



Agency Review FY 2022-23 COMMUNITY RECOMMENDATIONS



Community helping individuals and families move out of crisis, establish stability and maintain self-sufficiency.

Because we are Tempe.



TEMPE
Community
Council



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Tempe, Arizona 85281



To the Tempe Community,

The Agency Review (AR) process was initiated in 1985 by Tempe Community Council (TCC) on behalf of the City of Tempe with the goal of being community-driven, fair, transparent, accountable, and defensible in distributing Tempe tax dollars to support human services for its residents. The City of Tempe cares about all social service providers and social issues in its community. No one issue is more important, nor more worthy of investment than another. We are extremely proud that Tempe leads its peer communities by having such an extraordinary level of involvement of its citizenry in this process each year.

The collective sources of Agency Review dollars are essential to offer supportive services not already provided through the City's Human Services Department. External partner agency programs funded through the AR process complement the great work already being offered by the City.

Each year, the AR process is competitive, and every year, the volunteer reviewers remark on the high caliber of programs and funding applications submitted. However, difficult decisions must be thoughtfully made as part of the AR process. It is our community-centric approach to funding services and programs how we come to consensus for these recommendations.

As we return to a pre-pandemic workplace, the transformation of social service delivery continues to evolve. The non-profit sector has demonstrated agility through the upheaval of COVID-19. Many agencies have launched new services, expanded existing services, or changed how they operate and serve their communities. Creativity with communications, technology, and even fundraising is evident. Notably too, is the number of agencies who have increased their work around the deep social inequities that have been illuminated through these times, and many are using this moment to advocate for systemic change.

Many agencies also report they are concerned the needs of the most vulnerable are outpacing the capacity to serve, especially at a time when they were already underfunded prior to COVID-19. Agency partners are piecing together funding from many resources to serve our citizens. In some cases, our financial contribution to their programs' budget is less than 10%, yet our citizens are welcomed and have full access to all services and programs.

Our non-profit partners are very grateful for the City of Tempe's financial support and diligently seek other partnerships to ensure continuation of services. Their creativity and collaborations serve all of us well. However, as funding sources become scarcer and COVID grants end, the issues in our community continue to increase.

This year, agencies have requested \$2,243,990 (a 12% increase over last year's request of \$1,998,956) and \$1,102,610 over the anticipated budgeted amount of \$1,141,380.

Our AR community volunteers together recommended distribution of the estimated \$1,141,380 be provided to 43 agencies with 52 programs serving Tempeans in need. Those services include programs that serve people experiencing homelessness, the working poor, survivors of sexual and domestic violence, individuals with disabilities, youth, and older adults.

While partner agencies have been stepping up to the challenges again this year, volunteers - the lifeblood of many nonprofit organizations - have also been leading the way by stepping up to help during this pandemic. For TCC and the City of Tempe, over 55 volunteers were trained to participate in the AR process this year. These volunteers dedicated over 1,100 hours over a four-month period, to participate in a survey, read and evaluate grant proposals, interview agencies, and to make funding recommendations to present to Tempe's City Council. After this stage of the process, these volunteers will attend site visits, participate in community roundtable discussions, and may become involved with TCC board committees.

As co-chairs of TCC's Community Impact Committee, it is our privilege to assist with the distribution and monitoring of the human services funds on behalf of the City of Tempe.

Tempe Community Council is committed to doing its part in the coming year to raise additional funds to support the city's human services investment, and we will continue to improve on the funding process to prioritize meaningful outcomes.

We would like to thank and acknowledge our volunteers who dedicated their time and valuable insight to this process, to the agencies who applied for funding, as well as the TCC staff who assembled the information and managed the process.

Together we are fulfilling TCC's mission of connecting those in need with those who care. Together we are Tempe.

Linda Martin
Co-Chair
Community Impact Committee
TCC Board of Directors

Nancy Blevins
Co-Chair
Community Impact Committee
TCC Board of Directors

2022 Agency Review Volunteers



Colleen Bivona
Nancy Blevins
Kevin Brown
Michele Brown
Marion Cholieu
Laurel Des Lauriers
Jacqueline Destremps
Ilene Dode
Sherrie Eckert
Laura Fox
Lisa Groom
Joseph Hicks
Benjamin Hudson
Kara Karaniuk
Kiyomi Kurooka
Rachel Lambert
Michele Lawson
Shereen Lerner
John Linda
Joanne Loeza
Tamara Luckett-Cavanaugh
Linda Martin
Terrisa Mays
Nettie Meier
Charlie Meo
Mary Mezey
Robert Miller
Megan Monaghan-Hughes
Eliana Morrison

Victoria Normandin
Gerald O'Neil
Joan Phillips
Elba Quintero
Chris Rabussay
Dorothy Rasmussen
Linda Redman
Glen Reeves
David Reynolds
Rene Roelants
Kira Russo
Kathleen Rutowski
Katherine Schmidt
Kaylin Shady
Barry Siff
Nicole Spracale
Chariti Stern
Joel Stern
Madeleine Stilwell
Kelly Taylor
Layna Taylor
Genevieve Vega
Joyce Vesper
Julia Vinton
Shauna Warner
Stephanie Weeden
Brandon Willey
Christa Zamora

About Their Experience

"This volunteer opportunity opened up my eyes to a wide variety of services and programs in our city, which I was not aware of. It was a wonderful learning experience, as well as thought provoking."

"It was a great opportunity to work with "like-minded" people wanting to help those in need in their community."

"It's a great way to learn about agencies and services that are available for Tempe residents, and to meet other volunteers who are helping to make a difference in Tempe."

--AR Volunteers

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FUNDING SOURCES

Projected Human Services Funding Sources for Fiscal Year 2022/23

The City of Tempe is generous in their support of human services. For FY 22/23 the City of Tempe will contribute \$1,100,000 in unrestricted funds to provide human service funding through this process known as Agency Review. Tempe Community Council (TCC) engages citizens living and working in Tempe to provide recommendations for these funds to Tempe City Council. In FY 2021-22 City Council committed to providing a static amount of \$100,000 be added to the total General Fund amount to replace the Display Panel Revenue which fluctuated annually. For FY 22-23, City Council provided supplemental funds of \$187,740.

City of Tempe General Fund	\$1,100,000
City of Tempe Supplemental Funding	\$187,740
Together Tempe Utility Bill Donations	\$40,000
Together Tempe TCC Donations	\$1,380
Total Funding	\$1,329,120

Together Tempe Funds - Utility Bill Donations

Throughout the year, the City of Tempe provides an opportunity for citizens to support Together Tempe by including an additional dollar or more through their monthly utility bill payment. This past year, \$40,000 was generously donated by Tempe residents through this effort and is being included as a funding source for this human services distribution in FY 2022/23. Thanks to the dedicated utility customers of Tempe who have given each month over the year. Collectively, their dollar donations provided a significant contribution and will have a positive impact on the programs and services being offered to Tempe residents through the Agency Review process.

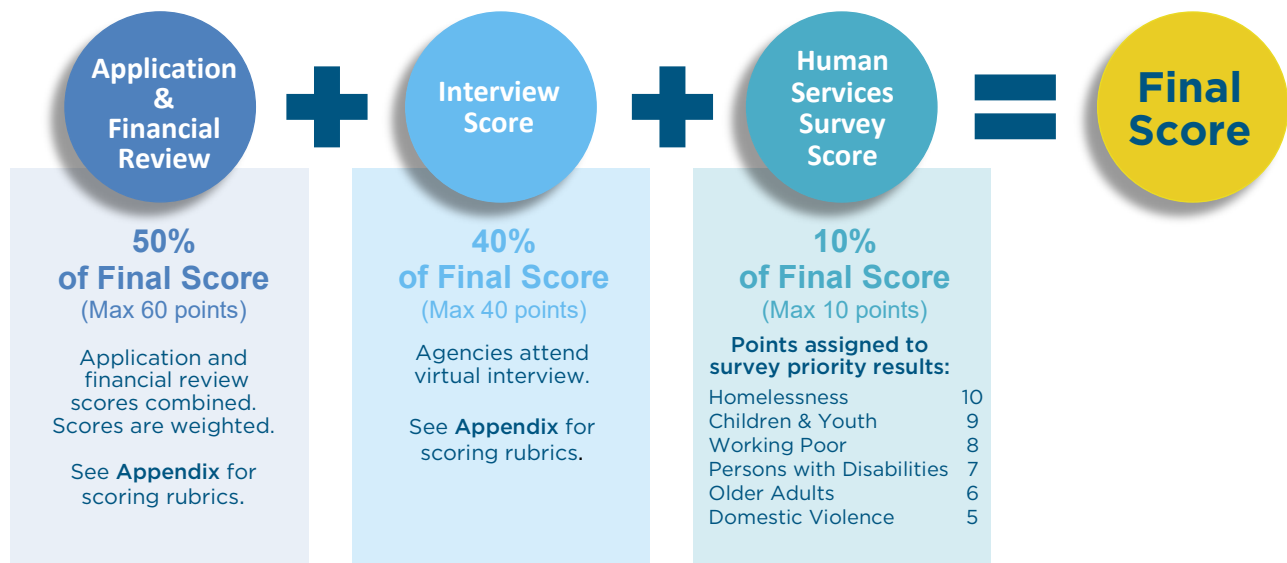
Together Tempe Funds - TCC Contribution

This year, Tempe Community Council is providing \$1,380 of Together Tempe dollars as an additional resource to the FY 2022/23 Agency Review distribution. This contribution is possible from generous donations by community members who gave to TCC specifically for Together Tempe.

FINAL SCORE AND FUNDING REDUCTION FORMULA

Final Score

To determine a **Final Score** each program application was evaluated and rated as listed below. One portion of the scoring includes the priority survey results of target populations, as determined by the community at large. This year, a comprehensive community needs assessment was conducted by Corona Insights, a Denver-based research and consulting firm. The effort was commissioned to evaluate human services need in Tempe at a time when the Covid pandemic was still at its height. Respondents, which include residents, service providers, business, faith groups, civic organizations, first responders and city employees, along with community experts helped to rank service priorities.

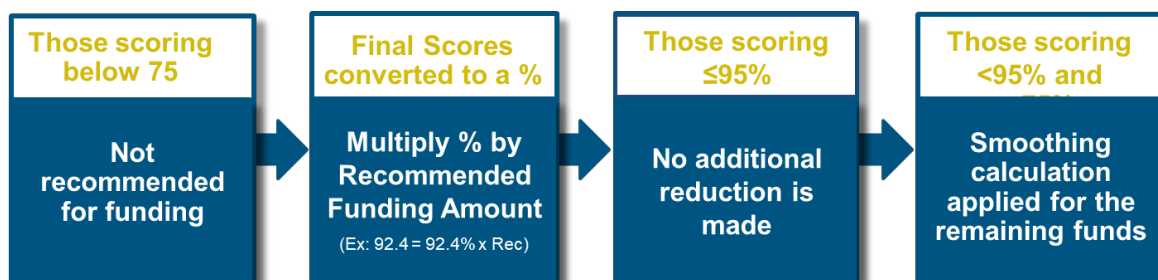


Requests and Recommendations

Agency Funding Requests	\$2,243,990
Funds Available to Allocate	\$1,329,120
Recommendations Less Available Funds	\$914,870

Funding Reduction

Attendees of the final consensus meeting generated the following reduction formula to determine the final recommendations.



FINAL RECOMMENDATIONS - OVERVIEW

AGENCIES & PROGRAMS BY FINAL SCORE						
Agency Name	Program	FY 22/23 Request	Final Score	Initial Rec	Formula % to Reduce	Final Rec
Tempe Community Action Agency	I-HELP Shelter	\$ 300,000	94.67	\$ 96,000	63.22%	\$ 70,675
Tempe Community Action Agency	Food Pantry Program	\$ 55,000	94.00	\$ 55,000	62.77%	\$ 40,204
Maggie's Place	Shelter Services at The Elizabeth House	\$ 50,000	93.77	\$ 50,000	62.62%	\$ 36,460
Child Crisis Arizona	Caring for Homeless Children and Youth	\$ 33,000	93.67	\$ 33,000	62.55%	\$ 24,038
Catholic Community Services of SoAZ dba Valley Center of the Deaf	Stabilizing Deaf Seniors	\$ 9,900	93.46	\$ 9,900	62.41%	\$ 7,195
Area Agency on Aging, Region One	Seniors Aging in Place	\$ 85,000	92.67	\$ 85,000	61.89%	\$ 61,255
Tempe Impacts Education Foundation	Connecting With Kids	\$ 16,000	92.56	\$ 16,000	61.81%	\$ 11,517
Tempe Community Action Agency	Community Action Program	\$ 160,000	92.34	\$ 160,000	61.67%	\$ 114,894
United Food Bank	Tempe Emergency & Supplemental Food Assistance	\$ 25,000	91.58	\$ 25,000	61.16%	\$ 17,806
Fresh Start Women's Foundation	Comprehensive Svcs to Support Tempe Women's Self Sufficiency	\$ 10,000	91.06	\$ 10,000	60.81%	\$ 7,081
Catholic Charities Community Services	My Sister's Place	\$ 25,000	91.00	\$ 25,000	60.77%	\$ 17,692
Future for KIDS	Discover Your Future Tempe	\$ 45,000	90.83	\$ 45,000	60.66%	\$ 31,788
Aster Aging	Older Adult Support Svcs	\$ 16,000	90.44	\$ 16,000	60.40%	\$ 11,254
Teen Lifeline	Crisis Services	\$ 20,000	90.33	\$ 20,000	60.33%	\$ 14,050
Advocacy31Nine	Educational Success for Foster Youth with Disabilities	\$ 37,500	89.63	\$ 37,500	59.85%	\$ 26,137
Save the Family Foundation of Arizona	Case Management and Homeless Housing	\$ 40,000	89.53	\$ 40,000	59.79%	\$ 27,851
notMYkid	Youth Prevention Education	\$ 15,000	89.30	\$ 15,000	59.64%	\$ 10,417
Tempe Community Action Agency	Senior Nutrition Program	\$ 85,000	89.17	\$ 85,000	59.55%	\$ 58,941
H.A.P.I. (HABlar Para Integrar)	H.A.P.I. (HABlar Para Integrar)	\$ 50,000	88.50	\$ 50,000	59.10%	\$ 34,412
Tempe Community Action Agency	Neighbors Helping Neighbors Program	\$ 65,000	88.33	\$ 65,000	58.99%	\$ 44,652
EMPACT - Suicide Prevention Center	Building Resiliency in Youth	\$ 7,330	88.17	\$ 7,330	58.88%	\$ 5,026
Save the Family Foundation of Arizona	Families, Adults, and Children's Empowerment Svcs (FACES)	\$ 40,000	87.93	\$ 40,000	58.72%	\$ 27,353
UMOM New Day Centers	Family Emergency Shelter	\$ 100,000	87.83	\$ 100,000	58.66%	\$ 68,306
Kids in Focus	Photography Mentoring Program	\$ 10,000	87.33	\$ 10,000	58.32%	\$ 6,792
Peer Solutions	Trauma Informed Primary Prevention (TI PP)	\$ 25,000	87.33	\$ 25,000	58.32%	\$ 16,979
Mountain Park Health Center	Mountain Park Health Center	\$ 69,661	86.29	\$ 69,661	57.63%	\$ 46,748
Central Arizona Shelter Services	Emergency Shelter Services for Tempe	\$ 40,000	86.16	\$ 40,000	57.54%	\$ 26,803
Tempe Community Council	Tempe Volunteer Income Tax Assistance (VITA)	\$ 16,000	86.00	\$ 16,000	57.43%	\$ 10,701
Big Brothers Big Sisters of Central Arizona	Tempe Mentoring Program	\$ 25,000	85.58	\$ 25,000	57.16%	\$ 16,639
Community Bridges	Tempe Mobile Community Outreach & Crisis Stabilization	\$ 28,905	85.17	\$ 28,905	56.88%	\$ 19,144
FSL (Foundation for Senior Living)	FSL Programs - Restorative Therapy	\$ 38,415	85.00	\$ 38,415	56.77%	\$ 25,393
Lost Our Home Pet Foundation	Reducing Barriers to Human Services	\$ 30,000	84.90	\$ 30,000	56.70%	\$ 19,807
EMPACT - Suicide Prevention Center	Survivors of Suicide Program	\$ 15,000	84.90	\$ 15,000	56.70%	\$ 9,903
Boys & Girls Clubs of the Valley	Greater Futures for Tempe Youth	\$ 50,000	84.50	\$ 50,000	56.43%	\$ 32,857
Circle the City	East Valley Neighborhood Partnership	\$ 25,000	84.50	\$ 25,000	56.43%	\$ 16,428
TCH - The Centers for Habilitation	Earning a Paycheck	\$ 20,000	84.00	\$ 20,000	56.10%	\$ 13,065
Lights Camera Discover	Tempe After-School and Summer Program	\$ 30,000	83.90	\$ 30,000	56.03%	\$ 19,574
A New Leaf	La Mesita Family Shelter	\$ 50,000	83.83	\$ 50,000	55.99%	\$ 32,598
Solari	211 Arizona	\$ 65,000	83.83	\$ 65,000	55.99%	\$ 42,377
Higher Octave Healing	Start With Music	\$ 17,042	83.50	\$ 17,042	55.76%	\$ 11,066
Carry Me Productions	Carry Forward Resource Advocates	\$ 29,125	83.11	\$ 29,125	55.50%	\$ 18,825
Dress for Success	Workforce Development and Job Training for Tempe Residents	\$ 35,000	82.94	\$ 15,000	55.39%	\$ 9,675
Community Legal Services	Legal Advocacy and Education for Low-Income Tempe Residents	\$ 10,000	81.58	\$ 10,000	54.48%	\$ 6,345
Paz de Cristo Community Center	Homelessness Relief Services	\$ 18,000	80.95	\$ 18,000	54.06%	\$ 11,331
TCH - The Centers for Habilitation	P.A.S.S. Program	\$ 9,500	80.50	\$ 9,500	53.76%	\$ 5,947
Raising Special Kids	Navigating Health Care and Education Systems for Tempe Families of Children with Disabilities	\$ 40,000	80.21	\$ 15,000	53.57%	\$ 9,356
A New Leaf	East Valley Men's Center	\$ 40,000	80.17	\$ 40,000	53.54%	\$ 24,938
Matthew's Crossing Food Bank	Meals to Grow - Student Hunger Relief Programs	\$ 20,000	79.50	\$ 20,000	53.09%	\$ 12,365
Sojourner Center	Reclaiming Their Voices: Domestic Violence Services for Tempe	\$ 45,296	79.03	\$ 45,296	52.78%	\$ 27,840
Best Buddies International	Best Buddies Inclusion Project	\$ 20,000	78.88	\$ 15,000	52.68%	\$ 9,201
A New Leaf	Sexual Violence Survivor Advocacy & Support Services	\$ 20,000	76.25	\$ 20,000	50.92%	\$ 11,860
Ability360	Tempe Home Accessibility Program (THAP)	\$ 77,316	75.77	\$ 77,316	50.60%	\$ 45,559
The Arc of Tempe	The Hybrid Arc	\$ 10,000	69.79	\$ 7,500	0.00%	\$ -
The Salvation Army	Tempe Social Service Program	\$ 25,000	64.83	\$ 25,000	0.00%	\$ -
		\$ 2,243,990		\$ 1,987,490		\$ 1,329,120

FINAL RECOMMENDATIONS - Crisis

CRISIS						
Agency	Program	FY 21/22 Request	FY 21/22 Final	FY 22/23 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Teen Lifeline	Crisis Services	\$ 20,000	\$ 12,423	\$ 20,000	90.33	\$ 14,050
Valley of the Sun YMCA	Emergency Childcare, Preschool, Y Academy and Meals Programs at Tempe Family YMCA	\$ 10,000	\$ 6,210			
Subtotal				\$ 20,000		\$ 14,050
DISABILITIES						
Community Bridges	Tempe Mobile Community Outreach & Crisis Stabilization	\$ 26,000	\$ 15,333	\$ 28,905	85.17	\$ 19,144
EMPACT - Suicide Prevention Center	Survivors of Suicide	\$ 15,000	\$ 8,453	\$ 15,000	84.90	\$ 9,903
Subtotal				\$ 43,905		\$ 29,047
HOMELESSNESS						
A New Leaf	East Valley Men's Center	\$ 40,000	\$ 23,276	\$ 40,000	80.17	\$ 24,938
Child Crisis Arizona	Caring for Homeless Children and Youth	\$ 26,000	\$ 16,673	\$ 33,000	93.67	\$ 24,038
Circle the City	East Valley Neighborhood Partnership	\$ 36,000	\$ 21,120	\$ 25,000	84.50	\$ 16,428
Maggie's Place	Shelter Services at The Elizabeth House	\$ 35,000	\$ 22,082	\$ 50,000	93.77	\$ 36,460
Paz de Cristo Community Center	Homelessness Relief Services	\$ 20,000	\$ 11,266	\$ 18,000	80.95	\$ 11,331
Save the Family Foundation of Arizona	Case Management and Homeless Housing	\$ 40,000	\$ 26,228	\$ 40,000	89.53	\$ 27,851
Tempe Community Action Agency	I-HELP Shelter	\$ 80,000	\$ 52,850	\$ 300,000	94.67	\$ 70,675
The Salvation Army	Tempe Social Service Program	\$ 35,000	\$ 5,433	\$ 25,000	64.83	\$ -
Subtotal				\$ 531,000		\$ 211,721
OLDER ADULTS						
Subtotal				\$ -		\$ -
SEXUAL & DOMESTIC VIOLENCE						
A New Leaf	Sexual Violence Survivor Advocacy & Support Svcs	\$ 15,000	\$ 8,504	\$ 20,000	76.25	\$ 11,860
Catholic Charities Community Services	My Sister's Place: Healing for Survivors of DV	\$ 25,000	\$ 14,587	\$ 25,000	91.00	\$ 17,692
Chrysalis Shelter for Victims of DV	Victim Services	\$ 5,000	\$ 3,004			
Sojourner Center	Reclaiming Their Voices: DV Svcs for Tempe	\$ 64,835	\$ 38,047	\$ 45,296	79.03	\$ 27,840
Subtotal				\$ 90,296		\$ 57,392
WORKING POOR						
Lost Our Home Pet Foundation	Reducing Barriers to Human Services	\$ 30,000	\$ 17,010	\$ 30,000	84.90	\$ 19,807
Tempe Community Action Agency	Tempe Community Action Program	\$ 55,000	\$ 34,526	\$ 160,000	92.34	\$ 114,894
Tempe Community Action Agency	Tempe Food Pantry Program	\$ 160,000	\$ 98,664	\$ 55,000	94.00	\$ 40,204
United Food Bank	Emergency & Supplemental Food Assistance	\$ 25,000	\$ 15,291	\$ 25,000	91.58	\$ 17,806
Subtotal				\$ 270,000		\$ 192,711
TOTAL - Crisis				\$ 955,201		\$ 504,921

FINAL RECOMMENDATIONS - Stability

STABILITY						
Agency	Program	FY 21/22 Request	FY 21/22 Final	FY 22/23 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Big Brothers Big Sisters of Central Arizona	Tempe Mentoring Programs	\$ 25,000	\$ 6,630	\$ 25,000	85.58	\$ 16,639
Matthew's Crossing Food Bank	Meals to Grow	\$ 10,000	\$ 6,367	\$ 20,000	79.50	\$ 12,365
Subtotal				\$ 45,000		\$ 29,004
DISABILITIES						
Catholic Community Services of SoAZ dba Valley Center of the Deaf	Stabilizing Deaf Seniors	\$ 9,900	\$ 6,298	\$ 9,900	93.46	\$ 7,195
Raising Special Kids	Navigating Health Care and Education Systems for Tempe Families of Children with Disabilities			\$ 40,000	80.21	\$ 9,356
Subtotal				\$ 49,900		\$ 16,551
HOMELESSNESS						
A New Leaf	La Mesita Family Shelter	\$ 50,000	\$ 28,580	\$ 50,000	83.83	\$ 32,598
Central Arizona Shelter Services	Emergency Shelter Services for Tempe	\$ 50,000	\$ 30,727	\$ 40,000	86.16	\$ 26,803
Save the Family Foundation of Arizona	Families, Adults, & Children's Empowerment Svcs	\$ 40,000	\$ 26,069	\$ 40,000	87.93	\$ 27,353
UMOM New Day Centers	Family Emergency Shelter	\$ 100,000	\$ 65,719	\$ 100,000	87.83	\$ 68,306
Subtotal				\$ 230,000		\$ 155,060
OLDER ADULTS						
Tempe Community Action Agency	Senior Nutrition Program	\$ 100,000	\$ 63,448	\$ 85,000	89.17	\$ 58,941
Subtotal				\$ 85,000		\$ 58,941
SEXUAL & DOMESTIC VIOLENCE						
Subtotal				\$ -		\$ -
WORKING POOR						
Community Legal Services	Legal Advocacy and Education for Low-Income Tempe Residents	\$ 10,000	\$ 6,230	\$ 10,000	81.58	\$ 6,345
HA.P.I.	HA.P.I. (Hablar Para Integrar)			\$ 50,000	88.50	\$ 34,412
ICNA Relief USA	Hunger Relief, Job Readiness, & Domestic Violence Support for Immigrant Communities in Tempe	\$ 113,015	\$ 29,758			
Solari	211 Arizona	\$ 65,000	\$ 39,734	\$ 65,000	83.83	\$ 42,377
Tempe Impacts Education Foundation	Connecting With Kids	\$ 15,000	\$ 9,566	\$ 16,000	92.56	\$ 11,517
Subtotal				\$ 141,000		\$ 94,651
TOTAL - Stability				\$ 550,900		\$ 354,207

FINAL RECOMMENDATIONS - Self-Sufficiency

SELF-SUFFICIENCY						
Agency	Program	FY 21/22 Request	FY 21/22 Final	FY 22/23 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Boys & Girls Clubs of the Valley	Greater Futures for Tempe Youth	\$ 50,000	\$ 31,295	\$ 50,000	84.50	\$ 32,857
IMPACT - Suicide Prevention Center	Building Resiliency in Youth	\$ 9,488	\$ 20,042	\$ 7,330	88.17	\$ 5,026
Future for KIDS	Discover Your Future Tempe			\$ 45,000	90.83	\$ 31,788
Higher Octave Healing	Start With Music			\$ 17,042	83.50	\$ 11,066
Junior Achievement of Arizona	Digital K-12 Financial Literacy and Workforce Readiness Program to Tempe Students	\$ 15,000	\$ 9,036			
Kids in Focus	Photography Mentoring			\$ 10,000	87.33	\$ 6,792
Lights Camera Discover	Tempe After-School and Summer Program			\$ 30,000	83.90	\$ 19,574
notMYkid	Youth Prevention Education	\$ 15,000	\$ 9,069	\$ 15,000	89.30	\$ 10,417
Peer Solutions	Trauma Informed Primary Prevention (TIPP)	\$ 25,000	\$ 14,997	\$ 25,000	87.33	\$ 16,979
Subtotal				\$ 199,372		\$ 134,499
DISABILITIES						
Ability360	Tempe Home Accessibility Program (THAP)	\$ 36,174	\$ 23,054	\$ 77,316	75.77	\$ 45,559
Advocacy31Nine	Educational Success for Foster Youth w / Disabilities	\$ 60,000	\$ -	\$ 37,500	89.63	\$ 26,137
Best Buddies International	Best Buddies Inclusion Project	\$ 20,000	\$ 11,540	\$ 20,000	78.88	\$ 9,201
FSL (Foundation for Senior Living)	FSL Programs - Restorative Therapy	\$ 36,750	\$ 22,154	\$ 38,415	85.00	\$ 25,393
TCH - The Centers for Habilitation	Earning a Paycheck	\$ 20,000	\$ 10,733	\$ 20,000	84.00	\$ 13,065
TCH - The Centers for Habilitation	P.A.S.S. Program	\$ 6,200	\$ 3,399	\$ 9,500	80.50	\$ 5,947
The Arc of Tempe	The Hybrid Arc	\$ 10,000	\$ -	\$ 10,000	69.79	\$ -
Subtotal				\$ 212,731		\$ 125,302
HOMELESSNESS						
Carry Me Productions	Carry Forward Resource Advocates			\$ 29,125	83.11	\$ 18,825
Subtotal				\$ 29,125		\$ 18,825
OLDER ADULTS						
Area Agency on Aging, Region One	Seniors Aging in Place	\$ 84,016	\$ 50,961	\$ 85,000	92.67	\$ 61,255
Aster Aging	Older Adult Support Services	\$ 15,000	\$ 9,748	\$ 16,000	90.44	\$ 11,254
Tempe Community Action Agency	Neighbors Helping Neighbors	\$ 50,000	\$ 31,413	\$ 65,000	88.33	\$ 44,652
Subtotal				\$ 166,000		\$ 117,161
SEXUAL & DOMESTIC VIOLENCE						
Purple Ribbon Council to Cut Out Domestic Abuse dba Bloom365	BringLove365 Tempe Outreach	\$ 18,750	\$ 10,142			
Subtotal				\$ -		\$ -
WORKING POOR						
Dress for Success	Workforce Development and Job Training for Tempe			\$ 35,000	82.94	\$ 9,675
Fresh Start Women's Foundation	Comprehensive Svcs to Support Tempe Women's Self Sufficiency			\$ 10,000	91.06	\$ 7,081
Mountain Park Health Center	Medical Legal Partnership	\$ 77,828	\$ 46,455	\$ 69,661	86.29	\$ 46,748
Newtown Community Development Corporation	New town Financial Capability & CLT Stewardship	\$ 39,000	\$ 23,573			
Tempe Community Council	Tempe Volunteer Income Tax Assistance (VITA)	\$ 30,000	\$ 15,277	\$ 16,000	86.00	\$ 10,701
Subtotal				\$ 130,661		\$ 74,205
TOTAL - Self-Sufficiency				\$ 737,889		\$ 469,992

AGENCY AND PROGRAM SUMMARIES

RECOMMENDATIONS BY TARGET POPULATIONS						
Agency	Program	FY 21/22 Request	FY21/22 Final	FY 22/23 Request	Final Score	Final Rec
CHILDREN & YOUTH						
Big Brothers Big Sisters of Central Arizona	Tempe Mentoring Programs	\$ 25,000	\$ 6,630	\$ 25,000	85.58	\$ 16,639
Boys & Girls Clubs of the Valley	Greater Futures for Tempe Youth	\$ 50,000	\$ 31,295	\$ 50,000	84.50	\$ 32,857
EMPACT - Suicide Prevention Center	Building Resiliency in Youth	\$ 9,488	\$ 20,042	\$ 7,330	88.17	\$ 5,026
Future for KIDS	Discover Your Future Tempe			\$ 45,000	90.83	\$ 31,788
Higher Octave Healing	Start With Music			\$ 17,042	83.50	\$ 11,066
Junior Achievement of Arizona	Digital K-12 Financial Literacy and Workforce Readiness Program to Tempe Students	\$ 15,000	\$ 9,036			
Kids in Focus	Photography Mentoring Program			\$ 10,000	87.33	\$ 6,792
Lights Camera Discover	Tempe After-School and Summer Program			\$ 30,000	83.90	\$ 19,574
Matthew's Crossing Food Bank	Meals to Grow	\$ 10,000	\$ 6,367	\$ 20,000	79.50	\$ 12,365
notMYkid	Youth Prevention Education			\$ 15,000	89.30	\$ 10,417
Peer Solutions	Trauma Informed Primary Prevention (TIPP)	\$ 25,000	\$ 14,997	\$ 25,000	87.33	\$ 16,979
Teen Lifeline	Crisis Services	\$ 20,000	\$ 12,423	\$ 20,000	90.33	\$ 14,050
Valley of the Sun YMCA	Emergency Childcare, Preschool, Y Academy and Meals Programs at Tempe Family YMCA	\$ 10,000	\$ 6,210			
TOTAL - Children & Youth				\$ 264,372		\$ 177,553
DISABILITIES						
Ability360	Tempe Home Accessibility Program (THAP)	\$ 36,174	\$ 23,054	\$ 77,316	75.77	\$ 45,559
Advocacy31nine	Educational Success for Foster Youth w/ Disabilities	\$ 60,000	\$ -	\$ 37,500	89.63	\$ 26,137
Best Buddies International	Best Buddies Inclusion Project	\$ 20,000	\$ 11,540	\$ 20,000	78.88	\$ 9,201
Catholic Community Services of SoAZ dba Valley Center of the Deaf	Stabilizing Deaf Seniors	\$ 9,900	\$ 6,298	\$ 9,900	93.46	\$ 7,195
Community Bridges	Tempe Mobile Community Outreach & Crisis Stabilization	\$ 26,000	\$ 15,333	\$ 28,905	85.17	\$ 19,144
EMPACT - Suicide Prevention Center	Survivors of Suicide Program	\$ 15,000	\$ 8,453	\$ 15,000	84.90	\$ 9,903
FSL (Foundation for Senior Living)	FSL Programs - Restorative Therapy	\$ 36,750	\$ 22,154	\$ 38,415	85.00	\$ 25,393
Raising Special Kids	Navigating Health Care and Education Systems for Tempe Families of Children with Disabilities			\$ 40,000	80.21	\$ 9,356
TCH - The Centers for Habilitation	Earning a Paycheck	\$ 20,000	\$ 10,733	\$ 20,000	84.00	\$ 13,065
TCH - The Centers for Habilitation	P.A.S.S. Program	\$ 6,200	\$ 3,399	\$ 9,500	80.50	\$ 5,947
The Arc of Tempe	The Hybrid Arc	\$ 10,000	\$ -	\$ 10,000	69.79	\$ -
TOTAL - Disabilities				\$ 306,536		\$ 170,900
HOMELESSNESS						
A New Leaf	East Valley Men's Center	\$ 40,000	\$ 23,276	\$ 40,000	80.17	\$ 24,938
A New Leaf	La Mesita Family Homeless Shelter	\$ 50,000	\$ 28,580	\$ 50,000	83.83	\$ 32,598
Carry Me Productions	Carry Forward Resource Advocates			\$ 29,125	83.11	\$ 18,825
Central Arizona Shelter Services	Emergency Shelter Svcs for Tempe	\$ 50,000	\$ 30,727	\$ 40,000	86.16	\$ 26,803
Child Crisis Arizona	Caring for Homeless Children	\$ 26,000	\$ 16,673	\$ 33,000	93.67	\$ 24,038
Circle the City	East Valley Neighborhood Partnership	\$ 36,000	\$ 21,120	\$ 25,000	84.50	\$ 16,428
Maggie's Place	Shelter Services at The Elizabeth House	\$ 35,000	\$ 22,082	\$ 50,000	93.77	\$ 36,460
Paz de Cristo Community Center	Homelessness Relief Services	\$ 20,000	\$ 11,266	\$ 18,000	80.95	\$ 11,331
Save the Family Foundation of Arizona	Case Management for Homeless Families	\$ 40,000	\$ 26,228	\$ 40,000	89.53	\$ 27,851
Save the Family Foundation of Arizona	Families, Adults, and Children's Empowerment Svcs (FACES)	\$ 40,000	\$ 26,069	\$ 40,000	87.93	\$ 27,353
Tempe Community Action Agency	I-HELP Shelter	\$ 80,000	\$ 52,850	\$ 300,000	94.67	\$ 70,675
The Salvation Army	Tempe Social Services Program	\$ 35,000	\$ 5,433	\$ 25,000	64.83	\$ -
UMOM New Day Centers	Family Emergency Shelter	\$ 100,000	\$ 65,719	\$ 100,000	87.83	\$ 68,306
TOTAL - Homelessness				\$ 790,125		\$ 385,606

AGENCY AND PROGRAM SUMMARIES

RECOMMENDATIONS BY TARGET POPULATIONS						
Agency	Program	FY 21/22 Request	FY21/22 Final	FY 22/23 Request	Final Score	Final Rec
OLDER ADULTS						
Area Agency on Aging, Region One	Seniors Aging in Place	\$ 84,016	\$ 50,961	\$ 85,000	92.67	\$ 61,255
Aster Aging	Older Adult Support Services	\$ 15,000	\$ 9,748	\$ 16,000	90.44	\$ 11,254
Tempe Community Action Agency	Neighbors Helping Neighbors	\$ 50,000	\$ 31,413	\$ 65,000	88.33	\$ 44,652
Tempe Community Action Agency	Senior Nutrition Program	\$ 100,000	\$ 63,448	\$ 85,000	89.17	\$ 58,941
TOTAL - Older Adults				\$ 251,000		\$ 176,102
SEXUAL AND DOMESTIC VIOLENCE						
A New Leaf	Sexual Violence Survivor Advocacy & Support Svcs	\$ 10,000	\$ 5,737	\$ 20,000	76.25	\$ 11,860
Catholic Charities Community Services	My Sister's Place: Healing for Survivors of DV	\$ 25,000	\$ 14,587	\$ 25,000	91.00	\$ 17,692
Chrysalis Shelter for Victims of Domestic Violence	Victim Services	\$ 5,000	\$ 3,004			
Purple Ribbon Council to Cut Out Domestic Abuse dba Bloom365	BringLove365 Tempe Outreach	\$ 18,750	\$ 10,142			
Sojourner Center	Reclaiming Their Voices: DV Services for Tempe	\$ 64,835	\$ 38,047	\$ 45,296	79.03	\$ 27,840
TOTAL - Sexual and Domestic Violence				\$ 90,296		\$ 57,392
WORKING POOR						
Community Legal Services	Legal Advocacy and Education for Low-Income Tempe Residents	\$ 10,000	\$ 6,230	\$ 10,000	81.58	\$ 6,345
Dress for Success	Workforce Development and Job Training for Tempe Residents			\$ 35,000	82.94	\$ 9,675
Fresh Start Women's Foundation	Comprehensive Services to Support Tempe Women's Self Sufficiency			\$ 10,000	91.06	\$ 7,081
H.A.P.I.	H.A.P.I. (HAblar Para Integrar)			\$ 50,000	88.50	\$ 34,412
ICNA Relief USA	Hunger Relief, Job Readiness, & Domestic Violence Support for Immigrant Communities in Tempe	\$ 113,015	\$ 29,758			
Lost Our Home Pet Foundation	Reducing Barriers to Human Services	\$ 30,000	\$ 17,392	\$ 30,000	84.90	\$ 19,807
Mountain Park Health Center	Medical Legal Partnership	\$ 77,828	\$ 46,455	\$ 69,661	86.29	\$ 46,748
Newtown Community Development Corporation	Newtown Financial Capability & CLT Stewardship	\$ 39,000	\$ 23,573			
Solari	211 Arizona	\$ 65,000	\$ 39,734	\$ 65,000	83.83	\$ 42,377
Tempe Community Action Agency	Tempe Community Action Program	\$ 200,000	\$ 134,178	\$ 160,000	92.34	\$ 114,894
Tempe Community Action Agency	Tempe Food Pantry Program	\$ 50,000	\$ 47,583	\$ 55,000	94.00	\$ 40,204
Tempe Community Council	Tempe Volunteer Income Tax Assistance (VITA)	\$ 30,000	\$ 15,277	\$ 16,000	86.00	\$ 10,701
Tempe Impacts Education Foundation	Connecting With Kids	\$ 15,000	\$ 9,566	\$ 16,000	92.56	\$ 11,517
United Food Bank	Tempe Emergency & Supplemental Food Assistance	\$ 25,000	\$ 24,111	\$ 25,000	91.58	\$ 17,806
TOTAL - Working Poor				\$ 541,661		\$ 361,567
GRAND TOTAL				\$ 2,243,990		\$ 1,329,120

AGENCY AND PROGRAM SUMMARIES

AGENCY: **A New Leaf**
PROGRAM: **East Valley Men's Center**
SUMMARY: A program offering single men from Tempe, who are homeless, the opportunity to recover their lives in a safe and supportive shelter environment.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	35.42
CONSENSUS INTERVIEW SCORE	34.75
SURVEY SCORE - Homelessness	10
FINAL SCORE	80.17
AMOUNT REQUESTED FY 21/22	\$40,000
AMOUNT ALLOCATED FY 21/22	\$23,276
AMOUNT REQUESTED FY 22/23	\$40,000
AR CONSENSUS RECOMMENDATION	\$24,938

Feedback

- Long term program with history of good work and being successful at what they do.
- Actively increasing navigation program and outreach to Tempe.
- Transitioning folks to be self-sufficient.
- Staff identify social determinants of health.
- They are aware of the challenges of COVID and moving towards addressing these issues.
- They have a plan for growth with other agencies and programs.

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	A New Leaf
PROGRAM:	La Mesita Family Homeless Shelter
SUMMARY:	Provides emergency shelter and support services to help homeless families transition from crisis to stability.

CATEGORY	Stability
APPLICATION REVIEW SCORE	38.33
CONSENSUS INTERVIEW SCORE	35.50
SURVEY SCORE - Homelessness	10
FINAL SCORE	83.83
AMOUNT REQUESTED FY 21/22	\$50,000
AMOUNT ALLOCATED FY 21/22	\$28,580
AMOUNT REQUESTED FY 22/23	\$50,000
AR CONSENSUS RECOMMENDATION	\$32,598

Feedback

- Program has been around a long time and has a good track record
- Accessible because it is close to the light rail stop

Concerns

- Could improve preparation for interview

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	A New Leaf
PROGRAM:	Sexual Violence Survivor Advocacy & Support Services
SUMMARY:	Provides crisis intervention, personal advocacy (including medical and law enforcement accompaniment), safety planning, support groups, therapeutic services, and connection to resources for victims of past or present sexual violence.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	35.00
CONSENSUS INTERVIEW SCORE	36.25
SURVEY SCORE - Sexual & Domestic Violence	5
FINAL SCORE	76.25
AMOUNT REQUESTED FY 21/22	\$10,000
AMOUNT ALLOCATED FY 21/22	\$5,737
AMOUNT REQUESTED FY 22/23	\$20,000
AR CONSENSUS RECOMMENDATION	\$11,160

Feedback

- This is a high need program
- Appreciate the continuum of sexual and domestic violence services
- Specific training offered on each population to prepare staff sounds great
- Additional support like the court and police accompaniment is great

Concerns

- Could better explain the partnership with CARE 7
- Still need to figure out how to partner and get the word out - agency needs to integrate to work together in the existing community
- What overlap might there be with current programs that serve this population

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Ability360

PROGRAM:

Tempe Home Accessibility Program (THAP)

SUMMARY:

Assists residents in maintaining and enhancing independent living, safety and community participation; increases independence; and increases the number of accessible housing units, by coordinating with licensed contractors to complete in-home modification and other projects that allow people to remain independent.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.44
CONSENSUS INTERVIEW SCORE	29.33
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	75.77
AMOUNT REQUESTED FY 21/22	\$36,174
AMOUNT ALLOCATED FY 21/22	\$23,054
AMOUNT REQUESTED FY 22/23	\$77,316
AR CONSENSUS RECOMMENDATION	\$45,559

Feedback

- There is clearly a need for this service
- It is great the new hires obtained a CAP certification
- Agency is looking for new ways to be financially efficient
- Happy to hear there are conversations around ways to reduce costs

Concerns

- Did not have full financial information on the application; some financial documents were submitted late - on the interview date
- Diversified funding, like additional Community Development Block Grants, is encouraged
- Outcome of "completing the installation" does not clearly show the change the client experienced

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: Advocacy31nine
PROGRAM: Educational Success for Foster Youth with Disabilities
SUMMARY: Advocate for children in foster care through training caregivers, educational advocacy and system change.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	45.63
CONSENSUS INTERVIEW SCORE	37.00
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	89.63
AMOUNT REQUESTED FY 21/22	\$60,000
AMOUNT ALLOCATED FY 21/22	\$0
AMOUNT REQUESTED FY 22/23	\$37,500
AR CONSENSUS RECOMMENDATION	\$26,137

Feedback

- Presenter did a very good job
- It is nice to see trauma informed services and support
- Impressive services for this community - happy we have this program back

Concerns

- Seems like there might be some gap in services because of only serving TUHSD and not Kyrene or charter schools.

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Area Agency on Aging, Region One
PROGRAM:	Seniors Aging in Place
SUMMARY:	Provide non-medical home care and support services to frail elderly and adults with disabilities to enable them to live independently in their home as long as possible.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	46.67
CONSENSUS INTERVIEW SCORE	40.00
SURVEY SCORE - Older Adults	6
FINAL SCORE	92.67
AMOUNT REQUESTED FY 21/22	\$84,016
AMOUNT ALLOCATED FY 21/22	\$50,961
AMOUNT REQUESTED FY 22/23	\$85,000
AR CONSENSUS RECOMMENDATION	\$61,255

Feedback

- Agency is doing very well at addressing new needs related to COVID
- Appreciate they recognize caregivers need a pay increase and additional wages to cover current high gas prices
- Great to learn about agency's attempts to help with paying property taxes to prevent homelessness
- Increased calls (1.4 million) and increased waitlist (14 to 27) shows services are very much needed

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Aster Aging

PROGRAM:

Older Adult Support Services

SUMMARY:

Provides social service support to economically, physically, and emotionally vulnerable seniors as well as their caregivers.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	44.44
CONSENSUS INTERVIEW SCORE	40.00
SURVEY SCORE - Older Adults	6
FINAL SCORE	90.44
AMOUNT REQUESTED FY 21/22	\$15,000
AMOUNT ALLOCATED FY 21/22	\$9,748
AMOUNT REQUESTED FY 22/23	\$16,000
AR CONSENSUS RECOMMENDATION	\$11,254

Feedback

- Impressed with the focus on taking care of staff to provide best services to the community
- Appreciate the way the agency talked about the collaborations and how it was showcased in the interview
- Excited to learn more about home sharing program as it develops, as well as the pet care program
- Agency is resourceful and adaptive to pandemic issues, especially with technology skills with this population as well as the housing needs
- Agency showed sustainability of the program because of their resourcefulness and creativity in working through issues
- Well prepared for interview



Concerns

- N/A

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	Best Buddies International
PROGRAM:	Best Buddies Inclusion Project
SUMMARY:	Provides opportunities for friendship and leadership development for students with and without intellectual/developmental disabilities (IDD).

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	40.63
CONSENSUS INTERVIEW SCORE	31.25
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	78.88
AMOUNT REQUESTED FY 21/22	\$20,000
AMOUNT ALLOCATED FY 21/22	\$11,540
AMOUNT REQUESTED FY 22/23	\$20,000
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$15,000
AR CONSENSUS RECOMMENDATION	\$9,201

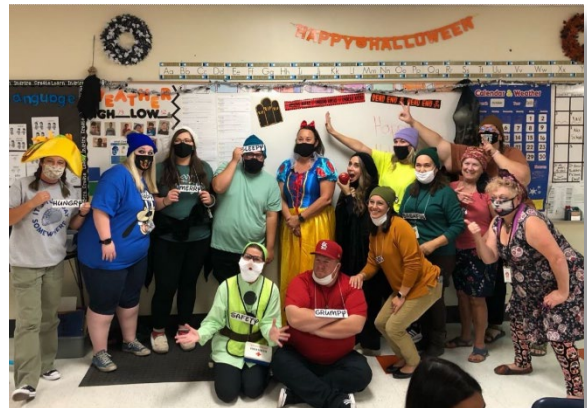
Feedback

- Agency did attempt to address questions specifically and brought prepared responses to interview
- Strong written proposal
- Program benefits all participants and not just those with IDD

Concerns

- Could have improved interview with a better explanation of success stories/changes seen as a result of the program
- A visual for representing Tempe participants/residents would be helpful because the numbers can be confusing
- Indicator/outcome statements don't clearly indicate how the program is successful - they are more process-oriented and could do better to showcase their outcomes
- Recommend showing clearly that friendships were actually established; possibly survey participants (pre/post) and get stories about how their lives changed
- Recommend agency try to reach out to include more male volunteers

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Big Brothers Big Sisters of Central Arizona**
PROGRAM: **Tempe Mentoring Program**
SUMMARY: Provides one-to-one mentoring services to Tempe Youth ages 6-18.

CATEGORY	Stability
APPLICATION REVIEW SCORE	40.33
CONSENSUS INTERVIEW SCORE	36.25
SURVEY SCORE - Children & Youth	9
FINAL SCORE	85.58
AMOUNT REQUESTED FY 21/22	\$25,000
AMOUNT ALLOCATED FY 21/22	\$6,630
AMOUNT REQUESTED FY 22/23	\$25,000
AR CONSENSUS RECOMMENDATION	\$16,639

Feedback

- Would encourage the agency to also talk about how to reach a diverse population - beyond Spanish speaking
- Outcome measures are critical, and this was assumed they are measured annually
- Presentation could be more informal; more effective when presentation is conversational
- Well established program that has an excellent history and reputation (100 years)

Concerns

- Focused on a small portion of people in Tempe, due to the lack of mentors - glad they are reaching out for more mentors
- Application could be more concise
- Would like the presentation to address Tempe specifically - data especially

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Boys & Girls Clubs of the Valley
PROGRAM:	Greater Futures for Tempe Youth
SUMMARY:	Provides a safe place for young people; academic assistance, tutoring, college preparation, life skills development, workforce development; fitness and sports activities. Empowering all young people to reach their full potential as productive, caring, responsible members of the community.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	42.00
CONSENSUS INTERVIEW SCORE	33.50
SURVEY SCORE - Children & Youth	9
FINAL SCORE	84.50
AMOUNT REQUESTED FY 21/22	\$50,000
AMOUNT ALLOCATED FY 21/22	\$31,295
AMOUNT REQUESTED FY 22/23	\$50,000
AR CONSENSUS RECOMMENDATION	\$32,857

Feedback

- Liked their agility in being able to shift programming and working model using the available assets
- Successful program with a proven track record.
- The presentation seemed rushed - please slow down
- It would be great to have the Tempe staff at the interview

Concerns

- Would appreciate Tempe specific information - data & examples
- Didn't feel the gender disparity conversation relieved the panel concerns
- Could have a better response to how disabled youth are served - beyond reasonable accommodations (no data)

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Carry Me Productions
PROGRAM:	Carry Forward Resource Advocates
SUMMARY:	Offers advocates to support seniors, veterans, and youth who are homeless or living in poverty in accessing critical resources.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.44
CONSENSUS INTERVIEW SCORE	33.67
SURVEY SCORE - Homelessness	10
FINAL SCORE	83.11
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$29,125
AR CONSENSUS RECOMMENDATION	\$18,825

Feedback

- Appreciated innovativeness and passion around program described
- Like the way they approach "the whole person" needs
- Their model is to recruit from those they help (who better to know needs of the populations they are serving than those who have been there)

Concerns

- Not sure they will be successful doing all the things they would like to do
- Counting on this grant for funding position; no proven track record of success obtaining grants
- This program has grown "organically" helping those they encountered; could help to focus their approach on a target population
- Would like to see this evolving program become more "connected" with existing providers of services

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Catholic Charities Community Services
PROGRAM:	My Sister's Place: Healing for Survivors of DV
SUMMARY:	A 30-bed shelter that offers home-like environment and supportive services for those fleeing domestic violence.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	46.67
CONSENSUS INTERVIEW GRADE	39.33
SURVEY SCORE - Sexual & Domestic Violence	5
FINAL SCORE	91.00
AMOUNT REQUESTED FY 21/22	\$25,000
AMOUNT ALLOCATED FY 21/22	\$14,587
AMOUNT REQUESTED FY 22/23	\$25,000
AR CONSENSUS RECOMMENDATION	\$17,692

Feedback

- Adapted well to COVID
- Innovative in that they turned an office into space to allow for more beds
- Thoughtful response to what the greatest challenge is for their program - affordable housing.
- Shelter beds are needed but best solution is having folks able to find safe homes they can afford
- Long history of providing service
- Well-connected and collaborative with other service providers
- Committed to providing services to all folks who need help including translation services, dealing with all types of people, etc. - great outreach
- They allow dogs and cats
- Cited best practice - and seem very aware of national and regional trends

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Catholic Community Services of SoAZ dba Valley Center of the Deaf
PROGRAM:	Stabilizing Deaf Seniors
SUMMARY:	Improves overall health of residents and residential stability by ensuring affordable transportation is available for routine grocery shopping, pharmacy visits and banking.

CATEGORY	Stability
APPLICATION REVIEW SCORE	46.46
CONSENSUS INTERVIEW SCORE	40.00
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	93.46
AMOUNT REQUESTED FY 21/22	\$9,900
AMOUNT ALLOCATED FY 21/22	\$6,298
AMOUNT REQUESTED FY 22/23	\$9,900
AR CONSENSUS RECOMMENDATION	\$7,195

Feedback

- Serving an underserved population
- Nice collaboration with other care providers and Aster Aging - to ensure safe release from hospitals or treatment facilities.
- Collaborate well with other Tempe human service providers - especially TCAA
- Dedicated staff work closely with individual residents to meet their needs: deal with challenges (e.g., tech challenges), share information - provide seminars; give Power of Attorney information
- Work with residents needing to apply to ALTCS/AHCCCS benefit programs

Concerns

- Have 100 people on their waiting list

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Central Arizona Shelter Services
PROGRAM:	Emergency Shelter Services for Tempe Residents
SUMMARY:	Provides shelter and supportive services for individuals in a secure environment.

CATEGORY	Stability
APPLICATION REVIEW SCORE	38.83
CONSENSUS INTERVIEW SCORE	37.33
SURVEY SCORE - Homelessness	10
FINAL SCORE	86.16
AMOUNT REQUESTED FY 21/22	\$50,000
AMOUNT ALLOCATED FY 21/22	\$30,727
AMOUNT REQUESTED FY 22/23	\$40,000
AR CONSENSUS RECOMMENDATION	\$26,803

Feedback

- Well run and efficient organization
- Well prepared for the interview; well-rounded answers
- Impressive focus on seniors and preventing evictions
- Very progressive organization and always looking for a way to get a handle on the problem - dedicated and passionate
- Agency is creative and proactive
- Appreciate the collaboration and big picture focus
- Great that anyone can walk in the door - this eliminates barriers
- Looking at trends (such as seniors) and trying to address those proactively
- Glad to hear about trauma informed certification and renovating new space to incorporate those elements - important to make people feel comfortable/safe
- Like the life skills social work component in the AHCCCS work

Concerns

- Would be ideal to have resources closer/in Tempe

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Child Crisis Arizona

PROGRAM:

Caring for Homeless Children & Youth

SUMMARY:

Recruits, trains, licenses/certifies and monitors foster and adoptive homes (resource homes) for foster children from Maricopa County. Provides best-practice congregate facilities and longer-term care and stabilization with support for foster children and foster parents.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	46.67
CONSENSUS INTERVIEW SCORE	37.00
SURVEY SCORE - Homelessness	10
FINAL SCORE	93.67
AMOUNT REQUESTED FY 21/22	\$26,000
AMOUNT ALLOCATED FY 21/22	\$16,673
AMOUNT REQUESTED FY 22/23	\$33,000
AR CONSENSUS RECOMMENDATION	\$24,038

Feedback

- Very important and needed service - providing a safe place for children in difficult situations
- Looking to the future - added Individual Living for individuals aged 16-21
- Willingness to look at conditions that lead to homelessness: adding to the continuum as prevention
- Very necessary agency caught in the midst of homeless challenge - need all the support they can get
- Like that they took on the youth program (formerly with UMOM)
- Efforts to recruit additional foster care homes is important

Concerns

- Want to hear more about "evidence-based models" and best practices
- Independent Living Program - confusion around the numbers; lack of clarity around the outcome measures and budget increase

Other Relevant Comments

- Combined two programs into one this past year



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Circle the City

PROGRAM:

East Valley Neighborhood Partnership

SUMMARY:

Provides holistic healthcare and wrap-around services to people experiencing homelessness.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	41.25
CONSENSUS INTERVIEW SCORE	33.25
SURVEY SCORE - Homelessness	10
FINAL SCORE	84.50
AMOUNT REQUESTED FY 21/22	\$36,000
AMOUNT ALLOCATED FY 21/22	\$21,120
AMOUNT REQUESTED FY 22/23	\$25,000
AR CONSENSUS RECOMMENDATION	\$16,428

Feedback

- Continuum of services is a strength
- Urgency of backpack program within Tempe

Concerns

- Would have been nice to have executive leadership representation
- Board of Directors appear to be short of equity, diversity and inclusion (EDI) considerations; encourage recruiting broader representation on their Board of Directors

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Community Bridges**

PROGRAM: **Tempe Mobile Community Outreach & Crisis Stabilization**

SUMMARY: Provides mobile community outreach and behavioral health-related crisis services to homeless, indigent, and working poor adults from Tempe.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	41.17
CONSENSUS INTERVIEW SCORE	37.00
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	85.17
AMOUNT REQUESTED FY 21/22	\$26,000
AMOUNT ALLOCATED FY 21/22	\$15,333
AMOUNT REQUESTED FY 22/23	\$28,905
AR CONSENSUS RECOMMENDATION	\$19,144

Feedback

- Make sure to have a correct outcome statement with the format requested
- Suggest adding information to the written application about the peer support training
- Did not link program description to historical success - would enhance the interview to include past success
- Would like to see more focus on how the agency develops the continuum of support after crisis

Concerns

- Answer to the question about defining improved well-being was not sufficient - need to operationalize this measure

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Community Legal Services
PROGRAM:	Legal Advocacy and Education for Tempe Residents
SUMMARY:	Offering civil law services for low-income residents in Tempe. These services include legal education, brief advise, and direct representation.

CATEGORY	Stability
APPLICATION REVIEW SCORE	40.83
CONSENSUS INTERVIEW SCORE	32.75
SURVEY SCORE - Working Poor	8
FINAL SCORE	81.58
AMOUNT REQUESTED FY 21/22	\$10,000
AMOUNT ALLOCATED FY 21/22	\$6,230
AMOUNT REQUESTED FY 22/23	\$10,000
AR CONSENSUS RECOMMENDATION	\$6,345

Feedback

- Staff responses showed great clarity and enthusiasm for the services they provide
- When asked about whether they knew about the legal services offered by Mountain Park they were excited about the opportunity to learn more and potentially collaborate with them

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Dress for Success
PROGRAM:	Workforce Development and Job Training for Tempe Residents
SUMMARY:	Empowering women to achieve economic independence by providing critical employment and professional development services.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.44
CONSENSUS INTERVIEW SCORE	35.50
SURVEY SCORE - Working Poor	8
FINAL SCORE	82.94
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$35,000
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$15,000
AR CONSENSUS RECOMMENDATION	\$9,675

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Feedback

- Representative did a good job despite being relatively new to the agency
- Like that they are working with ASU students
- Their mobile unit comes to Tempe

Concerns

- Entirety of grant - 100% would go towards salary position despite small percentage of clients would be served from Tempe
- Staff training is important
- Application lists population served is 100% female but does not mention the teens - which include males; some discrepancy between application and interview

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	IMPACT – Suicide Prevention Center
PROGRAM:	Building Resiliency in Youth
SUMMARY:	School-based primary prevention program that offers practical skills for helping children learn how to think through and resolve everyday conflicts.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	42.50
CONSENSUS INTERVIEW SCORE	36.67
SURVEY SCORE – Children & Youth	9
FINAL SCORE	88.17
AMOUNT REQUESTED FY 21/22	\$9,488
AMOUNT ALLOCATED FY 21/22	\$5,433
AMOUNT REQUESTED FY 22/23	\$7,330
AR CONSENSUS RECOMMENDATION	\$5,026

Feedback

- Important issue is schools are seeing a lot of stress due to the overall environment
- Students need this kind of programming in all schools
- Able to adjust and work with the online academy
- Focus on K-8 and building those skills - early prevention is needed
- They are leveraging resources

Concerns

- Using data to clearly document the successes and challenges would help communicate the impact of the program
- Longitudinal data would help panel understand how agency has improved program to maximize the outcome measures
- Clarify the outcomes and indicators

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	EMPACT – Suicide Prevention Center
PROGRAM:	Survivors of Suicide
SUMMARY:	A community-based program that is intended for those who share a common bond, loss of a loved one to suicide.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	42.23
CONSENSUS INTERVIEW SCORE	35.67
SURVEY SCORE – Individuals w/Disabilities	7
FINAL SCORE	84.90
AMOUNT REQUESTED FY 21/22	\$15,000
AMOUNT ALLOCATED FY 21/22	\$8,453
AMOUNT REQUESTED FY 22/23	\$15,000
AR CONSENSUS RECOMMENDATION	\$9,903

Feedback

- Appreciate how they leverage different sources of funding
- Involve and train volunteers in their peer-to-peer model
- Nice that a lot of participants in the program continue as volunteers
- Great to see the collaboration with other providers - AZ Suicide Prevention Coalition, NewSong, etc.
- Demonstrated innovation in ability to weather the pandemic
- Provide a full continuum of services to support participants (that are not funded by the monies they receive from COT)

Concerns

- Strengthen/improve the data that supports the successes
- Collaboration with city services is important and should be measured and reported back

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Fresh Start Women's Foundation**

PROGRAM: **Comprehensive Services to Support Tempe Women's Self-Sufficiency**

SUMMARY: Helping women to achieve self-sufficiency through the provision of resource coaching, career and education services, computer and technology skills development, mentoring, job skills and entrepreneurship training, and more.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	43.06
CONSENSUS INTERVIEW SCORE	40.00
SURVEY SCORE - Working Poor	8
FINAL SCORE	91.06
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$10,000
AR CONSENSUS RECOMMENDATION	\$7,081

Feedback

- Great presentation
- Very clear description about what women will receive through their programs
- Illustrated the need for all women - diversity of services for all socioeconomic levels
- Answered all questions - demonstrated that they have plans for collection of data and implementation of changes (DEI committee).
- Comprehensive programming, full continuum of services for all types of careers, and there is a pathway to attain success
- Looking forward to long-term data collection
- Ethical storytelling is very progressive
- Client Advisory Board also very progressive and a great idea

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

FSL (Foundation for Senior Living)

PROGRAM:

Restorative Therapy

SUMMARY:

A comprehensive day program of therapeutic recreation, nursing care and health monitoring, rehabilitative and social services for disabled, at-risk seniors and adults – 18 years and over.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	45.00
CONSENSUS INTERVIEW SCORE	33.00
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	85.00
AMOUNT REQUESTED FY 21/22	\$36,750
AMOUNT ALLOCATED FY 21/22	\$22,154
AMOUNT REQUESTED FY 22/23	\$38,415
AR CONSENSUS RECOMMENDATION	\$25,393

Feedback

- Improve interview by providing a clear description of program and what services would look like - describe this program in the interview as if panel knows nothing about it
- Need for adult daycare is great
- Caregivers need relief and assistance
- Use data to build the case for need

Concerns

- Didn't answer question about aging-in-place and related statistics

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Future for KIDS

PROGRAM:

Discover Your Future Tempe

SUMMARY:

Provides mentor-driven out-of-school-time programs and camps that focus on academics, athletics, and ethics to improve the lives of youth who face adversity.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	45.83
CONSENSUS INTERVIEW SCORE	36.00
SURVEY SCORE - Children & Youth	9
FINAL SCORE	90.83
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$45,000
AR CONSENSUS RECOMMENDATION	\$31,788

Feedback

- Interview answers were vague at times and could have used more examples of the actual program services
- Appreciate that the agency tried to get statistics from the school that is currently being served
- Goal of reducing ACES is very pertinent and related to research - use of trauma informed approach is great
- Loved that the arts are central to the program

Concerns

- Doesn't have a prior funding history with Tempe Community Council
- Could have done better to clearly state the need for funding
- Would have been helpful to better understand the need for expansion into Tempe
- Could be clearer about where the statistics came from that were cited in the interview

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	HA.P.I
PROGRAM:	Hablar Para Integrar
SUMMARY:	Empower immigrant Latino adults to reach their personal and professional goals for themselves and their families using instruction in English language, digital literacy, and American civics.

CATEGORY	Stability
APPLICATION REVIEW SCORE	42.50
CONSENSUS INTERVIEW SCORE	38.00
SURVEY SCORE - Working Poor	8
FINAL SCORE	88.50
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$50,000
AR CONSENSUS RECOMMENDATION	\$34,412

Feedback

- Appreciate the success story and pictures
- Appreciated the detail on the levels of progression and the spelling out the sessions/weekly schedule, etc.
- Presenter went all the way back to 2013 and demonstrated significant increase year by year - when asked for only 2020 and 2021 - this shows initiative and how this program is popular/has grown
- Keeping the cost really low allows students to attend the classes and decreases the barriers for those with low incomes
- They pivoted very well with COVID - took a creative approach on how to keep their students together - e.g., meeting in parks, online sessions, keeping them warm when meeting outside in the cold, etc.

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Higher Octave Healing
PROGRAM:	Start With Music
SUMMARY:	Provide music therapy classes to empower caregivers to understand their child's developmental stages and promote social and literacy development.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	40.00
CONSENSUS INTERVIEW SCORE	34.50
SURVEY SCORE - Children & Youth	9
FINAL SCORE	83.50
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$17,042
AR CONSENSUS RECOMMENDATION	\$11,066

Feedback

- Worthwhile to help young children learn
- Helping an underserved population with a different kind of programming
- Liked the preventative nature of working with teen mothers - helping them understand the developmental needs
- Appreciate the ability to shift and be creative during COVID and still serve people safely
- Good history - creative
- Nice job with the stories

Concerns

- Small number of people served through this program
- Results are largely subjective/anecdotal
- Small organization with limited resources (expenses exceeding their resources)

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Kids in Focus

PROGRAM:

Photography Mentoring Program

SUMMARY:

Provide photography mentorship programs to meet the diverse needs of vulnerable kids and provide them with inclusive life-changing art experiences that build resilience.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	40.83
CONSENSUS INTERVIEW SCORE	37.50
SURVEY SCORE - Children & Youth	9
FINAL SCORE	87.33
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$10,000
AR CONSENSUS RECOMMENDATION	\$6,792

Feedback

- Suggest being more concise with answers and agency introduction - keep
- The way youth see their neighborhood matters - it's validating and centering to give young people this opportunity
- Afterschool programs are needed - young people need opportunities to engage in healthy activities after school
- Resiliency-based program for those who may have high ACE scores
- Youth are shown how to develop skills, along with the mentoring relationship, and celebration of creativity and talent - in a community setting



Concerns

- Wonder about the diversity of funding
- Small number of people being served
- Diversity of mentors is very important and expected to be intentional

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY:	Lights Camera Discover
PROGRAM:	Tempe After-School and Summer Program
SUMMARY:	Provide free, accessible, Science, Technology, Engineering, Art, and Math (STEAM) programming for children that leads to secondary education and STEAM careers.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	39.50
CONSENSUS INTERVIEW SCORE	35.40
SURVEY SCORE - Children & Youth	9
FINAL SCORE	83.90
AMOUNT REQUESTED FY 21/22	\$0
AMOUNT ALLOCATED FY 21/22	\$0
AMOUNT REQUESTED FY 22/23	\$30,000
AR CONSENSUS RECOMMENDATION	\$19,574

Feedback

- Interesting program
- Presenter was knowledgeable, brief in answers
- Love afterschool program options
- Liked that it brings an alternative other than sports along with skills that teens want to learn - filmmaking.
- Relevant to current careers and technology skills for careers
- Incorporates an opportunity for young people to work together - unique/creative and collaborative
- Access to this tech equipment and opportunity to learn to use it is great - the equipment is costly but is needed to create the films

Concerns

- Very brief description of the program.
- Initial description did not give a full picture of what the program is offering
- Did not make a compelling case for funding need
- No history working with City of Tempe
- One reviewer felt the request amount was too high

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

PROGRAM:

SUMMARY:

Lost Our Home Pet Foundation Reducing Barriers to Human Services

Lost Our Home and The Arizona Pet Project work together to remove barriers associated with pet-ownership allowing families to access life-saving services and housing.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	38.50
CONSENSUS INTERVIEW SCORE	38.40
SURVEY SCORE - Working Poor	8
FINAL SCORE	84.90
AMOUNT REQUESTED FY 21/22	\$30,000
AMOUNT ALLOCATED FY 21/22	\$17,392
AMOUNT REQUESTED FY 22/23	\$30,000
AR CONSENSUS RECOMMENDATION	\$19,807

Feedback

- Excellent answer to Question 3 regarding addressing EDI throughout program
- Like that they are seeing other agencies are putting pet services into their own budgets, too - building capacity
- Like getting large orgs to earmark funds in their own grants (partner/collaboration grants together/broader outreach for funds from orgs outside of)
- Going beyond typical "pet" funders for support
- Like to know more about fundraising plans and events

Concerns

- Continue to improve measurable outcomes

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Maggie's Place
PROGRAM:	Shelter Services at The Elizabeth House
SUMMARY:	Provides a shelter/housing and wrap-around services for vulnerable women and their babies in Tempe.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	45.17
CONSENSUS INTERVIEW SCORE	38.60
SURVEY SCORE - Homelessness	10
FINAL SCORE	93.77
AMOUNT REQUESTED FY 21/22	\$35,000
AMOUNT ALLOCATED FY 21/22	\$22,082
AMOUNT REQUESTED FY 22/23	\$50,000
AR CONSENSUS RECOMMENDATION	\$36,460

Feedback

- Be specific and consider your audience (especially regarding budgets for non-profits); understand that the reviewers aren't always educated on non-profit budgeting
- Provides a very important service in Tempe
- Excited to hear about the housing specialist - this is an important need
- Great continuation of service
- Like that some participants are now staff; great success in coming back to the program and good example of after-care
- Triple P and other educational programs are examples of trying to improve and modify programs for client's success

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Matthew's Crossing
PROGRAM:	Meals to Grow
SUMMARY:	Provides weekend backpacks, snack packs, food boxes and food closets, to Tempe schools year-round.

CATEGORY	Stability
APPLICATION REVIEW SCORE	35.00
CONSENSUS INTERVIEW SCORE	35.50
SURVEY SCORE - Children & Youth	9
FINAL SCORE	79.50
AMOUNT REQUESTED FY 21/22	\$10,000
AMOUNT ALLOCATED FY 21/22	\$6,367
AMOUNT REQUESTED FY 22/23	\$20,000
AR CONSENSUS RECOMMENDATION	\$12,365

Feedback

- Difficult to read through the data being provided in the written application - recommend looking at the formatting to help with understanding
- Indicators and outcomes could be clearer
- Commend agency for expanding service to ASU
- Would like clarification in future applications about how they obtain their food (were surprised they were purchasing food at retail stores)

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Mountain Park Health Center

PROGRAM:

Medical Legal Partnership

SUMMARY:

Provides free legal assistance to low-income patients for issues that negatively impact patient health, educates health care providers about legal issues that impact health, and addresses systemic issues that limit access to public benefits and services. Common issues include evictions, wrongful termination for pregnancy or disability, immigration, and orders of protection for domestic violence.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	42.29
CONSENSUS INTERVIEW SCORE	36.00
SURVEY SCORE - Working Poor	8
FINAL SCORE	86.29
AMOUNT REQUESTED FY 21/22	\$77,828
AMOUNT ALLOCATED FY 21/22	\$46,455
AMOUNT REQUESTED FY 22/23	\$69,661
AR CONSENSUS RECOMMENDATION	\$46,748

Feedback

- Appreciate the stories agency shared at end of interview to help clarify the services provided
- Staff were very competent in answering all questions clearly

Concerns

- Did not know how many veterans they serve

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	notMYkid
PROGRAM:	Youth Prevention Education
SUMMARY:	Student, faculty and parent prevention programming held at Tempe public and charter schools and in community locations throughout Tempe.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	42.50
CONSENSUS INTERVIEW SCORE	37.80
SURVEY SCORE - Children & Youth	9
FINAL SCORE	89.30
AMOUNT REQUESTED FY 21/22	\$15,000
AMOUNT ALLOCATED FY 21/22	\$9,069
AMOUNT REQUESTED FY 22/23	\$15,000
AR CONSENSUS RECOMMENDATION	\$10,417

Feedback

- Addressing issues that keep our youth safe - training staff in large numbers
- Like the age-appropriate presenters for their program
- Tempe receives a large value for the funding amount

Concerns

- Concerns about duplication of services with other programs in the community
- Collaborations with other providers is highly encouraged
- Need for increased data collection methods

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Paz de Cristo

PROGRAM:

Homelessness Relief Services

SUMMARY:

Long term solution to help reduce poverty conditions that includes offering meals and food assistance, rent and utility assistance, weekly showers, haircare, clothing, assistance with obtaining Arizona identification and birth certificates, a jobs program and one-on one support.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	37.78
CONSENSUS INTERVIEW SCORE	33.17
SURVEY SCORE - Homelessness	10
FINAL SCORE	80.95
AMOUNT REQUESTED FY 21/22	\$20,000
AMOUNT ALLOCATED FY 21/22	\$11,266
AMOUNT REQUESTED FY 22/23	\$18,000
AR CONSENSUS RECOMMENDATION	\$11,331

Feedback

- Serve a lot of people and overall intent is good
- Responsive to the pandemic in being able to provide additional meals

Concerns

- Concern about staffing: do not have an Executive Director along with a number of new staff
- Budget should be clearly reported
- Application had some confusing numbers that made it hard to track to answers. Explanation did not clarify the information in Question 9 and Question 23
- Could not answer question about "warm" referrals, e.g., giving them contact information or actually making the contact for those seeking services to other agencies

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Peer Solutions
PROGRAM:	Trauma Informed Primary Prevention (TIPP)
SUMMARY:	Requesting funds for a year-round positive youth development and leadership program designed with evidence-based strategies. Activities are led by trained peer educators at local high schools, middle schools and community centers with the goal of reaching over 5,000 Tempe students.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	43.33
CONSENSUS INTERVIEW SCORE	35.00
SURVEY SCORE - Children & Youth	9
FINAL SCORE	87.33
AMOUNT REQUESTED FY 21/22	\$25,000
AMOUNT ALLOCATED FY 21/22	\$14,997
AMOUNT REQUESTED FY 22/23	\$25,000
AR CONSENSUS RECOMMENDATION	\$16,979

Feedback

- Enthusiasm in interview - tried to fit in a lot of information - appreciate thoroughness and preparedness
- Appreciate testimony from students in program and how it changed them - gave them confidence
- Liked the peer teaching peers model - serving a lot of schools
- Enjoyed having many people on the call and the different voices and perspectives brought to the interview - great representation of agency and what they do
- Great to have a past program participant on staff

Concerns

- Answers to written application were unclear at times, containing irrelevant information and not always directly answering the question
- May have lost site of the questions at times because of trying to fit so much into answers
- Concern agency is 100% grant funded
- Data is not transparent in showing the number of students actually participating in the program - must be more clear

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Raising Special Kids
PROGRAM:	Navigating Health Care and Education Systems for Tempe Families of Children with Disabilities
SUMMARY:	Offer Family Support Specialists to families of children with disabilities to support them in navigating the complex education and health care systems to secure the resources they need.

CATEGORY	Stability
APPLICATION REVIEW SCORE	42.71
CONSENSUS INTERVIEW SCORE	30.50
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	80.21
AMOUNT REQUESTED FY 21/22	\$ 0
AMOUNT ALLOCATED FY 21/22	\$ 0
AMOUNT REQUESTED FY 22/23	\$40,000
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$15,000
AR CONSENSUS RECOMMENDATION	\$9,356

Feedback

- Very good written proposal
- Appreciate how they are doing targeted outreach for families in poverty
- It is worth funding but would like to see clear results first before funding at this amount
- Number of families intended to serve is a small portion of the total in Tempe

Concerns

- Did not have specific data prepared regarding Tempeans served
- Inconsistency between written proposal and interview regarding billing private insurance
- There is no data to back up the assumptions of ability to identify target families - unclear if the agency has the tools to achieve what is intended
- Would suggest scaling back for this year to serve a smaller more reasonable number of individuals

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Save the Family**
PROGRAM: **Case Management and Homeless Housing**
SUMMARY: Supports the case management expenses for individuals who are residents of Tempe or housed in one of Save the Family's transitional housing units located in Tempe.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	42.33
CONSENSUS INTERVIEW SCORE	37.20
SURVEY SCORE - Homelessness	10
FINAL SCORE	89.53
AMOUNT REQUESTED FY 21/22	\$40,000
AMOUNT ALLOCATED FY 21/22	\$26,228
AMOUNT REQUESTED FY 22/23	\$40,000
AR CONSENSUS RECOMMENDATION	\$27,581

Feedback

- They have a good track record and history in the services agency has provided for Tempe
- Appreciate agency clarifying their goal that 25% of their adults would reach employment
- Appreciate they have prioritized that the children in the program are in school and receiving support - this makes a big difference

Concerns

- Agency intentionally reduced transitional housing

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Save the Family**
PROGRAM: **Families Adults and Children Empowerment Services (FACES)**
SUMMARY: Supports FACES program expenses to enable clients to achieve permanent housing, income to support permanent housing, and self-sufficiency.

CATEGORY	Stability
APPLICATION REVIEW SCORE	43.33
CONSENSUS INTERVIEW SCORE	34.60
SURVEY SCORE - Homelessness	10
FINAL SCORE	87.93
AMOUNT REQUESTED FY 21/22	\$40,000
AMOUNT ALLOCATED FY 21/22	\$26,069
AMOUNT REQUESTED FY 22/23	\$40,000
AR CONSENSUS RECOMMENDATION	\$27,353

Feedback

- Agency has a good track record and history serving Tempe
- Tremendous seeing their services
- Agency has unique services; provide a variety of services to help families get stabilized.
- Very cool program and would be nice to be even larger
- Did a nice job of talking about their documentation and how they can identify progress with their clients

Concerns

- Did not explicitly state whether they are engaging with additional housing that City of Tempe (COT) is working to make available
- Want to make sure they are being part of ongoing conversations with COT housing department

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Sojourner Center**
PROGRAM: **Reclaiming Their Voices: DV Services for Tempe**
SUMMARY: Providing shelter and support services to victims of domestic and sexual violence, and their children, through trauma-informed care.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	37.83
CONSENSUS INTERVIEW SCORE	36.20
SURVEY SCORE – Sexual & Domestic Violence	5
FINAL SCORE	79.03
AMOUNT REQUESTED FY 21/22	\$64,835
AMOUNT ALLOCATED FY 21/22	\$38,047
AMOUNT REQUESTED FY 22/23	\$45,296
AR CONSENSUS RECOMMENDATION	\$27,840

Feedback

- Representatives were well-prepared (aside from outcomes/indicators)
- Long-standing program that has partnered with City of Tempe for a long time
- Great collaboration with other providers - e.g., Barrows
- Addressing the need to accommodate pets of residents
- Amazed that people at risk value the safety/care of their pets - nice that they are doing something to reduce this barrier for folks seeking assistance

Concerns

- Unsatisfactory outcomes/indicators - agency could better incorporate best practices on how to identify quality indicators

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: Solari
PROGRAM: 2-1-1 Arizona
SUMMARY: The lead entity in the Valley for information and referral services for health and human services.

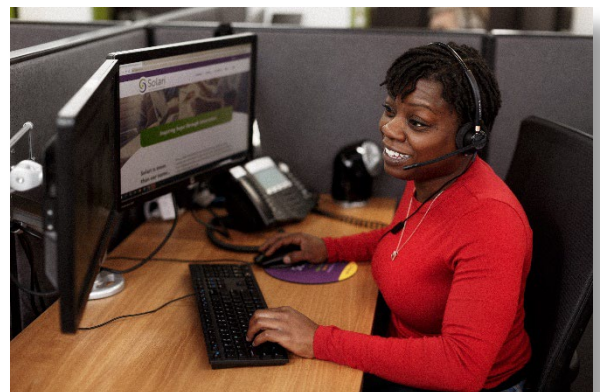
CATEGORY	Stability
APPLICATION REVIEW SCORE	38.33
CONSENSUS INTERVIEW SCORE	37.50
SURVEY SCORE - Working Poor	8
FINAL SCORE	83.83
AMOUNT REQUESTED FY 21/22	\$65,000
AMOUNT ALLOCATED FY 21/22	\$39,734
AMOUNT REQUESTED FY 22/23	\$65,000
AR CONSENSUS RECOMMENDATION	\$42,377

Feedback

- Clear they were well prepared - did not leave anything unanswered
- Impressed by response to question about the diversity of their staff (starts at hiring)

Concerns

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	TCH - The Centers for Habilitation
PROGRAM:	Earning a Paycheck
SUMMARY:	Men and women with developmental disabilities are provided the opportunity to learn employment skills and earn a paycheck.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	40.00
CONSENSUS INTERVIEW SCORE	37.00
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	84.00
AMOUNT REQUESTED FY 21/22	\$20,000
AMOUNT ALLOCATED FY 21/22	\$10,733
AMOUNT REQUESTED FY 22/23	\$20,000
AR CONSENSUS RECOMMENDATION	\$13,065

Feedback

- Description was very helpful, cleared-up understanding the program -- could be better clarified in the application
- Successful organization, doing meaningful work here in Tempe
- Effective that staff complimented each other in the interview
- Uniqueness of their programming
- Collaboration with the business community

Concerns

- Didn't understand how the sewing program fit into the overall program through the application only
- Application could be improved through being more concise, clear, and comprehensive

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	The Centers for Habilitation
PROGRAM:	P.A.S.S. (Participation, Accessibility, Socialization, Sports)
SUMMARY:	Provides men and women with developmental disabilities the opportunity for independence and quality of life by participating and accessibility through social and sports activities.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	40.00
CONSENSUS INTERVIEW SCORE	33.50
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	80.50
AMOUNT REQUESTED FY 21/22	\$6,200
AMOUNT ALLOCATED FY 21/22	\$3,399
AMOUNT REQUESTED FY 22/23	\$9,500
AR CONSENSUS RECOMMENDATION	\$5,947

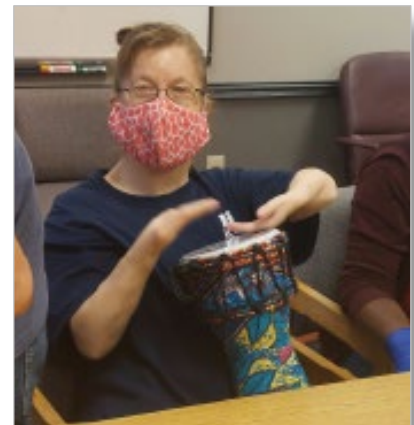
Feedback

- Addressing an important population in need
- Liked the music therapy used with this population - useful & important
- Great job explaining the byproducts of music therapy

Concerns

- Application and presentation could be more clear, concise, and use fewer acronyms/jargon
- Did not justify why the Musical Instrument Museum was an important therapeutic activity/outing

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **Teen Lifeline**
PROGRAM: **Crisis Services**
SUMMARY: Offers a 24-hour, free, confidential, peer-supported hotline, and text line 365 days a year to prevent teen suicide.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	41.83
CONSENSUS INTERVIEW SCORE	39.50
SURVEY SCORE - Children & Youth	9
FINAL SCORE	90.33
AMOUNT REQUESTED FY 21/22	\$20,000
AMOUNT ALLOCATED FY 21/22	\$12,423
AMOUNT REQUESTED FY 22/23	\$20,000
AR CONSENSUS RECOMMENDATION	\$14,050

Feedback

- Appreciate the thorough knowledge of Tempe and many examples of what's happening in Tempe
- Passion and enthusiasm were wonderful - spot on
- Encourage the agency to expand services to other schools

Concerns

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Tempe Community Action Agency
PROGRAM:	Interfaith Homeless Emergency Lodging (IHELP)
SUMMARY:	Works in partnership with over 40 faith communities, service organizations, and volunteer groups to provide a rotating lodging program for homeless individuals 7 nights a week.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	45.42
CONSENSUS INTERVIEW SCORE	39.25
SURVEY SCORE - Homelessness	10
FINAL SCORE	94.67
AMOUNT REQUESTED FY 21/22	\$80,000
AMOUNT ALLOCATED FY 21/22	\$52,850
AMOUNT REQUESTED FY 22/23	\$300,000
PANEL-ADJUSTED INITIAL RECOMMENDATION	\$96,000
AR CONSENSUS RECOMMENDATION	\$70,675

Feedback

- Excellent presentation from - very clear, concise
- Great partnership with religious community for shelter and meals for participants
- Great they were able to increase in beds from 40 to 55 given the fact a lot of things had shut down

Concerns

- Could improve funding diversity
- Improvement needed in serving more diverse residents

Other Relevant Comments

- One-time COVID Relief Shelter Expansion funds will not be included in this request - shelter expansion contract has not been completed and proven effective



AGENCY AND PROGRAM SUMMARIES

AGENCY:
PROGRAM:
SUMMARY:

Tempe Community Action Agency Neighbors Helping Neighbors

Supports operation of volunteer-led in-home care of Tempe seniors aging in place. The Neighbors Helping Neighbors program is designed around the national Village model, whereby community members help their aging neighbors in need who may be experiencing malnutrition, social isolation, mental distress, poor health injuries and other barriers as they age.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	44.58
CONSENSUS INTERVIEW SCORE	37.75
SURVEY SCORE - Older Adults	6
FINAL SCORE	88.33
AMOUNT REQUESTED FY 21/22	\$50,000
AMOUNT ALLOCATED FY 21/22	\$31,413
AMOUNT REQUESTED FY 22/23	\$65,000
AR CONSENSUS RECOMMENDATION	\$44,652

Feedback

- Like the collaborations regarding pet care and technology and using the community to help the program be successful
- Well written application - clear that they have a dedicated staff member for grant writing or someone who does the grant writing very well
- Like their use of volunteers and intent to expand it to 30-40 volunteers
- Pleased to hear that Neighbors Helping Neighbors was taken over by TCAA and sustained

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

Tempe Community Action Agency

PROGRAM:

Senior Nutrition Program

SUMMARY:

To assist seniors and disabled individuals with daily nutritious, home delivered meals, senior activities, and congregate meals.

CATEGORY	Stability
APPLICATION REVIEW SCORE	44.17
CONSENSUS INTERVIEW SCORE	39.00
SURVEY SCORE - Older Adults	6
FINAL SCORE	89.17
AMOUNT REQUESTED FY 21/22	\$100,000
AMOUNT ALLOCATED FY 21/22	\$63,448
AMOUNT REQUESTED FY 22/23	\$85,000
AR CONSENSUS RECOMMENDATION	\$58,941

Feedback

- Presenter appeared excited and was able to communicate the impact of the program clearly - the personal story helped a lot with clarity
- Impressed with adding collaborators to the program, especially with partnering with agencies to provide jobs for adults with disabilities
- Programs displays creativity in finding solutions to problems
- Very efficient with the use of their staff and great use of volunteers
- Leveraged funding during the pandemic which will be disappearing, but are doing an admirable job to compensate for this change



Concerns

- Lack of significant year-over-year increases in net assets - could have more diverse funding streams
- Could be serving a more diverse population

Other Relevant Comments

AGENCY AND PROGRAM SUMMARIES

AGENCY: **Tempe Community Action Agency**
 PROGRAM: **Tempe Community Action Program**

SUMMARY: Provides Tempe residents experiencing a short-term financial crisis and facing the possibility of homelessness with emergency rent/mortgage and/or utility assistance. Tempe funds benefit Tempe households that do not qualify for the Community Action Program (CAP) services through other TCAA funding sources. Clients seeking CAP services benefit from their ability to access multiple in-house programs including food boxes, education and employment assistance, pre- and post-natal care and health outreach services, emergency shelter, and support for seniors.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	46.67
CONSENSUS INTERVIEW SCORE	37.67
SURVEY SCORE - Working Poor	8
FINAL SCORE	92.34
AMOUNT REQUESTED FY 21/22	\$200,000
AMOUNT ALLOCATED FY 21/22	\$134,178
AMOUNT REQUESTED FY 22/23	\$160,000
AR CONSENSUS RECOMMENDATION	\$114,893

Feedback

- Great track record, doing good work - a huge challenge they are dealing with
- Great benefit service is located in Tempe
- Worthwhile investment as prevention for homelessness
- One of the first programs so far that is preventative and proactive - Tempe has a huge need with rent increases
- With CARES Act funding being time-limited it is very important this program is funded
- More seniors and first-time homeless are reasons to get ahead of these challenges
- Appreciate that 91% of funds go to people in need - great statistic
- Sounds like agency is creative to stretch funding using outreach and partnerships
- Appreciate idea of reaching out to landlords as it is beneficial for landlords and tenants
- Array of services to connect people with need

Concerns

- Serving only 50% in need
- Efficiency in getting funds out quick

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Tempe Community Action Agency
PROGRAM:	Tempe Food Pantry
SUMMARY:	Supports clients in transitioning out of crisis by addressing their immediate need for healthy food and connecting or engaging them with longer-term resources to help them stabilize their lives.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	46.67
CONSENSUS INTERVIEW SCORE	39.33
SURVEY SCORE - Working Poor	8
FINAL SCORE	94.00
AMOUNT REQUESTED FY 21/22	\$50,000
AMOUNT ALLOCATED FY 21/22	\$47,583
AMOUNT REQUESTED FY 22/23	\$55,000
AR CONSENSUS RECOMMENDATION	\$40,204

Feedback

- Impressed by their partnerships; seem to be doing everything to maximize efficacy
- Great depth of services – appreciate all the best practices and good track record
- Agency is doing a lot from the nutrition perspective
- Appreciate partnership with the schools and how much this can benefit families to reduce the extra steps to get food

Concerns

- Would like to see more tracking of SNAP benefits
- Would be helpful to know if family has the benefits and encourage/assist them to get connected - this could be especially helpful for undocumented immigrants
- Appreciate the no turn-away policy but some concern around people being able to take a food box if they don't really need it and whether that takes away from those who might have a significant need

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: Tempe Community Council
PROGRAM: Tempe Volunteer Income Tax Assistance (VITA)

SUMMARY: Provides free tax preparation, asset development opportunities, financial education, and community outreach to help low and moderate-income individuals and families achieve and maintain financial stability by helping them increase their income, build savings, and gain and sustain assets.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	42.50
CONSENSUS INTERVIEW SCORE	35.50
SURVEY SCORE - Working Poor	8
FINAL SCORE	86.00
AMOUNT REQUESTED FY 21/22	\$30,000
AMOUNT ALLOCATED FY 21/22	\$15,277
AMOUNT REQUESTED FY 22/23	\$16,000
AR CONSENSUS RECOMMENDATION	\$10,701

Feedback

- Overall, did a good job of discussing the program
- Liked concrete numbers (\$ saved) and families served
- Knew the data well
- Shared that they will be working with the Apache Trails deaf population – and offers services using sign language interpreters
- Collaborates with other partners – e.g., TCAA, Care-7
- They are an "IRS Supersite"

Concerns

- Improvement is needed in how success is measured

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	Tempe Impacts Education Foundation
PROGRAM:	Connecting with Kids
SUMMARY:	Provides the needed essentials for students so they can be ready to learn.

CATEGORY	Stability
APPLICATION REVIEW SCORE	44.96
CONSENSUS INTERVIEW SCORE	39.60
SURVEY SCORE - Working Poor	8
FINAL SCORE	92.56
AMOUNT REQUESTED FY 21/22	\$15,000
AMOUNT ALLOCATED FY 21/22	\$9,566
AMOUNT REQUESTED FY 22/23	\$16,000
AR CONSENSUS RECOMMENDATION	\$11,517

Feedback

- Like that they cover a wide variety of needs (food, clothing, health, housing)
- Impressed agency offers within the school district structure to reach many students
- Such as great program. Presenters were wonderful
- Tempe gets a lot of benefit from this program with a relatively small amount of funds provided
- Impressed the agency has continued services basically unaffected throughout COVID
- Likely reaching multiple populations with this service
- Very little overhead costs - most funding goes directly to the students and families
- Sounds like staffing is good and multiple resources available to reach out to - great social work department

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY: **The Arc of Tempe**
 PROGRAM: **The Hybrid Arc**

SUMMARY: Participants will have the opportunity to learn in-person or adapt to the virtual world of learning and socializing through this program which includes social skills, cooking classes, modified Zumba, healthy mental health classes and virtual dance parties.

CATEGORY	Self-Sufficiency
APPLICATION REVIEW SCORE	32.29
CONSENSUS INTERVIEW SCORE	30.50
SURVEY SCORE - Individuals w/Disabilities	7
FINAL SCORE	69.79
AMOUNT REQUESTED FY 21/22	\$10,000
AMOUNT ALLOCATED FY 21/22	\$0
AMOUNT REQUESTED FY 22/23	\$10,000
AR CONSENSUS RECOMMENDATION	\$0

Feedback

- Incredible need for this kind of programming in Tempe
- They know their clients well
- Like the emphasis on serving all individuals with disabilities
- The need for virtual programming was very important and was great the agency was able to provide for clients during the pandemic - important to go back to in-person too

Concerns

- Concern about ability to produce outcomes - lack of evidence that the agency has been successful
- Theory and design of programs was unclear - indicators were not well written
- Did not answer questions clearly, especially about socialization during virtual learning
- Had not followed up with Tempe schools after reaching out to start partnerships
- Staffing model should be clearly defined
- Did not have data to help explain the service need

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

The Salvation Army

PROGRAM:

Tempe Social Service Program

SUMMARY:

Provides the appropriate level of assistance to meet the client's needs and move toward obtaining self-sufficiency. Provides rental assistance, utility assistance, food boxes, clothing, motel vouchers, emergency travel tickets, and case management.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	32.83
CONSENSUS INTERVIEW SCORE	22.00
SURVEY SCORE - Homelessness	10
FINAL SCORE	64.83
AMOUNT REQUESTED FY21/22	\$35,000
AMOUNT ALLOCATED FY 21/22	\$20,042
AMOUNT REQUESTED FY 22/23	\$25,000
AR CONSENSUS RECOMMENDATION	\$0

Feedback

- Could have been better prepared for the interview to provide more specifics
- Presenter did not appear to have a clarity around how many people they are serving, etc.
- Information presented was disorganized and hard to track - could have been better organized and prepared with data and program design

Concerns

- Need to capture accurate metrics re: services being provided
- Improve presentation skills

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:

UMOM New Day Centers

PROGRAM:

Family Emergency Shelter

SUMMARY:

Programs and services provided help families from Tempe become sheltered and to stabilize, so they can gain, obtain, and maintain safe and permanent housing. Each family will receive case management focused on individuated goals to help end their homelessness.

CATEGORY	Stability
APPLICATION REVIEW SCORE	40.83
CONSENSUS INTERVIEW SCORE	37.00
SURVEY SCORE - Homelessness	10
FINAL SCORE	87.83
AMOUNT REQUESTED FY 21/22	\$100,000
AMOUNT ALLOCATED FY 21/22	\$65,719
AMOUNT REQUESTED FY 22/23	\$100,000
AR CONSENSUS RECOMMENDATION	\$68,306

Feedback

- Staff seems well coordinated - shared speaking at the interview, supporting each other, and had sound understanding of strategy and vision
- Quality wrap-around services
- Very impressed with what they are doing to eliminate homelessness and to help provide options for permanent housing
- Initiated a six-month follow-up program to avoid recidivism - very innovative

Concerns

- N/A

Other Relevant Comments



AGENCY AND PROGRAM SUMMARIES

AGENCY:	United Food Bank
PROGRAM:	Emergency & Supplemental Food Assistance
SUMMARY:	Supports and strengthens the United Food Bank's food distribution network throughout the city of Tempe to stabilize the lives of hungry low-income people.

CATEGORY	Crisis
APPLICATION REVIEW SCORE	44.58
CONSENSUS INTERVIEW SCORE	39.00
SURVEY SCORE - Working Poor	8
FINAL SCORE	91.58
AMOUNT REQUESTED FY 21/22	\$25,000
AMOUNT ALLOCATED FY 21/22	\$24,111
AMOUNT REQUESTED FY 22/23	\$25,000
AR CONSENSUS RECOMMENDATION	\$17,806

Feedback

- Appreciate agency started by sharing their Tempe partnership
- Appreciated agency answer to how they were impacted by the pandemic - very detailed
- Provided detailed and very relevant data points
- Very happy agency took time to review and respond to the financial question about the 2020 audit which have been addressed - now have a 2021 audit completed

Concerns

- N/A

Other Relevant Comments

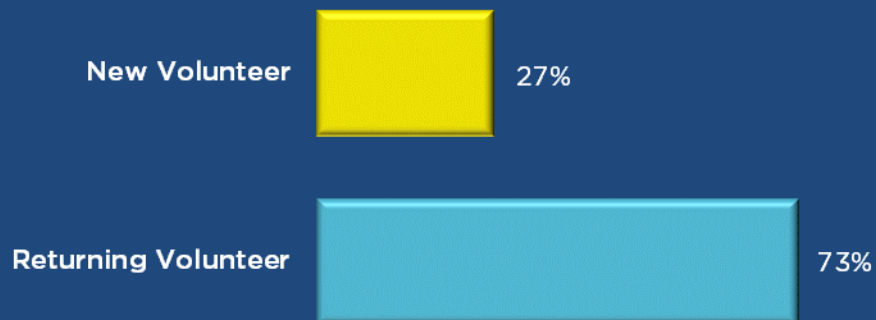
- Agency mentioned moving from a "transactional" model to a more "relational" model and the importance of TCC relationships



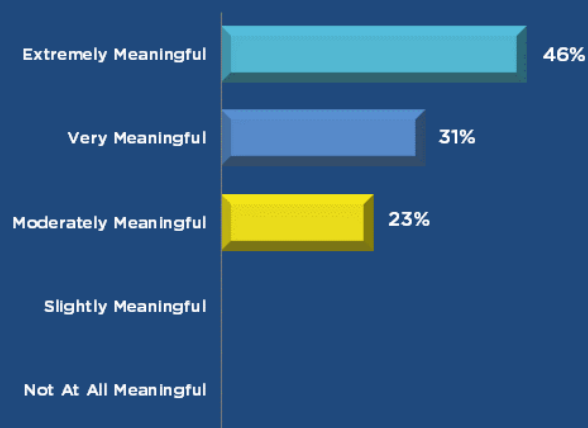
VOLUNTEER FEEDBACK

Agency Review Volunteer Feedback Survey 2022

Are you a returning or new volunteer?

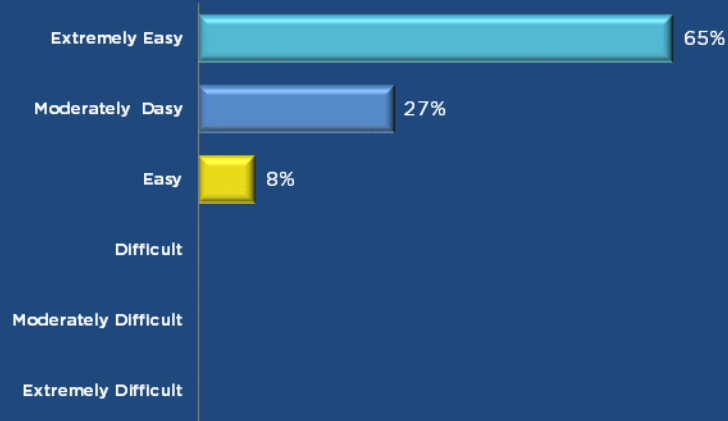


How meaningful was your Agency Review volunteer work this year?

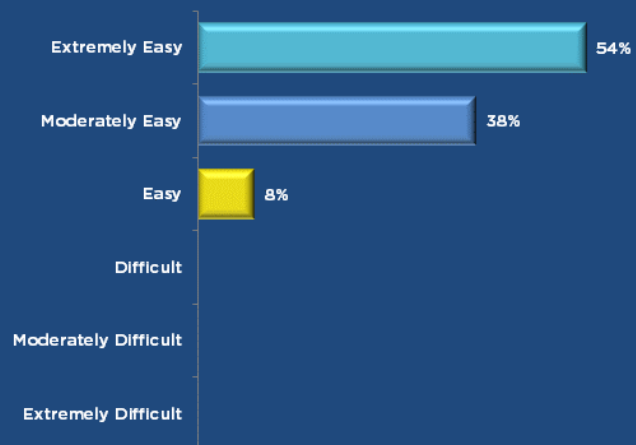


VOLUNTEER FEEDBACK

How easy/difficult was it to receive required training?

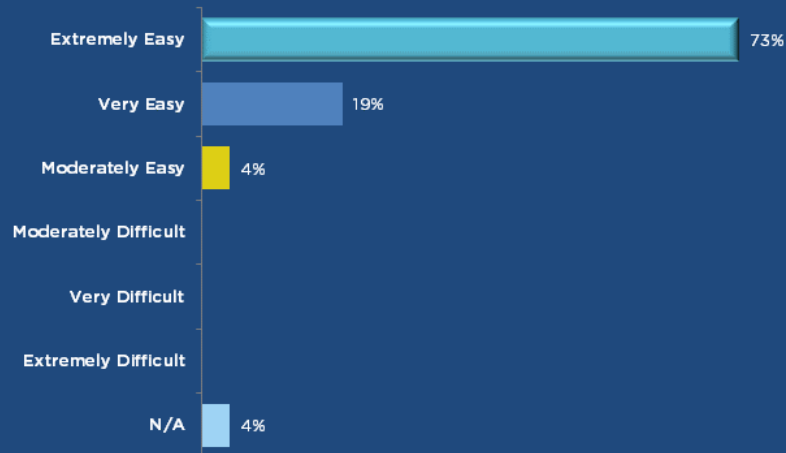


How easy/difficult was it to manage technology for virtual meetings?

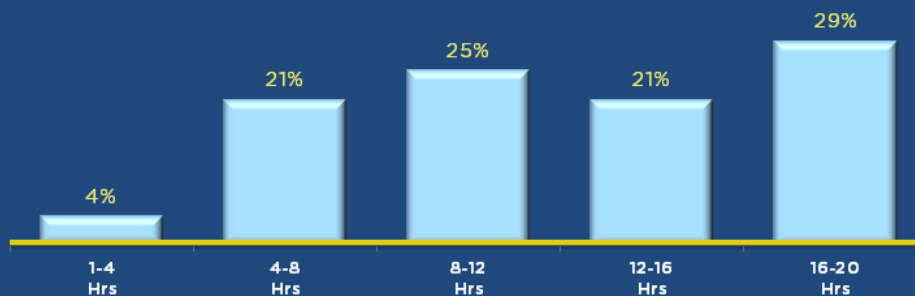


VOLUNTEER FEEDBACK

How easy/difficult was it to work with TCC staff?

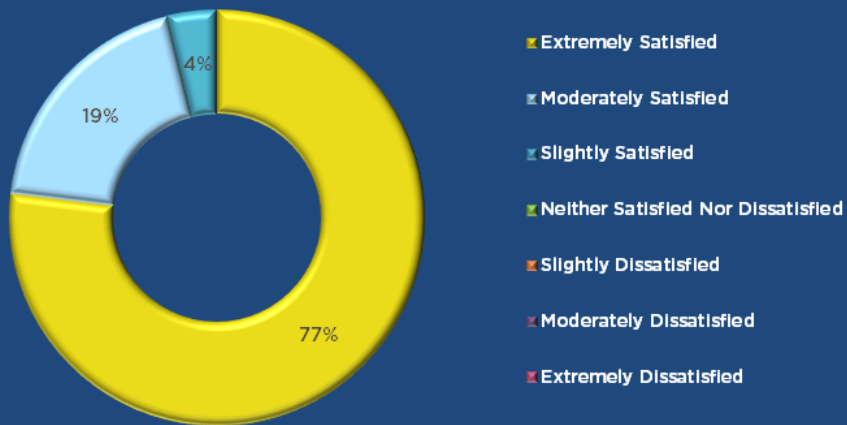


How much time did you spend evaluating agency proposals, attending training and interviews?

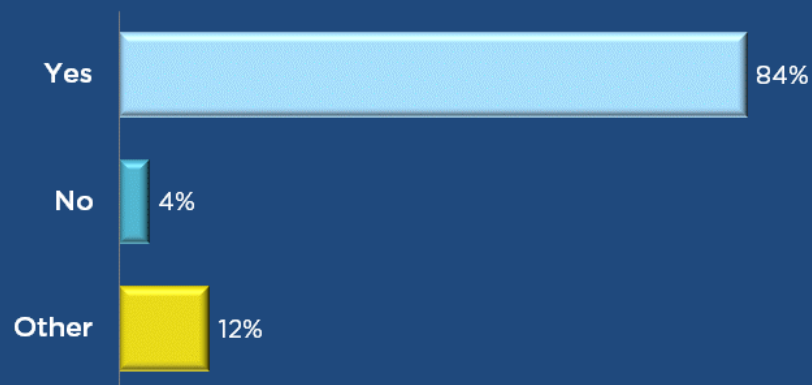


VOLUNTEER FEEDBACK

Overall, how satisfied were you with this volunteer experience?

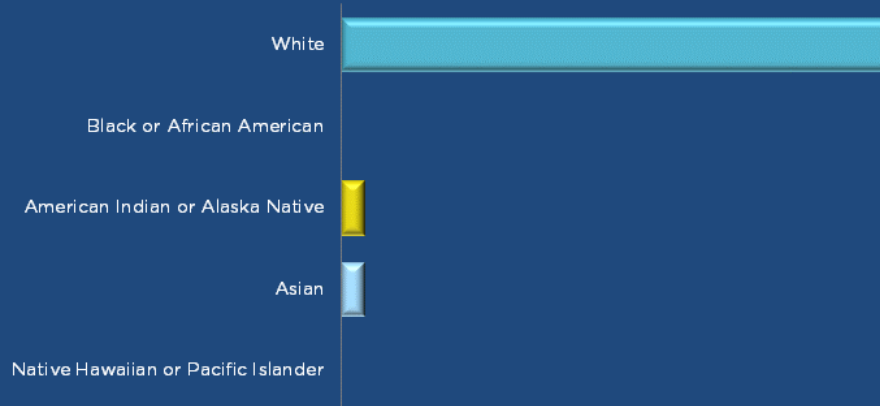


Do you intend to volunteer for Agency Review next year?

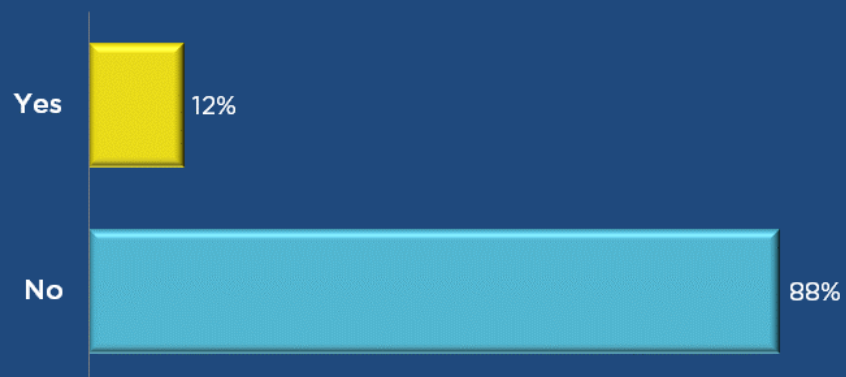


VOLUNTEER FEEDBACK

What is your race?

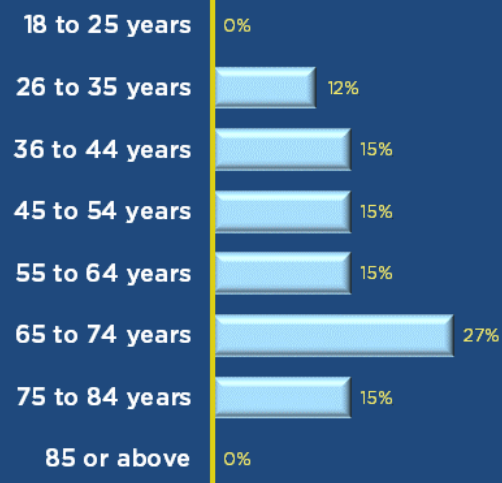


Are you Hispanic or Latino?

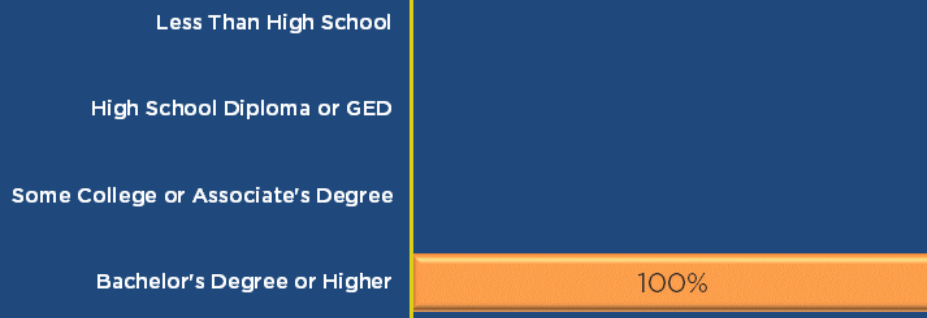


VOLUNTEER FEEDBACK

What is your age range?

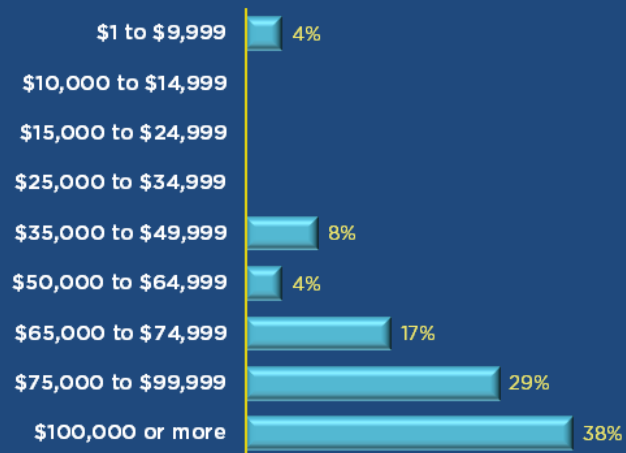


What is your education level?

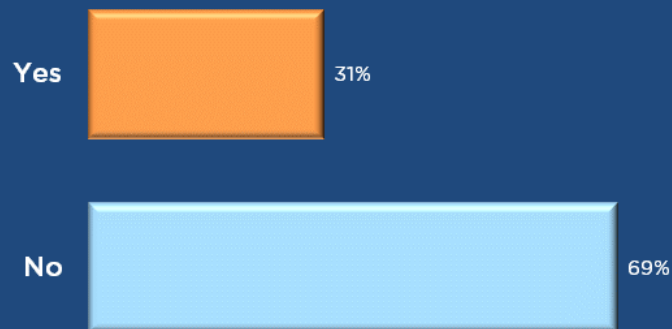


VOLUNTEER FEEDBACK

What is your income range?



Have you ever utilized human services?



VOLUNTEER FEEDBACK

What did you learn during your volunteer experience that you would share with people who are thinking about volunteering next year?

- A lot is already outlined above in the info I would provide incoming volunteers before starting the review process. I learned a lot from my fellow reviewers and the unique perspectives they brought to the process. I appreciate the diversity and the way everyone is able to come together in respectful dialogue.
- It's an excellent opportunity to serve and learn and understand how the city cares and contributes to the underserved populations of Tempe.
- How great the need is for people to help people.
- Review the written materials again just before the interview date.
- Always learn about a new agency serving Tempe
- Print out the applications so you have something to refer back to and easier to take notes. I know it's a lot of paper, but I used it to recycle and printed on the blank side
- Great way to learn about our community
- It's a very valuable experience, and you can learn a great deal while also contributing to the community.
- Always learn about a different social service agency in Tempe.
- It's a great way to learn about agencies and services that are available for Tempe residents, and to meet other volunteers who are helping to make a difference in Tempe
- It's the best way to learn about supports in your community
- Collaborative process with numerous ideas and opinions that were informative and often insightful
- A worthwhile opportunity to give back to the community and learn more about services provided
- straight forward volunteer opportunity
- You get a 30,000-foot view of all the good work happening in our city to Care for the most vulnerable.
- This volunteer opportunity opened my eyes up to a wide variety of services and programs in our city, which I was not aware of. It was a wonderful learning experience, as well as thought provoking.
- It was a great opportunity to work with "like-minded" people wanting to help those in need in their community.
- An understanding of non-profit staffing and fundraising challenges is helpful in evaluating an application.
- It's a very educational experience. I didn't expect to learn so much about my own community.

If you could make any changes to the Agency Review process, what would you change?

- I would like further consideration about how funding is allocated. The practice so far has been to partially fund as many programs as possible, but most of them are being funded at 50-66% of the amount they said would be needed to run the program effectively. While most did say they would find a way to cut back if not given the full funding request, I am concerned that

VOLUNTEER FEEDBACK

such a reduction in funding for all/almost all agencies is hobbling their ability to meet expectations in a timely manner (and ultimately impacting their ability to support our community). When granted partial funding they have to take extra time to cut back their program and/or find additional funding. Depending on other grant availability and timelines, their funding options may be limited. If they do manage to get awarded for other funding to bridge the gap, they are obliged to meet those grant expectations and reporting requirement in addition to those of TCC, which takes more time and reduces overall efficiency even further. All of this will delay or permanently hinder their ability to deliver on the agreed upon outcomes. When doing this across the board, we end up with all funded programs starting at a disadvantage, instead of helping the top programs start at full capacity. I am wondering if 50 half-funded programs more beneficial to the community than 25 fully-funded programs. I suggest that in the very least a survey could be conducted of current/former grantees and/or applicants to see if they would rather have the greater chance at being funded (but with the likelihood it will be 1/2 to 2/3 of their need), or a greater risk at not being selected (but if selected would get all/most of their funding ask to be able to start work at capacity). I know another facet of this conversation was how established and well-connected programs are/aren't and how it impacts their application and interview. I agree that it is important that smaller, newer programs not be eliminated solely based on their lack of experienced CEO or grant writer. Perhaps certain criteria could be identified (e.g., organization is smaller than x, program is newer than y, no dedicated grant writer on staff) and some additional technical assistance could be provided those agencies during the application and interview process to help level the playing field. Or if technical assistance isn't feasible, maybe there could be an additional score component that factors in a handicap based off of available resources for competing against larger, established agencies/programs for funding.

- We had a volunteer in our group with technical challenges. Curious if they attended training prior? Since the training was online, I was surprised that they had so much difficulty. It was handled well by the staff but did take away from the process. I take this process seriously and they didn't seem to as far as engaging with others on critical thinking around the agency and the funding goals.
- Hopefully next year evaluations can be done in person and not through video
- Reduced time between initial scoring and interviews.
- Even as a returning volunteer, I thought the orientation was too short and really no time to answer questions. I found the technology challenging with 2 systems (Galaxy and Zoom). The schedule called for an orientation only on the financial part, but that never happened. It was covered in the general orientation, but covered way too fast; once again, really no time for questions.
- It seems redundant to have applicants type in the dollar amounts when they are already submitted on the form and then ask us to go back and check to make sure they typed it in right. Wouldn't it just be faster to have us check the form?
- Know this is a challenge but having volunteers who are representative of the community (age, race, ethnicity, socioeconomic status, etc.) would be beneficial to the process.
- When we were in the interviews and asking the agency representatives questions, I found it awkward to ask a question that was not my question. Some questions weren't clear, some were irrelevant and some required context that I did not have. That being said, I don't know how to fix that other than better editing which is time consuming.
- I think you need to rethink how you do the points for financial during the interviews. Either eliminate or specifically ask a financial question. Just blanketly giving them points if it is not discussed doesn't make sense to me.
- Ensuring consistency of instructions for the scoring that takes place immediately following the agency interview.

VOLUNTEER FEEDBACK

- Nothing.
- Articulate the process for allocating funding between the strongest and weakest proposals
- Would love to move back to in person for next year!
- Just be sure someone is "monitoring" all the scoring sessions, so as to assure the different groups of evaluators are working with the scoring system in a like manner. I know you know this.
- More funding - concern about gap between what agency funding needs versus amount available for funding.
- I enjoyed the opportunity to do it in person for the consensus meeting!
- Keep a virtual option.

General Comments

- I know that involving the community in funding allocation is extra work and complication, but I very much respect Tempe for engaging members of the public in the process. I liked the breakdown in points for interview scoring, it made it feel less arbitrary/more objective. One of the discussions at the allocation meeting was the scoring patterns in new volunteers vs. tenured volunteers. Perhaps training could include a preemptive acknowledgement of this discrepancy so new volunteers understand the impact of their scores and how it might negatively impact agencies if they are overly generous with their points. You could also consider providing some hypothetical examples for volunteers to review (good applications, red flags, etc.) to provide them context for their scoring as they get into it. As mentioned above, it might also be helpful to discuss the discrepancy in grant application resources for large, established orgs vs small, new orgs. I can't recall if this Needs and Assets is provided as part of orientation/training materials, but that could provide helpful context as well for reviewers. I noticed that some of the reviewers that come from private sector leadership were much more critical of budget/outcome details than people from social service/non-profit backgrounds. Not sure if this varied perspective is considered an unqualified asset to Agency Review, but it might be worth discussing any differences between private and public sector in orientation (or providing written info) before review starts. Lastly, I wasn't able to participate in all of the Lunch & Learns but would have liked to get all that info. Making a recording available would be great. Not sure if it has been considered to offer those not all on the same day of the week, or not all at the same time, in order to make it possible for other people to attend if they have a consistent time constraint.
- Overall, it was a good experience. The more I participate, the more I get concerned about all the agencies that are applying and the actual impact on the City of Tempe. The funding priorities are far-reaching and any non-profit could fall under the priorities. It feels like there are too many people wanting the funding. I am starting to wonder if larger gifts to fewer agencies that are based in and primarily serve Tempe could move the needle more.
- The improvements in year over year change from 2021 to 2022 were excellent.
- The review of the applications was much easier this year. I am not sure if changes were made or if I just felt more sure of what I was doing.
- I was surprised and a bit disturbed that an agency I scored high almost didn't get funding because of low scoring by two other reviews. I felt they were overly critical. Both of them seemed to be "pros" in this field. I am glad a City staff moderated them.
- Reviewing financials is challenging
- The overall process went well.
- Thank you

VOLUNTEER FEEDBACK

- Many of the agencies still do not understand how to do performance and outcome measures. Maybe need additional training and or look at how to better spell out what they need to do for these questions.
- I thought everything was quite smooth this year.
- I come from the nonprofit world and I started volunteering in 2020 so I've only ever known the zoom reviews but it'd be nice to do this in person. I feel like I don't know if I'm doing this right or not.
- very organized and well-planned process
- Love this process and love being part of the city of Tempe!
- All was good, but I do wish the final consensus meeting were, in fact, based upon "consensus" vs. voting. It was very clear consensus had been reached, without the need for voting. The word "efficiency" was mentioned several times. This would have been more efficient.
- Application review process - still not very comfortable reviewing the financials. Would recommend having people with expertise in this area to do the review for all.
- Ample time was given to review the applications prior to the interviews. The zoom meetings made those interviews a bit more challenging, but Kim and the staff and board members helped us through the process in an efficient manner. the better part of the consensus meeting was training. the formula developed over the years seemed to be the best way to proceed.
- It's opened my eyes to the need for additional human services funding through this process. I learned so much about need and what the city is actively doing to address so many different areas of concern.

APPENDIX – Agency Review Evaluation Scoring

Interview Worksheet and Scoring Rubric

APPLICATION EVALUATION Scoring Rubric

Please rank the following questions using the scale as indicated below.

Question #	Description	On a scale of 1 to 5 where...
1	Rank to what extent this program's design is described with clarity around what the program does, how the design is implemented, and what changes occur in people's lives because of the program.	1 is "Does Not" and 5 is "Significantly"
2	Rank to what extent this program currently collaborates with other stakeholders to meet the needs of their program participants.	1 is "Does Not" and 5 is "Extensively"
3	Rank the extent to which the agency provides well-trained and qualified staff to execute the program.	1 is "Does Not" and 5 is "Strongly Provides"
4	Rank to what extent this application makes a case for program need in Tempe.	1 is "Does Not" and 5 is "Extensively"
5	Rank to what extent this program is accessible to Tempe residents.	1 is "Is Not Accessible" and 5 is "Is Accessible in Tempe"
6	Rank to what extent this program serves a reasonable number of Tempe clients respective to the service offered.	1 is "A Minimal Number" and 5 is "A Significant Number"
7	Rank to what extent this program is addressing equity, diversity, and inclusion in their program design and implementation. Does the program use an "equity lens?"	1 is "Poor" and 5 is "Superior"
8	Rank to what extent this program's Outcomes are clearly stated and measurable.	1 is "Are Not" and 5 is "All Are"
9	Rank to what extent the Indicators are specific and quantifiable.	1 is "Poor" and 5 is "Superior"
10	Rank the quality of this application, based on: agency provided all required documents, answered all questions clearly and completely; made a case for need using statistics and citing sources; and explained their ability to provide quality services.	1 is "Poor" and 5 is "Superior"
11- 15	Financial Questions – please see details below.	

APPENDIX – Agency Review Evaluation Scoring

Interview Worksheet for Volunteer Panel

	Score
PROGRAM CONSIDERATIONS	
<p>Agency representative(s) adequately presented a program description.</p> <p><i>Guidance Points (if applicable)</i></p> <ul style="list-style-type: none"> 3 Clear program description and answers to questions 2 Program theory/program design that is clearly explained 1 Best practices are cited and will be implemented in this program 3 Agency sited historical ability to conduct a successful program of this kind 1 Staffing model appears appropriate and staff are adequately trained 	
<p>Agency representative(s) answered all <u>program related</u> follow-up or in-person questions or offers to submit follow-up information regarding unanswered questions.</p> <p><i>Guidance Points (if applicable)</i></p> <ul style="list-style-type: none"> 3 Clear program description and answers to questions 2 Program theory/program design is clearly explained 1 Best practices are cited and will be implemented in this program 3 Agency sited historical ability to conduct a successful program of this kind 1 Staffing model appears appropriate and staff are adequately trained 	
Program Subtotal – (Possible 20 pts)	
FINANCIAL HEALTH AND BUDGET CONSIDERATIONS	
<p>Agency representative(s) adequately answers all <u>financial</u> related questions or offers to submit follow-up information regarding unanswered questions.</p> <p><i>Guidance Points (if applicable)</i></p> <ul style="list-style-type: none"> 3 Clear answers 2 Demonstrate they are financially sound 	
Financial Health and Budget Subtotal – (Possible 5 pts)	

APPENDIX – Agency Review Evaluation Scoring

SERVICE NEED CONSIDERATIONS	
Agency makes a clear case for service need in Tempe. <i>Guidance Points (if applicable)</i> <ul style="list-style-type: none"> 2 Compelling statistics supporting need 2 Services are provided in Tempe/location 1 Uniqueness of service provided 1 Serving people with co-occurring needs 2 Meeting the needs of one of the six priority populations 1 Serving more than one population 1 Offering additional services clients may take advantage of which are NOT funded by these Agency Review dollars 	
Service Need Subtotal – (Possible 10 pts)	
DISCRETIONARY POINTS	
<i>Guidance Points (if applicable)</i> <ul style="list-style-type: none"> 1 History of solid and successful partnership with City of Tempe 1 Leveraging resources and partnerships 1 Creativity 1 Addressing barriers like transportation or cost of program 1 Addressing Equity, Diversity, and Inclusion 	
Discretionary Points Subtotal – (Possible 5 pts)	
GRAND TOTAL – (possible 40 pts)	

Does the amount requested seem reasonable for this proposed program?	Yes	No
If no, provide a brief explanation:		

Feedback:

Concerns:

Signatures of Reviewer/s:



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