The Tempe Community Council (TCC) identifies and supports needed human service programs. In 2021, TCC hired Corona Insights, a third-party research and evaluation company, to conduct a comprehensive human services needs assessment.

Read the entire assessment report at TempeCommunityCouncil.org/Needs-Assessment

**PROCESS**

- Advisory Team Input
- Demographics and Mapping
- Statistically-Valid Resident Survey
- Provider and Partner Survey
- Mental Health Focus Group
- In-Depth Resident Interviews
- Prioritization Summit

**FINDINGS**

**HOUSING**

*Trends: 2010 to 2019*

- Renting became more common (53% to 59%)
- Rented households became slightly more crowded
- More seniors began renting (21% to 27%)
- Rent prices increased, but so did income

*Current State*

- 17% of surveyed residents worried a lot about needing to move
- 5% were evicted or forced to move in the past year

**MENTAL HEALTH**

- 46% of surveyed residents had a day when their mental health was NOT good in the past month, yet only 8% of those surveyed were getting the help they needed to access mental health care.

- 26% of human service providers mentioned mental health problems when describing COVID’s impact on the people they serve.

% of Tempe organizations that are over capacity to help residents address...

- **45%**...alcohol or drug use
- **38%**...finding housing
- **37%**...accessing mental healthcare
## HOMELESSNESS

Among residents experiencing homelessness (35 respondents)...

- **Seniors**
  - Half lived in Tempe for 5+ years
  - 52% worked at a job in past year
  - 84% were age 35 to 64
  - 53% rode public transportation
  - 12% were single parents

- **Youth**
  - 47% of all children living with single-moms live below 150% of poverty.
  - 7% of surveyed residents need help or more help for problems their kids were having.

- **Disabled**
  - Among surveyed residents, 18% reported that a disability, handicap, or chronic disease kept them or someone in their household from fully participating in typical activities.
  - 8% said they need help or need more help overcoming a disability.

- **Foreign Born**
  - Tempe residents who are foreign born are more likely than other residents to live below 150% of poverty.
  - 8% of surveyed service providers teach English, and 4% listed English language instruction as a top action area.

### Residents experiencing homelessness were...

- 8x more likely to have alcohol/drug problem
- 6x more likely to have run out of food
- 5x more likely to have experienced violence

### RESIDENTS’ RESOURCES

<table>
<thead>
<tr>
<th>Resource</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smart phone</td>
<td>94%</td>
</tr>
<tr>
<td>Health insurance</td>
<td>92%</td>
</tr>
<tr>
<td>A checking or spending account</td>
<td>91%</td>
</tr>
<tr>
<td>High speed internet at home</td>
<td>88%</td>
</tr>
<tr>
<td>Reliable car and car insurance</td>
<td>87%</td>
</tr>
<tr>
<td>Home or renter’s insurance</td>
<td>82%</td>
</tr>
<tr>
<td>Credit card</td>
<td>80%</td>
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<tr>
<td>Dental insurance</td>
<td>76%</td>
</tr>
<tr>
<td>Savings account with more than $100</td>
<td>72%</td>
</tr>
<tr>
<td>Family or friends close by</td>
<td>68%</td>
</tr>
<tr>
<td>Retirement savings account</td>
<td>66%</td>
</tr>
</tbody>
</table>

### COMMUNITY CHALLENGES

- Housing and homelessness
- Mental health
- Including people with disabilities
- Lack of funding
- Prevention
- COVID
- Lack of workers
- Youth and education
- Other

### COMMUNITY STRENGTHS

- A willingness to look for creative solutions.
- Dedicated employees and strong volunteer base.
- Compassion shown for those who need help.