

2021 Human Services Needs Assessment Summary



PROCESS



The Tempe Community Council (TCC) identifies and supports needed human service programs. In 2021, TCC hired Corona Insights, a third-party research and evaluation company, to conduct a comprehensive human services needs assessment.

Read the entire assessment report at TempeCommunityCouncil.org/Needs-Assessment



FINDINGS

HOUSING



Trends: 2010 to 2019

- Renting became more common (53% to 59%)
- Rented households became slightly more crowded
- More seniors began renting (21% to 27%)
- Rent prices increased, but so did income

Current State



- 17% of surveyed residents worried a lot about needing to move
- 5% were evicted or forced to move in the past year

MENTAL HEALTH

46% of surveyed residents had a day when their mental health was NOT good in the past month, yet only 8% of those surveyed were getting the help they needed to access mental health care.



26% of human service providers mentioned mental health problems when describing COVID's impact on the people they serve.

% of Tempe organizations that are over capacity to help residents address...

45%
...alcohol or drug use

38%
...finding housing

37%
...accessing mental healthcare

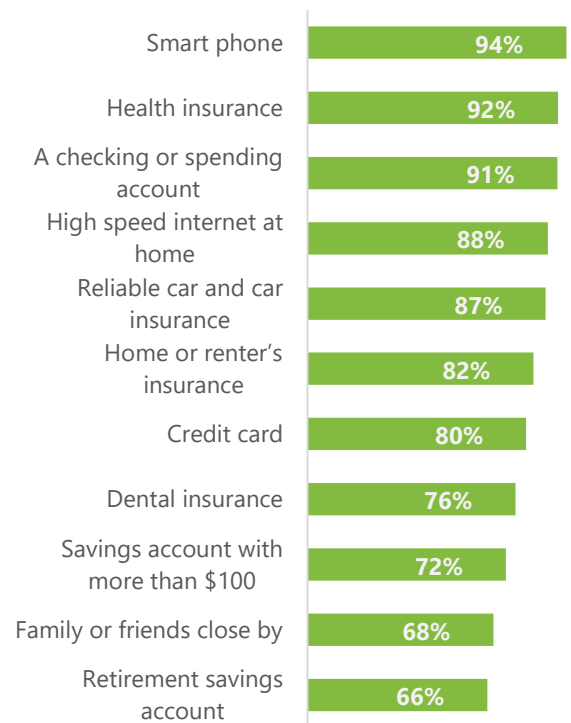
HOMELESSNESS

Among residents experiencing homelessness (35 respondents)...

Half lived in Tempe for 5+ years	86% had health insurance
52% worked at a job in past year	69% had access to food stamps
84% were age 35 to 64	75% had a cell phone
53% rode public transportation	22% had nearby friends or family
12% were single parents	

Residents experiencing homelessness were...
8x more likely to have alcohol/drug problem
6x more likely to have run out of food
5x more likely to have experienced violence

RESIDENTS' RESOURCES



Seniors

- Tempe's seniors are less likely than other residents to experience poverty.
- They are more likely to live alone, but less likely to feel lonely or have poor mental health.



Youth

- 47% of all children living with single-moms live below 150% of poverty.
- 7% of surveyed residents need help or more help for problems their kids were having.



Disabled

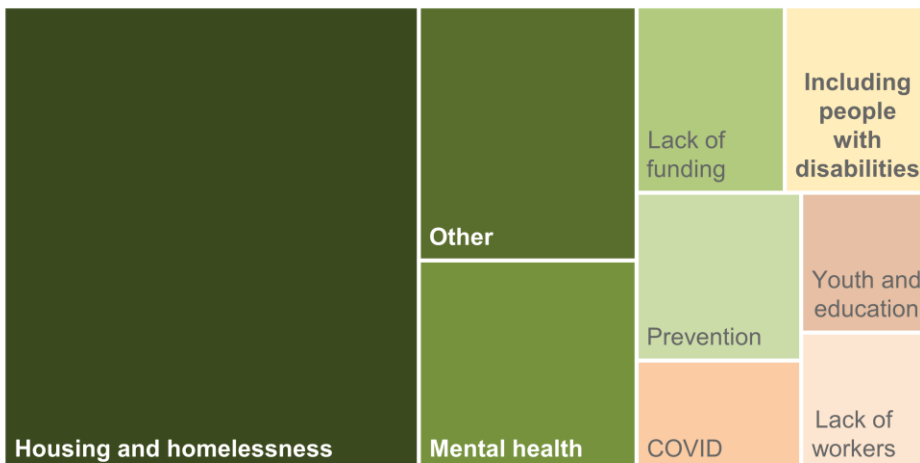
- Among surveyed residents, 18% reported that a disability, handicap, or chronic disease kept them or someone in their household from fully participating in typical activities.
- 8% said they need help or need more help overcoming a disability.



Foreign Born

- Tempe residents who are foreign born are more likely than other residents to live below 150% of poverty.
- 8% of surveyed service providers teach English, and 4% listed English language instruction as a top action area.

COMMUNITY CHALLENGES



COMMUNITY STRENGTHS

- “ A willingness to look for creative solutions.
- “ Dedicated employees and strong volunteer base.
- “ Compassion shown for those who need help.