in Youth	\$ 9,488	80.66	\$ 9,488	57%	\$ 20,042
A New Leaf	La Mesita Family Homless Shelter	\$ 50,000	80.52	\$ 50,000	57%	\$ 28,580
EMPACT - Suicide Prevention Center	Survivors of Suicide Program	\$ 15,000	79.38	\$ 15,000	56%	\$ 8,453
Paz de Cristo Community Center	Homelessness Relief Services	\$ 20,000	79.35	\$ 20,000	56%	\$ 11,266
The Centers for Habilitation	P.A.S.S. Program	\$ 6,200	77.23	\$ 6,200	55%	\$ 3,399
Purple Ribbon Council to Cut Out Domestic Abuse dba Bloom365	BringLove365 Tempe Outreach	\$ 18,750	76.20	\$ 18,750	54%	\$ 10,142
The Centers for Habilitation	Earning a Paycheck	\$ 20,000	75.59	\$ 20,000	54%	\$ 10,733
Advocacy31nine	Educational Success for Foster Youth with Disabilities	\$ 60,000	70.61	\$ 40,000	0%	\$ -
The Arc of Tempe	The Virtual Arc at The Arc of Tempe	\$ 10,000	49.78	\$ 10,000	0%	\$ -
		\$ 1,998,956		\$ 1,895,941		\$ 1,168,000

FINAL RECOMMENDATIONS - Crisis

CRISIS						
Agency	Program	FY 20/21 Request	FY 20/21 Final	FY 21/22 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Child Crisis Arizona	Caring for Homeless Children (2 prgms merged)			\$ 26,000	90.33	\$ 16,673
Child Crisis Arizona	Emergency Placement Shelter	\$ 10,000	\$ 7,099			
Child Crisis Arizona	Family Education	\$ 10,000	\$ 7,294			
Mulligan's Manor	Residential Group Home & Counseling Svcs LBGTO Community	\$ 40,000	\$ -			
Teen Lifeline	Crisis Services	\$ 25,000	\$ 15,497	\$ 20,000	87.50	\$ 12,423
Tempe Impacts Education Foundation	Connecting With Kids	\$ 15,000	\$ 10,268	\$ 15,000	89.83	\$ 9,566
Valley of the Sun YMCA	Emergency Childcare, Preschool, Y Academy and Meals Programs at Tempe Family YMCA			\$ 10,000	87.48	\$ 6,210
Subtotal				\$ 71,000		\$ 44,872
DISABILITIES						
EMPACT - Suicide Prevention Center	Survivors of Suicide	\$ 15,000	\$ 5,863	\$ 15,000	79.38	\$ 8,453
Subtotal				\$ 15,000		\$ 8,453
HOMELESSNESS						
A New Leaf	East Valley Men's Center	\$ 40,000	\$ 36,200	\$ 40,000	81.97	\$ 23,276
A New Leaf	La Mesita Family Homeless Shelter	\$ 50,000	\$ 45,450	\$ 50,000	80.52	\$ 28,580
Central Arizona Shelter Services	Shelter and Supportive Services for Tempe	\$ 50,000	\$ 33,541	\$ 50,000	86.57	\$ 30,727
Circle the City	East Valley Neighborhood Partnership	\$ 36,000	\$ 32,708	\$ 36,000	82.64	\$ 21,120
Community Bridges	Tempe Mobile Community Outreach & Crisis Stabilization	\$ 26,875	\$ 19,400	\$ 26,000	83.07	\$ 15,333
Homeward Bound	Family Services	\$ 8,800	\$ -			
Lost Our Home Pet Foundation	Reducing Barriers to Human Services	\$ 20,000	\$ 13,712	\$ 30,000	81.67	\$ 17,392
Maggie's Place	Shelter Services at The Elizabeth House	\$ 30,000	\$ 19,705	\$ 35,000	88.87	\$ 22,082
Paz de Cristo Community Center	Homelessness Relief Services	\$ 20,000	\$ 13,420	\$ 20,000	79.35	\$ 11,266
Tempe Community Action Agency	I HELP and Oasis Center Addressing Homelessness	\$ 70,000	\$ 66,136	\$ 80,000	93.06	\$ 52,850
The Salvation Army	Emergency Assistance Programs	\$ 40,000	\$ 28,272	\$ 35,000	80.66	\$ 5,433
UMOM New Day Centers	Family Emergency Shelter	\$ 100,000	\$ 67,647	\$ 100,000	92.57	\$ 65,719
UMOM New Day Centers	Youth Outreach and Engagement	\$ 40,000	\$ 19,865			
Subtotal				\$ 502,000		\$ 293,778
OLDER ADULTS						
Subtotal				\$ -		\$ -
SEXUAL & DOMESTIC VIOLENCE						
A New Leaf	Sexual Violence Survivor Advocacy & Support Svcs			\$ 10,000	80.81	\$ 5,737
Chrysalis Shelter for Victims of Domestic Violence	Victim Services	\$ 5,000	\$ 2,638	\$ 5,000	84.62	\$ 3,004
Sojourner Center	Futures Without Violence: Healing Services for Tempe Domestic Violence Survivors			\$ 64,835	82.66	\$ 38,047
Subtotal				\$ 79,835		\$ 46,788
WORKING POOR						
Matthew's Crossing Food Bank	Meals to Grow	\$ 20,000	\$ 12,351	\$ 10,000	89.69	\$ 6,367
Tempe Community Action Agency	Tempe Community Action Program	\$ 155,000	\$ 111,045	\$ 200,000	94.50	\$ 134,178
Tempe Community Action Agency	Tempe Food Pantry Program	\$ 53,000	\$ 49,661	\$ 50,000	95.17	\$ 47,583
United Food Bank	Emergency & Supplemental Food Assistance	\$ 20,000	\$ 13,675	\$ 25,000	96.44	\$ 24,111
Subtotal				\$ 285,000		\$ 212,239
TOTAL - Crisis				\$ 952,835		\$ 606,130

FINAL RECOMMENDATIONS - Stability

STABILITY						
Agency	Program	FY 20/21 Request	FY 20/21 Final	FY 21/22 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Subtotal				\$ -		\$ -
DISABILITIES						
Subtotal				\$ -		\$ -
HOMELESSNESS						
Save the Family Foundation of Arizona	Case Management for Homeless Families	\$ 40,000	\$ 29,050	\$ 40,000	92.37	\$ 26,228
Save the Family Foundation of Arizona	Families, Adults, & Children's Empowerment Svcs	\$ 40,000	\$ 29,143	\$ 40,000	91.81	\$ 26,069
Subtotal				\$ 80,000		\$ 52,297
OLDER ADULTS						
Subtotal				\$ -		\$ -
SEXUAL & DOMESTIC VIOLENCE						
Subtotal				\$ -		\$ -
WORKING POOR						
Community Legal Services	Legal Advocacy and Education for Low-Income Tempe Residents	\$ 13,000	\$ 9,441	\$ 10,000	87.75	\$ 6,230
HA.P.I.	Speak to Integrate	\$ 50,000	\$ 29,205			
ICNA Relief USA	Hunger Relief, Job Readiness, & Domestic Violence Support for Immigrant Communities in Tempe			\$ 113,015	83.84	\$ 29,758
Solari (formerly Crisis Response Network)	211 Arizona	\$ 2,500	\$ 1,786	\$ 65,000	86.11	\$ 39,734
Subtotal				\$ 188,015		\$ 75,722
TOTAL - Stability				\$ 268,015		\$ 128,019

FINAL RECOMMENDATIONS - Self-Sufficiency

SELF-SUFFICIENCY						
Agency	Program	FY 20/21 Request	FY 20/21 Final	FY 21/22 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Big Brothers Big Sisters of Central Arizona	Tempe Mentoring Programs	\$ 20,000	\$ 10,764	\$ 25,000	84.90	\$ 6,630
Boys & Girls Clubs of the Valley	Academic, Life and Future Success for Tempe Youth	\$ 90,000	\$ 49,228	\$ 50,000	88.17	\$ 31,295
EMPACT - Suicide Prevention Center	Building Resiliency in Youth	\$ 9,325	\$ 4,082	\$ 9,488	80.66	\$ 20,042
Junior Achievement of Arizona	Digital K-12 Financial Literacy and Workforce Readiness Program to Tempe Students	\$ 10,000	\$ 6,452	\$ 15,000	84.86	\$ 9,036
notMYkid	Youth Prevention Education	\$ 15,000	\$ 13,605	\$ 15,000	85.17	\$ 9,069
Peer Solutions	Trauma Informed Primary Prevention	\$ 15,000	\$ 6,214	\$ 25,000	84.50	\$ 14,997
Tempe Community Council	High-Risk Youth Resource Asset Mapping	\$ 10,000	\$ -			
Subtotal				\$ 139,488		\$ 91,069
DISABILITIES						
Ability360	Tempe Home Accessibility Program	\$ 65,656	\$ 25,029	\$ 36,174	89.78	\$ 23,054
Advocacy31nine	Educational Success for Foster Youth w/ Disabilities	\$ 60,000	\$ 27,575	\$ 60,000	70.61	\$ -
Believe I Can Academy	I C.A.N Camp Tuition Scholarships	\$ 24,960	\$ -			
Best Buddies International	Best Buddies Inclusion Project	\$ 25,000	\$ 16,819	\$ 20,000	81.28	\$ 11,540
Catholic Community Services of SoAZ dba Valley Center of the Deaf	Supporting Deaf Seniors	\$ 8,000	\$ 4,779	\$ 9,900	89.61	\$ 6,298
FSL (Foundation for Senior Living)	Restorative Therapy	\$ 23,925	\$ 12,393	\$ 36,750	84.92	\$ 22,154
Higher Octave Healing	Melodies for Us	\$ 8,249	\$ -			
The Centers for Habilitation	Earning a Paycheck	\$ 20,000	\$ 13,082	\$ 20,000	75.59	\$ 10,733
The Centers for Habilitation	P.A.S.S. Program	\$ 7,500	\$ 5,082	\$ 6,200	77.23	\$ 3,399
The Arc of Tempe	The Virtual Arc at The Arc of Tempe			\$ 10,000	49.78	\$ -
Subtotal				\$ 199,024		\$ 77,178
HOMELESSNESS						
Subtotal				\$ -		\$ -
OLDER ADULTS						
Area Agency on Aging, Region One	Seniors Aging in Place	\$ 78,084	\$ 39,218	\$ 84,016	85.44	\$ 50,961
Aster Aging	Older Adult Support Services	\$ 15,000	\$ 10,006	\$ 15,000	91.54	\$ 9,748
Tempe Community Action Agency	Neighbors Helping Neighbors	\$ 42,000	\$ 29,616	\$ 50,000	88.50	\$ 31,413
Tempe Community Action Agency	Senior Nutrition Program	\$ 85,000	\$ 61,540	\$ 100,000	89.38	\$ 63,448
Subtotal				\$ 249,016		\$ 155,570
SEXUAL & DOMESTIC VIOLENCE						
Catholic Charities Community Services	My Sister's Place: Healing for Survivors of DV	\$ 25,000	\$ 14,732	\$ 25,000	82.19	\$ 14,587
Purple Ribbon Council to Cut Out Domestic Abuse dba Bloom365	BringLove365 Tempe Outreach	\$ 25,000	\$ -	\$ 18,750	76.20	\$ 10,142
Subtotal				\$ 43,750		\$ 24,729
WORKING POOR						
Mountain Park Health Center	Medical Legal Partnership	\$ 68,440	\$ 49,983	\$ 77,828	84.08	\$ 46,455
Newtown Community Development Corporation	Newtown Financial Capability & CLT Stewardship	\$ 39,000	\$ 24,934	\$ 39,000	85.14	\$ 23,573
Tempe Community Council	Tempe VITA Program	\$ 30,000	\$ 27,000	\$ 30,000	89.67	\$ 15,277
Subtotal				\$ 146,828		\$ 85,305
TOTAL - Self-Sufficiency				\$ 778,106		\$ 433,851

FINAL RECOMMENDATIONS - Target Populations

RECOMMENDATIONS BY TARGET POPULATIONS						
Agency	Program	FY 20/21 Request	FY20/21 Final	FY 21/22 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Big Brothers Big Sisters of Central Arizona	Tempe Mentoring Programs	\$ 20,000	\$ 10,764	\$ 25,000	84.90	\$ 6,630
Boys & Girls Clubs of the Valley	Academic, Life and Future Success for Tempe Youth	\$ 90,000	\$ 49,228	\$ 50,000	88.17	\$ 31,295
Child Crisis Arizona	Caring for Homeless Children (2 programs merged)			\$ 26,000	90.33	\$ 16,673
Child Crisis Arizona	Emergency Placement Shelter	\$ 10,000	\$ 7,099			
Child Crisis Arizona	Family Education	\$ 10,000	\$ 7,294			
EMPACT - Suicide Prevention Center	Building Resiliency in Youth	\$ 9,325	\$ 4,082	\$ 9,488	80.66	\$ 20,042
Junior Achievement of Arizona	Digital K-12 Financial Literacy and Workforce Readiness Program to Tempe Students	\$ 10,000	\$ 6,452	\$ 15,000	84.86	\$ 9,036
Mulligan's Manor	Residential Group Home & Counseling Svcs LBGQT Community	\$ 40,000	\$ -			
notMYkid	Youth Prevention Education	\$ 15,000	\$ 13,605	\$ 15,000	85.17	\$ 9,069
Peer Solutions	Trauma Informed Primary Prevention (TIPP) (formerly named Peer Solutions)	\$ 15,000	\$ 6,214	\$ 25,000	84.50	\$ 14,997
Teen Lifeline	Crisis Services	\$ 25,000	\$ 15,497	\$ 20,000	87.50	\$ 12,423
Tempe Community Council	High-Risk Youth Resource Asset Mapping	\$ 10,000	\$ -			
Tempe Impacts Education Foundation	Connecting With Kids	\$ 15,000	\$ 10,268	\$ 15,000	89.83	\$ 9,566
Valley of the Sun YMCA	Emergency Childcare, Preschool, Y Academy and Meals Programs at Tempe Family YMCA			\$ 10,000	87.48	\$ 6,210
TOTAL - Children & Youth				\$ 210,488		\$ 135,941
DISABILITIES						
Ability360	Tempe Home Accessibility Program (THAP)			\$ 36,174	89.78	\$ 23,054
Ability360	Independent Living Skills for Persons with Disabilities	\$ 65,656	\$ 25,029			
Advocacy31nine	Educational Success for Foster Youth w/ Disabilities	\$ 60,000	\$ 27,575	\$ 60,000	70.61	\$ -
Believe I Can Academy	I.C.A.N Camp Tuition Scholarships	\$ 24,960	\$ -			
Best Buddies International	Best Buddies Inclusion Project	\$ 25,000	\$ 16,819	\$ 20,000	81.28	\$ 11,540
Catholic Community Services of SoAZ dba Valley Center of the Deaf	Supporting Deaf Seniors	\$ 8,000	\$ 4,779	\$ 9,900	89.61	\$ 6,298
EMPACT - Suicide Prevention Center	Survivors of Suicide Program	\$ 15,000	\$ 5,863	\$ 15,000	79.38	\$ 8,453
FSL (Foundation for Senior Living)	Restorative Therapy	\$ 23,925	\$ 12,393	\$ 36,750	84.92	\$ 22,154
Higher Octave Healing	Melodies for Us	\$ 8,249	\$ -			
The Arc of Tempe	The Virtual Arc at The Arc of Tempe			\$ 10,000	49.78	\$ -
The Arc of Tempe	The Healthy Arc	\$ 25,000	\$ -			
The Centers for Habilitation	Earning a Paycheck	\$ 20,000	\$ 13,082	\$ 20,000	75.59	\$ 10,733
The Centers for Habilitation	P.A.S.S. Program	\$ 7,500	\$ 5,082	\$ 6,200	77.23	\$ 3,399
TOTAL - Disabilities				\$ 214,024		\$ 85,631
HOMELESSNESS						
A New Leaf	East Valley Men's Center	\$ 40,000	\$ 36,200	\$ 40,000	81.97	\$ 23,276
A New Leaf	La Mesita Family Homeless Shelter	\$ 50,000	\$ 45,450	\$ 50,000	80.52	\$ 28,580
Central Arizona Shelter Services	Shelter and Supportive Services for Tempe	\$ 50,000	\$ 33,541	\$ 50,000	86.57	\$ 30,727
Circle the City	East Valley Neighborhood Partnership	\$ 36,000	\$ 32,708	\$ 36,000	82.64	\$ 21,120
Community Bridges	Tempe Mobile Community Outreach & Crisis Stabilization	\$ 26,875	\$ 19,400	\$ 26,000	83.07	\$ 15,333
Homeward Bound	Family Services	\$ 8,800	\$ -			
Lost Our Home Pet Foundation	Reducing Barriers to Human Services	\$ 20,000	\$ 13,712	\$ 30,000	81.67	\$ 17,392
Maggie's Place	Shelter Services at The Elizabeth House	\$ 30,000	\$ 19,705	\$ 35,000	88.87	\$ 22,082
Paz de Cristo Community Center	Homelessness Relief Services	\$ 20,000	\$ 13,420	\$ 20,000	79.35	\$ 11,266
Save the Family Foundation of Arizona	Case Management for Homeless Families	\$ 40,000	\$ 29,050	\$ 40,000	92.37	\$ 26,228
Save the Family Foundation of Arizona	Families, Adults, and Children's Empowerment Svcs (FACES)	\$ 40,000	\$ 29,143	\$ 40,000	91.81	\$ 26,069
Tempe Community Action Agency	IHELP and Oasis Center Addressing Homelessness	\$ 70,000	\$ 66,136	\$ 80,000	93.06	\$ 52,850
The Salvation Army	Tempe Emergency Assistance Programs	\$ 40,000	\$ 28,272	\$ 35,000	80.66	\$ 5,433
UMOM New Day Centers	Family Emergency Shelter	\$ 100,000	\$ 67,647	\$ 100,000	92.57	\$ 65,719
UMOM New Day Centers	Youth Outreach and Engagement	\$ 40,000	\$ 19,865			
TOTAL - Homelessness				\$ 582,000		\$ 346,075

FINAL RECOMMENDATIONS – Target Populations

Agency	Program	FY 20/21 Request	FY20/21 Final	FY 21/22 Request	Final Score	Final Rec
OLDER ADULTS						
Area Agency on Aging, Region One	Seniors Aging in Place	\$ 78,084	\$ 39,218	\$ 84,016	85.44	\$ 50,961
Aster Aging	Older Adult Support Services	\$ 15,000	\$ 10,006	\$ 15,000	91.54	\$ 9,748
Tempe Community Action Agency	Neighbors Helping Neighbors	\$ 42,000	\$ 29,616	\$ 50,000	88.50	\$ 31,413
Tempe Community Action Agency	Senior Nutrition Program	\$ 85,000	\$ 61,540	\$ 100,000	89.38	\$ 63,448
TOTAL - Older Adults				\$ 249,016		\$ 155,570
SEXUAL AND DOMESTIC VIOLENCE						
A New Leaf	Sexual Violence Survivor Advocacy & Support Svcs			\$ 10,000	80.81	\$ 5,737
Catholic Charities Community Services	My Sister's Place: Healing for Survivors of DV	\$ 25,000	\$ 14,732	\$ 25,000	82.19	\$ 14,587
Chrysalis Shelter for Victims of Domestic Violence	Victim Services	\$ 5,000	\$ 2,638	\$ 5,000	84.62	\$ 3,004
Purple Ribbon Council to Cut Out Domestic Abuse dba Bloom365	BringLove365 Tempe Outreach	\$ 25,000	\$ -	\$ 18,750	76.20	\$ 10,142
Sojourner Center	Futures Without Violence: Healing Services for Tempe Domestic Violence Survivors			\$ 64,835	82.66	\$ 38,047
TOTAL - Sexual and Domestic Violence				\$ 123,585		\$ 71,517
WORKING POOR						
Community Legal Services	Legal Advocacy and Education for Low-Income Tempe Residents	\$ 13,000	\$ 9,441	\$ 10,000	87.75	\$ 6,230
Solari (formerly Crisis Response Network)	211 Arizona	\$ 2,500	\$ 1,786	\$ 65,000	86.11	\$ 39,734
HA.P.I.	Speak to Integrate	\$ 50,000	\$ 29,205			
ICNA Relief USA	Hunger Relief, Job Readiness, & Domestic Violence Support for Immigrant Communities in Tempe			\$ 113,015	83.84	\$ 29,758
Matthew's Crossing Food Bank	Meals to Grow	\$ 20,000	\$ 12,351	\$ 10,000	89.69	\$ 6,367
Mountain Park Health Center	Medical Legal Partnership	\$ 68,440	\$ 49,983	\$ 77,828	84.08	\$ 46,455
Newtown Community Development Corporation	Newtown Financial Capability & CLT Stewardship	\$ 39,000	\$ 24,934	\$ 39,000	85.14	\$ 23,573
Tempe Community Action Agency	Tempe Community Action Program	\$ 155,000	\$ 111,045	\$ 200,000	94.50	\$ 134,178
Tempe Community Action Agency	Tempe Food Pantry Program	\$ 53,000	\$ 49,661	\$ 50,000	95.17	\$ 47,583
Tempe Community Council	Tempe VITA Program	\$ 30,000	\$ 27,000	\$ 30,000	89.67	\$ 15,277
United Food Bank	Emergency & Supplemental Food Assistance	\$ 20,000	\$ 13,675	\$ 25,000	96.44	\$ 24,111
TOTAL - Working Poor				\$ 619,843		\$ 373,266
GRAND TOTAL				\$ 1,998,956		\$ 1,168,000

AGENCY AND PROGRAM SUMMARIES

AGENCY: **A New Leaf**
 PROGRAM: **East Valley Men's Center**
 SUMMARY: A program offering single men from Tempe, who are homeless, the opportunity to recover their lives in a safe and supportive shelter environment.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	39.17
CONSENSUS INTERVIEW SCORE	32.80
SURVEY SCORE - Homelessness	10
FINAL SCORE	81.97
AMOUNT REQUESTED FY 20/21	\$40,000
AMOUNT ALLOCATED FY 20/21	\$36,200
AMOUNT REQUESTED FY 21/22	\$40,000
AR Allocated FY21/22	\$23,276

Reasons to Fund

- The services they provide are needed
- They continue to improve program and services
- Like the diversity of staff hired to improve – equity and inclusion
- Have increased their capacity

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	A New Leaf
PROGRAM:	La Mesita Family Homeless Shelter
SUMMARY:	Provides emergency shelter and support services to help homeless families transition from crisis to stability.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	37.92
CONSENSUS INTERVIEW SCORE	32.60
SURVEY SCORE - Homelessness	10
FINAL SCORE	80.52
AMOUNT REQUESTED FY 20/21	\$50,000
AMOUNT ALLOCATED FY 20/21	\$45,450
AMOUNT REQUESTED FY 21/22	\$50,000
AR Allocated FY21/22	\$28,580

Reasons to Fund

- Very much needed for homelessness in Tempe
- Important to fund this support position which provides additional time to assist with success of positive outcomes.
- Demand is high for shelter

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	A New Leaf
PROGRAM:	Sexual Violence Survivor Advocacy & Support Services
SUMMARY:	Provides crisis intervention, personal advocacy (including medical and law enforcement accompaniment), safety planning, support groups, therapeutic services, and connection to resources for victims of past or present sexual violence.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	38.61
CONSENSUS INTERVIEW SCORE	35.20
SURVEY SCORE - Sexual & Domestic Violence	7
FINAL SCORE	80.81
AMOUNT REQUESTED FY 20/21	\$0
AMOUNT ALLOCATED FY 20/21	\$0
AMOUNT REQUESTED FY 21/22	\$10,000
AR Allocated FY21/22	\$5,737

Reasons to Fund

- Lack of similar resources
- Specialized and long-term resource
- Diversity aspect is impressive, extending beyond women only
- Immediate need and crisis focus that collaborates with emergency services
- Provides next steps for securing other services and will be there for legal processes
- Mobile - can travel
- Excellent add-on to the other services they already provide
- Like the training they provide to first responders
- Outreach through advertising throughout the community

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Ability360

PROGRAM:

Tempe Home Accessibility Program (THAP)

SUMMARY:

Assists residents in maintaining and enhancing independent living, safety and community participation; increases independence; and increases the number of accessible housing units, by coordinating with licensed contractors to complete in-home modification and other projects that allow people to remain independent.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	45.98
CONSENSUS INTERVIEW SCORE	37.80
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	89.78
AMOUNT REQUESTED FY 20/21	\$65,656
AMOUNT ALLOCATED FY 20/21	\$25,029
AMOUNT REQUESTED FY 21/22	\$36,174
AR Allocated FY21/22	\$23,054

Reasons to Fund

- Provides very needed services
- Provides services to meet a "dire" need to a vulnerable population
- Services enhance social support and personal dignity for clients.
- Agency is accessible for Tempe residents (on light rail stop)
- Costs are very low considering how much higher costs would be if clients were placed outside of their home.
- Clients experience much higher benefits as a result (being able to stay in their home)

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: Advocacy31nine
PROGRAM: Educational Success for Foster Youth with Disabilities
SUMMARY: Advocate for children in foster care through training caregivers, educational advocacy and system change.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	34.86
CONSENSUS INTERVIEW SCORE	29.75
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	70.61
AMOUNT REQUESTED FY 20/21	\$60,000
AMOUNT ALLOCATED FY 20/21	\$27,575
AMOUNT REQUESTED FY 21/22	\$60,000
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$40,000
AR Allocated FY21/22	\$0

Reasons to Fund

- Niche that needs to be filled - connecting the other foster care provider continuum to special education law
- Number of children is increasing - will see this as school year begins (COVID effected this year) likely increase in need is long-term
- Will serve a population that might not qualify for special ed services, but that will benefit from other services they might not know about being offered by the district
- Leveraging services that schools and other non-profits provide hole



Reasons Not to Fund

- Need was not demonstrated for the amount being requested
- Did not provide data indicating how many children they have served that qualify for special education services
- Data concerns (especially Tempe data)
- Quality of evaluation instruments
- Lacking follow-up or long-term data to know the program is successful

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:

Area Agency on Aging, Region One

PROGRAM:

Seniors Aging in Place

SUMMARY:

Provide non-medical home care and support services to frail elderly and adults with disabilities to enable them to live independently in their home as long as possible.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	44.44
CONSENSUS INTERVIEW SCORE	36.00
SURVEY SCORE - Older Adults	5
FINAL SCORE	85.44
AMOUNT REQUESTED FY 20/21	\$78,084
AMOUNT ALLOCATED FY 20/21	\$39,218
AMOUNT REQUESTED FY 21/22	\$84,016
AR Allocated FY21/22	\$50,961

Reasons to Fund

- Provide a needed service for Tempe residents
- Services are needed now more than ever with COVID, due to reduced family support, etc.
- Aging in place is very important, and enabling people to stay in their home and avoid outside placement is cost effective
- Reduces isolation

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Aster Aging, Inc.**
PROGRAM: **Older Adult Support Services**
SUMMARY: Provides social service support to economically, physically and emotionally vulnerable seniors as well as their caregivers.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	46.94
CONSENSUS INTERVIEW SCORE	39.60
SURVEY SCORE - Older Adults	5
FINAL SCORE	91.54
AMOUNT REQUESTED FY 20/21	\$15,000
AMOUNT ALLOCATED FY 20/21	\$10,006
AMOUNT REQUESTED FY 21/22	\$15,000
AR Allocated FY21/22	\$9,748

Reasons to Fund

- While essential services are being provided to older adults, they are informed of other resources available to them to stay in their home
- They are making a priority to reach-out to Hispanic and African American communities to receive their services
- Uniqueness of the services offered
- Robust marketing efforts are notable in respect to metrics and other details which demonstrate their commitment to reaching their population
- This service provides an “umbrella” of services that an older adult may need (especially those who may not know that services are available to them)
- Cost/client ratio is very reasonable considering what they are providing



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:

Best Buddies International

PROGRAM:

Best Buddies Inclusion Project

SUMMARY:

Provides opportunities for friendship and leadership development for students with and without intellectual/developmental disabilities (IDD).

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.03
CONSENSUS INTERVIEW SCORE	36.25
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	81.28
AMOUNT REQUESTED FY 20/21	\$25,000
AMOUNT ALLOCATED FY 20/21	\$16,819
AMOUNT REQUESTED FY 21/22	\$20,000
AR Allocated FY21/22	\$11,540

Reasons to Fund

- Community needs these services
- Inclusivity
- Creating a pipeline of people who are competent in working with diverse communities
- The program provides additional benefits – e.g. leadership development, reduction of bullying, mentorship opportunities

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Big Brothers Big Sisters of Central Arizona**
PROGRAM: **Tempe Mentoring Program**
SUMMARY: Provides one-to-one mentoring services to Tempe Youth ages 6-18.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.50
CONSENSUS INTERVIEW SCORE	37.4
SURVEY SCORE - Children & Youth	8
FINAL SCORE	84.90
AMOUNT REQUESTED FY 20/21	\$20,000
AMOUNT ALLOCATED FY 20/21	\$10,764
AMOUNT REQUESTED FY 21/22	\$25,000
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$11,000
AR Allocated FY21/22	\$6,630

Reasons to Fund

- Long and successful history with Tempe
- Good collaborations with nonprofits and other organizations and companies
- Doesn't turn anyone away requesting assistance
- Dedicated staff is impressive
- Relational organization that is needed especially now during the pandemic

Reasons Not to Fund

- Less students than last year, but requesting 2½ times more
- Having some difficulty achieving diversity in mentor recruitment

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Boys & Girls Clubs of the Valley
PROGRAM:	Academic, Life and Future Success for Tempe Youth
SUMMARY:	Provides a safe place for young people; academic assistance, tutoring, college preparation, life skills development, workforce development; fitness and sports activities. Empowering all young people to reach their full potential as productive, caring, responsible members of the community.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	42.17
CONSENSUS INTERVIEW SCORE	38
SURVEY SCORE - Children & Youth	8
FINAL SCORE	88.17
AMOUNT REQUESTED FY 20/21	\$90,000
AMOUNT ALLOCATED FY 20/21	\$49,228
AMOUNT REQUESTED FY 21/22	\$50,000
AR Allocated FY21/22	\$31,295

Reasons to Fund

- High quality programming
- Flexible in coming up with new ways to serve the population
- Fills an important need in the community
- Kept up with essential workers and stayed open to do that
- Merger offers many positive financial aspects (e.g. less overhead, not competing with each other for funding)
- Expanding staff training
- Excellent leadership
- National resources they can tap into



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	Catholic Charities Community Services
PROGRAM:	My Sister's Place: Healing for Survivors of DV
SUMMARY:	A 30-bed shelter that offers home-like environment and supportive services for those fleeing domestic violence.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.44
CONSENSUS INTERVIEW GRADE	35.75
SURVEY SCORE - Sexual & Domestic Violence	7
FINAL SCORE	82.19
AMOUNT REQUESTED FY 20/21	\$25,000
AMOUNT ALLOCATED FY 20/21	\$14,732
AMOUNT REQUESTED FY 21/22	\$25,000
AR Allocated FY21/22	\$14,587

Reasons to Fund

- Fill a need for safe place for people to go, that may not have any place to go
- Provide important services to families/children
- Reasonable cost per family - providing safety (cost ratio is positive)
- Sustainable program - with support through Catholic Charities (solid history)
- Partnerships with other organizations to provide additional services

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Catholic Community Services of SoAZ
PROGRAM:	dba Valley Center of the Deaf
SUMMARY:	Supporting Deaf Seniors
	Improves overall health of residents and residential stability by ensuring affordable transportation is available for routine grocery shopping, pharmacy visits and banking.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	44.86
CONSENSUS INTERVIEW SCORE	38.75
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	89.61
AMOUNT REQUESTED FY 20/21	\$8,000
AMOUNT ALLOCATED FY 20/21	\$4,779
AMOUNT REQUESTED FY 21/22	\$9,900
AR Allocated FY21/22	\$6,298

Reasons to Fund

- Very impressive amount of collaboration with other community providers (e.g. TCAA, food boxes, Ability360, Arizona Deaf Seniors Citizen Coalition)
- Good concrete goals
- Budget narrative was very complete
- Using COVID funds to reduce their overall ask
- Services for this population are very limited
- Showed flexibility (e.g. COVID) - putting caregivers in the homes to help their clients
- Clarity on how the funding is spent

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Central Arizona Shelter Services
PROGRAM:	Shelter and Supportive Services for Tempe Residents Experiencing Homelessness
SUMMARY:	Provides shelter and supportive services for individuals in a secure environment.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	39.07
CONSENSUS INTERVIEW SCORE	37.5
SURVEY SCORE - Homelessness	10
FINAL SCORE	86.57
AMOUNT REQUESTED FY 20/21	\$50,000
AMOUNT ALLOCATED FY 20/21	\$33,541
AMOUNT REQUESTED FY 21/22	\$50,000
AR Allocated FY21/22	\$30,727

Reasons to Fund

- Expanding and not asking for increased funds from Tempe
- Current and urgent social service need for our community and society
- Intentional and strategic review of racial disparities and how they might respond in the future
- Comprehensive attention to case management
- Making a good case, using east valley statistics for increased need for services

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Child Crisis Arizona

PROGRAM:

Caring for Homeless Children

SUMMARY:

Recruits, trains, licenses/certifies and monitors foster and adoptive homes (resource homes) for foster children from Maricopa County. Provides best-practice congregate facilities and longer-term care and stabilization with support for foster children and foster parents.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	43.33
CONSENSUS INTERVIEW SCORE	39
SURVEY SCORE - Children & Youth	8
FINAL SCORE	90.33
AMOUNT REQUESTED FY 20/21	\$10,000
AMOUNT ALLOCATED FY 20/21	\$7,067
AMOUNT REQUESTED FY 21/22	\$26,000
AR Allocated FY21/22	\$16,673

Reasons to Fund

- Desperate need
- Successful record – long history with Tempe
- Only organization that provides the service – shelter and services
- Meets the priorities of serving homelessness and children, as set by the Council

Reasons Not to Fund

- N/A

Other Relevant Comments

- Combined two programs into one this year



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Chrysalis Shelter for Victims of Domestic Violence**
PROGRAM: **Victim Services**

SUMMARY: Chrysalis' mission is to "lead our community to broad-based solutions to prevent domestic abuse." This program offers crisis shelter, outpatient counseling, transitional housing, victim advocacy, legal advocacy, a crisis hotline, and an offender treatment program.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	43.22
CONSENSUS INTERVIEW SCORE	34.4
SURVEY SCORE - Sexual & Domestic Violence	7
FINAL SCORE	84.62
AMOUNT REQUESTED FY 20/21	\$5,000
AMOUNT ALLOCATED FY 20/21	\$2,638
AMOUNT REQUESTED FY 21/22	\$5,000
AR Allocated FY21/22	\$3,004

Reasons to Fund

- Collaborations with agencies that provide needed services - not duplicating, meeting with others to build upon metrics - large picture with other states too
- Increased need
- Adaptability to the pandemic needs
- Good track record - new ways to provide for clients
- Innovative work - big risk - working trauma-based services

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Circle the City

PROGRAM:

East Valley Neighborhood Partnership

SUMMARY:

Provides holistic healthcare and wrap-around services to people experiencing homelessness.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	36.81
CONSENSUS INTERVIEW SCORE	35.83
SURVEY SCORE - Homelessness	10
FINAL SCORE	82.64
AMOUNT REQUESTED FY 20/21	\$36,000
AMOUNT ALLOCATED FY 20/21	\$32,708
AMOUNT REQUESTED FY 21/22	\$36,000
AR Allocated FY21/22	\$21,120

Reasons to Fund

- Mobile unit - unique service
- Critical and limited in the city of Tempe
- 13-year track record
- Serves a need that the residents have identified as critical - serves to the homeless
- Nearly 8,000 people that might not be served if not funded
- Helps prevent the spread of COVID by hotel programming
- Breadth of care (e.g. OBGYN, dental and others)
- Increasing prevention of COVID services
- Diversity of care
- Helps to reduce emergency care by providing medical care on the street
- Meets the population where they are



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	Community Bridges
PROGRAM:	Tempe Mobile Community Outreach & Crisis Stabilization
SUMMARY:	Provides mobile community outreach and behavioral health-related crisis services to homeless, indigent, and working poor adults from Tempe.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	40.18
CONSENSUS INTERVIEW SCORE	32.89
SURVEY SCORE - Homelessness	10
FINAL SCORE	83.07
AMOUNT REQUESTED FY 20/21	\$26,875
AMOUNT ALLOCATED FY 20/21	\$19,400
AMOUNT REQUESTED FY 21/22	\$26,000
AR Allocated FY21/22	\$15,333

Reasons to Fund

- Services to homeless in/from Tempe are particularly important since we don't have shelter facilities in Tempe- community survey prioritizing homelessness
- Track record and strong case
- Ongoing partnerships with other community providers
- Program stability, they've been at this for a while
- Yes, to fund program based on application/interview demonstrated needed services and appropriate staff

Reasons Not to Fund

- Should demonstrate clear outcome-based explanation and measurable outcomes

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Community Legal Services**

PROGRAM: **Legal Advocacy and Education for Tempe Residents**

SUMMARY: Offering civil law services for low-income residents in Tempe. These services include legal education, brief advise, and direct representation.

CATEGORY	Stability
APPLICATION REVIEW SCORE	42.08
CONSENSUS INTERVIEW SCORE	36.67
SURVEY SCORE - Working Poor	9
FINAL SCORE	87.75
AMOUNT REQUESTED FY 20/21	\$13,000
AMOUNT ALLOCATED FY 20/21	\$9,441
AMOUNT REQUESTED FY 21/22	\$10,000
AR Allocated FY21/22	\$6,230

Reasons to Fund

- Adapted well to the pandemic getting more telephone with clients
- Online presentations increased during COVID by Tempe residents
- Demand has grown tremendously
- Legal service needs increased, and they met that need
- Long standing service in the community (visibility and reputation)
- 90% success rate with housing issues

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	IMPACT – Suicide Prevention Center
PROGRAM:	Building Resiliency in Youth
SUMMARY:	School-based primary prevention program that offers practical skills for helping children learn how to think through and resolve everyday conflicts.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	38.33
CONSENSUS INTERVIEW SCORE	34.33
SURVEY SCORE – Children & Youth	8
FINAL SCORE	80.66
AMOUNT REQUESTED FY 20/21	\$9,325
AMOUNT ALLOCATED FY 20/21	\$4,082
AMOUNT REQUESTED FY 21/22	\$9,488
AR Allocated FY21/22	\$5,433

Reasons to Fund

- Committed to the program
- Established program in Tempe
- Measurable results

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	EMPACT – Suicide Prevention Center
PROGRAM:	Survivors of Suicide
SUMMARY:	A community-based program that is intended for those who share a common bond, loss of a loved one to suicide.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	37.71
CONSENSUS INTERVIEW SCORE	35.67
SURVEY SCORE – Individuals w/Disabilities	6
FINAL SCORE	79.38
AMOUNT REQUESTED FY 20/21	\$15,000
AMOUNT ALLOCATED FY 20/21	\$5,863
AMOUNT REQUESTED FY 21/22	\$15,000
AR Allocated FY21/22	\$8,453

Reasons to Fund

- Real personal need for many people
- Potential to EMPACT a large number of people in the community
- Peer support model is very effective
- COVID and the pandemic have caused increased need (social isolation for victims and increased challenge in finding support during this time)
- Multi-pronged approach (e.g. conference, support groups, individual counseling)
- Train other groups to provide support groups

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

FSL (Foundation for Senior Living)

PROGRAM:

Restorative Therapy

SUMMARY:

A comprehensive day program of therapeutic recreation, nursing care and health monitoring, rehabilitative and social services for disabled, at-risk seniors and adults – 18 years and over.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	44.17
CONSENSUS INTERVIEW SCORE	34.75
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	84.92
AMOUNT REQUESTED FY 20/21	\$23,925
AMOUNT ALLOCATED FY 20/21	\$12,393
AMOUNT REQUESTED FY 21/22	\$36,750
AR Allocated FY21/22	\$22,154

Reasons to Fund

- Hot spot need and professional fees will increase this year
- Unique program - provides access to population that may not otherwise get these services
- Potential - future - it is a long-term solution that may be a covered benefit in the future
- Partnerships are strong
- Compliments with the Dementia Friendly efforts of the city



Reasons Not to Fund

- Not enough clarity on tele-media or why it is necessitated, and how it will serve TBI clients

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY: **ICNA Relief USA**

PROGRAM: **Hunger Relief, Job Readiness, & Domestic Violence Support for Immigrant Communities in Tempe**

SUMMARY: Provides resource coordination case management to families who receive food assistance through ICNA Relief's mobile food pantry program and health fair for low income immigrant and refugee families at two Tempe locations.

CATEGORY	Stability
APPLICATION REVIEW SCORE	41.17
CONSENSUS INTERVIEW SCORE	33.67
SURVEY SCORE - Working Poor	9
FINAL SCORE	83.84
AMOUNT REQUESTED FY 20/21	\$0
AMOUNT ALLOCATED FY 20/21	\$0
AMOUNT REQUESTED FY 21/22	\$113,015
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$50,000
AR Allocated FY21/22	\$29,758

Reasons to Fund

- This is an unmet need for this community in Tempe
- A very unique program (non-English and non-Spanish speaking populations are served as well as dozens of other languages spoken)
- Volunteer to staff ratio is impressive
- Demonstrates creativity in meeting service needs of this community center is in downtown Tempe

Reasons Not to Fund

- The amount seems excessive for the services proposed for Tempe residents.
- Other funding sources (not clearly explained) that could help reduce the funding need.
- Would like to see more historical performance data that could show they are able to effectively process and spend the amount of money they are asking for.
- They have not been tracking their services in ways that would show performance/metrics and success

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Junior Achievement of Arizona
PROGRAM:	Digital K-12 Financial Literacy and Workforce Readiness Program for Tempe Students
SUMMARY:	Provides critical money management and work readiness skills to low-income Tempe students grades K-12, which is now also offered and being provided through a digital delivery model.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.03
CONSENSUS INTERVIEW SCORE	37.83
SURVEY SCORE - Children & Youth	8
FINAL SCORE	84.86
AMOUNT REQUESTED FY 20/21	\$10,000
AMOUNT ALLOCATED FY 20/21	\$6,452
AMOUNT REQUESTED FY 21/22	\$15,000
AR Allocated FY21/22	\$9,036

Reasons to Fund

- Program history
- Ability to switch to virtual was quick and successful
- Giving children knowledge to help raise them out of poverty
- Parents can be learning along with their children
- JA continues to demonstrate strong partnership with business and the Tempe schools - not doing the work alone
- Is happening during the regular school hours - part of the curriculum - accessibility removes barriers to learning financial education during the school day

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Lost Our Home Pet Foundation
PROGRAM:	Reducing Barriers to Human Services
SUMMARY:	Lost Our Home and The Arizona Pet Project work together to remove barriers associated with pet-ownership allowing families to access life-saving services and housing.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	37.23
CONSENSUS INTERVIEW SCORE	33.44
SURVEY SCORE - Homelessness	10
FINAL SCORE	81.67
AMOUNT REQUESTED FY 20/21	\$20,000
AMOUNT ALLOCATED FY 20/21	\$13,712
AMOUNT REQUESTED FY 21/22	\$30,000
AR Allocated FY21/22	\$17,392

Reasons to Fund

- There is a definite need and public health affects the whole community
- Services are needed and appropriate based on application and in
- In COVID times, the need for services to people who are in crisis due to home/job losses have increased; pets are an important part of the family, too
- Due to current economic conditions there is a greater need in community for services offered by LOH.
- Increased need for their service due to COVID
- Data to support the need for pets/families to stay together

Reasons Not to Fund

- Not clear measurable outcomes

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Maggie's Place
PROGRAM:	Shelter services at The Elizabeth House
SUMMARY:	Provides a shelter/housing and wrap-around services for vulnerable women and their babies in Tempe.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	40.09
CONSENSUS INTERVIEW SCORE	38.78
SURVEY SCORE - Homelessness	10
FINAL SCORE	88.87
AMOUNT REQUESTED FY 20/21	\$30,000
AMOUNT ALLOCATED FY 20/21	\$19,705
AMOUNT REQUESTED FY 21/22	\$35,000
AR Allocated FY21/22	\$22,082

Reasons to Fund

- Excellent track record of program's benefits to pregnant Moms & their child, definite impact on a population with real needs
- Demonstrated need in the community
- ability to be creative and continue to offer their support services online, given the circumstances of COVID
- Long standing and well-respected organization serving needs of very vulnerable within Tempe. Well organized request and presentation.
- There is a definite need.
- Answered all questions. Showed need for services in Tempe. Program is well defined and has long history.



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY: **Matthew's Crossing**
PROGRAM: **Meals to Grow**
SUMMARY: Provides weekend backpacks, snack packs, food boxes and food closets, to Tempe schools year-round.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	43.69
CONSENSUS INTERVIEW SCORE	37
SURVEY SCORE - Working Poor	9
FINAL SCORE	89.69
AMOUNT REQUESTED FY 20/21	\$20,000
AMOUNT ALLOCATED FY 20/21	\$12,351
AMOUNT REQUESTED FY 21/22	\$10,000
AR Allocated FY21/22	\$6,367

Reasons to Fund

- Not asking for a lot of funding and they will be serving 1,000 - which is very reasonable
- High need for this service; direct impact to having children being fed while in school (even though hard to measure)
- Monies go directly to services and recipients
- Very responsive to COVID
- Also planning to ramp up their services once COVID subsides
- Programs that they provide at the Children's Hospital - very important since it helps parents who might find hospital food too expensive



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	Mountain Park Health Center
PROGRAM:	Medical Legal Partnership
SUMMARY:	Provides free legal assistance to low income patients for issues that negatively impact patient health, educates health care providers about legal issues that impact health, and addresses systemic issues that limit access to public benefits and services. Common issues include evictions, wrongful termination for pregnancy or disability, immigration, and orders of protection for domestic violence.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.75
CONSENSUS INTERVIEW SCORE	35.33
SURVEY SCORE - Working Poor	9
FINAL SCORE	84.08
AMOUNT REQUESTED FY 20/21	\$68,440
AMOUNT ALLOCATED FY 20/21	\$49,983
AMOUNT REQUESTED FY 21/22	\$77,828
AR Allocated FY21/22	\$46,455

Reasons to Fund

- Will work with all clients
- Effective way to reach the clients at a medical health center
- Unique approach to combine and offer medical and legal assistance
- Well-rounded approach - all connected (integrated care)
- Administration is adding more outreach and will be expanding the numbers of people and attract even more clients

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Newtown Community Development Corp**
 PROGRAM: **Financial Capability and Community Land Trust Stewardship**

SUMMARY: Provides financial capability and well-being where a person can fully meet current and ongoing financial obligations, can feel secure in their financial future and is able to make choices that allows them to enjoy life. This is accomplished through financial coaching, credit counseling, homebuyer education/homeownership counseling and on-going support to low and moderate-income first-time homebuyers in Tempe.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	37.64
CONSENSUS INTERVIEW SCORE	38.50
SURVEY SCORE - Working Poor	9
FINAL SCORE	85.14
AMOUNT REQUESTED FY 20/21	\$39,000
AMOUNT ALLOCATED FY 20/21	\$24,934
AMOUNT REQUESTED FY 21/22	\$39,000
AR Allocated FY21/22	\$23,573

Reasons to Fund

- The opportunity for low-income people is extremely helpful
- Great opportunity to learn about credit and financial responsibility
- Mentoring program is important
- Pride in homeownership (toolshed, ongoing services, loans, education)
- An investment in people
- The roll-over of the Land Trust Housing - increases availability to more people

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

notMYkid

PROGRAM:

Youth Prevention Education

SUMMARY:

Student, faculty and parent prevention programming held at Tempe public and charter schools and in community locations throughout Tempe.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	40.42
CONSENSUS INTERVIEW SCORE	36.75
SURVEY SCORE - Children & Youth	8
FINAL SCORE	85.17
AMOUNT REQUESTED FY 20/21	\$15,000
AMOUNT ALLOCATED FY 20/21	\$13,605
AMOUNT REQUESTED FY 21/22	\$9,069
AR Allocated FY21/22	\$9,069

Reasons to Fund

- Needed service
- Far reaching program
- Good value for the funding request amount
- Ability to connect youth with additional services and resources
- Success of the program is evident when students using the services become leaders for the program

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:
PROGRAM:
SUMMARY:

Paz de Cristo Homelessness Relief Services

Long term solution to help reduce poverty conditions that includes offering meals and food assistance, rent and utility assistance, weekly showers, haircare, clothing, assistance with obtaining Arizona identification and birth certificates, a jobs program and one-on one support.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	37.97
CONSENSUS INTERVIEW SCORE	31.38
SURVEY SCORE - Homelessness	10
FINAL SCORE	79.35
AMOUNT REQUESTED FY 20/21	\$20,000
AMOUNT ALLOCATED FY 19/20	\$13,420
AMOUNT REQUESTED FY 21/22	\$20,000
AR Allocated FY21/22	\$11,266

Reasons to Fund

- Meeting need through nightly meals and food boxes (also to people who are homebound)
- Empowerment services offered through collaboration with other services - filling a void of services
- Adapted well during pandemic by providing food box distribution and meals
- Provide showers, and change of clothes, blankets, and gift certificate for shopping at other places, on top to the other empowerment services
- Serve everyone - no criteria
- Partner with multiple Tempe agencies

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Peer Solutions
PROGRAM:	Trauma Informed Primary Prevention (TIPP)
SUMMARY:	Requesting funds for a year-round positive youth development and leadership program designed with evidence-based strategies. Activities are led by trained peer educators at local high schools, middle schools and community centers with the goal of reaching over 5,000 Tempe students.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	38.33
CONSENSUS INTERVIEW SCORE	38.17
SURVEY SCORE - Children & Youth	8
FINAL SCORE	84.50
AMOUNT REQUESTED FY 20/21	\$15,000
AMOUNT ALLOCATED FY 20/21	\$6,214
AMOUNT REQUESTED FY 21/22	\$25,000
AR Allocated FY21/22	\$14,997

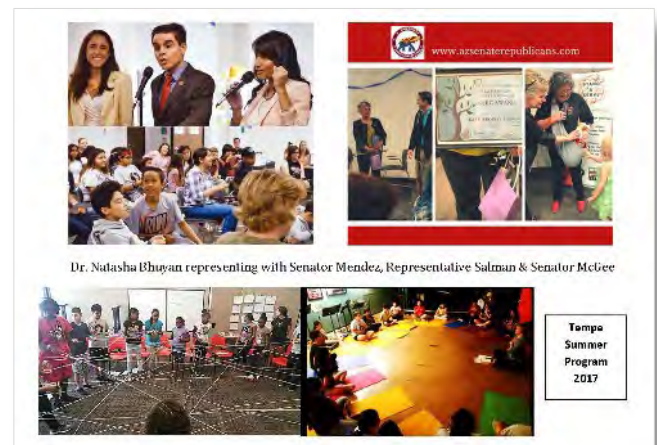
Reasons to Fund

- Proven program and history in Tempe
- Lots of partnerships
- Demonstrates practicing inclusion
- Multiple funding sources
- Stable and thoughtful response to COVID and the need to change programming
- Reaches multiple ages of children

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Purple Ribbon Council to Cut Domestic Abuse dba Bloom365
PROGRAM:	BringLove365 Tempe Outreach
SUMMARY:	BringLove365 will train peer lead high school interns to ensure teens who have witnessed, experienced or caused domestic, sexual or teen dating violence have access to age-appropriate prevention/intervention resources at school, in their community and online.

1

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	36.53
CONSENSUS INTERVIEW SCORE	32.67
SURVEY SCORE - Sexual & Domestic Violence	7
FINAL SCORE	76.20
AMOUNT REQUESTED FY 20/21	\$25,000
AMOUNT ALLOCATED FY 20/21	\$0
AMOUNT REQUESTED FY 21/22	\$18,750
AR Allocated FY21/22	\$10,142

Reasons to Fund

- Unique program working in the high schools (educational/prevention and healthy relationship)
- There is a need for the program
- Good connections to other Tempe agencies and resources
- New programming is interested

Reasons Not to Fund

- N/A

Other Relevant Comments



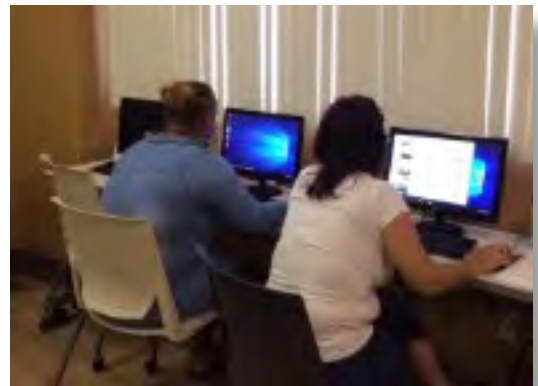
AGENCY AND PROGRAM SUMMARIES

AGENCY: **Save the Family**
PROGRAM: **Case Management**
SUMMARY: Supports the case management expenses for individuals who are residents of Tempe or housed in one of Save the Family's transitional housing units located in Tempe.

CATEGORY	Stability
APPLICATION REVIEW SCORE	44.08
CONSENSUS INTERVIEW SCORE	38.29
SURVEY SCORE - Homelessness	10
FINAL SCORE	92.37
AMOUNT REQUESTED FY 20/21	\$40,000
AMOUNT ALLOCATED FY 20/21	\$29,050
AMOUNT REQUESTED FY 21/22	\$40,000
AR Allocated FY21/22	\$26,228

Reasons to Fund

- Only agency that provides housing and wrap-around services (transitional housing)
- Creativity (food bank) saw a need and found a way
- Tools are cutting edge
- New resource manager - expanding and taking advantage
- Staff is qualified and are on hand (one stop shop)
- Solid partnerships - and long-term history with other agencies
- Fair system - open for all (Housing hub referral)
- Working with Newtown - helping them to become a homeowner
- Inability to find fair housing has not stopped them from trying
- Serving Tempe - all of the priority populations
- Follow-up services to make sure people are established and successful
- Passion is evident - great energy



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY: Save the Family
PROGRAM: Families Adults and Children Empowerment Services (FACES)
SUMMARY: Supports FACES program expenses to enable clients to achieve permanent housing, income to support permanent housing, and self-sufficiency.

CATEGORY	Stability
APPLICATION REVIEW SCORE	43.43
CONSENSUS INTERVIEW SCORE	38.38
SURVEY SCORE - Homelessness	10
FINAL SCORE	91.81
AMOUNT REQUESTED FY 20/21	\$40,000
AMOUNT ALLOCATED FY 20/21	\$29,143
AMOUNT REQUESTED FY 21/22	\$40,000
AR Allocated FY21/22	\$26,069

Reasons to Fund

- One of a few agencies that provide housing and wrap-around services (transitional housing) like this
- Creativity (food bank) saw a need and found a way
- Tools are cutting edge
- New resource manager - expanding and taking advantage
- Staff is qualified and are on hand (one stop shop)
- Solid partnerships - and long-term history with other agencies

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Sojourner**
 PROGRAM: **Futures Without Violence: Healing Services for Tempe Domestic Violence Survivors**
 SUMMARY: Providing shelter and support services to victims of domestic and sexual violence, and their children, through trauma-informed care.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	38.33
CONSENSUS INTERVIEW SCORE	37.33
SURVEY SCORE – Sexual & Domestic Violence	7
FINAL SCORE	82.66
AMOUNT REQUESTED FY 20/21	\$0
AMOUNT ALLOCATED FY 20/21	\$0
AMOUNT REQUESTED FY 21/22	\$64,835
AR Allocated FY21/22	\$38,047

Reasons to Fund

- The need is great and growing and they are understaffed to meet all of the need
- Trauma informed care services are best practice. Soon they will be certified (one of two in AZ) for all staff to receive certification
- Works closely with other Tempe agencies
- Works with kids to build resiliency
- Pet care is included
- Agile in adding supportive services for survivors to better serve their population
- Collaborative statewide
- Educate throughout the community



Reasons Not to Fund

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY: **Solari** (formerly Crisis Response Network)
PROGRAM: **2-1-1 Arizona**
SUMMARY: The lead entity in the Valley for information and referral services for health and human services.

CATEGORY	Stability
APPLICATION REVIEW SCORE	38.61
CONSENSUS INTERVIEW SCORE	38.50
SURVEY SCORE - Working Poor	9
FINAL SCORE	86.11
AMOUNT REQUESTED FY 20/21	\$2,500
AMOUNT ALLOCATED FY 19/20	\$1,786
AMOUNT REQUESTED FY 20/21	\$65,000
AR Allocated FY21/22	\$39,734

Reasons to Fund

- Creative and evolving approaches meet the need
- Working with the City Departments to understand the cities needs and how they can respond to those needs
- diverting calls from police (lower acuity - relieving that service and de-escalating)
- Focus on the social determinants of health
- real focus on homelessness (rent & utility services - all escalating during the pandemic)
- Local - in Tempe



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY: **Teen Lifeline**
PROGRAM: **Crisis Services**
SUMMARY: Offers a 24-hour, free, confidential, peer-supported hotline and text line 365 days a year to prevent teen suicide.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	43.50
CONSENSUS INTERVIEW SCORE	36
SURVEY SCORE - Children & Youth	8
FINAL SCORE	87.50
AMOUNT REQUESTED FY 20/21	\$20,000
AMOUNT ALLOCATED FY 20/21	\$15,497
AMOUNT REQUESTED FY 21/22	\$20,000
AR Allocated FY21/22	\$12,423

Reasons to Fund

- Adding hours of service due to the pandemic
- Prevention services are really needed in the teen community
- Vision for the future is fostering awareness of the issue
- Flexible during the pandemic - opened up more texting opportunities
- Use of In-Kind services are well
- Diversity awareness and staff trained to work with specific communities

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Tempe Community Action Agency**
 PROGRAM: **Tempe Community Action Program**

SUMMARY: Provides Tempe residents experiencing a short-term financial crisis and facing the possibility of homelessness with emergency rent/mortgage and/or utility assistance. Tempe funds benefit Tempe households that do not qualify for the Community Action Program (CAP) services through other TCAA funding sources. Clients seeking CAP services benefit from their ability to access multiple in-house programs including food boxes, education and employment assistance, pre- and post-natal care and health outreach services, emergency shelter, and support for seniors.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	46.33
CONSENSUS INTERVIEW SCORE	39.17
SURVEY SCORE - Working Poor	9
FINAL SCORE	94.50
AMOUNT REQUESTED FY 20/21	\$155,000
AMOUNT ALLOCATED FY 20/21	\$111,045
AMOUNT REQUESTED FY 21/22	\$200,000
AR Allocated FY21/22	\$134,178

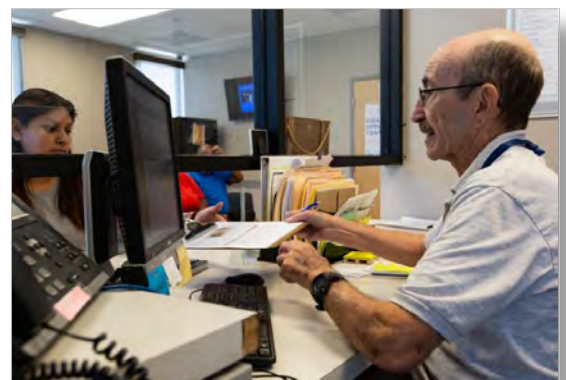
Reasons to Fund

- Clear and present need
- Additional employee support will be needed to increase caseloads
- Main agency in Tempe that prevents homelessness

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Tempe Community Action Agency
PROGRAM:	Interfaith Homeless Emergency Lodging (IHELP) and Oasis Center Addressing Homelessness
SUMMARY:	Works in partnership with over 40 faith communities, service organizations, and volunteer groups to provide a rotating lodging program for homeless individuals 7 nights a week.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	43.81
CONSENSUS INTERVIEW SCORE	39.25
SURVEY SCORE - Homelessness	10
FINAL SCORE	93.06
AMOUNT REQUESTED FY 20/21	\$70,000
AMOUNT ALLOCATED FY 20/21	\$66,136
AMOUNT REQUESTED FY 21/22	\$80,000
AR Allocated FY21/22	\$52,850

Reasons to Fund

- Only sheltering service in Tempe
- Amount of collaboration required is essential and they do an extraordinary job
- Agency is strategic and forward thinking (e.g. emerging leaders' group)
- Response to the pandemic was thoughtful - managed well
- Listen to program participants and opened the Oasis center
- Provide case management and wrap-around services along, with coordination of services

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:
PROGRAM:
SUMMARY:

Tempe Community Action Agency Neighbors Helping Neighbors

Supports operation of volunteer-led in-home care of Tempe seniors aging in place. The Neighbors Helping Neighbors program is designed around the national Village model, whereby community members help their aging neighbors in need who may be experiencing malnutrition, social isolation, mental distress, poor health injuries and other barriers as they age.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	45.00
CONSENSUS INTERVIEW SCORE	38.50
SURVEY SCORE - Older Adults	5
FINAL SCORE	88.50
AMOUNT REQUESTED FY 20/21	\$42,000
AMOUNT ALLOCATED FY 20/21	\$29,616
AMOUNT REQUESTED FY 21/22	\$50,000
AR Allocated FY21/22	\$31,413

Reasons to Fund

- Efficiently using community volunteers to perform quality services
- Filling a gap in which the social safety net is missing
- Continuing to improve program - new metrics and management of the data
- Partnership with ASU and looking at outcome data is positive
- Prepared for the presentation and considered every question thoughtfully and care
- Empowers vulnerable seniors to maintain their dignity and independence

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Tempe Community Action Agency**
PROGRAM: **Senior Nutrition Program**
SUMMARY: To assist seniors and disabled individuals with daily nutritious, home delivered meals, senior activities and congregate meals.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	44.88
CONSENSUS INTERVIEW SCORE	39.50
SURVEY SCORE - Older Adults	5
FINAL SCORE	89.38
AMOUNT REQUESTED FY 20/21	\$85,000
AMOUNT ALLOCATED FY 20/21	\$61,540
AMOUNT REQUESTED FY 21/22	\$100,000
AR Allocated FY21/22	\$63,448

Reasons to Fund

- Serve venerable population and provided stats to support that
- Address important and specific need in the community
- Provide a lot of services for the funding amount
- Serve disabled adults as well - reaching populations that the city is prioritizing
- Good community partnerships that keep from duplicating service
- Long standing service in the community - have been providing this service for a long time

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Tempe Community Action Agency
PROGRAM:	Tempe Food Pantry
SUMMARY:	Supports clients in transitioning out of crisis by addressing their immediate need for healthy food and connecting or engaging them with longer-term resources to help them stabilize their lives.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	46.67
CONSENSUS INTERVIEW SCORE	39.50
SURVEY SCORE - Working Poor	9
FINAL SCORE	95.17
AMOUNT REQUESTED FY 20/21	\$53,000
AMOUNT ALLOCATED FY 20/21	\$49,661
AMOUNT REQUESTED FY 21/22	\$50,000
AR Allocated FY21/22	\$47,583

Reasons to Fund

- Largest food pantry in Tempe
- Utilize their community partners very well
- Use mostly volunteers
- The growing services (like the new freezer) will expand services and the need for additional staff to admin the program
- Delivering food beyond boxes (e.g. K-12) diversity of food options
- Big reach for amount of personnel



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	Tempe Community Council
PROGRAM:	Tempe Volunteer Income Tax Assistance (VITA) Program
SUMMARY:	Provides free tax preparation, asset development opportunities, financial education and community outreach to help low and moderate-income individuals and families achieve and maintain financial stability by helping them increase their income, build savings, and gain and sustain assets.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	41.67
CONSENSUS INTERVIEW SCORE	39.00
SURVEY SCORE - Working Poor	9
FINAL SCORE	89.67
AMOUNT REQUESTED FY 20/21	\$30,000
AMOUNT ALLOCATED FY 20/21	\$21,000
AMOUNT REQUESTED FY 21/22	\$30,000
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$24,000
AR Allocated FY21/22	\$15,277

Reasons to Fund

- History and proven program
- Needs is there
- Supports families in their financial independence
- Supports the six priority populations

Reasons Not to Fund

- Have received requested funds in the past and would like to see other critical programs receive funds this year
- More compelling argument needed for the funds requested

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Tempe Impacts Education Foundation
PROGRAM:	Connecting with Kids
SUMMARY:	Provides the needed essentials for students so they can be ready to learn.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	43.33
CONSENSUS INTERVIEW SCORE	38.50
SURVEY SCORE - Children & Youth	8
FINAL SCORE	89.83
AMOUNT REQUESTED FY 20/21	\$15,000
AMOUNT ALLOCATED FY 20/21	\$10,268
AMOUNT REQUESTED FY 21/22	\$15,000
AR Allocated FY21/22	\$9.566

Reasons to Fund

- Proven history in the city of Tempe and program is working
- Serving many children and families in Tempe
- Providing basic needs so they can focus on education
- "No questions asked" - no screening, just providing what they need
- TD3 is high performing and this service supports that. They recognized a need that was not support through state and federal funding and they found a way to provide it.
- Social workers can provide services outside of the school hours



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:

The Arc of Tempe

PROGRAM:

The Virtual Arc at The Arc of Tempe

SUMMARY:

Participants will have the opportunity to learn how to adapt to the virtual world of learning and socializing through this program which includes: social skills, cooking classes, modified Zumba, healthy mental health classes and virtual dance parties.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	24.03
CONSENSUS INTERVIEW SCORE	19.75
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	49.78
AMOUNT REQUESTED FY 20/21	\$25,000
AMOUNT ALLOCATED FY 20/21	\$0
AMOUNT REQUESTED FY 21/22	\$10,000
AR CONSENSUS RECOMMENDATION	\$0

Reasons to Fund

- Some ideas were creative and good
- The participant who spoke really enjoyed the services she received

Reasons Not to Fund

- Unclear what they intend to spend the funding for and a disconnect between programmatic activities and budget costs
- The questions asked were not clearly answered re:
 - programmatic design
 - measurement of outcomes
 - survey specifics
- Minimal evidence of success
- Small percentage of people would be served
- Lacking in direction and clarity
- Confusing description of their program



Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	The Centers for Habilitation
PROGRAM:	Earning a Paycheck
SUMMARY:	Men and women with developmental disabilities are provided the opportunity to learn employment skills and earn a paycheck.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	36.19
CONSENSUS INTERVIEW SCORE	33.40
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	75.59
AMOUNT REQUESTED FY 20/21	\$20,000
AMOUNT ALLOCATED FY 20/21	\$13,082
AMOUNT REQUESTED FY 21/22	\$20,000
AR Allocated FY21/22	\$10,733

Reasons to Fund

- Clear pathway to employment
- Adaptability and flexibility with clients and their needs
- Increased need due to pandemic - especially for this population
- Established agency with success in this area of service
- Funds are being targeted to address a gap in the current program

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	The Centers for Habilitation
PROGRAM:	P.A.S.S. (Participation, Accessibility, Socialization, Sports)
SUMMARY:	Provides men and women with developmental disabilities the opportunity for independence and quality of life by participating and accessibility through social and sports activities.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	36.43
CONSENSUS INTERVIEW SCORE	34.80
SURVEY SCORE - Individuals w/Disabilities	6
FINAL SCORE	77.23
AMOUNT REQUESTED FY 20/21	\$7,500
AMOUNT ALLOCATED FY 20/21	\$5,082
AMOUNT REQUESTED FY 21/22	\$6,200
AR Allocated FY21/22	\$3,399

Reasons to Fund

- Targeted funding request
- Given funding restraints from other places coming to TCC for these funds is good, may not be funded elsewhere - not by the state
- May benefit everyone - program participants, agency and community - may become self-sustainable
- Unique program - not happening yet for their target population
- Creativity to fill a void left by the pandemic (socialization)
- Improved quality of life - along with motor coordination and other measurable activities
- Music therapy is certified therapy not only activity
- Good collaborative work (e.g. funding and Higher Octave)



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:

The Salvation Army

PROGRAM:

Tempe Emergency Assistance Programs

SUMMARY:

Provides the appropriate level of assistance to meet the client's needs and move toward obtaining self-sufficiency. Provides rental assistance, utility assistance, food boxes, clothing, motel vouchers, emergency travel tickets, and case management.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	38.33
CONSENSUS INTERVIEW SCORE	32.33
SURVEY SCORE - Homelessness	10
FINAL SCORE	80.66
AMOUNT REQUESTED FY20/21	\$40,000
AMOUNT ALLOCATED FY 20/21	\$28,272
AMOUNT REQUESTED FY 21/22	\$35,000
AR Allocated FY21/22	\$20,042

Reasons to Fund

- Flexible - work with City of Tempe to partner responding to needs
- Based in Tempe - accessible
- Addresses real- time conditions in Tempe
- Need for service is great and growing
- COVID creates a continued need, that will grow
- Request for funding is reasonable and thoughtful. They are not asking for an increase

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

UMOM New Day Centers

PROGRAM:

Family Emergency Shelter

SUMMARY:

Programs and services provided help families from Tempe become sheltered and to stabilize, so they can gain, obtain, and maintain safe and permanent housing. Each family will receive case management focused on individuated goals to help end their homelessness.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	44.28
CONSENSUS INTERVIEW SCORE	38.29
SURVEY SCORE - Homelessness	10
FINAL SCORE	92.57
AMOUNT REQUESTED FY 20/21	\$100,000
AMOUNT ALLOCATED FY 20/21	\$67,647
AMOUNT REQUESTED FY 21/22	\$100,000
AR Allocated FY21/22	\$65,719

Reasons to Fund

- Clear that funding is for Tempe families
- Cost effective way to spend money-supplement funding from other sources, collocative and leveraging in funding
- Creative with partnerships, especially with Boys and Girls Clubs
- Clarity around their goals as an agency and with their Emergency Family Shelter
- Wrap-around services are comprehensive for families and individuals
- Housing and income-providing a clear pathway towards a stable housing solution
- Lowest barrier shelter in Maricopa County
- Trauma informed care services



Reasons Not to Fund

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	United Food Bank
PROGRAM:	Emergency & Supplemental Food Assistance
SUMMARY:	Supports and strengthens the United Food Bank's food distribution network throughout the city of Tempe to stabilize the lives of hungry low-income people.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	47.44
CONSENSUS INTERVIEW SCORE	40
SURVEY SCORE - Working Poor	9
FINAL SCORE	96.44
AMOUNT REQUESTED FY 20/21	\$20,000
AMOUNT ALLOCATED FY 20/21	\$13,675
AMOUNT REQUESTED FY 21/22	\$25,000
AR Allocated FY21/22	\$24,111

Reasons to Fund

- Help many other organizations feed people.
- Directly assist 15 agencies in Tempe (also mentioned ICNA and Hallman Elementary)
- Provide \$2M to other agencies who in turn provide food to those in need (Tempe-specific)
- Efficiency with only 4% overhead
- Long history of success
- Demonstrate good planning, innovation, and foresight to have their capital improvements in place

Reasons Not to Fund

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: Valley of the Sun YMCA

PROGRAM: Emergency Childcare, Preschool, Y Academy & Meals Programs at Tempe Family YMCA

SUMMARY: Offers childcare, preschool, Y Academy classroom for virtual learning, and meal programs, for Tempe children to develop intellectually, physically, socially, and emotionally. Curricula includes health and wellness, academic support, STEAM education, leadership development, service learning, arts, and global learning.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	40.98
CONSENSUS INTERVIEW SCORE	38.50
SURVEY SCORE - Children & Youth	8
FINAL SCORE	87.48
AMOUNT REQUESTED FY 20/21	\$0
AMOUNT ALLOCATED FY 20/21	\$0
AMOUNT REQUESTED FY 21/22	\$10,000
AR Allocated FY21/22	\$6,210

Reasons to Fund

- Providing a critical service
- No one is turned away
- Using the same scale as DES to provide scholarship
- They responded to COVID and changed their scope of work to respond - essential worker
- mental health first-aid and their response to children's needs is admirable
- Agility to emerging new needs

Reasons Not to Fund

- Would like to see transportation provided to all children
- limited open hours for services - keeping in mind the needs of families

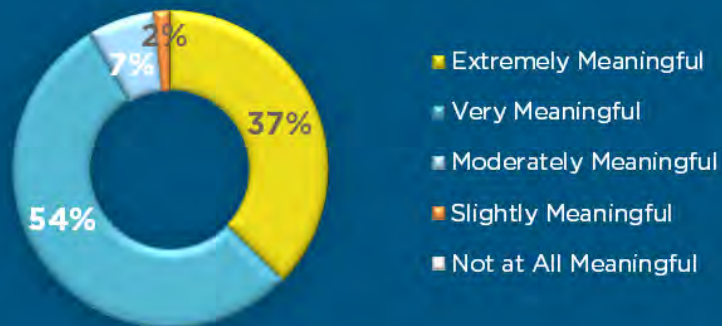
Other Relevant Comments



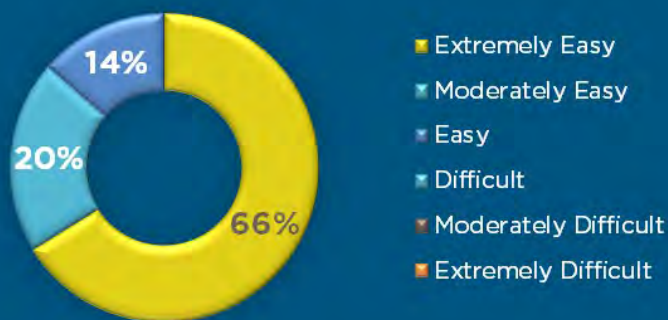
VOLUNTEER FEEDBACK

Agency Review Volunteer Feedback Survey 2021

How meaningful was your Agency Review volunteer work?

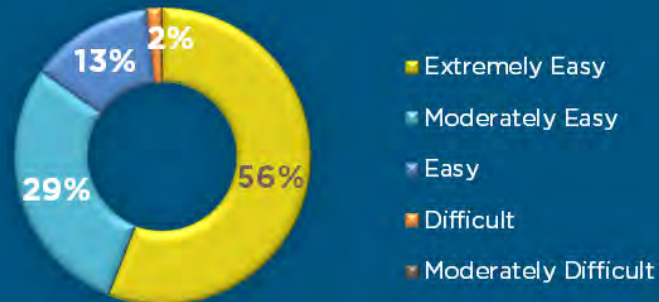


How easy/difficult was it to receive required training?

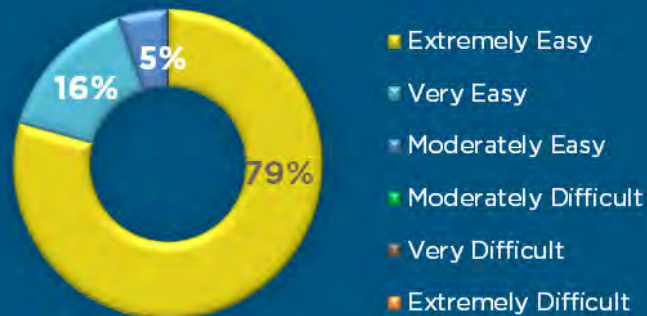


VOLUNTEER FEEDBACK

How easy/difficult was it to manage technology for virtual meetings?

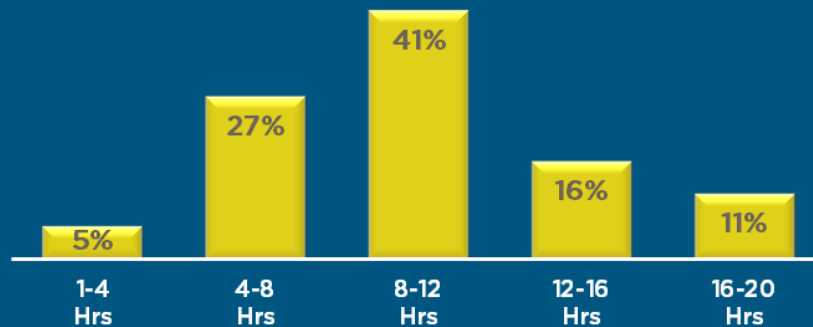


How easy/difficult was it to work with TCC staff?

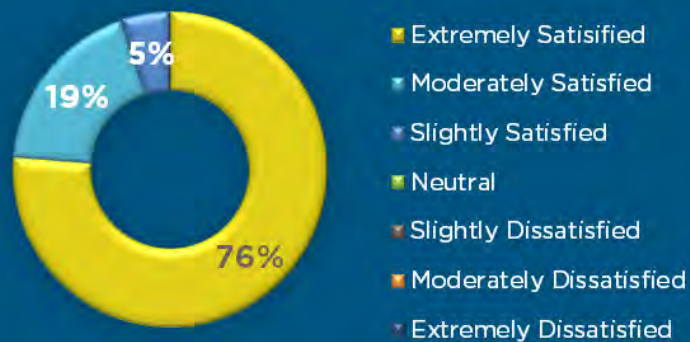


VOLUNTEER FEEDBACK

How much time did you spend evaluating agency proposals, attending training and interviews?



Overall, how satisfied were you with this volunteer experience?



VOLUNTEER FEEDBACK

What did you learn during your volunteer experience that you would share with people who are thinking about volunteering next year?

- I learned just how important this process is. TCC really makes an impact on the services the people of this city need by funding the agencies we choose in AR. I honestly felt like it was a privilege to be a part of the process, and I truly and humbled to be a part of something so powerful.
- I was proud and delighted to learn how caring the city of Tempe is. This volunteer experience was a great way to learn about the organizations, the services offered, and the people who make it all happen.
- This process is a wonderful way to know about the work with the vulnerable populations in the city of Tempe and the amazing work nonprofits are doing to combat disparities or underserved populations.
- Great way to contribute and learn about Tempe
- The City of Tempe is unique seeking input for grant issuances through volunteerism. The City gives the residences a voice. Put in the time if you want your voice heard.
- Seeing the variety of volunteers helping out with this project. It is nice seeing people from different fields and age groups helping because it provides different perspectives and viewpoints that can help with the process.
- Needs in our community, obstacles, importance of grant programs, empowering to serve in my community.
- It's a great way to learn more about what is happening in Tempe
- I was impressed by the extensive network of service providers and by how thoughtful and well-designed their programs seem to be.
- You really get to help make a difference and shape the change you wish to see in this community.
- Volunteering is an excellent way to learn more about the amazing work being done in Tempe community!
- I learned a great deal about how the city of Tempe evaluates social programs and how the programs are funded. It was eye opening in terms of the need and the work. It is very meaningful work.
- I learned that there are many agencies that serve identified Tempe populations, usually those most in need of support.
- Not sure other than to jump in and learn.
- Each time I have participated, I have learned more about Tempe and the people who live here.
- I developed a greater awareness of the funding process, as well as the depth of services supported by the City of Tempe.
- Just how important these agencies are to the health of our community.
- It was helpful for me to have the information about the proposals I was reviewing printed out and put into separate folders so that I could write on them. When it was time for the interviews, I was very familiar with each organization. I had six and was anxious about keeping them up with the details of each. Having a system to do this made me more comfortable about the process.
- As mentioned previously, this experience is great because it allows you to see the organizations Tempe works with and what they do.
- I would let them know that it is a very rewarding experience and it is inspiring to hear about what these organizations are doing to try and help our community.
- How good it makes one feel to do something for our community

VOLUNTEER FEEDBACK

- This volunteer opportunity is a great way to learn about the NEEDs in our community and the agencies that provide the services to our neighbors.
- Amazing non-profits doing great work in Tempe!
- Become a volunteer and help make a difference in your community. You are changing lives.
- It was rewarding to a part of sharing our city's means and resources with various well-deserving entities who are trying to help cultivate health, wellness, safety and security. It opened my eyes to other needs the city may have.
- Make sure to carefully study the process.
- This is a volunteer position in which you can directly tie your volunteer experience into impact on the Tempe community.
- There are a lot of groups doing a lot of good work out there.
- I'm a newbie to Tempe. Very impressed with the variety of the local non-profits.
- You get a much better appreciation for the wide variety of services and programs available to Tempe residents who may need them. Also, that more money needs to be allocated from the City budget to help provide these services.
- There's a lot of need out there, and it covers more ground than you think. Agency Review definitely shows you how many different groups are out there making a difference!
- I think it will be a tough learning curve for some volunteers if they have no experience in understanding the non-profit world and/or knowledge of some of the services in our community.
- The process is inclusive and volunteer input makes a difference in the outcome.
- There are continually wonderful, caring agencies dedicated to helping our citizens and TCC has a very fair process for allocating grant money
- This directly impacts our community in more ways than most people realize
- The group is thoughtful and considerate of the factors contributing to the nonprofit agencies. The assessment and questions showed genuine involvement and understanding of nonprofits.
- Just how much you learn about all the agencies doing good work in Tempe.
- I learned so much about our fragile populations and am reminded of what is so good in our community. Tempe truly is a place with a big heart.
- I learned so much about the service providers! I now know how important it is to fund these programs. I'm going to contribute through my water bill.

If you could make any changes to the Agency Review process, what would you change?

- I did prefer in-person but understand the pandemic! The technology did make it easier to participate.
- I wouldn't. It was very easy and ran smoothly.
- All good.
- Clearly delineate the three scoring components of the overall score for each proposal to new reviewers: average initial proposal review score; consensus interview score; target population score. Think about rewording the funding descriptors category. "Reasons to Fund Proposal" is appropriate and "Areas of Concern" may be more appropriate than "Reasons Not to Fund" Make it clear to interview committees that they have the discretion to recommend partial funding if the amount requested seems inappropriate for some reason: too high for services proposed; too large a part of the overall agency budget, etc.
- Separating the three categories into their own ranking system. Crisis seems to be always over self-sufficiency.
- Continue to explore the right balance of how to review and ask questions on the finances. Perhaps adding official finance questions that are higher level and subjective, which could spur a higher number of finance follow-up questions for the agency.

VOLUNTEER FEEDBACK

- I can't think of anything. It was a pleasure, in addition to informative and meaningful.
- Budget info., such as the requested amount being about \$900,000 over available allocations, given at the same time that applications are reviewed. Also, for the sake of transparency, reviewers should be given fiscal data that states which agencies had previously been given funds, how many years, and at which percentage of requested funds.
- A couple times the critical info arrived really late, meaning I had to "volunteer" my evening and/or weekend. It would be nicer to have sufficient time to choose when to allocate those hours.
- More visibility to compare similar agencies.
- If possible, randomly assign volunteers to agencies to avoid possibility of bias.
- The point system for the evaluation portion could have been shared prior / or explained better.
- For training, walk new volunteers through a 'sample' proposal all the way through the software for locating the documents, finding where the information would be in the proposal's narrative and then scoring.
- The format of the interviews could be better. Rather than just answering questions each should be asked to follow a similar format and give an overview of the specific program they were applying for grant dollars. This inconsistency in format made some agencies appear less polished than others.
- Nothing, I think we have fine-tuned the process!
- In general, I would look for opportunities to simplify and try to identify just what information is most meaningful for assessing a program. The final review meeting took much longer than I feel was necessary. I realize gaining consensus with a large group takes time, but I felt we could have gotten to the final decision much more quickly.
- I think the process this year was different than usual, so the only change I'd make is my own approach to the process now that I know what to expect. Specifically, I'd prepare and ask more questions.
- To have a more detailed rubric for the ZoomGrants portion (e.g. what might a 5 warrant instead of a 2?)
- I would prefer to see audited financials vs. the 990 if those were available.
- It would have been much easier in all aspects if we could have done it in person. I totally understand why it had to be done virtual. I am looking forward to having a face to face experience.
- I have already sent over a few corrections needed to the scoring rubric and training guide. In addition, if an agency doesn't provide a 990, which many key questions are based upon, it would be good to get the doc added to the app immediately vs. leaving all those gaps and possibly still not having the 990 for agency interview.
- Scoring of the interview was a little wonky. For example, if we had to rate them on answering budget questions and we didn't ask them a question on budget we were required to give them full points. In addition, not enough background on the agency's history with TCC was given.
- Better understanding of all human services provided by City of Tempe.
- Better instructions on the grant website, navigation was frustrating. Consulted with a seasoned volunteer who walked me through the navigation.
- As a newbie, it was sometimes difficult to get a word in.
- Financial ratings were very difficult to determine.
- I would like a simple agenda when reviewing the grant requesters. Being new, I was unsure of how the meeting flowed.
- The questions the volunteers are asked to rate the agency applications on should be direct questions asked in the applications. It's difficult to rate the application for questions they were not asked to answer.
- More training related to the 990 questions (#11-15) if we will continue to be expected to provide feedback/input for those questions.

VOLUNTEER FEEDBACK

- Nothing. It is a well-run process with thoughtful leadership.
- Excellently organized.
- I'd love to be able to control the spreadsheet during the consensus process. I know it's not possible, but it was a little frustrating not to be able to scroll when I wanted to.
- It was confusing that the applicant questions and the ones we responded to were not the same. There was a lot of searching, rereading, etc. to find the answers to some of the questions. Also, there needs to be more training to answer the financial part, especially looking for their indirect cost ratios. You can make this a separate question by asking the applicants what is their % of indirect costs compared to direct service costs.
- I'd probably be easier for the volunteers if the documents sent out were PDFs/fillable PDFs instead of word documents.
- There needs to be fewer people on the review panel. We had 8 or nine people. Also new community volunteers should be screened better and limited as I continue to find that they do not have the in-depth training or understanding of what it means to evaluate a proposal. Just because an agency provides an important service should not earn them an automatic ten. They need to appropriately answer the questions in their proposal and respond to the questions asked. There is a lack of understanding by reviewers as well as agencies as to what is an outcome measure.
- I think we could skip the Zoom training part.
- While I appreciate the continuous improvement year over year, I wish we could have a bit more consistency in our final criteria.
- Meet in person.
- As this is my first year, I don't think I have any process improvements. Just learning the ropes!
- Let's do it virtually next year, too, but increase the interview time to 45 minutes.
- TCC made the process as easy and impactful as possible. They did a great job. Hopefully my personal schedule is better next year.

General Comments

- Democracy depends on an educated citizenry, and one of the best ways to understand our democracy is through participation in it. Agency Review is a unique and important form of public participation that enables residents learn about on the groundwork that agencies do to help make the lives of people better and to have a say in how budget are allocated. The process should be expanded to more areas of government's work!
- As a community member and Licensed Clinical Social Worker, I appreciate the opportunity to participate in the social services grant funding process. It is important to me to give back to my community. The process continues to be the best I have experienced in many years of being involved in grant reviewing and grant management.
- Kim did a wonderful job of organizing the review process - particularly during COVID. She adjusted extremely well.
- Kim was really helpful. This was my first AR, it was virtual, so it was kind of crazy to me. Kim made everything so much easier by being available to answer questions, and by communicating very clearly, the deadlines and the absolutes that needed to be completed. She is super patient, very warm, and very knowledgeable. The process really was not as difficult as I first thought. I appreciated the online training, as well as the training materials. I appreciate Octavia Harris as well. She is the reason why I was aware of the opportunity to serve the city I work for, in a completely different capacity. I appreciate the work that you do.
- It is commendable that the City of Tempe maintained the agency review process via Zoom during the covid-19 pandemic.
- Happy with the process.

VOLUNTEER FEEDBACK

- Kim is awesome and appreciate what everyone does to make this possible.
- Every year, the process continues to be more and more enjoyable, organized and tailored to the highest needs of Tempe residents!
- Thank you for your help and patience!
- I very much enjoyed working with Kim and the group as well as feeling more involved in Tempe.
- City employees did an excellent job given the circumstances.
- I would imagine staff was trying to showcase the longevity of some of the volunteer staff, but harping on this in every meeting (when introducing yourself please share how long you have been doing Agency Review, i.e.) made it appear that new volunteers were not as valued. I would make a case that new volunteers and voices are more valuable to the process.
- I encourage the City Council to put more funding into agency review.
- It was lovely seeing the process as well as how many great organizations Tempe works with!
- I really enjoyed learning more about these agencies. Since I have worked for nonprofit organizations for over a decade, I understand the struggles they face in meeting deadlines and completing these types of applications. Oftentimes you are understaffed and wearing many different hats!
- Satisfying and worthwhile.
- Looking forward to an agency visit to round out the whole learning curve on this process. Grateful for the opportunity to participate this year.
- Staff did a great job with online interviews.
- The amount of time and care Tempe takes in the process of evaluating, scoring, interviewing, deciding on amounts to be received by the agencies is above par. Also, it is phenomenal to see how Kim takes care of communicating with agencies that need to take a second look at their application or interview process so they can better communicate their work and goals for the next year.
- Thank you, Kim, for making this a great experience!
- As a new volunteer to this program, I was amazed at the programs and outreach the City of Tempe provides to its residents and the community in general. I am happy that I was involved in making a difference in my community.
- It seems the agency attracts alike-experienced volunteers after hearing introductions. If the agency wants this, I don't think it should advertise for any citizens without explaining that it would be great "if" a volunteer had "x,y,z" experience in "...."
- Kim did an amazing job! She was incredible to work with.
- Really enjoy this process and you get such good insight into what is going on in the life of our city!
- Kim does an excellent job of managing the process and leading the volunteer effort.
- Kim is amazing to work with! She is thoughtful and kind and responsive and a true joy to work with.
- Kevin Brown was great; he kept answering any question I had related to the 990!
- Very insightful. And that must have been challenging to shift this all to digital instead of in person. I can see how in person would be a much different experience, but this was more inclusive.
- Love the process. I think the committee and staff did an excellent job. I mentioned it yesterday but I'm curious as to why the interview and application are weighted differently.
- As a lifelong Tempe resident with a career in nonprofit operations, it's good to be a part of the other side of the grant funding process.
- The help from the lady who did the Excel spreadsheet was excellent. Her ability to show how the numbers worked with the various suggestions was extremely helpful.
- It was nice to see how well people worked together this year.
- Kim and TCC staff, as always, are remarkably professional and make things really easy.

VOLUNTEER FEEDBACK

- The process was very well-organized and staff responded quickly to questions from the volunteers. I also felt appreciated for my volunteer work, which is very important if you want folks to return next year.
- Thank you so much for offering this important volunteer experience.

APPENDIX – Agency Review Evaluation Scoring

Interview Worksheet and Scoring Rubric

APPLICATION EVALUATION Scoring Rubric

Please rank the following questions using the scale as indicated below.

Question #	Description	On a scale of 1 to 5 where...
1	Rank to what extent this program's design is described with clarity around what the program does, how the design is implemented, and what changes occur in people's lives because of the program.	1 is "Does Not" and 5 is "Significantly"
2	Rank to what extent this program currently collaborates with other stakeholders to meet the needs of their program participants.	1 is "Does Not" and 5 is "Extensively"
3	Rank the extent to which the agency provides well-trained and qualified staff to execute the program.	1 is "Does Not" and 5 is "Strongly Provides"
4	Rank to what extent this application makes a case for program need in Tempe.	1 is "Does Not" and 5 is "Extensively"
5	Rank to what extent this program is accessible to Tempe residents.	1 is "Is Not Accessible" and 5 is "Is Accessible in Tempe"
6	Rank to what extent this program serves a reasonable number of Tempe clients respective to the service offered.	1 is "A Minimal Number" and 5 is "A Significant Number"
7	Rank to what extent this program is addressing equity, diversity, and inclusion in their program design and implementation. Does the program use an "equity lens?"	1 is "Poor" and 5 is "Superior"
8	Rank to what extent this program's Outcomes are clearly stated and measurable.	1 is "Are Not" and 5 is "All Are"
9	Rank to what extent the Indicators are specific and quantifiable.	1 is "Poor" and 5 is "Superior"
10	Rank the quality of this application, based on: agency provided all required documents, answered all questions clearly and completely; made a case for need using statistics and citing sources; and explained their ability to provide quality services.	1 is "Poor" and 5 is "Superior"
11- 15	Financial Questions – please see details below.	

APPENDIX – Agency Review Evaluation Scoring

Interview Worksheet for Volunteer Panel

	Score
PROGRAM CONSIDERATIONS	
<p>Agency representative(s) adequately presented a program description.</p> <p><i>Guidance Points (if applicable)</i></p> <ul style="list-style-type: none"> 3 Clear program description and answers to questions 2 Program theory/program design that is clearly explained 1 Best practices are cited and will be implemented in this program 3 Agency sited historical ability to conduct a successful program of this kind 1 Staffing model appears appropriate and staff are adequately trained 	
<p>Agency representative(s) answered all <u>program related</u> follow-up or in-person questions or offers to submit follow-up information regarding unanswered questions.</p> <p><i>Guidance Points (if applicable)</i></p> <ul style="list-style-type: none"> 3 Clear program description and answers to questions 2 Program theory/program design is clearly explained 1 Best practices are cited and will be implemented in this program 3 Agency sited historical ability to conduct a successful program of this kind 1 Staffing model appears appropriate and staff are adequately trained 	
Program Subtotal – (Possible 20 pts)	
FINANCIAL HEALTH AND BUDGET CONSIDERATIONS	
<p>Agency representative(s) adequately answers all <u>financial</u> related questions or offers to submit follow-up information regarding unanswered questions.</p> <p><i>Guidance Points (if applicable)</i></p> <ul style="list-style-type: none"> 3 Clear answers 2 Demonstrate they are financially sound 	
Financial Health and Budget Subtotal – (Possible 5 pts)	

APPENDIX – Agency Review Evaluation Scoring

SERVICE NEED CONSIDERATIONS	
Agency makes a clear case for service need in Tempe. <i>Guidance Points (if applicable)</i> <ul style="list-style-type: none"> 2 Compelling statistics supporting need 2 Services are provided in Tempe/location 1 Uniqueness of service provided 1 Serving people with co-occurring needs 2 Meeting the needs of one of the six priority populations 1 Serving more than one population 1 Offering additional services clients may take advantage of which are NOT funded by these Agency Review dollars 	
Service Need Subtotal – (Possible 10 pts)	
DISCRETIONARY POINTS	
<i>Guidance Points (if applicable)</i> <ul style="list-style-type: none"> 1 History of solid and successful partnership with City of Tempe 1 Leveraging resources and partnerships 1 Creativity 1 Addressing barriers like transportation or cost of program 1 Addressing Equity, Diversity, and Inclusion 	
Discretionary Points Subtotal – (Possible 5 pts)	
GRAND TOTAL – (possible 40 pts)	

Does the amount requested seem reasonable for this proposed program?	Yes	No
If no, provide a brief explanation:		

Reasons to Fund:

Reasons <u>not</u> to fund:

Signatures of Reviewer/s:



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